

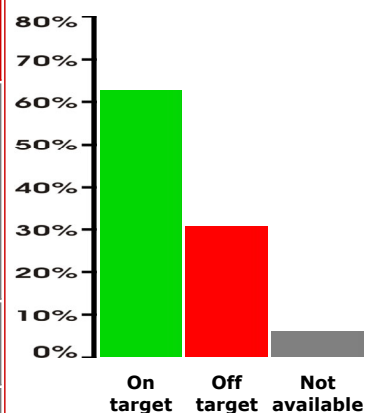
Scrutiny measures & actions full monitoring report Place, Sustainability & Climate Change scrutiny - at End of Year 2023/24

Filtered by:
Organisation - Carmarthenshire County Council
Source document - Corporate Strategy 2023/24


The table below provides a summary progress against target for the Actions and Measures contained within the selected document


		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communités)	Actions	49	39	10	0	N/A	0	80%	66%
	Measures	25	10	10	0	5	0	40%	
5. Core Business Enablers	Actions	2	2	0	0	N/A	0	100%	29%
	Measures	5	0	5	0	0	0	0%	
Overall Performance	Actions and Measures	81	51	25	0	5	0	63%	

Performance against Target



OFF TARGET

Theme: 5. Core Business Enablers Sub-theme: 5d - Planning							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of planning consultations in relation to Highways Liaison responded to within 21 days THS/018	Not applicable		New measure	Target: 100.0 Result: 95.4	Target: 100.0 Result: 95.2	Target: 100.0 Result: 96.8	Target: 100.0 Result: 97.3 Calculation: (767÷788) × 100
Comment	192 responses within the consultation period and 2 were recorded as outside the period. Issues during the upgrade of Information@work to NEC, prevented access to any planning files for two days, which was longer than anticipated, thus resulted in late responses for consultations. However, the quarter 4 standalone result achieved 99.0%.						
Remedial Action	We will continue to build on a high performance demonstrated this year.						
Service Head: Daniel W John			Performance status: Off target				

Theme: 5. Core Business Enablers Sub-theme: 5i - Democratic Services							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Democratic Services Unit (DSU) requests received by Environment Department, responded to within 7 days ENV/DSU	Not applicable		End Of Year: 86.6	Target: 100.0 Result: 87.9	Target: 100.0 Result: 88.1	Target: 100.0 Result: 89.2	Target: 100.0 Result: 91.6 Calculation: (1576÷1721) × 100
Comment	We have achieved 92% return rate for DSU within 7days.						
Remedial Action	We will continue to remind all officers of outstanding DSU and the target dates. We have assisted with the implementation of the Cllr portal to reduce the number of service requests via DSU.						
Service Head: Jackie Edwards			Performance status: Off target				

Theme: 5. Core Business Enablers Sub-theme: 5j - Policy & Performance							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Environment Department stage 1 complaints responded to within 10 days of allocation to Investigating Officer. Comp/003/ENV	Not applicable		End Of Year: 47.8	Target: 100.0 Result: 59.7	Target: 100.0 Result: 69.8	Target: 100.0 Result: 64.7	Target: 100.0 Result: 57.1 Calculation: (739÷1294) × 100
Comment	As a department we do receive a high number of complaints due to the number of contacts with residents via our services. We have established regular meetings with the corporate complaints management team to seek improvements for all to increase our results. This has included providing training for Stage 1 Investigating Officers to provide clarity on what is required. We have experienced significant delays from the corporate complaints team sending the initial complaint onto us. For 23/24 this has seen: 344 being sent to department 2days after receipt 299 being sent to department 3days after receipt. 167 being sent to department 4days after receipt. 106 being sent to department 5days after receipt. 76 being sent to department 6days after receipt. This creates significant challenges for our services managers and often leave them unable to meet the						

	10 days response deadline due to the delay in receipt.						
Remedial Action	We will continue to work with the corporate complaints management team to request further training, improved distribution and identify process efficiencies. We will continue to send weekly reminders to all service managers and heads of service of the complaints outstanding.						
Service Head: Jackie Edwards				Performance status: Off target			☹️
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Environment Department stage 2 complaints responded to within 20 days of allocation to Investigating Officer. Comp/004/ENV	Not applicable		End Of Year: 35.0	Target: 100.0 Result: 0.0	Target: 100.0 Result: 16.7	Target: 100.0 Result: 12.5	Target: 100.0 Result: 8.7 Calculation: (2÷23) × 100
Comment	The nature of the investigations for Stage 2 complaints are complex. It often takes several days to identify an investigating officer due to their current workload. The investigations themselves can take months to ensure a thorough investigation whilst completing their role. The average number of days to complete a Stage 2 within our department is 59 days.						
Remedial Action	We will continue to remind all Investigating officers of their outstanding complaints every week. We are also requesting additional training to be delivered by the corporate complaints management team to support investigating officers and provide clarity on the corporate standards of the investigation and to provide a clear pathway.						
Service Head: Jackie Edwards				Performance status: Off target			☹️
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Environment Department FOIA requests, closed within 20 days ENV/FoIA	Not applicable		End Of Year: 83.7	Target: 100.0 Result: 73.3	Target: 100.0 Result: 78.0	Target: 100.0 Result: 82.2	Target: 100.0 Result: 84.6 Calculation: (187÷221) × 100
Comment	We have received 221 FOIA requests during 23/24. We responded to 187 within the required timescale of 20 days.						
Remedial Action	We will continue to remind officers weekly of outstanding FOIA's.						
Service Head: Jackie Edwards				Performance status: Off target			☹️

Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)							
Sub-theme: WBO3b - Thematic Priority: Decarbonisation & Nature Emergency							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of streets that are clean PAM/010	Not applicable		End Of Year: 94.0	Target: 94.5 Result: 96.1	Target: 94.5 Result: 95.4	Target: 94.5 Result: 93.4	Target: 94.5 Result: 92.1 Calculation: (421÷457) × 100
Comment	Since April 2023, the Bi-monthly LEAMS surveys have consistently shown a decline in the cleansing standards within the county. A dramatic impact is shown from October to February - evidence from the survey's undertaken indicates litter from refuse sacks have had an impact on the LEQ. This also aligns with the adverse weather the authority has experienced resulting in bags being blown around and torn resulting in the contents spilling out onto the streets. For this reason we have recorded a higher number of C and D Grades during the surveys.						
Remedial Action	Bi Monthly LEAMS reports are submitted to Both the Cleansing / Refuse managers, the issue of early presentation of waste is a contributing factor to the adverse LEQ. The Environmental Enforcement team and Waste wardens have been informed of the issues that are having an impact on the LEQ. These elements will form key targets with the LEQ Strategic group to review the current situation.						
Service Head: Daniel W John				Performance status: Off target			☹️
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
				Quarter	Quarter	Quarter	

	Best Quartile	Welsh Median	Our Actual	1	2	3	End of Year
% of flood and coastal erosion risk management asset inspections (T98) completed PLA/032	Not applicable		New measure	--	--	--	Target: 100.0 Result: 82.4 Calculation: (974÷1182) × 100
Comment	Works have not progressed this year in a manner we would like, primary due to resource issues. The 3 officers who would have managed and delivered this piece of work have all left the Authority this year. Two new technicians have been appointed but are yet to be trained to deliver these inspections. The assistant engineer post remains vacant due to the recruitment freeze and while a new coastal adaption officer post was created, we failed to recruit to that post.						
Remedial Action	Training of the new staff is planned for May and a second round of recruitment will commence asap						
Service Head: Rhodri Griffiths			Performance status: Off target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The Cleanliness Indicator STS/005a	Not applicable		End Of Year: 72.7	Target: 77.0 Result: 71.8	Target: 77.0 Result: 72.5	Target: 77.0 Result: 72.4	Target: 77.0 Result: 71.6 Calculation: (981.5÷1371) × 100
Comment	Evidence from the Bi-monthly Local Environmental Audit and Management System (LEAMS) survey's for the year have shown a decrease in the standards of Local Environmental Quality (LEQ), in particular to the months of October / December and February, evidence from the surveys have shown that Refuse spillage have had an impact on the levels of litter found in the streets, this may have been contributed with the adverse weather experienced during this period. This has resulted in the measure being off target.						
Remedial Action	Data from the LEAMS surveys are shared with key services following each survey. The issues identified in the reports will be taken forward to the LEQ Strategic group to seek an improvement on the measures.						
Service Head: Daniel W John			Performance status: Off target				

ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)			
Sub-theme: WBO3b - Thematic Priority: Decarbonisation & Nature Emergency			
Action	16286	Target date	31/03/2024
Action promised	Review the current vehicle fleet strategy with a view to utilising the most suitable and low emissions vehicle technology (including electric or other power sources) over the coming years. CV49		
Comment	A fleet strategy framework has been developed. Further first principles analysis is required to ensure fleet operations facilitates effective front end service provision and contributes to the Councils Net Zero carbon targets. A study is underway to better understand service demand, depot efficiency, future ULEV capacity aligning with future vehicle procurement plans. Framework for the fleet strategy will pay cognisance to the Carmarthenshire Council, Climate Change and Nature Emergency Advisory Panel (CCNEAP)		
Remedial Action	Outcome of ongoing studies to feed into the CCNEAP in order to obtain meaningful feedback and direction		
Service Head: Daniel W John		Performance status: Off target	
Action	16297	Target date	31/03/2025
Action promised	Utilise a phased approach for the implementation of a new kerbside waste collection system in 2024/25, that is compliant with Welsh Governments' Blueprint collection methodology. This will mean that households will receive a weekly recycling, food and glass collection services from 24/25. CV48		
	<p>The second phase of the Waste Service Change project has made progress towards achieving an operational, financial, and environmentally efficient model in achieving the Welsh Governments blueprint collection model.</p> <p>To achieve this collection methodology, vehicle acquisition, waste commodity procurement, further recruitment and grid capacity expansion are necessary.</p> <p>Over the last financial year, the key focus has been on conducting an analysis to compare the utilisation of our current operational depots with the potential establishment of a centralised operational base for waste services, as part of the second phase of the waste service transformation. This evaluation has encompassed future operational requirements, including an assessment of fleet composition changes, recruitment needs, and grid capacity for Ultra Low Emission Vehicles (ULEVs).</p>		

During the analysis, a review of the current infrastructure at our current depots revealed limitations, necessitating further investigation into the feasibility of a centralised depot model.

A proposed centralised depot at Nantycaws is under consideration, which could accommodate the entire collection fleet, support operational efficiency, and potentially incorporate renewable energy production. Initial scoping and design work have been undertaken, with our internal design team and Eunomia via WRAP Cymru have provided initial designs and cost estimates for a centralised depot. Additionally, ecological and traffic assessments have been conducted at the centralised potential site to ensure environmental sustainability and operational feasibility.

Engagement with Trade Unions and staff have been ongoing in relation to the proposed changes. We undertook a comprehensive staff engagement workshop where we conducted a survey among the refuse front-line crew across the four depots, Cillefwr, Trostre, Glanamman and Heol Stanlyd. 120 surveys were completed, which accounted 65% of our total frontline workforce, including Supervisors and Assistant Managers. 70% of the crew surveyed over the 4 depots, expressed their preference not to be stationed at a centralised depot with 30% indicating their willingness.

Further consultation, and meetings will be undertaken in the next financial year on a 121 basis, with all staff, to understand the reasons behind not wanting to re-locate, this will aid the decision-making process and what measure CCC are able to put in place to assist.

With WRAP Cymru`s support, the routing team has utilised EasyRoute software to map out the proposed blueprint collection routes across the entire county of Carmarthenshire. This was preceded by conducting access risk assessments on all roads within the County and validating the feasibility of routes through test drives with demo vehicles. Incorporating current waste composition data together with the routing exercise, has facilitated the required number of new kerbside sort vehicles for implementation.

Comment Discussions with the procurement team have identified suitable frameworks for vehicle procurement, and we are now at the final stages of the preparation of the vehicle specifications in readiness to commence the vehicle procurement exercise at the beginning of May 2024.

Project governance has been approved to provide structure and decision-making processes. Monthly communication with Welsh Government and WRAP Cymru have been ongoing to ensure adherence to timelines, highlight risks, problem solve and guidance on project implementation.

A cabinet report has been prepared and submitted outlining the analysis of operating the second phase of the waste strategy from a centralised depot or form our current depots. The report outlines the costs, operational and employee impacts, risks and costs of both options. The outcome of the report will approve the direction of travel and the project can then move onto the next phase.

Due to the magnitude of this project, the number of factors that need to be considered, and awaiting cabinet approval, it is likely that the target date will not be met. The vehicle industry is continuing to recover from the impact of the COVID epidemic, and due to the significant number of vehicles needed for roll out, and extensive market research and engagement with manufacturers have revealed extended supply timescales, particularly for ULEV (Ultra-Low Emission Vehicles) models. Initial estimates indicate an 18-month lead time for electric vehicles.

Additionally, infrastructure development for blueprint collections, whether centralised or across the current network, necessitates planning and substantial civil works. Substantial time has been allocated to complete a comprehensive transport assessment to evaluate access into the site, and the impact the proposed site would have on the A48, this work has been essential in readiness for PAC requirements.

These factors, together with the magnitude of the project, have delayed the delivery of the second phase of the Waste Strategy in Carmarthenshire unfeasible by the end of the target date.

Remedial Action There is a project governance in place to assist with the decision making progress, with workstreams in place ready to commence once approval is received from Cabinet.
There is a project plan and timeline in place to operate from both options to ensure there is no further delays.
We are in liaison with WRAP Cymru for support and guidance as we move forward with the project, who have extensive knowledge and guidance to provide Carmarthenshire County Council with the move to the blueprint Collection methodology.
Quarterly Programme Board meetings will re-commence once approval is received from Cabinet, this will act as an internal scrutiny board to assist and guide the project as we work towards project milestones.

Service Head: Daniel W John **Performance status:** Off target 

Action	16331	Target date	31/03/2025 (original target 31/03/2024)
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Action promised To support the service in the creation and delivery of a climate change and nature emergency communications plan. (CV47)

Comment Marketing and media team will develop a communications plan in parallel with the development of the new climate change approach being developed by the service.

Remedial Action We as a team are working closely with education to assist in promoting the work being delivered within our schools as part of this agenda.

Service Head: Deina Hockenhill **Performance status:** Off target 


Action	16563	Target date	31/03/2024
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Action promised Develop a Circular Economy Strategy and Rural Infrastructure proposal linking in with wider corporate services

Continuous engagement work with Ten Town representatives and groups in providing opportunity via collaborative meetings in a

Comment	theme pertinent to circular economy topics has been undertaken throughout the year. A collective training opportunity with Repair café Wales was provided giving information, guidance and knowledge to those wishing to establish a facility in their own rural settings. An event was held at Sero, Carmarthen in March and invites extended to 10 town circular economy representatives/ groups in order to share best practice and opportunity to discuss project ideas and experiences around repair cafes, library of things and new to you projects. A funding opportunity via the shared prosperity fund for Ten Town groups to access seed corn funding for a circular economy project idea of up to £5000 in value has been launched in March and successful applicants will be awarded the funding in early April to commence new projects in the communities. These approaches has identified trends, themes and existing group activities which has allowed the communities to become enablers to promote circular economy in the locality and become a template for the wider strategy, allowing a long term plan to be embedded for Carmarthenshire to benefit from a sustainable, low carbon, circular economy (CE) focused project that can be managed within existing organisations/ volunteer groups and infrastructure to thrive within communities. Allowing the authority to support and guide aligning with corporate objectives and establishing a future blueprint Circular Economy strategy. Further work is to be timetables which meets the authority and communities aspirations for CE projects in the coming months which will assist with the development of the overall strategy.
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Remedial Action	This work will continue to progress and the data and insight established from the base work undertaken during 2023/ 2024 will enable a comprehensive strategy to be developed in 2024/2025.
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Service Head: Daniel W John	Performance status: Off target	
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Action	16564	Target date	31/03/2024
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Action promised	Develop and implement the new Flood Risk Management Plan (FRMP2)
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Comment	There was a slight delay with the public consultation prior to Christmas due to budget consultations. Post Christmas, resources issues in both Flood Defence and Marking and Media resulted in further delays. A 6-week consultation is underway, post which there will be a review and a final draft developed. Post this, the document will go back to CMT in June 2024.
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Remedial Action	A new project timeline is in place and dates set in the Forward Work Plan accordingly. Resources are in place to manage the outcomes from the public consultation and finalise the documents. The current CMT date for final approval is the 13 June 2024 and Pre-Cabinet and Cabinet post that.
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Service Head: Rhodri Griffiths	Performance status: Off target	
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Action	16898	Target date	31/03/2024
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Action promised	Deliver the recommendations of the fly tipping task and finish group (CV62)
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Comment	Cabinet approval has been recieved. We are working on the delivery of the recommendations. We have consolidated the reporting of fly tipping to ensure accurate data. We have been utilising social media to promote instances of fly tipping and our enforcement activity with a full local environment communications plan which will include fly tipping.
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Remedial Action	The working group will continue to deliver the remaining actions to ensure a co-ordinated and effective approach to tackling fly tipping.
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Service Head: Daniel W John	Performance status: Off target	
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Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)
Sub-theme: WBO3d - Thematic Priority: Community Safety, Resilience and Cohesion




Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of completed interventions at High Risk Food Business establishments that were due a programmed hygiene intervention PP/FOOD/001	Not applicable		New measure	Target: 10.00 Result: 15.38	Target: 30.00 Result: 33.46	Target: 55.00 Result: 53.85	Target: 100.00 Result: 94.62 Calculation: (246÷260) × 100

Comment	Delivery of the planned programmed work to meet current FSA expectations remains challenging, not only in terms of the number of interventions needed but also the timeliness (28 days of due date). To mitigate this challenge, we have regularly reported our progress to the FSA Informing them of our risk-based approach to interventions that we consider proportionate to meet the highest risk demands in the current climate. We are working towards trying to re-align with the Code of Practice during 24/25 but believe we should maintain our risk-based model of interventions as the main priority. Performance has also been impacted by other demands on the team, not least a significant listeria outbreak, a high-profile health and safety issue as well as preparation for the pending implementation of Special Procedure legislation. This does at times, require the reactive deployment of staff to alternative duties at short notice. This will be at the expense of food hygiene/standards interventions.
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Remedial Action	We plan to continue with the above risk based approach, appreciating that not all FSA (Wales) expectations will be met, during 24/25. All outstanding programmed inspections due in 23/24 will now be deferred to 24/25, with a view to completion during the first quarter.
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Service Head: Jonathan Morgan	Performance status: Off target	
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Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year


	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of completed interventions at High Risk Food Business establishments that were due a programmed Standards intervention during the year PP/FOOD/002	Not applicable		New measure	Target: 3.00 Result: 18.80	Target: 30.00 Result: 47.01	Target: 60.00 Result: 62.39	Target: 100.00 Result: 92.31 Calculation: (108÷117) × 100
Comment	Delivery of the planned programmed work to meet current FSA expectations remains challenging, not only in terms of the number of interventions needed but also the timeliness (28 days of due date). To mitigate this challenge, we have regularly reported our progress to the FSA informing them of our risk-based approach to interventions that we consider proportionate to meet the highest risk demands in the current climate. We are working towards trying to re-align with the Code of Practice during 24/25 but believe we should maintain our risk-based model of interventions as the main priority. Performance has also been impacted by other demands on the team, not least a significant listeria outbreak, a high-profile health and safety issue as well as preparation for the pending implementation of Special Procedure legislation. This does at times, require the reactive deployment of staff to alternative duties at short notice. This will be at the expense of food hygiene/standards interventions.						
Remedial Action	We plan to continue with the above risk based approach, appreciating that not all FSA (Wales) expectations will be met, during 24/25. All outstanding programmed inspections due in 23/24 will now be deferred to 24/25, with a view to completion during the first quarter.						
Service Head: Jonathan Morgan			Performance status: Off target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: i) Trading Standards PPN/001i	Not applicable		End Of Year: 100	Target: 10 Result: 27	Target: 30 Result: 39	Target: 50 Result: 44	Target: 100 Result: 49 Calculation: (82÷169) × 100
Comment	In the second half of the year, an increase in reactive high-risk criminal investigations and high-profile proactive work to tackle the sale of illicit vapes and the underage sale of vapes has required resources to be redirected from routine inspections.						
Remedial Action	The high-risk premises liable for inspection were re-risk rated by nature of business, history of compliance and intelligence received so to ensure the highest-risk premises among them (e.g., petroleum storage premises, explosive storage premises, and those with the highest number of consumer complaints) were visited. All outstanding premises will be prioritised in the first quarter of 2024-25.						
Service Head: Jonathan Morgan			Performance status: Off target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for: iii) Animal Health PPN/001iii	Not applicable		End Of Year: 99	Target: 10 Result: 15	Target: 30 Result: 43	Target: 50 Result: 60	Target: 100 Result: 96 Calculation: (154÷161) × 100
Comment	Resources have needed to be redirected to the investigation of high-profile complex criminal investigations, and the late submission of applications from licensees has resulted in a delay in 7 inspections overall.						
Remedial Action	These outstanding inspections will be completed during April 2024.						
Service Head: Jonathan Morgan			Performance status: Off target				


ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communitites)
Sub-theme: WBO3d - Thematic Priority: Community Safety, Resilience and Cohesion

Action	15495	Target date	31/12/2025 (original target 31/03/2023)
Action promised	To ensure the Council fully considers and responds to the requirements of the Counter Terrorism Protect Duty once published (expected in 2022-23).		
	The draft Terrorism (Protection of Premises) Bill, also known as Martyn's Law, continues to go through the Parliamentary legislative process. On 2 May 2023, the draft Terrorism (Protection of Premises) Bill, also known as Martyn's Law, was		


Comment	<p>published for pre-legislative scrutiny by the Home Affairs Select Committee. The draft bill proposes introducing a new Protect duty for those responsible for certain publicly accessible premises and events to take measures to review and mitigate against terrorist activity. The Home Affairs Select Committee published their report on 27 July expressing concerns relating to the regulator and the draft Bill's proportionality, especially in relation to its impact on smaller premises as it is not evidenced that the proposal would reduce the risk of terrorism for small venues. The report advised that proposals on the regulator should be developed in the next two months and the draft Bill be amended.</p> <p>Initial discussions have taken place by Carmarthenshire's multi-agency Protective Security Preparedness Group (PSPG) to consider how to prepare for the basic principles of when the Protect Duty is enacted. However, it is unlikely that the new legislation will be introduced before 2025.</p>
Remedial Action	The PSPG will meet again to progress discussions once there is clarity regarding the proposed legislation
Service Head: Jason Jones	Performance status: Off target 




Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)
Sub-theme: WBO3f - Service Priority: Waste

Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Sustainable Drainage Approval body (SAB) applications determined within the statutory 7 or 12 week deadline or to the agreed extension with the applicant WMT/006	Not applicable		End Of Year: 99.1	Target: 100.0 Result: 100.0	Target: 100.0 Result: 100.0	Target: 100.0 Result: 98.3	Target: 100.0 Result: 98.7 Calculation: (148÷150) x 100
Comment	We achieved a result of 98.7% for 23/24. We narrowly missed the target by 2-applications.						
Remedial Action	We will continue to build on a high performance demonstrated this year. Also, we have changed to admin process to ensure the completed date is when the engineer signs off the consent, not when support services email or post the consent to the applicant.						
Service Head: Rhodri Griffiths	Performance status: Off target						

Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of Recycling contaminated (CV48) WMT/007	Not applicable		End Of Year: 31.5	Target: 25.0 Result: 31.6	Target: 25.0 Result: 32.0	Target: 25.0 Result: 31.9	Target: 25.0 Result: 32.2 Calculation: (5726.73÷17798.94) x 100
Comment	Resident engagement is an integral part of the awareness campaign with regards to recycling and using all recycling and reuse services available at kerbside and HWRCs which enables the correct methods to recycling domestic waste. The community engagement programme is supported by communications on common items that are not disposed of properly and what should be placed in recycling bags and food waste bins for collections.						
Remedial Action	Site visits are scheduled to assess offloading of vehicles to ascertain problematic areas which can be tackled by community engagement through targeted face to face intervention. Signposting residents to all available resources and information available to promote correct recycling techniques and actions to mitigate contamination and avoid enforcement action through non-compliance.						
Service Head: Daniel W John	Performance status: Off target						

Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of local authority collected municipal waste Prepared for reuse WMT/010i	Not applicable		End Of Year: 0.47	Target: 0.75 Result: 0.51	Target: 0.75 Result: 0.53	Target: 0.75 Result: 0.54	Target: 0.75 Result: 0.54 Calculation: (420.26÷78303.28) x 100
Comment	Increased public engagement through on site discussions with HWRC visitors by the recycling advisors on site to promote the donation station usage and conveying the project objectives of 'Eto'. In order for residents to understand fully the ethos of donating items to 'Eto' and learning of what happens to those						

	items through the repair and reuse workshops or upcycling opportunities that can be found at the Eto village shop.
Remedial Action	An additional donation station is now located at the Eto village so that residents can donate whilst visiting the Eto village creating ease and accessibility to donating materials whilst visiting on site. An Eto working group has been established to review and plan for future project development in order to progress and enhance the repair, reuse and upcycling opportunities and to increase the reuse tonnage in future.
Service Head: Daniel W John	Performance status: Off target 

ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)			
Sub-theme: WBO3g - Service Priority: Highways & Transport			
Action	16288	Target date	31/12/2025 (original target 31/03/2024)
Action promised	Develop Community Transport Strategy to enable access to essential services from rural communities. CV51		
Comment	Since April 2023, officers in Passenger Transport Unit have been researching background information and reviewing Community Transport Strategies published by other local authorities. Officers are currently drafting a Community Transport Strategy to be shared and agreed with key stakeholders. The success of our strategy relies upon collaborative working and Community Transport providers who will be given the opportunity to be involved and contribute to the development and implementation of the success of this strategy. Positive discussions have taken place with the Community Transport Association, Royal Voluntary Service, Community Transport providers and local authorities regarding future transport provision. Further discussions will take place in the forthcoming months with stakeholders to firm up the strategy. The Council aims to bring forward for discussion and adoption in 2024/25.		
Remedial Action	TIMETABLE: April - June 2024: Data gathering, service research and needs assessment Jul '24 - Produce draft Community Transport Strategy for consultation Aug/Sept '24 - Stakeholders Consultations Oct '24 - Review and revise CTS Nov '24 - CMT Dec '24 - Pre-Cabinet Jan/Feb '25 - Cabinet Mar '25 - CTS adopted		
Service Head: Daniel W John	Performance status: Off target		
Action	16290	Target date	31/03/2026
Action promised	Work with regional partners to look at the feasibility of setting up a publicly owned bus company and the accompanying logistical requirements to serve areas not currently served by existing companies, subject to a change in legislation to allow municipal bus companies to be set up. CV52		
Comment	WG published the Roadmap to Bus Reform in March 2024. This sets out proposals to move away from deregulation of the bus industry and towards Nationally administered bus franchising model. There remains a significant level of uncertainty as to how this will impact current commercial, subsidised and education bus services.		
Remedial Action	We are in regular dialogue with WG, Transport for Wales and neighbouring authorities to gain a better understanding of this emerging and far reaching proposal; until such time as we obtain clarity of detail we are unable to explore this concept with any certainty in respect of future operational or legislative landscapes.		
Service Head: Daniel W John	Performance status: Off target		
Action	16291	Target date	31/03/2024
Action promised	Deliver the cycle and pedestrian path from Carmarthen to Llandeilo which will be a huge boost to local towns and villages, and tourism throughout the county. CV66		
Comment	Significant work has been undertaken in support of the Compulsory Purchase Order Public Inquiry held in November. The Inquiry has now formally closed and we are currently awaiting the Minister decision which will be critical to scheme progress. In parallel land negotiations are continuing with a number of holdings at or near completion, multi site construction packages are being prepared in readiness to proceed at numerous locations concurrently to expedite delivery.		
Remedial Action	UK Government have agreed an extension for Levelling Up spend to 31st March 2025 to allow time for the CPO process		
Service Head: Daniel W John	Performance status: Off target		

ON TARGET ETC.

ACTIONS - Theme: 5. Core Business Enablers			
Sub-theme: 5a - Information and Communication Technology (ICT)			
Action	16559	Target date	31/10/2023
Action promised	Implement updated Highway Management System to deliver a risk-based inspection and repair policy		
Comment	The existing highway management system has been updated to implement the risk based approach for inspection and repair. Updated inspection software has been rolled out to all highway inspectors. Training on the new risk-based standards and software system for highway inspectors has been carried out and all inspectors have passed the initial external assessment. Further competency testing and assessment will be carried out later this year. New Android tablets are being used for mobile inspections. The management of the new repair regime is a critical part of the process and a new Maintenance Planner role has been created in the highways division to coordinate and improve programming of repairs in line with our new policy. As of 12th October we are working to our new risk-based policy and Risk management have been advised.		
Service Head: Daniel W John		Performance status: On target	

ACTIONS - Theme: 5. Core Business Enablers			
Sub-theme: 5n - Business Support			
Action	17087	Target date	31/03/2024
Action promised	Improve engagement and communication with Town & Community Councils by scheduling & co-ordinating events CV113		
Comment	Following the first series of engagement sessions, feedback has been sought from attendees on the areas they would like to see covered at future sessions, the main ask being enforcement and Local Development Plans which will be covered at sessions later this year. Presentation have been given at the liaison forum and briefing notes and information pages provided on the planning function and the role of town and community councils within this.		
Service Head: Jackie Edwards		Performance status: On target	

Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)							
Sub-theme: WBO3b - Thematic Priority: Decarbonisation & Nature Emergency							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average number of working days taken to clear fly-tipping incidents	Not applicable		End Of Year: 2.8	Target: 4.0	Target: 4.0	Target: 4.0	Target: 4.0
PAM/035				Result: 2.1	Result: 2.2	Result: 2.2	Result: 2.3
							Calculation: 3997÷1701
Service Head: Daniel W John				Performance status: On target			

ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)			
Sub-theme: WBO3b - Thematic Priority: Decarbonisation & Nature Emergency			
Action	16263	Target date	31/03/2027
Action promised	Work with Dyfed Pension Fund to continue the journey on reducing its carbon intensity and encourage the Dyfed Pension Fund to work with and learn from other pension funds with a view to further disinvestment in fossil fuels and non-ethical investments. (CV57)		
Comment	<ul style="list-style-type: none"> - new investment into private credit approved as part of strategic asset allocation agreed to be funded from UK equities based on further reducing carbon intensity - Blackrock SAIF which includes renewables investments now fully committed - Pension newsletter reported a 30% reduction in carbon intensity over the previous 3 year period - 5% allocation (~ £150m) to WPP Sustainable Active Equity Fund made during the year 		
Service Head: Randal Hemingway		Performance status: On target	
Action	16264	Target date	31/03/2027
Action promised	Consider the powers available in relation to local tourism levies and the impact of their introduction locally. (CV76)		
Comment	Officers continue to track progress of legislation. Draft SLA in relation to WRA has been received and considered. Action will continue over coming years		
Service Head: Randal Hemingway		Performance status: On target	
Action	16277	Target date	31/03/2024

