



**Police and Crime
Commissioner for Dyfed-Powys**

Dyfed Powys

Quarter 2 2023/24 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 establishes Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a healthcheck which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 54 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 50 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met

The summary of the healthcheck is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

The following report covers the reporting period of Q2 of the financial year 2023/24 (July, Aug, Sept 2023)

RAG status comparison

This Quarter has seen an overall improvement in the number of actions that are now classed as Green with four improving on last Quarter's Amber performance but two have shown a decline from Green to Amber, the details of all are highlighted below.

Explore opportunities to reduce environmental impact – this has changed from Amber to Green as additional work has been undertaken during the last Quarter and further areas have been identified for future reductions in environmental impact.

Explore and maximise sponsorship opportunities – this has changed from Amber to Green due to a number of funding opportunities that have been shared with partners.

Explore collaboration opportunities with other partners – this has changed from Amber to Green due to further work that has taken place in collaboration with partners in the last Quarter.

Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan – This changes from Amber to Green as the Annual Report has been published.

Handling of Information in accordance with Data Protection Legislation – this changes from Green to Amber due to the late replies to 2 Freedom of Information requests.

Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money – this changes from Green to Amber due to the performance concerns of the Goleudy service due to the lack of performance reporting information to evidence that the actions taken previously have remedied the issues.

Summary:

Of the 50 action areas:

	Qtr 1	Qtr 1	Qtr 2	Qtr 2
Red/Coch	0	0%	0	0%
Amber/Ambr	17	38%	15	30%
Green/Gwyrdd	33	62%	35	70%

17a) Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR

Action Required	RAG	Quarter 2 Progress Update
Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)		<p>The Police and Crime Plan for 2021- 2025 was published in December 2021. Work is continuing to deliver what is contained under each priority within the plan. Progress achieved is reported formally within the Annual Report.</p> <p>Work will commence over the coming months in relation to scoping the development of the next Police and Crime Plan. Timescale for project plan to be in place: Jan 2024.</p>
Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan		<p>A new Business plan has been prepared and published which focuses activity progressed by the OPCC in supporting the delivery of the Police and Crime Plan. Progress for delivery will be monitored through internal mechanisms and presented to the Police and Crime Panel for their information.</p> <p>Timescale: Business Plan 2024/25 to be developed by April 2024</p>
Review the Police and Crime Plan to ensure it remains fit for purpose		<p>Through the Business Plan and other work plans the Police and Crime Plan is constantly under review to ensure that the items contained within it are deliverable. Through continual engagement with the public the Commissioner is able to ensure that the work being undertaken adds value and is in the public's interest. Work will commence over the coming months in relation to scoping the development of the next Police and Crime Plan.</p> <p>Timescale for project plan to be in place: Jan 2024.</p>

17b) Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan

Action Required	RAG	Quarter 2 Progress Update
There are formal governance arrangements in place to support effective scrutiny		<p>Clear governance arrangements are in place with escalation routes available to support the PCC in discharging his statutory responsibilities. These were reviewed as part of the annual review of the Corporate Governance Framework to ensure they support the PCC and appropriately take cognisance of the governance arrangements being put in place by the Chief Constable. A mapping exercise has been undertaken to ensure OPCC attendance at appropriate Force governance meetings to support PCC scrutiny responsibilities.</p> <p>Timescale: Further review to be undertaken post May 2024</p>
Development and annual review of Corporate Governance Framework		<p>The Corporate Governance Framework has been subject to a light touch review this year but still has included some important amendments. The main amendments have been in relation to increasing contract values and their level of scrutiny. The amendments were discussed and agreed at both the Joint Audit Committee and Policing Board.</p> <p>The next review of the Framework will be undertaken following the next Police and Crime Commissioner elections, post May 2024.</p>
Establish a risk-based, forward looking schedule of activity to support improvements in Force performance		<p>Scrutiny continued through Out Of Courts Disposal (OoCD) and Quality Assurance Panels (QAP).</p> <p>O OCD reviewed cases of assaults on police officers and emergency workers, 18 cases were looked, 9 Adult and 9 Youth, no recommendations were made to the Force . There have been two QAP meetings during this period where they have looked at the Crime Incident Hub and how they respond to victims. The Panel have also reviewed Stop and Search records to consider whether there were appropriate grounds for the officers to conduct the stop & search and how the officer dealt with the member of public.</p> <p>The OPCC also conducted a complaint dip sample of 5 closed complaint cases where the complaint concerned a Hate Crime incident. The dip sample includes complaints which were handled outside of schedule 3 and dealt with formally under schedule 3 of the Police Reform Act 2002.</p>

