

Planning Performance Monitoring - Core Indicators Reporting to Planning Committee

Quarter 3 - October to December 2023

1. PURPOSE OF REPORT.

This report aims to update planning committee members on the performance of the Place and Sustainability service, specifically in Development Management and Enforcement, for the last quarter and the entire year.

It should be noted that this report is presented as part of the commitment to Performance Monitoring and as part of an ongoing commitment to report to Planning Committee.

The core indicators set out in the report will form part of our quarterly performance reporting for the Division.

This report details the performance for Quarter 3 for the period between October and December 2023. It also includes the comparative quarterly and cumulative data for 2022/23.

2. Summary of Performance

The report presents the latest update of the suite of performance indicators for the 3rd quarter period between October and December 2023 for the planning division. It includes headline performance indicators reported nationally to Welsh Government - Indicators 2 and 10 as well as series of local indicators.

Indicator 2 - The planning performance standards set by the Welsh Government were maintained in Q3 with the percentage of all planning applications determined within the agreed time being 81% with a cumulative return of 86% (WG target 80%). The cumulative figure remains above the Divisional Delivery Plan Target of 85%. The Division has therefore continued to outperform the targets set by the Welsh Government. The drop in performance during Q3 is in the main, related to resource issues.

Indicator 3 (major applications) has a cumulative performance of 67% determined within the target date. It should be noted that this is well above the Welsh Government planning performance standard of 60%. However, it is below the 80% target set within the Divisional Delivery Plan. The target within the Divisional Delivery Plan is aspirational as the Division seeks to deliver on corporate economic objectives.

Indicator 4 (minor applications), Indicator 5 (householder applications) and Indicator 6 (other applications) also show a decline in the level of performance during Q3. However, the cumulative figure remains on target in each case. Cumulative performance in relation to statutory pre-applications has also reduced to 54% in Q2 and meeting the target of 85% remains a challenge. Validation of applications within 5 days is still a challenge although there have been quarterly improvements during the year.

Performance Indicator 14 for enforcement shows a consolidation of the improvements over previous performance returns with 84% of cases investigated within the 84-day target date. This reflects the fourth successive quarter that the 80% target has been met or exceeded. Performance Indicator 15 - the average number of days taken to investigate enforcement cases is 86, slightly above the 84-day target.

3. Performance Indicators

The report identifies an extensive set of core performance monitoring indicators which will form part of the future monitoring of the planning services performance. These include both “National Indicators” prescribed by the Welsh Government and those identified by this Council.

The indicators seek to clearly convey performance to the committee and will along with other performance measures see a continued focus on performance improvement. The indicators reflect and include a range of areas of the planning service including determination of planning applications, enforcement, pre-applications, and appeals.

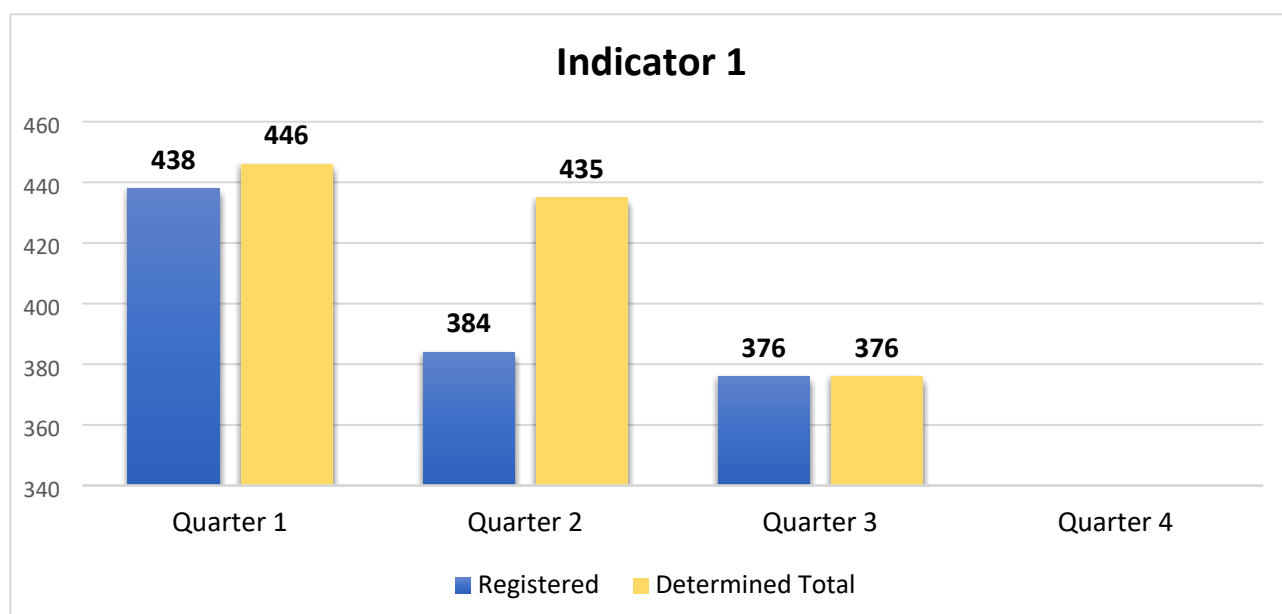
Performance Statistics Development Management - Planning Applications	
Indicator 1	Number of Planning Applications registered against applications determined
Indicator 2	Percentage of all planning applications determined within target date (PLA/018 - 85% target) - National Indicator
Indicator 3	Major Planning Applications determined within target date. (PLA/009 - 80% target)
Indicator 4	Minor Planning Applications determined within target date. (PLA/011 - 80% target)
Indicator 5	Householder Applications determined within target date. (PLA/009 - 90% target)
Indicator 6	Other Applications determined within target date. (PLA/024 - 80% target)
Indicator 7	Statutory Pre-Applications determined within target date. (PLA/014 - 85% target)
Indicator 8	Percentage of Member made decisions against Officer advice
Indicator 9	Validation of Applications Received (5 days of receipt) (PLA/015 - 100% target)
Performance Statistics Development Management - Appeals	
Indicator 10	Percentage of planning appeals dismissed. (PLA/019 - 75% target) - National Indicator
Indicator 11	Appeals determined against officer recommendation
Indicator 12	Applications for costs at Section 78 appeal upheld
Performance Statistics Development Management - Enforcement	
Indicator 13	Enforcement Complaints registered
Indicator 14	Percentage of closed enforcement cases investigated within 84 days. (PLA/021 - 80% target) - National Indicator
Indicator 15	Average time taken to investigate enforcement cases - National Indicator (Target - 84 days)