Action promised	Increase renewable energy on council owned land and work with partners to support renewable energy schemes across the county. CV60		
Comment	As outlined in Action 14814, we have identified several potential, comparatively small-scale renewable energy opportunities on our land with the assistance of Welsh Government Energy Service. All sites screened are in areas which are identified as 'constrained' with respect to electricity grid connection. As there are severe constraints across the whole of the Wales network due to reinforcement works required at the transmission level, sites have been prioritised by the presence of a potential power off-taker. An initial grid connection application has been submitted for one of the sites. Total costs and timescales for grid connection won't be known until a formal connection offer is issued. We are also using the Carmarthenshire Local Area Energy Plan (LAEP) process referred to in Action 16538 to help identify opportunities for joint renewable energy projects with partners.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	16278	Target date	30/04/2026
Action promised	Work with Welsh Government to ensure electricity infrastructure is in place to allow us to develop ambitious renewable energy projects to reach net zero. CV67		
Comment	We continue to pursue this matter with Welsh Government and National Grid. We have also flagged this in the Carmarthenshire Local Area Energy Plan (LAEP) process referred to in Action 16538 as the development of ambitious renewable energy projects is currently constrained by the limited capacity of the local electricity infrastructure. All 22 Welsh unitary authorities will each have a LAEP in place by end March 2024, and these will help inform the production of a Wales Energy Plan and assist the WG in addressing the electricity infrastructure capacity at the national / UK level.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	16279	Target date	31/03/2026
Action promised	Increase renewable energy on council houses and other buildings to reduce domestic bills and help meet climate change targets. CV50		
Comment	Our commitment remains to bring all homes to an EPC band C as quickly as possible. We are continuing to improve the fabric of our homes by installing insulation to the walls and roofs of our homes and fitting solar panels / hybrid heat pumps to homes.		
Service Head: Jonathan Fearn		Performance status: On target	
Action	16280	Target date	31/03/2024
Action promised	Continue and accelerate the aim of being a Net Zero Carbon Local Authority by 2030 and set up a cross-party working group to move the Net Zero Carbon and Nature Emergency agenda forward. CV47		
Comment	A cross-party Climate Change & Nature Emergency Advisory Panel has been established. The Advisory Panel is currently undertaking a 'deep dive' into the Council's fleet vehicles which will feed into our new Decarbonisation / NZC Plan to be published in 2024.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	16281	Target date	31/03/2025
Action promised	In recognition of the Nature Emergency declared by CCC and WG; we will change our management practices with the aim to increase the biodiversity of all council owned land, and recognise the strong interrelationship between climate change, the loss of biodiversity and human wellbeing. Promote the use of CCC land for supporting nature recovery. CV56		
Comment	The following projects will all deliver benefits for biodiversity on CCC owned land: Over the winter a small area of new woodland has been planted at Cae Person in Llanddarog (0.51ha, cost £4500 ex vat) , and the primary school in St Clears and the local community completed the planting of 300 trees (cost £500 ex vat) at the St Clears Wetland site. CCC has had EOIs for Woodland Improvement Grants for Engine Fields in Bynea and Pentremawr Colliery, nr. Pontyberem were accepted and we have now submitted full applications for both these sites which will be determined in c.June2024. Outdoor Recreation is delivering a Woodland Improvement Grant at Ynys Dawela in Brynaman. CCC's Local Places for Nature project has benefited from the appointment of a project officer in Sept 2023. A total of 2110 trees and shrubs across 11 sites, from Pencader to Llanelli were planted this winter with community involvement (cost £25750 inc. labour where required) . 100% of all these costs have been covered with grant aid. CCC's management of its amenity grassland for pollinators is progressing. Local Places for Nature financed the purchase of additional equipment (£103920) which will be use in the 2024 cutting season. Grounds Maintenance will be re-negotiating their SLAs with their clients to facilitate adoption of less frequent cutting across much of CCC's estate. £30750 spent on the tree planting projects set out above, plus £103920 on grass cutting equipment		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	16282	Target date	31/03/2024 (original target 31/07/2023)
Action promised	Working with CCC's Strategic Land-use review group, identify and progress the planting of woodland on suitable sites, demonstrating the principles of responsible afforestation, and in consultation with local communities. Identify three further areas of woodland to be planted. Subject to grant aid being available. CV63		
Comment	100% of the work that could be completed in 23/24 has been completed. Grant applications for woodland planting grants and woodland improvement grants (TWIG) have been made in line with application windows. Two EOIs for the TWIG grant have been accepted and details plans submitted. One small area of planting in Llangadog completed in March 24 , plus a community planting project in St Clears on CCC land. This work will continue in 24/25		
Service Head: Rhodri		Performance status: On target	

Griffiths			
Action	16284	Target date	31/03/2024
Action promised	To continue to bid for finances via Welsh Government to enable further roll out of public access charging points across the county in accordance with our Electric Vehicle Infrastructure strategy, with a particular focus on the strategic highway network initially, as well as looking at locations across urban and rural areas. CV55		
Comment	A bid was submitted to WG under in order to seek funding to support activities in 24/25. £405k has been provisionally awarded which will support further development work to support potential super fast charging hubs at Llanelli, Llandeilo and Nantgaredig, new installations at North Dock, Abergwili, Pwll and Bynea and a pilot on street residential charging project		
Service Head: Daniel W John		Performance status: On target	
Action	16285	Target date	31/03/2024
Action promised	Develop facilities within Carmarthenshire County Council offices to support Active Travel for visitors, members, and officers. Looking at bike racks, changing rooms, shower facilities etc. CV65		
Comment	Audit of 11 key sites undertaken to determine current provision, opportunities for new facilities, cross referencing against staff home locations. This work is in support of the better ways of working property work stream, and as such delivery would be via the wider corporate programme. We are exploring any potential external transport funding opportunities which would support the property programme; furthermore we are currently working on proposals for a cycle storage hub at County Hall Carmarthen.		
Service Head: Daniel W John		Performance status: On target	
Action	16394	Target date	31/03/2024
Action promised	We will embed Net Zero Carbon into our procurement activity		
Comment	<p>We continue to work with departments to incorporate ways to reduce the carbon impact of the procured goods, works or services. We complete a Sustainable Risk Assessment (SRA) for all tenders over the value of £25k (in accordance with our Contract Procedure Rules) which helps identify opportunities to embed actions into the tender to improve sustainability. Based on services received from Eunomia the team embed carbon specific questions into tenders as appropriate. We ask suppliers to work with the Council in achieving the Welsh Government's sustainable development strategies & our carbon reduction targets.</p> <p>During 2023/2024 a total of 21 Sustainable Risk Assessments were carried out which included tenders such as Community Based Services, VAWDAS, Gully & Sweeper Waste, Property Works Framework, Cleaning Services, Celtic Routes, Housing Management Systems, Flood Alert Systems & SWWRFC 2024 Framework. 5 SRA's were carried out in Qtr 4.</p>		
Service Head: Helen Pugh		Performance status: On target	
Action	16537	Target date	30/04/2026
Action promised	Deliver an exemplar integrated renewable energy generation and use site for Carmarthenshire		
Comment	A potential exemplar integrated renewable energy generation site has been identified. This opportunity is being pursued in tandem with a wider masterplan for the site.		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	16538	Target date	30/04/2024
Action promised	Develop a draft local area energy plan for Carmarthenshire		
Comment	<p>Welsh Government have funded the development of Local Area Energy Plans (LAEPs) for every local authority in Wales. This follows several local authorities being pilot locations.</p> <p>The South-West Wales Region's LAEPs are being delivered by City Science for Swansea, Neath Port Talbot, and Carmarthenshire (Pembrokeshire produced a LAEP in 2022 as a condition of funding for their Milford Haven: Energy Kingdom project).</p> <p>Local Area Energy Planning is a detailed, comprehensive process designed to identify the most effective pathway(s) to decarbonising the local energy system by 2050. The process is led by Local Government and developed collaboratively with defined stakeholders.</p> <p>Welsh Government have also funded, for 24 months ending 31/01/2026, the appointment of a Regional Energy Team. Whilst these three posts are employed by Carmarthenshire, as the lead for the SW Wales Region, they are a regional resource for the four local authorities.</p> <p>The Carmarthenshire LAEP will be finalised on 08/04/2024, and is scheduled for reporting to Cabinet meeting on 29/04/2024.</p>		
Service Head: Rhodri Griffiths		Performance status: On target	
Action	16539	Target date	30/04/2024
Action promised	To undertake and support the work of the Nutrient Management Boards for the Tywi, Teifi and Cleddau in addressing the issues of phosphates in Rivers.		
Comment	<p>Three meetings of the three Nutrient Management Boards (NMB) have been held with the inception meeting on the 17th March 2022 (3 Boards) and a further meeting on the 13th December 2022 (3 Boards) and a joint meeting on the three boards on the 16th November 2023.</p> <p>At the meeting of the 16th November the boards approved their terms of reference which included further clarity on their responsibilities. Work has now commenced on the preparation of the Nutrient Management Plans for the three river catchments.</p> <p>As part of the NMB structural arrangements two subgroups have been established: Technical Officer Group (TAG), and Stakeholder Group. The first meeting of the TAG was held on the 7th July 2023 with a further held on the 17th January 2024. The Stakeholder Group met on the 31st May 2023, 8 November 2023 and 31 January 2024.</p>		