		<p>Timescale: Ongoing</p>
<p>Ensure the public's views are represented in the PCC's scrutiny work</p>		<p>The Custody Record Review continued during this period which looked at cases concerning Anti Rip suit and some BAME records. 26 records were reviewed and there were no concerns of disproportionality. The Pilot run with Dyfed Powys Police and Independent Custody Visiting Association has now been finalised.</p> <p>The area remains Amber as the OPCC recognises that there is a need to improve the diversity of our volunteer schemes. 2 new Quality of Service Caseworkers have been appointed, therefore there will be a focus on driving volunteers recruitment and increasing diversity of volunteers. The All Wales Policing Academic Collaboration recently funded research into understanding why individuals undertaking policing degrees were not actively engaging in policing volunteering opportunities. The findings from this research will be utilised to support and encourage such individuals to volunteer for schemes such as the Independent Custody Visiting Scheme.</p> <p>The OPCC conducted a deep dive into Dyfed-Powys Police's management of perpetrators of stalking and harassment. The results were published on 25th September 2023.</p> <p>Timescale: Ongoing</p>
<p>Oversight and implementation of external inspectorates recommendations</p>		<p>Four out of four responses published within statutory timescale:</p> <ol style="list-style-type: none"> 1. State of Policing: The Annual Assessment of Policing in England and Wales 2022. Published 09/06/23, PCC comment due 04/08/23, submitted on 03/08/23. 2. PEEL Spotlight: Police Performance: Getting a grip. Published 07/07/23, PCC comment due 01/09/23, submitted on 22/08/23. 3. An inspection of how effective police forces are in the deployment of firearms. Published 11/07/23, PCC comment due 05/09/23, submitted on 04/09/23. 4. Management of terrorist offenders in the wake of terrorist attacks. Published 20/07/23, PCC comment due 14/09/23, submitted on 12/09/23.

17c) Hold the Chief Constable to account for the performance of the Force's officers and staff

Action Required	RAG	Quarter 2 Progress Update
Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		The New Business plan has been prepared and published and drives activity within the OPCC. Progress for delivery will be monitored through internal mechanisms and presented to the Police and Crime Panel for their information. Timescale: Business Plan 2024/25 to be developed by April 2024
There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		Clear governance arrangements are in place with escalation routes available to support the PCC in discharging his statutory responsibilities. These were reviewed as part of the annual review of the Corporate Governance Framework to ensure they support the PCC and appropriately take cognisance of the governance arrangements being put in place by the Chief Constable. A mapping exercise has been undertaken to ensure OPCC attendance at appropriate Force governance meetings to support PCC scrutiny responsibilities. A further review of governance will be undertaken as part of preparations for the Annual Governance Statement.
Chief Constable's Professional Development Review		The review of the Chief Constable's performance has been undertaken. Progress in relation to the Chief Constable's priorities are monitored through regular meetings between the Commissioner and the Chief Constable as well as through formal scrutiny arrangements.