Performance Statistics Development Management - Planning Applications

Indicator 1	Number of Planning Applications registered against applications determined
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This indicator contains all planning application types and compares the number determined against those registered per month.

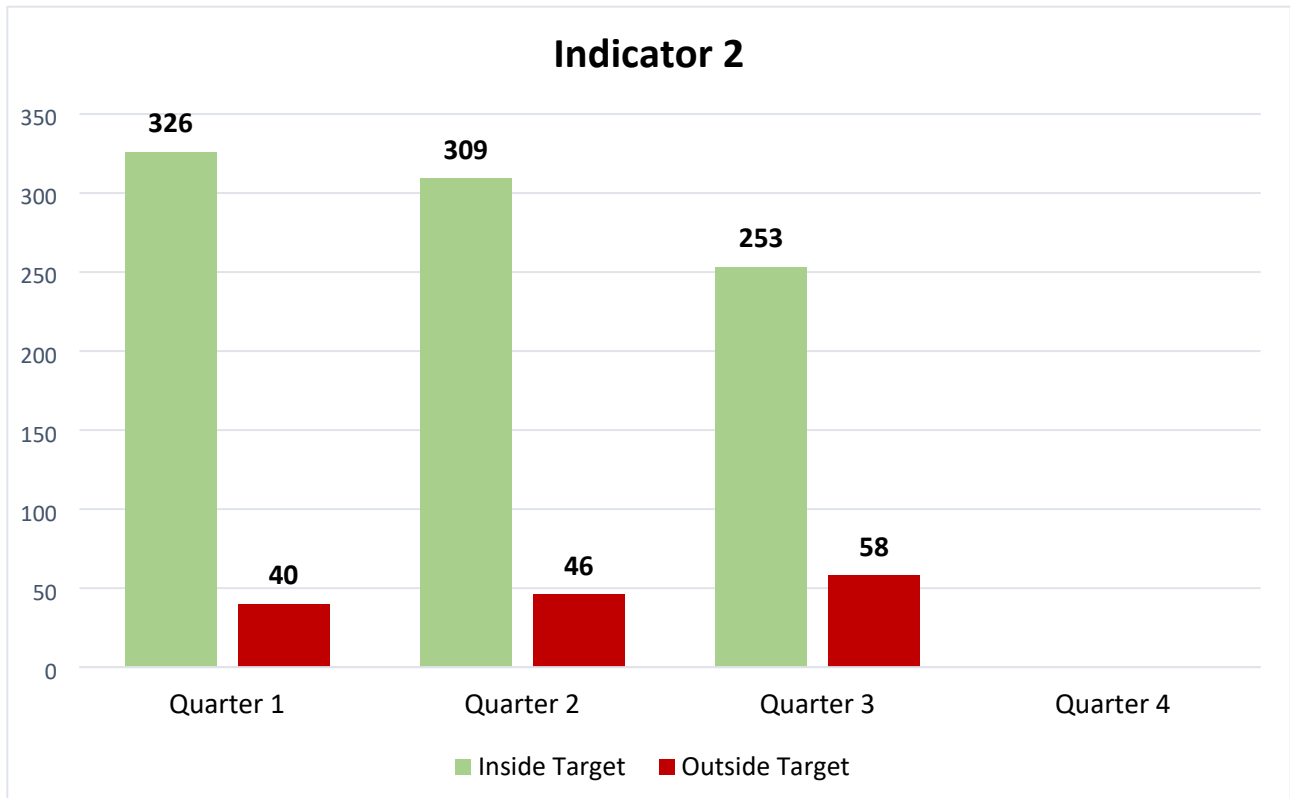
Period	Registered Total	Determined Total
22/23		
Quarter 1	443	461
Quarter 2	452	401
Quarter 3	449	415
Quarter 4	443	454
<i>Cumulative</i>	1787	1731
23/24		
Quarter 1	438	446
Quarter 2	384	435
Quarter 3	376	376
Quarter 4		
<i>Cumulative</i>	1198	1257



Indicator 2	Percentage of ALL planning applications determined within target date (PLA/018 indicator collected nationally) - Target = 85%
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The indicator measures the number and percentage of applications determined within the target time. (The totals exclude certain application types as directed by Welsh Government.)

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	392	358	34	91%	9%
Quarter 2	336	291	45	87%	13%
Quarter 3	362	331	31	91%	9%
Quarter 4	378	327	51	87%	13%
Cumulative	1468	1307	161	89%	11%
23/24					
Quarter 1	366	326	40	89%	11%
Quarter 2	355	309	46	87%	13%
Quarter 3	311	253	58	81%	19%
Quarter 4					
Cumulative	1032	888	144	86%	14%



Applications excluded from the Welsh Government Development Management Quarterly Survey:-

Hazardous Substances, LDO – Commencement Notice Approval, Applications for Tree Works to TPO or in Conservation Areas, Prior Notifications, Non-Material Amendments, Demolition in a Conservation Area, Hedgerow Removal Notices, Electricity Notifications.