	<p>The meetings of all groups will be ongoing as part of the delivery of the NMBs function. A Programme Manager and Support Officer are in post with both managed within CCC albeit operating on a sub-regional basis (reflecting the cross-border nature of the river catchments). In delivering the duties of the NMBs £168,389.60 grant support for 22/23 was received from the Welsh Government with a further £540,600 grant secured for 23/24.</p> <p>This action is ongoing reflecting the continual work associated with the NMBs.</p>		
Service Head: Rhodri Griffiths	Performance status: On target		
Action	16540	Target date	30/04/2024
Action promised	To continue to progress strategic Carmarthenshire response to phosphate and nutrient pollution issues in protected waters		
Comment	<p>As part of the response to the challenges faced by phosphate levels in protected river catchments in Carmarthenshire, we were the first authority in Wales to prepare and implement a Phosphate Calculator and to publish mitigation guidance for developers. This has now been adapted for use within the sub region to reflect the cross-border nature of the river catchments. The Carmarthenshire calculator is forming the basis for an all-Wales version currently being finalised.</p> <p>Carmarthenshire was also the first authority to set up a Nutrient Management Board (NMB) for the Afon Tywi with its inception meeting on the 17th March 2022. We are also members of the Cleddau and Teifi Boards. It should be noted the NMBs will provide the context for solution finding and seek to deliver mitigation proposals as part of a catchment-based approach. The NMBs approved their Terms of Reference at a joint meeting of the boards on the 16th November 2023 with work now progressing on the preparation of Nutrient Management Plans for the 3 river catchments.</p> <p>In terms of Carmarthenshire focused response for the reporting period an Action Plan have been prepared as evidence base to support the delivery of growth ambitions in the protected catchments, identifying mitigation opportunities and other mechanisms to support nutrient neutrality. This is supported by a Nutrient Management Strategy for Carmarthenshire which will include an understanding of the relationships to other corporate priorities. Both will seek to reflect the latest evidence and information including the published source apportionment data for the Afon Tywi and Afon Teifi.</p> <p>The Council is seeking to respond proactively and positively to the data emerging as a result of the ongoing Review of Permits for Waste Water Treatment Works including taking a headroom based approach where capacity exists within the works to grant planning permission and reduce the number of applications on hold. We are also working with Dwr Cymru Welsh Water on their programmed improvements to treatment works and the influence this will have on the potential for planning applications and developments to proceed.</p> <p>The work in relation to this indicator will remain ongoing.</p>		
Service Head: Rhodri Griffiths	Performance status: On target		
Action	16541	Target date	30/04/2025
Action promised	Co-ordinate the delivery of the Pollinator Action Plan		
Comment	The draft strategy to manage grassland for pollinators was submitted to and supported by both Scrutiny and has been delayed at CMT (now going in June 2024) awaiting financial modelling work being undertaken by grounds maintenance, . Two further Grillo Cut and Collect machines and trailers have been purchased through WG Local Places for Nature grant funding.		
Service Head: Rhodri Griffiths	Performance status: On target		
Action	16542	Target date	31/03/2024 (original target 31/07/2023)
Action promised	Publication of the Tree & Woodland Strategy		
Comment	All work planned for 23/24 was completed. Strategy present to CMT. Strategy now with Pre Cabinet waiting for WG decision on its Sustainable Farming Scheme. PIMs action to evidence delivery of the Strategy have been developed and will be reported on in 24/25		
Service Head: Rhodri Griffiths	Performance status: On target		
Action	16543	Target date	31/03/2024
Action promised	To ensure delivery of the Council's S.6 Biodiversity Duty to maintain and enhance biodiversity and promote ecosystem resilience.		
Comment	100% of work planned for this year was completed and reported to P and S Scrutiny in Jan 24. CCC's Environment Act Forward Plan runs from Jan 23 to Dec 25 further work will be progressed in accordance with the plan up to Dec 25.		
Service Head: Rhodri Griffiths	Performance status: On target		
Action	16548	Target date	31/03/2024
Action promised	Develop a strategy to achieve Net Zero Carbon as part of property design specifications		
	<p>Work has been concluded at Property Design to refine our specifications to achieve Net Zero Carbon (NZC) in use on non-housing projects for 23/24.</p> <p>The development of the strategy is however an iterative action, and our specifications towards NZC itself must continue to be monitored and updated as we develop a lean approach to achieving net zero carbon in use on future projects. Post Occupancy</p>		

Comment	Evaluation of newly completed assets will be undertaken to help inform this work. The strategy will continue to hinge on adoption of Passivhaus methodologies we have built up over a significant period together with green and renewable energy solutions.		
Comment	Please be advised that this PIMS action is due to be superseded in 2024/25. This follows a Property Design review of the action for 2023/2024. The new proposed action will focus on `developing a strategy to achieve Net Zero Carbon for in building-use as part of Property Design specifications`.		
Service Head: Jason Jones	Performance status: On target		
Action	16550	Target date	31/03/2024
Action promised	The service will adapt and develop Carmarthenshire infrastructure to support the Wales Transport strategy to decarbonise transport.		
Comment	We continue to work with Communities, regional and national partners to develop programmes that support the decarbonisation aims set out in Wales Transport Strategy. We have been successful in applying for funding to support a number of programmes this year including £490k for Public transport infrastructure and Sandy Rd improvements, £2.615m Active travel, £329k Electric Vehicle infrastructure programmes, and £1.174m for Safe Routes in the Community, work is well underway in respect of moving forward with the funded programme.		
Service Head: Daniel W John	Performance status: On target		
Action	16562	Target date	31/03/2024
Action promised	Improve the way we manage waste in Carmarthenshire, increasing the waste reused, recycled or composted. Delivering against national beyond recycling strategy.		
Comment	An increase in the volume and tonnage of recycled material collected via the kerbside recycling scheme introduction as a result of the 2023 waste service change has taken place. Further opportunity to recycle dry mixed recycling through weekly collection, provision of boxes for kerbside glass collections and hygiene and nappy waste fortnightly collections have all contributed to a reduction in residual tonnages and less black bags waste emanating from domestic properties. The garden waste subscription service is also contributing to the overall recycling figures. The recycling tonnages submitted to Natural resource Wales (NRW) for three quarters of the year 2023/2024 have indicated an average of 70% recycling across the board and 4000 ton reduction in black bag waste, which is significantly improved from 2022/2023 results. This demonstrates a positive shift in the waste management avenues available to residents of the County which contributes positively to Carmarthenshire`s recycling performance in line with the Welsh Government strategy `Beyond Recycling` through increasing possibilities of reducing, reusing and recycling domestic waste and follows the waste hierarchy principals for a more sustainable approach to waste management.		
Service Head: Daniel W John	Performance status: On target		
Action	17169	Target date	31/03/2024
Action promised	We will increase supply of renewable energy within the Council housing stock (CV29)		
Comment	In 2023/24 we have secured over £2M of optimised retrofit grant funding from Welsh Government to improve the energy performance of our housing stock. This will enable us to install energy efficient measures on over 230 homes. Through this programme we are upgrading the fabric performance of our homes and installing renewable technology which can create and store energy. This includes undertaking a deep retrofit on 18 homes, replacing 133 gas boilers with hybrid heat pumps and improving the fabric performance of a further 80 homes. Our aim is to ensure that all of our homes achieve a minimum of band C energy performance rating (EPC) as quickly as possible through a fabric first approach. The 2024/25 HRA business plan (approved by Council on the 24th January 2023) is also committed to installing rooftop solar PV panels as part of our roofing programmes and developing a business case outlining the investment required and the benefits of installing a wider programme of solar PV to our tenants homes and installing community electrical vehicle charging points.		
Service Head: Jonathan Morgan	Performance status: On target		

Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)							
Sub-theme: WBO3d - Thematic Priority: Community Safety, Resilience and Cohesion							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of food establishments that meet food hygiene standards PAM/023	Not applicable		End Of Year: 99.07	Target: 95.00 Result: 99.02	Target: 95.00 Result: 99.05	Target: 95.00 Result: 99.10	Target: 95.00 Result: 99.13 Calculation: (2054 ÷ 2072) × 100
Service Head: Jonathan Morgan			Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of completed interventions at High Risk / Above line Animal Feed establishments that were due a programmed Feed intervention	Not applicable		New measure	--	--	--	Target: 100.00 Result:

during the year PP/FEED/003								100.00 Calculation: (16÷16) × 100
Comment	There were 16 inspections due in 2023/24 however we inspected 37 farms.							
Service Head: Jonathan Morgan				Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results				
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year	
The number of fraud incidence identified by Trading Standards PPN/003	Not applicable		End Of Year: 223	Target: 50 Result: 22	Target: 100 Result: Not available	Target: 150 Result: 219	Target: 200 Result: 327	
Service Head: Jonathan Morgan				Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results				
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year	
The average number of calendar days taken to repair all street lamp failures during the year THS/009	Not applicable		End Of Year: 5.39	Target: 7.00 Result: 4.06	Target: 7.00 Result: 3.37	Target: 7.00 Result: 3.66	Target: 7.00 Result: 5.01 Calculation: 7741÷1546	
Service Head: Daniel W John				Performance status: On target				

ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)			
Sub-theme: WBO3d - Thematic Priority: Community Safety, Resilience and Cohesion			
Action	16287	Target date	31/03/2024
Action promised	Continue to review and assess the need for safer routes and traffic calming measures across Carmarthenshire's towns and villages as part of our road safety initiatives, whilst awaiting the outcome of the Welsh Government proposed 20mph speed limit pilot study, prior to a their final decision on implementing this initiative across Wales. CV64		
Comment	WG 20mph legislation has been implemented. There is a survey framework in place which has captured `before` data and this will be compared to further surveys to provide an understanding of the impacts `after` implementation. Liaison also being undertaken with DPP regarding enforcement and education initiatives.		
Service Head: Daniel W John		Performance status: On target	
Action	16416	Target date	31/03/2024
Action promised	We will ensure that the Council works with Dyfed Powys Police to address rural crime issues affecting the county and to monitor any trends in terms of community cohesion issues. MFR-45		
Comment	We will incorporate any rural crime issues as part of the Safer Communities Partnership`s workplan.		
Service Head: Jason Jones		Performance status: On target	
Action	16781	Target date	31/03/2024 (original target 31/03/2023)
Action promised	We will deliver a new risk-based Food Hygiene and Food Standards programme for 23/24		
Comment	Respective high risk food hygiene and food standards programmes continue to be delivered in line with Statutory Code of Practice requirements. We have introduced a risk based approach to programme programmed inspections and any overdue work, with the exception of new businesses and other multidisciplinary reactive work. We will continue with the risk based approach into 24/25 as outlined as part of the FSA twice yearly "temperature checks"		
Service Head: Jonathan Morgan		Performance status: On target	
Action	16878	Target date	31/03/2024
Action promised	Continued development of Highways Asset Management Plan Maintenance Policies. Including Grass Cutting policy, Gully Cleaning policy and Weed Spraying policy (CV62)		
Comment	The new HAMP policies relating to management of adverse weather events / weather warnings and our winter service plans were accepted by Cabinet on 4th March 2024 and adopted.		
Service Head: Daniel W John		Performance status: On target	

Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)
Sub-theme: WBO3f - Service Priority: Waste

Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste reused, recycled or composted (CV48) PAM/030	Not applicable		End Of Year: 65.25	Target: 67.00 Result: 72.96	Target: 67.00 Result: 71.70	Target: 67.00 Result: 70.23	Target: 67.00 Result: 70.49 Calculation: (55195.44 ÷ 78303.28) × 100
Service Head: Daniel W John			Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Kilograms of local authority municipal waste that is not reused, recycled or composted during the year per person (CV48) PAM/043	Not applicable		End Of Year: 144	Target: 35 Result: 31	Target: 72 Result: 59	Target: 107 Result: 90	Target: 143 Result: 121 Calculation: 22881090 ÷ 189117
Service Head: Daniel W John			Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of waste sent to landfill WMT/004	Not applicable		End Of Year: 4.89	Target: 10.00 Result: 1.23	Target: 10.00 Result: 1.91	Target: 10.00 Result: 1.99	Target: 10.00 Result: 2.01 Calculation: (1572.61 ÷ 78303.28) × 100
Service Head: Daniel W John			Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of local authority collected municipal waste Recycled WMT/010ii	Not applicable		End Of Year: 45.43	Target: 46.00 Result: 48.62	Target: 46.00 Result: 47.08	Target: 46.00 Result: 46.91	Target: 46.00 Result: 48.39 Calculation: (37894.07 ÷ 78303.28) × 100
Service Head: Daniel W John			Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of municipal waste Collected as source segregated biowastes and composted or treated biologically in another way WMT/010iii	Not applicable		End Of Year: 19.35	Target: 20.00 Result: 23.84	Target: 20.00 Result: 24.09	Target: 20.00 Result: 22.77	Target: 20.00 Result: 21.56 Calculation: (16881.11 ÷ 78303.28) × 100
Service Head: Daniel W John			Performance status: On target				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year

% of 'Upheld' Missed Collections across all kerbside collections WMT/021	Not applicable	New measure	--	--	--	Target: 0.1 Result: Not available	
Comment	The proposal for 23/24 was to have all domestic collection vehicles using in-cab technology in order to record all collection data, from non-presentation of waste to contaminated waste being presented. The delay in the roll out of the Alloy system has again delayed the data capture in order to report on the number of reported missed collections be upheld. Currently all reported missed collections need to have resource allocated to collect due to insignificant data available on the original collection. Alloy Management system has started to be introduced to services on a priority basis. Implementation for Domestic Waste collection is scheduled for July/August 2024.						
Remedial Action	Please see comment.						
Service Head: Daniel W John			Performance status: Result not available				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% retention of existing garden waste customers WMT/025	Not applicable		New measure	--	--	--	Target: 95.0 Result: Not available
Comment	End of 2023 collection season, the service had 11,856 customers on the Maulander system compared to 10,108 at the end of 2022 collection season, the system also shows only 1,330 new sign ups to the service during the 2023 season. That leaves 418 customers unaccounted for, also 997 customers cancelled during the season due to increase cost of the service, moving homes, deaths etc. The current Maulander data is inaccurate to produce a calculation on retention of customers. For the 2024 collection season with the introduction of Alloy, it will be possible to provide more accurate data.						
Remedial Action	Please see comment.						
Service Head: Daniel W John			Performance status: Result not available				

ACTIONS - Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)			
Sub-theme: WBO3f - Service Priority: Waste			
Action	16565	Target date	31/03/2024
Action promised	Investigate alternative route cleansing strategy and develop network hierarchy to allow cleansing to align with needs and demand and not zonal cleansing		
Comment	Caru Cymru are yet to provide details of the revised Code of Practice for Litter and Refuse, however the internal Route Rationalization element of this work is currently being undertaken by external contractors, Routes network information is being gathered in Route Hierarchy format to allow the development of Service Delivery standards. The development of service delivery standards is a key element to formalising the Cleansing Maintenance manual for all operation service delivery.		
Service Head:	Daniel W John	Performance status: On target	
Action	16908	Target date	31/03/2024 (original target 31/12/2023)
Action promised	We will update our Public Convenience Strategy and procure the new public convenience operation and management contract.		
Comment	A revised Public Convenience Strategy has been developed following public engagement feedback. The draft revised strategy is awaiting approval. A Section 151 submission is currently awaiting approval to enable the service to continue with the current public convenience contractor for a temporary period of 12 months.		
Service Head:	Ainsley Williams	Performance status: On target	
Action	17038	Target date	31/03/2025
Action promised	Lead on the communications and customer service of the new Waste service changes (CV48)		
Comment	Work is progressing well. A new communications officer has been appointed and a draft communications plan is in place. Monthly meetings are held with the service team. This work will continue in 2024/2025		
Service Head:	Deina Hockenhull	Performance status: On target	

Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)							
Sub-theme: WBO3g - Service Priority: Highways & Transport							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of A roads in poor condition PAM/020	Not applicable		End Of Year: 3.1	--	--	--	Target: 3.5

								Result: Not available
Comment	No surveys were completed in 2023/24, however, the surveys were completed in early part of 2024/25 and will be available in qtr.1							
Remedial Action	Enter results in 2024/25 Q1.							
Service Head: Darren King				Performance status: Result not available				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results				
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year	
Percentage of B roads in poor condition PAM/021	Not applicable		End Of Year: 2.4	--	--	--	Target: 3.5 Result: Not available	
Comment	No surveys were completed in 2023/24, however, the surveys were completed in early part of 2024/25 and will be available in qtr.1							
Remedial Action	Enter results in Q1 2024/25							
Service Head: Darren King				Performance status: Result not available				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results				
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year	
Percentage of C roads in poor condition (CV85) PAM/022	Not applicable		End Of Year: 10.1	--	--	--	Target: 10.0 Result: Not available	
Comment	No surveys were completed in 2023/24, however, the surveys were completed in early part of 2024/25 and will be available in qtr.1							
Remedial Action	Enter results in Q1 2024/25.							
Service Head: Darren King				Performance status: Result not available				

ACTIONS - Theme: WB03.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)			
Sub-theme: WB03g - Service Priority: Highways & Transport			
Action	16292	Target date	31/03/2024
Action promised	Lobby Welsh Government to reopen the Amman Valley railway line to passengers as part of the Swansea Bay Metro. CV40		
Comment	As 1 of 4 regional Local Authorities working in partnership in south west Wales, we have been in detailed ongoing dialogue with Transport for Wales and Welsh Government in the development of a number of rail studies for the region. We have been presenting the case and lobbying for a number of rail infrastructure and service enhancements in Carmarthenshire including the Amman Valley railway line. Studies have determined a short list of approximately 19 priorities for the region and we have been successful in ensuring its inclusion. Whilst delivery will be dependent on a number of factors, not least funding which is a significant challenger nationally, we will continue to lobby for this initiative to progress as part of the emerging METRO programme		
Service Head: Daniel W John		Performance status: On target	
Action	16293	Target date	31/03/2024
Action promised	Lobby Welsh Government for a feasibility study for a passenger railway and cycle route along the Gwendraeth Valley. CV54		
Comment	We have completed a feasibility study to investigate the route, to identify potential pinch points and to determine whether an active travel route can be accommodated alongside the railway line. We continue to work with Gwendraeth Valley Railway Society (as the lease holder of the land) along with local members and residents to investigate what can be done to reopen sections of the line. We have successfully bid for £40k WG Active Travel funding for 24/25 to support the ongoing development of this proposal		
Service Head: Daniel W John		Performance status: On target	
Action	16294	Target date	31/03/2024
Action promised	Lobby UK Government and the Welsh Government for a fair share of rail investment in west Wales. Calling for a direct 1-hour fast train service from Cardiff to Carmarthen. This will include the lobbying for and supporting the reopening of other lines localised service and branch lines. CV53		
Comment	The programme of rail priorities has been submitted to the region and the wales Government. The Council has set out its priorities for improved journey times through to West wales at a CJC Transport Workshop on 26th June 2023 at the National Botanical Gardens.		
Service Head: Daniel W John		Performance status: On target	
Action	16295	Target date	31/03/2024