17d) Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area

Action Required	RAG	Quarter 2 Progress Update
Inform PCC's decision in respect of the precept		Detailed work continued during 2022/2023 which was provided to the PCC to inform his deliberations in relation to the precept for 2023/2024. This has included many discussions with Chief Officers, a seminar with Police and Crime Panel and Joint Audit Committee Members and subsequent meetings with the Police and Crime Panel's Precept Sub Group. The precept proposal for 2023/2024 were scrutinised by the Police and Crime Panel on 27th January 2023, and unanimously supported. Work has now commenced in 2023/24 in relation to the Budget and Mid Term Financial Plan (MTFP) for 2024/25 and there are a range of meetings scheduled to give due

		consideration to the array of financial considerations, including a number of sessions with the Police and Crime Panel Finance sub-group. Timescale: Decision by January 2024
Setting of Medium term financial plan		Following extensive scrutiny by both the Police and Crime Panel and Joint Audit Committee, the MTFP for 2023/24 - 2027/28 has been published. Work is progressing in relation to the budget for 2024/25 and MTFP. Timescale: Decision by January 2024
Funding of capital programme to provide force with appropriate assets to deliver effective policing services		Detailed work continues to further develop the longer term (10 year) capital programme which forms part of the approved MTFP and Capital Strategy which are considered by the Police & Crime Panel. All schemes within the programme have been reviewed to inform the MTFP for 2023/24 and beyond. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy Timescale: Decision by January 2024

17e) Appoint the Chief Constable

Action Required	RAG	Quarter 2 Progress Update
Appointment of Chief Constable		The Chief Constable was appointed in December 2021. Tenure – 5 years

17f) Remove the Chief Constable

Action Required	RAG	Quarter 2 Progress Update
Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a)	N/A	N/A

17g) Maintain an efficient and effective police force for the police area

Action Required	RAG	Quarter 2 Progress Update
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<p>Ensure the delivery of Value for Money</p>		<p>Responsibilities and arrangements for striving for Value for Money are embedded throughout the Corporate Governance Framework with both Internal and External Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency, and effectiveness in both the PCCs and CCs use of resources with the Finance and Strategy Board overseeing arrangements. The Chief Finance Officer (CFO) participates in a number of force governance meetings which routinely consider aspects of Value for Money (VFM). The Efficiency and savings plan is considered as part of the MTFP and a focus has been brought to project proposals and business benefits realisation which will seek to assist in the continual drive for VFM. VFM is an intrinsic part to procurement activity at a local, regional, and national level and continued engagement with BlueLight Commercial will assist in driving further VFM. The CC initiated a Force Review in June 2022 which is reviewing all aspects of service delivery seeking to make cost reductions/ efficiencies / productivity savings and organisational change to help mitigate the impacts of the cost of living crisis. Fortnightly updates are provided to the PCC on progress in relation to the Force Review at Policing Board. This work continues in earnest as work commences on budget setting for 2024/25 and the next MTFP. Timescale: Ongoing</p>
<p>Statutory compliance of estates ensuring fit for purpose for operational use</p>		<p>All TIAA actions have been satisfactorily closed, the HSE team continue to carry out structured periodic assessments of statutory compliance ensuring that high compliance standards result. This is an independent mechanism to the reporting of compliance to the governance OEG/SEG and Health and Safety Board meetings. Changes in the Estates Department through bringing all mechanical and maintenance under direct management since June 2023 ensure that direct ownership of the performance results with all providers carrying out the works directly reporting to DPP Estates staff. Central collation of all planned works for statutory reporting continues to be monitored closely ensuring that compliance standards are maintained at a high level. HSE audits continue and bi-monthly reporting to Governance continues. TIAA are scheduled to undertake and independent internal audit in October 2023. Current performance is at 96% Compliance with planned mitigation for the 4% in place to remediate. Timescales: There will be a continued requirement to make decisions on Force estate at various junctures over the ensuing year.</p>