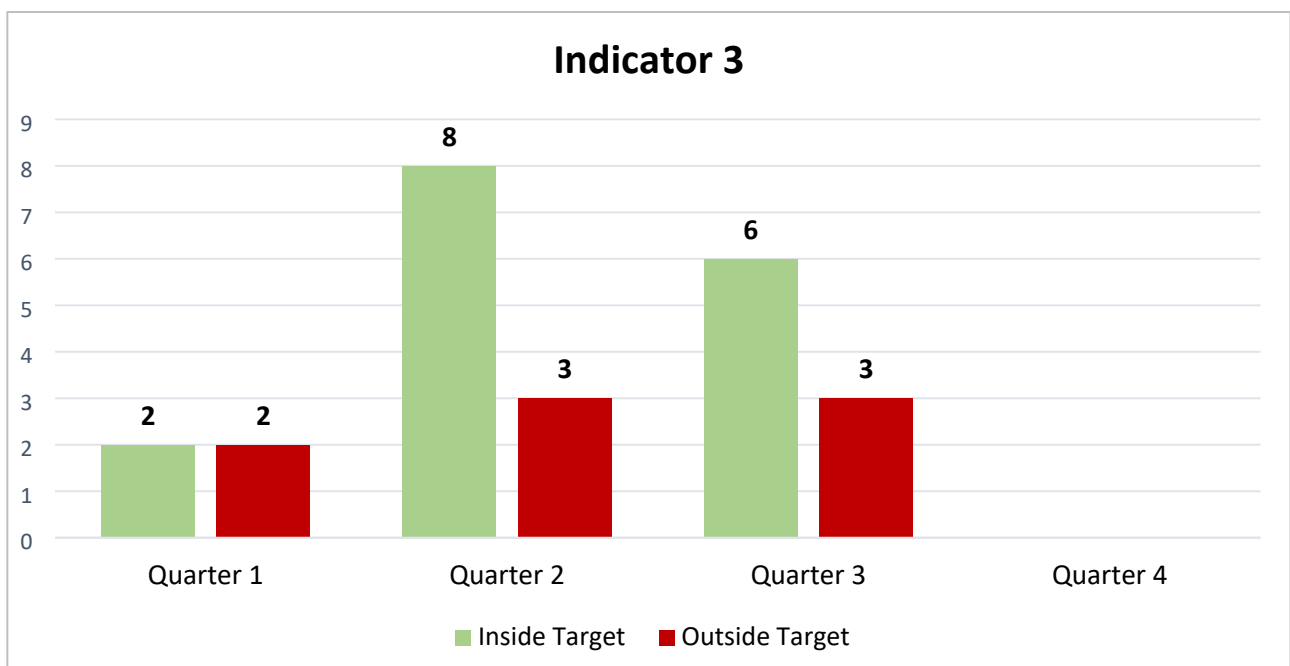
Indicator 3	Major Planning Applications determined within target date. Target = 80%
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The indicator measures the number and percentage of major planning applications determined within the target time.

Major Applications definition:-

- a proposal to erect 10 or more dwellings (including flats)
- where the number of dwellings is not known (outline), the application site exceeds 0.5 hectares
- where the application site exceeds 1 hectare
- where proposed buildings/extensions create a floor area exceeding 1000 square metres
- winning and working of minerals
- waste development

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	8	6	2	75%	25%
Quarter 2	9	5	4	56%	44%
Quarter 3	4	4	0	100%	0%
Quarter 4	8	6	2	75%	25%
<i>Cumulative</i>	29	21	8	72%	28%
23/24					
Quarter 1	4	2	2	50%	50%
Quarter 2	11	8	3	73%	27%
Quarter 3	9	6	3	67%	33%
Quarter 4					
<i>Cumulative</i>	24	16	8	67%	33%

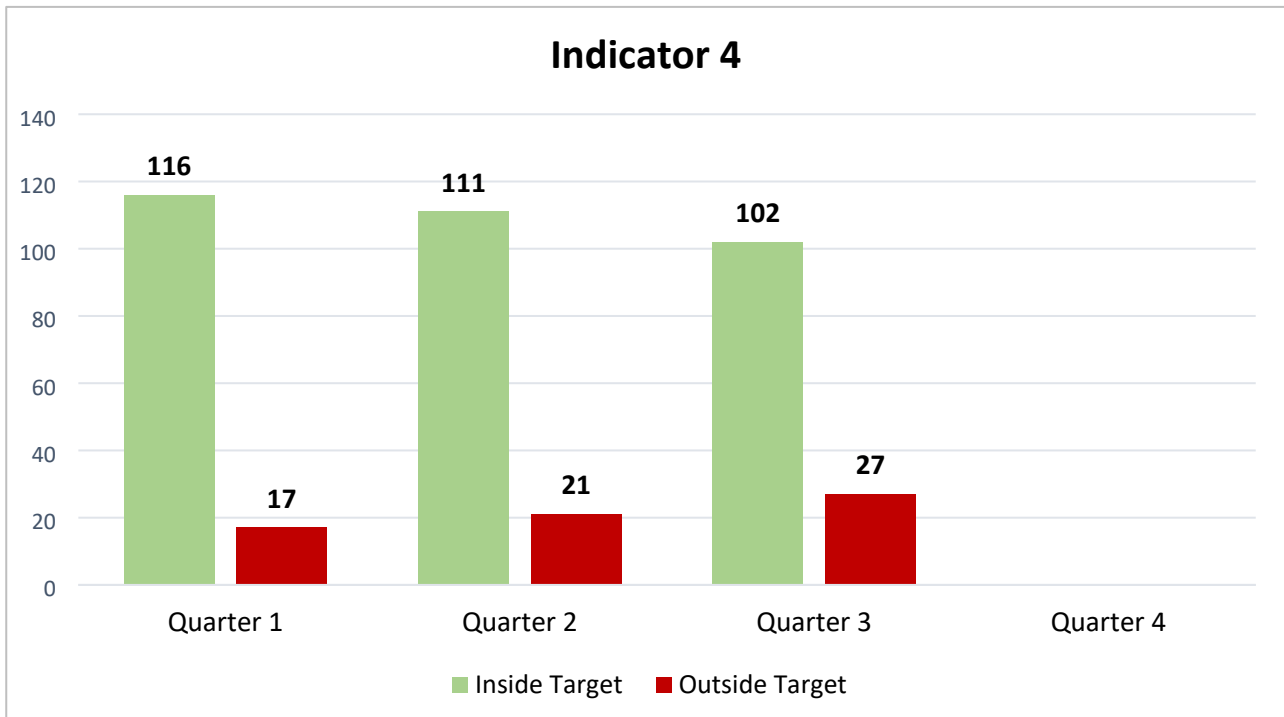


Indicator 4	Minor Planning Applications determined within target date Target = 80%
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The indicator measures the number and percentage of Minor applications determined within the target time.