Action promised	Engage with and lobby Welsh Government on their commitment to construct a bypass for Llandeilo. CV59	
Comment	Officers have been working hard to engage with WG counterparts to press the case for the Llandeilo Bypass, to obtain clarity on commitment and to secure the publication of the Options appraisal study (WelTAG). We have recently received a Ministerial Statement confirming publication of the WelTAG study and a commitment to delivery of the Bypass (along with local improvements) with an indicative provisional construction commencement date of Spring 2028. We will continue to engage closely with WG to support the scheme as it progresses.	
Service Head:	Daniel W John	Performance status: On target
Action	16296	Target date 31/03/2024
Action promised	Following withdrawal of Welsh Government funding, explore all possible funding options to support a programme of improving the condition of rural roads. CV85	
Comment	Following presentation of the HAMP Annual report to Scrutiny on 23rd November it was agreed that a letter would be sent to Welsh Government to highlight the deterioration of our highways and the impact on our network following the withdrawal of the Welsh Government Road refurbishment grant. The letter was sent to the Deputy Minister for Climate Change Welsh Government in January 2024 by Cllr Karen Davies. The response received in February 2024 indicates that roads refurbishment grant is not going to be reintroduced and that additional funding was being provided by the Resilient Roads Fund. Historically this fund has targetted on emergency storm and climate damage, not road condition. Future Carmarthenshire RRF bids shall include for roads refurbishment. The deputy minister reminded local authorities that roads maintenance was funded by the revenue support grant.	
Service Head:	Daniel W John	Performance status: On target
Action	16556	Target date 31/03/2024
Action promised	Contribute to the development the Regional Transport Plan for South West Wales that will inform transport policy and investment decisions that align with the Wales Transport Strategy	
Comment	The Regional Transport Plan is a statutory requirement placed on Corporate Joint Committees and consequentially Local Authorities, shaping policy and investment decisions for south west Wales for the next 5 years. The draft Regional Transport Plan implementation Plan has been completed for consideration by the Corporate Joint Committee, this has subsequently been endorsed by the Corporate Joint Committee and Welsh Gov. The Case for Change stage was presented to Corporate Joint Committee in February 2024 and subsequently submitted to Welsh Gov. Whilst some temporary external support has been commissioned to support the 4 Local Authorities, there are still significant resourcing challenges, and whilst a regional post was due to be advertised in October to assist, recruitment has not yet occurred, as a consequence the scale and nature of the plan will still make a considerable draw on Local Authority Transport Planning resources.	
Service Head:	Daniel W John	Performance status: On target
Action	16557	Target date 31/03/2024
Action promised	Work with regional and national partners to develop the south west Wales METRO in order provide an integrated transport system that supports carbon reduction, economic activity and social inclusion across the whole region	
Comment	Feasibility studies have been completed on Transport Modelling, Transport Hub Business Case, Bus Business Case, Active Travel Infrastructure Development, Ultra Low Emission Vehicle Strategy. Regional Transport Group is now reviewing outputs and recommendations, which in turn will inform the next steps in the process. Carmarthenshire are endorsing an approach whereby tangible concepts plans and future outputs are identified to inform the long terms METRO ambitions. Officers are engaging with WG and Transport for Wales who are leading on the Metro work . This is a long term project that will require investment. Cognisance will need to be made to National Bus reform and challenging funding landscape.	
Service Head:	Daniel W John	Performance status: On target
Action	16558	Target date 31/03/2024
Action promised	Deliver a prioritised 3-year capital maintenance programme of highway bridge strengthening and replacement schemes. Prioritising delivery of schemes with the resources available to ensure highway bridges and structures assessed as sub-standard	
Comment	Since 1st April 2023 we have strengthened/upgraded 4 highway structures; Glanrhyd bailey bridge (Cilycwm) replacement; B4306 Pont y Pentre (Llannon) bridge replacement, C2146 Tan y Berllan bridge (Ffairfach)deck replacement; and C2214 Bridgend Inn (Pontamman)upgrade works. U2243 Mynydd Y Garreg Bridge replacement is partially complete with significant delays encountered due to high water levels and flooding. Work has been suspended and is planned to recommence mid April. This year we will upgrade 4 structures as planned with the 5th due to be completed in Q1 2024-25.	
Service Head:	Daniel W John	Performance status: On target
Action	16880	Target date 31/03/2024
Action promised	Introduce and deliver a programme of coring utility trenches to improve standard of reinstatement by utility works as the consequence on the fabric of the highway (CV62)	
Comment	Specialist sub-contractor engaged and undertaking scheduled coring programme. Coring results are being continually analysed and actioned by Street Works Team.	
Service Head:	Daniel W John	Performance status: On target
Action	16884	Target date 31/03/2024
Action promised	Continue to develop and deliver improvements for the A484 at Sandy Rd, Llanelli in order to support economic activity, improve local air quality, road safety and sustainable travel options (CV62)	
Comment	A scheme designed to alleviate congestion, improve air quality and encourage safe sustainable travel at this location has previously been agreed and consulted upon extensively. As a consequence of the WG Roads Review progress has been delayed. WG awarded £100k in 23/24 to refine the proposals to conform with 4 tests associated with the WG roads review, this work informed a bid submitted to WG for 24/25. £490k has been awarded to progress the scheme; In the meantime, funding has been secured from developer contributions to introduce phase 1 junction enhancements at Sandy Roundabout which are due for completion in April 2024.	
Service Head:	Daniel W John	Performance status: On target

NO TARGET SET

Theme: WBO3.Enabling our communities & environment to be healthy, safe & prosperous (Prosperous Communities)							
Sub-theme: WBO3g - Service Priority: Highways & Transport							
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of people killed and seriously injured on the roads 5.5.2.21	21	47	End Of Year: 83	--	--	--	Target: NO TARGET Result: 138
Comment	During 2023, unfortunately 138 people were killed or seriously injured (KSI) on Carmarthenshire roads, this is the second highest figure in Wales after Powys with 153 and is a 66% increase on the 2022 figures. There was a 59% increase in the number of motorcyclists KSI from 17 in 2022 to 27 in 2023, and the highest increase was for those 16-24 year olds with 76% from 17 in 2022 to 30 in 2023, this is the highest number in Wales. The Council is committed to making the County's roads safer through strengthened partnership working to raise awareness, educate and train all types of road users in order to improve skills and behaviour.						
Service Head: Daniel W John			Performance status: N/A				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of motorcyclists killed and seriously injured on roads 5.5.2.22	5	10	End Of Year: 17	--	--	--	Target: NO TARGET Result: 27
Comment	During 2023, unfortunately, 27 motorcyclists there were killed or seriously injured during 2023, this is a 59% increase on the previous year figure of 17. The Council is committed to making the County's roads safer through strengthened partnership working to raise awareness, educate and train all types of road users in order to improve skills and behaviour.						
Remedial Action			Please see comment.				
Service Head: Daniel W John			Performance status: N/A				
Measure Description	2022/23 Comparative Data			2023/24 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of young people (aged 16-24) killed and seriously injured on roads 5.5.2.23	4	9	End Of Year: 17	--	--	--	Target: NO TARGET Result: 30
Comment	During 2023, unfortunately 30 young people aged 16-24 were killed or seriously injured (KSI) on Carmarthenshire roads, this is an increase of 76% on the previous year of 17, this is the highest number in Wales. The Council is committed to making the County's roads safer through strengthened partnership working to raise awareness, educate and train all types of road users in order to improve skills and behaviour.						
Service Head: Daniel W John			Performance status: N/A				