<p>Explore opportunities to reduce environmental impact</p>	<p>The Sustainability Group continues to operate under the chair of Director of Finance. This group has the responsibility to review all sustainability impacts the Force and its operations has on our wider environment. Energy Management and Utility Management Groups are in place which track consumption and energy savings initiatives and action plans on an ongoing basis. Utility consumption trends and improvements are tracked at a building utility level. The Estates operation has under its Decarbonisation Plan identified further capital scheme feasibility studies, these cover Photovoltaic, LED lighting, and energy reduction technologies and fabric improvements. Funding for the works are included in the Mid Term Financial Capital plan and will be focussed on the sub divisional headquarter buildings in the coming years. The trend of year of year reduction in utility consumption continues. The new Waste management contract has been mobilised across the force, this is targeted to reduce our waste to landfill significantly and is targeted to provide a reduced carbon footprint and costs savings to the force. DPP continue to input and participate in the All-Wales Sustainability and Decarbonisation Group where an overall tracker by Force is used to determine progress and share best practice. The ongoing review of the estate and opportunities to collaborate has identified further opportunities to collocate and reduce our carbon footprint. This structured plan is being mobilised with numerous new initiatives and opportunities across all improvement areas progressing, aligned with national and All-Wales Policing projects and opportunities being identified. Grant funding routes are also being progressed where possible.</p> <p>Timescales: Ongoing</p>
<p>Explore and maximise external funding opportunities</p>	<p>Safer Streets 4 funding ended on 30th September 2023, all partners advised of requirements for final claim return including funding balances and deadline dates. All remaining projects are on track to spend their remaining funds during the final quarter.</p> <p>Safer Streets 5 funding bid was submitted in early September 2023 requesting funds just under £1m. Early indication suggest that this fund will be awarded. Awaiting grant agreement and final fund values.</p> <p>We have been successful in receiving grant funding from the Welsh Government to support the Violence Against Women Domestic Abuse and Sexual Violence national strategy. The funding will support the refurbishment of a room in a Police Station each Local Policing Area to</p>

		<p>provide an environment which is more welcoming and homely to female victims/ witness of crime. The funds will also support the purchase of target hardening equipment.</p> <p>A funding bid has been submitted for Drugs Strategy – Out of Court Disposal options. This is for a pilot exercise to consider alternative means of dealing with drug related arrests. We are awaiting the outcome of this bid.</p> <p>We are in the process of exploring ideas to submit a funding bid to support Roads Policing functions. This is in the early phases of development with an aim to submit a funding proposal within 6 weeks.</p> <p>Timescales: Ongoing</p>
<p>Explore and maximise sponsorship initiative opportunities</p>		<p>Engagement work with Swansea Football Club Kicks project regarding future, alternative funding opportunities has begun with face to face meetings scheduled in October 2023 to discuss further.</p> <p>Funding opportunities shared with partners during this quarter include:</p> <ul style="list-style-type: none"> Carmarthenshire Rural Innovation Fund Community Cohesion Small Grants Scheme Our Communities Together Grantiau Bach Prosiect Perthyn Place of Worship Security <p>Current dialogue with Arfor project to understand and scope funding opportunities through the Welsh Language to help community economic growth.</p> <p>Timescales: Ongoing</p>
<p>Implement and maintain a risk register to identify and mitigate risks to the OPCC and force</p>		<p>Risks are reported to the Joint Audit Committee and OPCC Executive Team on a quarterly basis.</p> <p>Additional work is being undertaken on the reporting of risk to ensure there is sufficient line of sight on the risks and the mitigations in place.</p> <p>The Force has changed the format of their Risk Register and implemented changes on how risks are recorded, updated and scored. Work is continuing on the format of the OPCC Risk Register and this will be finalised in this</p>