Minor planning applications include applications where they fall below the level of a major application but exclude householder and other applications captured under Indicators 5 and 6 below.

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	151	131	20	87%	13%
Quarter 2	146	126	20	86%	14%
Quarter 3	163	143	20	88%	12%
Quarter 4	176	144	32	82%	18%
<i>Cumulative</i>	636	544	92	86%	14%
23/24					
Quarter 1	133	116	17	87%	13%
Quarter 2	132	111	21	84%	16%
Quarter 3	129	102	27	79%	21%
Quarter 4					
<i>Cumulative</i>	394	329	65	84%	16%

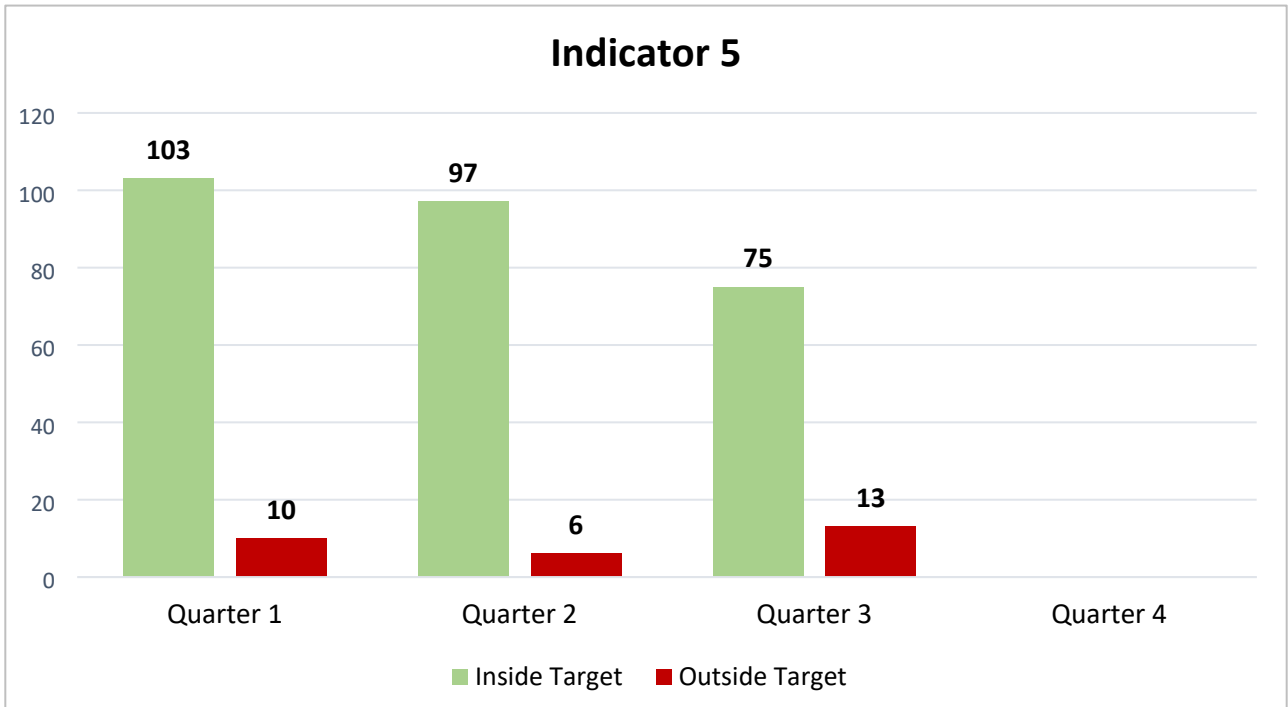


Indicator 5	Householder Applications determined within target date. Target = 90%
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The indicator measures the number and percentage of householder applications determined within the target time.

Householder applications include: Extensions, Conservatories. Loft conversions, Dormer windows, Garages, car ports, and Outbuildings