		<p>following quarter. This work has been delayed due to competing priorities but the risks are still being managed.</p> <p>Timescales: Review of risk reporting to be completed by December 2023.</p>
<p>Utilise training and development plans for all OPCC staff</p>		<p>All staff within the OPCC have had their training and development requests discussed and where there have been requests for specific training these have been discussed as a Senior Management Team and where appropriate the training has been arranged. This has resulted in significant upskilling within this office.</p> <p>The Training Needs Analysis that has been undertaken by staff is currently being costed and will be considered by the Senior Management team in due course.</p> <p>Timescales: Fully costed training plan for the officer to be finalised by October 2023.</p>

17h) Enter into collaboration agreements with other PCCs, other policing bodies and partners

Action Required	RAG	Quarter 2 Progress Update
<p>Explore collaboration opportunities in accordance with the Policing Vision for Wales</p>		<p>Collaboration opportunities are at the forefront of office thinking and wherever appropriate the PCC will engage with the activities. As part of the Policing in Wales group several projects that were part of the All Wales Policing and Academic Collaboration that has seen Universities from across Wales working on different projects. The outcomes from three have been received and have been considered by Policing in Wales and show encouraging signs of tangible work that has been undertaken and used to shape Policing in the future.</p> <p>Further work has been agreed for this work to be extended during 2023-2024, with a specific focus on undertaking academic research in relation to Violence Against Women and Girls in Wales.</p> <p>Timescales: Ongoing</p>
<p>Explore collaboration opportunities with other partners</p>		<p>Collaboration is ongoing with the following business streams within force:</p> <p>Serious and Violence Organised Crime (SVOC) Teams</p> <p>Central Prevention Hub</p>

		<p>Welsh Language Unit</p> <p>External Funding Board has been re-established with force Chief Officer Group to inform and develop project funding proposals and maximise external funding opportunities.</p> <p>Terms of Reference, attendees and meeting expectations agreed – first meeting due on 3rd October.</p> <p>The External Funding Manager is also an attendee on the Ceredigion Shared Prosperity Fund Group and links in with external partners to maximise opportunities for funding in and out of the OPCC.</p> <p>Timescales: Ongoing</p>
<p>There are formal governance arrangements in place to scrutinise collaboration agreements</p>		<p>Collaboration is also scrutinised from a Dyfed Powys perspective through Policing Board and at an All Wales level through Policing in Wales. The Chief Executive Officer has commenced discussions with the newly appointed Assistant Chief Constable for Regional Collaboration in relation to how governance arrangements may be further strengthened and draft Terms of Reference are being developed.</p> <p>Timescales: Ongoing</p>

17i) Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action

Action Required	RAG	Quarter 2 Progress Update
<p>Working with the Force to develop and implement our joint Strategic Equality Plan; meeting the objectives within</p>		<p>The regional survey that was launched last quarter by public sector partners to seek views from residents across Carmarthenshire, Ceredigion, Pembrokeshire and Powys about the experiences they, and others may have, when trying to access a range of public services from housing to health – was closed.</p> <p>A review of the survey responses is to take place with the Force’s Equality and Diversity Manager in October, when planning work will begin on the OPCC and DPP’s new Strategic Equality Plan for 2025-29.</p> <p>Timescales: April 2024</p>
<p>Development and implementation of OPCC Engagement and Communication Strategy and action plan, and Social Media</p>		<p>Communication and Engagement Strategy A new communication and engagement strategy was developed and signed off by the OPCC Executive team. The strategy set out our aims and objectives for communications and engagement activity, we well as the</p>

Policy and Strategy incorporating providing opportunities for local communities to inform and influence decision making and proactively promoting the work of the PCC and CC

methods in which we will carry out the activity. The strategy will be published on the OPCC website.

Youth Forum

At the beginning of this Quarter, our Youth Forum hosted a Youth Conference to discuss our recent youth consultation – Y Sgwrs.

The conference focused on the Y Sgwrs consultation that the Youth Forum had been working on over the last year with the Office, which focused on three key areas: mental health support, substance misuse, and youth offending. Over a hundred partners attended the Conference which was held at Parc y Scarlets Hotel in Llanelli on 5th July. The partners ranged from voluntary organisations that work with young people, to local authorities, health board, schools and colleges, and the Children's Commissioner's office to name but a few.

There were presentations from forum members, and an opportunity to take part in meaningful conversations, exchange ideas, and network with key individuals. The conference offered a platform for young people to voice their concerns, share personal stories highlighted through the consultation, and discuss developing strategies and policies that can make a real difference to young people's lives.

All conference attendees were asked to write a pledge each, as a response to Y Sgwrs discussions. These pledges have been collected by the Office. The Youth Forum will aim to hold another event in 2023-24 in order to request an update from partners on their pledges.

The consultation report was published at the Conference and is available to download on our website.

During Q2 we also opened a recruitment opportunity, in an attempt to increase the number of members. To date, 2 new members have been appointed. An induction session is being organised for YEF member at Police Headquarters in October.

Community Engagement Days

In July, ahead of the Youth Conference in Llanelli, a Community Engagement Day was organised for the PCC in Llanelli, where the PCC met with a local boxing club to discuss a local youth intervention initiative; a meeting with a local councillor to discuss matter in North Dock, and a meeting with Pobl Group to discuss the support services they provide in Carmarthenshire.

In September, another Community Engagement Day was held in Carmarthenshire for the PCC where he was invited to attend the 50th anniversary celebration of the Community Payback Scheme. During the day, the PCC joined up with colleagues from HMPPS' Payback Scheme in Llanelli to involve himself in some site maintenance, litter

picking, and cutting back overgrowth, to mark the 50 year anniversary.

Other engagement activity from the day included attending a meeting between the Carmarthen NPT officers and local councillors in Carmarthen to listen to local issues and concerns, and visiting Carmarthen Mosque.

Royal Welsh Show

At the Royal Welsh show, the OPCC did not have its usual designated joint space with Heddlu Dyfed-Powys Police at the show as the Force had decided not to attend.

However, we arranged for the PCC to visit the Show for key discussions with Farmers' Unions, Government Ministers and other partners on rural crime issues and violence against women and girls.

The PCC met with Deputy Minister of Social Partnership, National Farmers' Union's Welsh Representatives, the Wales Rural and Wildlife Crime Coordinator, and Dyfed-Powys Police's Rural Crime Team to have key discussions on rural crime challenges in the Dyfed-Powys area and beyond.

The PCC also spoke at the launch of the Not In My Name campaign to end violence against women and girls, while also hosting a meeting with the Chief Executive of the Association of Police and Crime Commissioners, Mr Phil Goulding, who was visiting the event.

We also arranged for the PCC to visit the multi-agency control centre in the town Centre in Builth to meet with representatives from the Builth Wells Event Safety Group and other blue light partners who were based there for the week addressing the safety of visitors and residents.

Pembrokeshire Show

The OPCC had a joint space with DPP at Pembrokeshire show which took place in August where we were engaging with the public and asking them to complete our general public survey on policing perceptions. We were also aiming to promote our volunteering schemes, as well as our commissioned services.

Monthly bulletin

In this period, we published 2 monthly e-bulletins summarising the work of the Commissioner and his Office and have continued to publish the PCC's weekly highlights for social media.