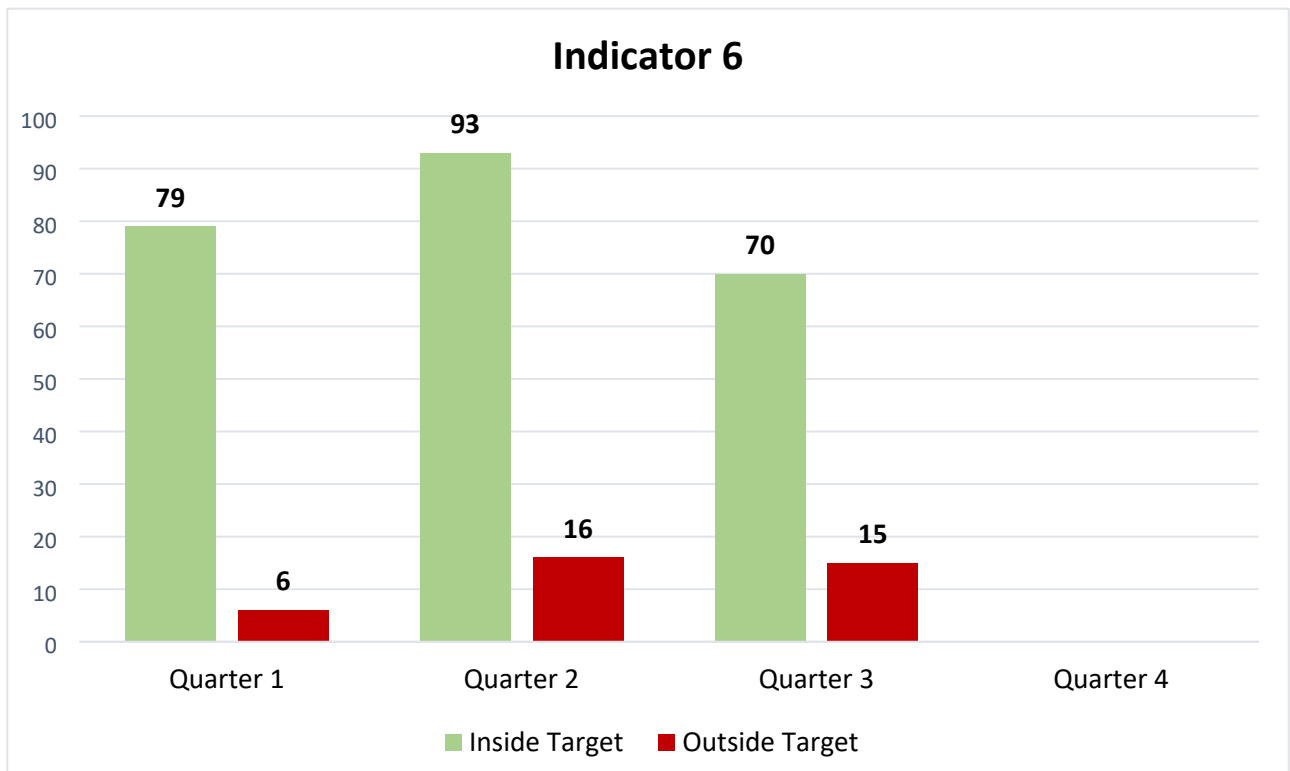
Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	122	120	2	98%	2%
Quarter 2	105	97	8	92%	8%
Quarter 3	110	105	5	95%	5%
Quarter 4	97	89	8	92%	8%
<i>Cumulative</i>	434	411	23	95%	5%
23/24					
Quarter 1	113	103	10	91%	9%
Quarter 2	103	97	6	94%	6%
Quarter 3	88	75	13	85%	15%
Quarter 4					
<i>Cumulative</i>	304	275	29	90%	10%



Indicator 6	Other Applications determined within target date Target = 80%
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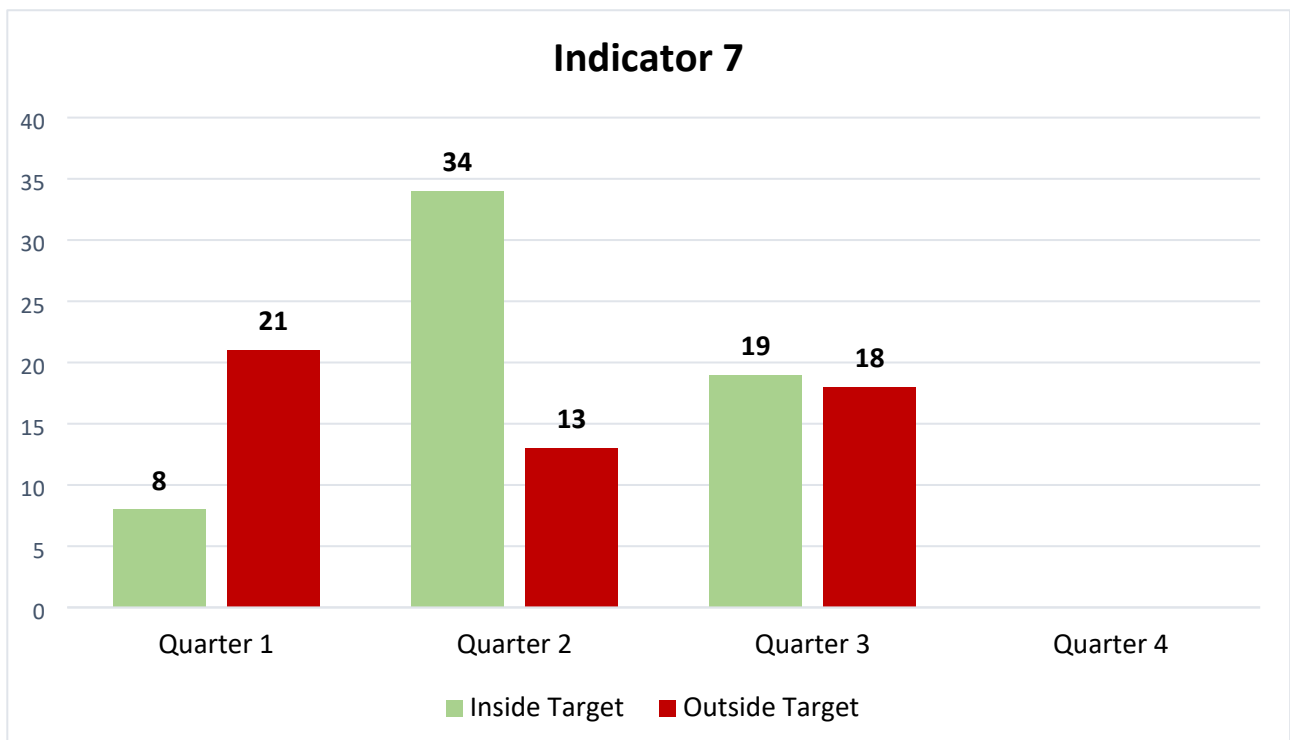
Application types included: Advertisement Consent, Listed Building Consent, Certificates of Lawfulness, Renewals, Removal / Variation on Condition(s)

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	111	101	10	91%	9%
Quarter 2	76	63	13	83%	17%
Quarter 3	85	79	6	93%	7%
Quarter 4	97	88	9	91%	9%
<i>Cumulative</i>	369	331	38	90%	10%
23/24					
Quarter 1	85	79	6	93%	7%
Quarter 2	109	93	16	85%	15%
Quarter 3	85	70	15	82%	18%
Quarter 4					
<i>Cumulative</i>	279	242	37	87%	13%



Indicator 7	Statutory Pre-Applications determined within target date Target = 85%
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Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	49	20	29	41%	59%
Quarter 2	50	17	33	34%	66%
Quarter 3	53	20	33	38%	62%
Quarter 4	46	16	30	35%	65%
<i>Cumulative</i>	198	73	125	37%	63%
23/24					
Quarter 1	29	8	21	28%	72%
Quarter 2	47	34	13	72%	28%
Quarter 3	37	19	18	51%	49%
Quarter 4					
<i>Cumulative</i>	113	61	52	54%	46%



Indicator 8

Percentage of Member made decisions against Officer advice

The indicator identifies those applications determined contrary to the officer's recommendation at Planning Committee.

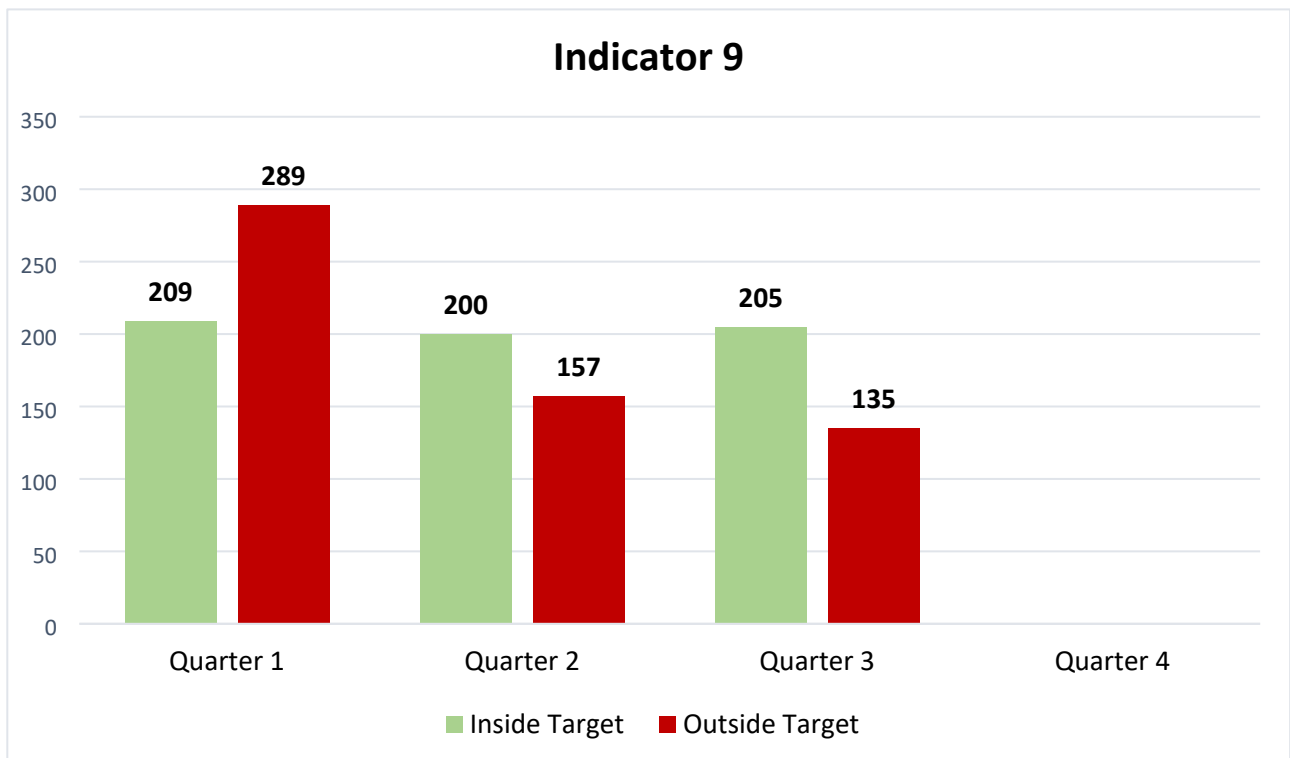
Note: Based on the Decision Sent Date not the actual date of the Planning Committee.

Period	Total No	Granted following officer recommendation to Refuse	Refused following officer recommendation to Approve
22/23			
Quarter 1	0	0	0
Quarter 2	0	0	0
Quarter 3	1	1 (PL/4526)	0
Quarter 4	0	1 (PL/04504)	0
23/24			
Quarter 1	1	1 (PL/04946)	0
Quarter 2	1	1 (PL/05786)	0
Quarter 3	1	0	1 (PL/05250)
Quarter 4			

Indicator 9	Validation of Planning Applications (within 5 days of receipt following payment). Target = 100%
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Note: The collection of data in monitoring performance in relation to validation has been subject to revision - consequently this represents the first set of monitoring outcomes with ongoing performance and trends to be monitored.

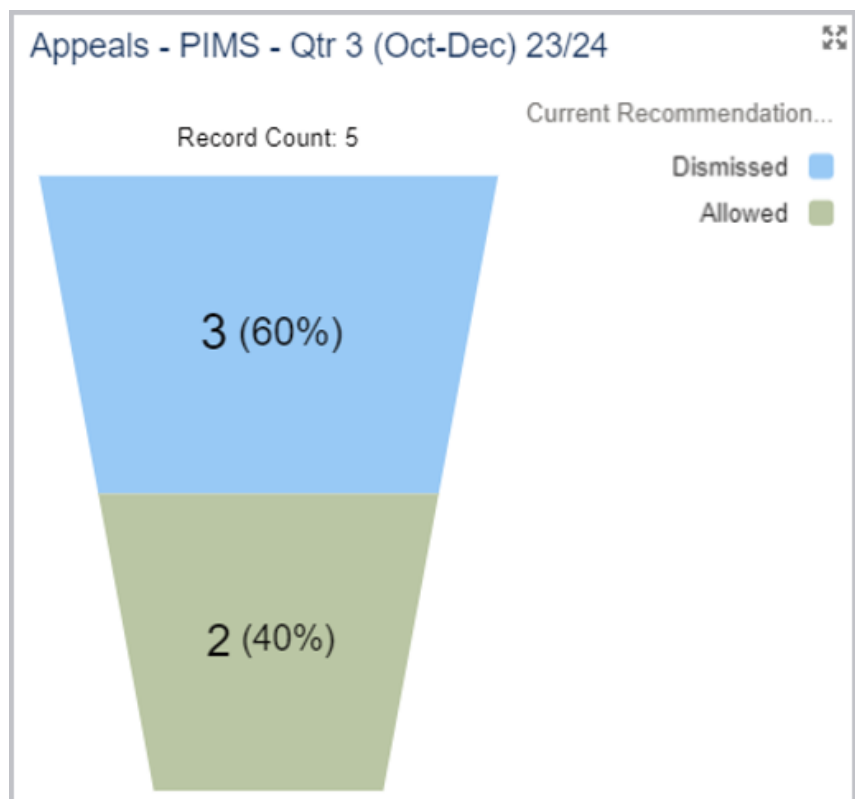
Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	432	269	163	62%	38%
Quarter 2	429	288	141	67%	33%
Quarter 3	423	255	168	60%	40%
Quarter 4	418	267	151	64%	36%
<i>Cumulative</i>	1702	1079	623	63%	37%
23/24					
Quarter 1	498	209	289	42%	58%
Quarter 2	357	200	157	56%	44%
Quarter 3	340	205	135	60%	40%
Quarter 4					
<i>Cumulative</i>	1195	614	581	51%	49%



Performance Statistics Development Management - Appeals

Indicator 10 Percentage of planning appeals dismissed.
 (PLA/019 indicator collected nationally). **Target = 75%**

Period	Total No of Appeals	Total Dismissed	Total % Dismissed
22/23			
Quarter 1	6	3	50%
Quarter 2	9	7	78%
Quarter 3	14	12	86%
Quarter 4	10	4	40%
<i>Cumulative</i>	39	26	67%
23/24			
Quarter 1	11	8	73%
Quarter 2	4	1	25%
Quarter 3	5	3	60%
Quarter 4			
<i>Cumulative</i>	20	12	60%



Indicator 11	Appeals determined against officer recommendation
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Identifies the outcome of appeals lodged where they are because of a decision taken contrary to an officer recommendation.

Period	Total No of Appeals	Granted following officer recommendation to Refuse	Refused following officer recommendation to Approve
22/23			
Quarter 1	0	-	-
Quarter 2	0	-	-
Quarter 3	0	-	-
Quarter 4	0	-	-
23/24			
Quarter 1	1	0	1 (PL/00489) - Allowed
Quarter 2	0	0	0
Quarter 3	0	0	0
Quarter 4			

Indicator 12	Applications for costs at Section 78 appeal upheld
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No costs for Quarter 3.

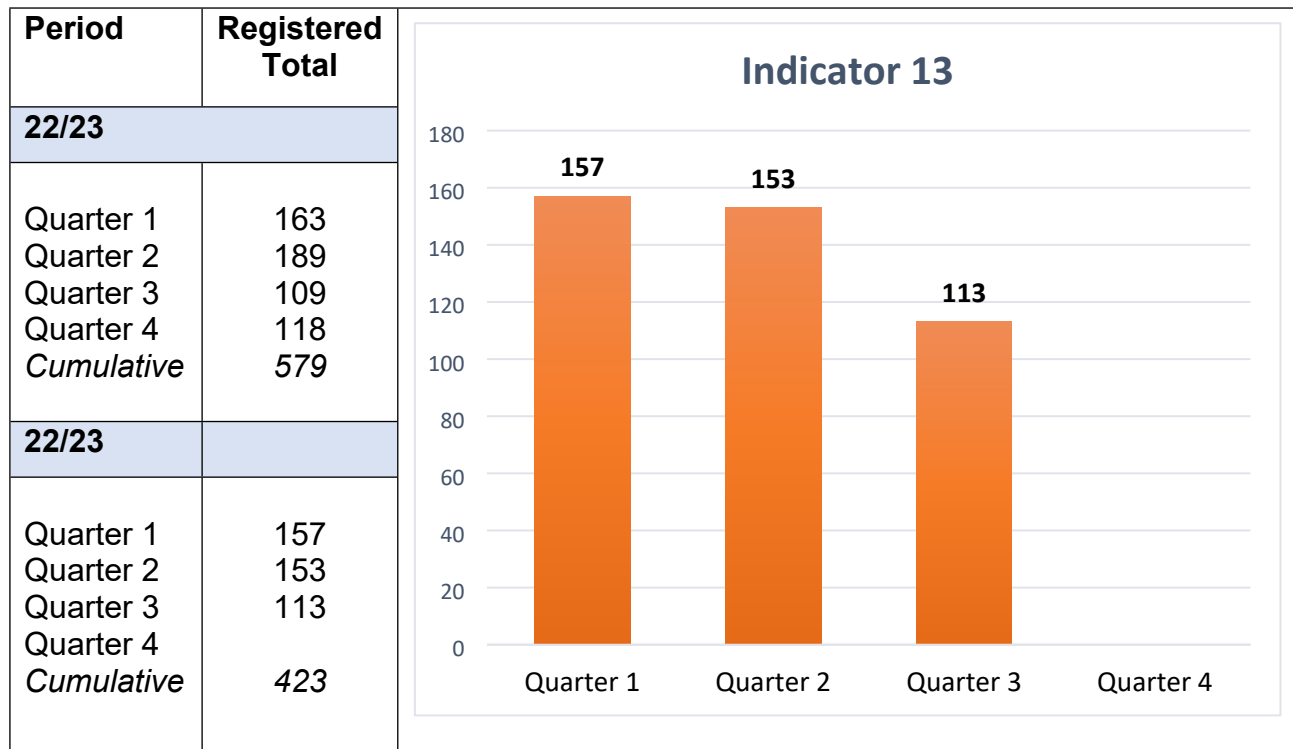
Award of costs against the Local Planning Authority Quarter 1 = **£6,100** (PL/00489)

Note: Members are reminded in reaching a decision of the requirements under the ‘Code of Conduct for Councillors and Officers in Planning Matters’ and to be aware of the implications including financial of that decision.

Performance Statistics Development Management - Enforcement

Indicator 13	Enforcement Complaints registered
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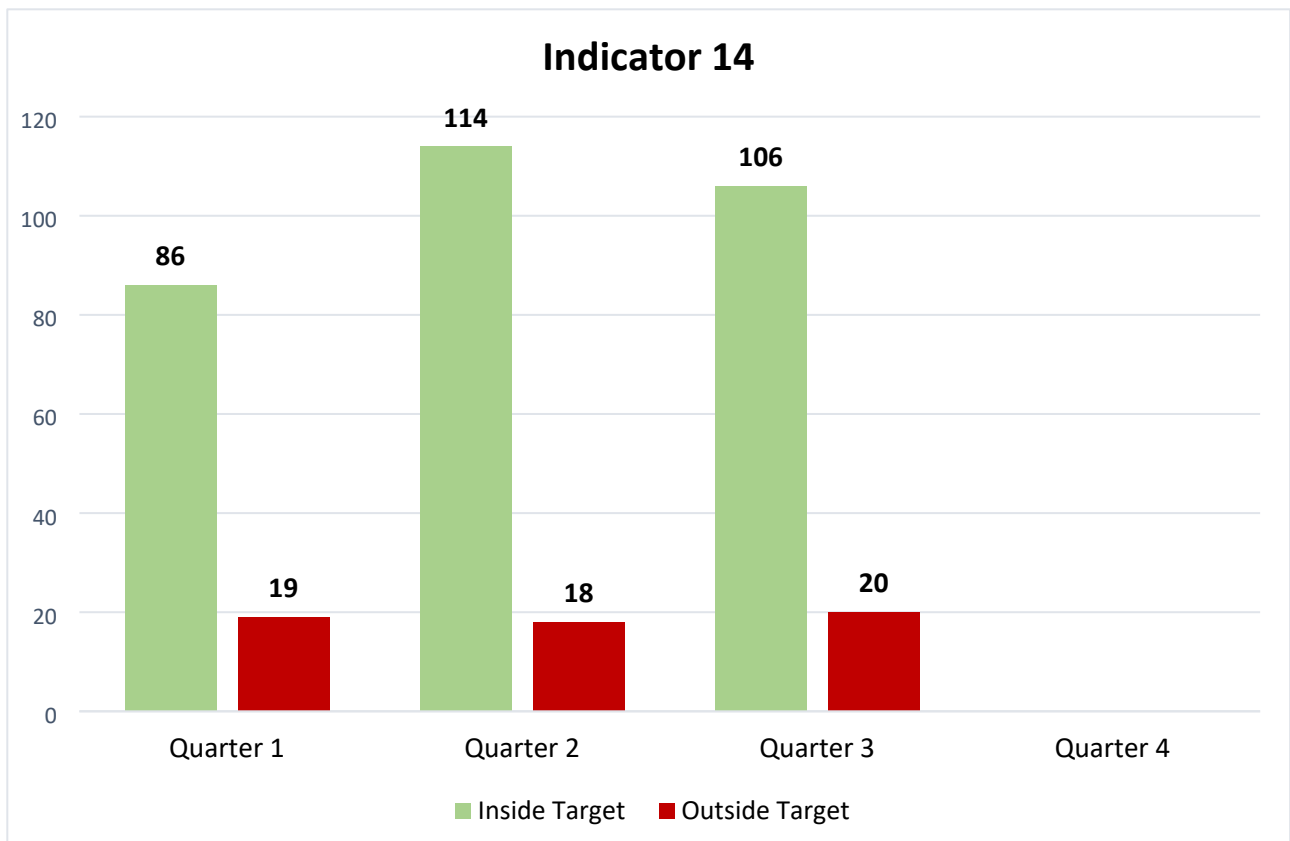
Identifies the quarterly number of enforcement complaints registered.



Indicator 14	Percentage of closed enforcement cases investigated within 84 days. Target = 80%
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Note: 'Investigated' means that the authority has considered the alleged breach of planning control and advised the complainant of the outcome of their investigation.

Period	Total No of Cases	Inside Target	Outside Target	Inside Target %	Outside Target %
22/23					
Quarter 1	166	90	76	54%	46%
Quarter 2	156	118	38	76%	24%
Quarter 3	114	80	34	70%	30%
Quarter 4	105	84	21	80%	20%
<i>Cumulative</i>	541	372	169	69%	31%
23/24					
Quarter 1	105	86	19	82%	18%
Quarter 2	132	114	18	86%	14%
Quarter 3	126	106	20	84%	16%
Quarter 4					
<i>Cumulative</i>	363	306	57	84%	16%



Indicator 15

Average time taken to investigate enforcement cases (in days).
Target: 84 days

Period	Average no of days
22/23	
Quarter 1	283
Quarter 2	124
Quarter 3	198
Quarter 4	93
23/24	
Quarter 1	75
Quarter 2	79
Quarter 3	86
Quarter 4	