Timescales: Ongoing

<p>Respond to community concerns in a timely manner</p>		<p>There was an increase in correspondence received relating to concerns against Police Estates. 99% were regarding the Force's announcement to sell four Police Stations across the Force area in the coming months, in particular Llanelli and Kidwelly. The PCC received reassurance from the Force that the sale of the stations would not impact the Force's delivery. The PCC has also sent out letters to key town and community councillors providing such reassurance. The PCC regularly monitors the Force's performance and meets with local communities on a regular basis to address any concerns.</p> <p>Timescales: Ongoing</p>
<p>Engage residents in contributing to assurance and scrutiny activity</p>		<p>2 new QAP members have cleared vetting, 1 is still awaiting clearance. We have 13 Active QAP members.</p> <p>1 Independent Custody Visitor (ICV) has joined and is awaiting vetting clearance.</p> <p>Total of 28 ICV visits were conducted during this period.</p> <p>The most frequent concerns raised by ICV's concerned Healthcare Professionals. The PCC has raised the issue with the Chief Constable at Policing Board and considerations are being given to address the issues and risk with the service provider. To mitigate potential risk there is a pilot of the use of Video Medical care.</p> <p>Timescale for achieving this: Ongoing and monitored by the Force</p>
<p>Provide effective and accessible services for victims and vulnerable people</p>		<p>MOJ reporting due to be submitted end of October. Formal reporting template received and shared with providers. Compliance and finance being completed by OPCC.</p> <p>No complaints received. Complaints process forms part of annual audit cycle for commissioned services.</p> <p>Core questions regarding how services will be made accessible from a number of perspectives including geographical, physical, language, diversity, equality and ability are contained within the procurement template and form part of the scored submission. We also ensure that these questions are incorporated into tender processes run by partners where we are a joint investor. Having reviewed the APCC equality framework, we have implemented a requirement for all providers to undertake and present back equality monitoring assessments; this will be in addition to the data required by MOJ.</p>

		<p>MOJ quantitative framework still awaited. Reporting requirements referenced in Victims Bill with discussions ongoing regarding funding required for additional PCC resources to analyse and report compliance against VCOP. Additional dip sampling process model has commenced and early findings have been reported to LCJB. These are mainly quantitative as it is hard to analyse trends at this early stage.</p> <p>Timescales: Ongoing</p>
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17j) Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control

Action Required	RAG	Quarter 2 Progress Update
As detailed in 17c	N/A	N/A

17k) Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC

Action Required	RAG	Quarter 2 Progress Update
Publish information in accordance with the Elected Local Bodies Order		<p>All required information is published on the website and monitored on a regular basis to ensure compliance with the Specified Information Order.</p> <p>Work has continued to develop a site map for the new website and has been agreed by the Senior Management Team and Executive Team. IT are currently designing and building a new website.</p> <p>In the meantime the website continues to be monitored to ensure that any missing information is updated in line with the Specified Information Order.</p> <p>Timescales: Ongoing review mechanisms to be utilised until the new website is complete to ensure continued compliance with the Elected Local Bodies Order.</p>
Publish information in an accessible and easy to reach format		<p>The Transparency Quality Mark obtained in previous years evidences the quality of the information available on the website and the ease of accessibility to everyone.</p> <p>The regular monitoring of the website ensures that it will remain accessible to all. Work is still ongoing to develop a</p>

		<p>new look website for the office to further improve accessibility of information, but this has been delayed by staffing issues. Consultation has been undertaken in relation to the website and the responses will inform the development of the new website.</p> <p>Timescales: New website to be in place for next PCC term.</p>
<p>Publish information in accordance with the Welsh Language Standards</p>		<p>All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same.</p> <p>A Welsh Language Annual report has been drafted and will be finalised in October. Work is also due to commence on a specific Welsh Language strategy for the OPCC. It is envisaged to complete this strategy by the end of March 2024.</p> <p>Timescales: Annual Report to be published in September 2023</p>
<p>Proactively promote and raise awareness of Commissioned Services</p>		<p>Current website information checked and up to date. Link to the website is included within Victim Information Packs. Service performance and overview documents currently being finalised with updates and will be available on new website once website is implemented. Director of Commissioning (DoC) discussing plan for raising awareness of commissioned services with Head of Comms and Engagement.</p> <p>PCC Engagement team are linked into the press teams within all commissioned services and work jointly to share social media and press articles. Engagement team linked into new service provision and grant funded activity to ensure awareness and communication. DoC currently working with Comms/Engagement team to raise additional awareness of commissioned services.</p> <p>Commissioning and Engagement teams continue to provide evidence and best practice examples of work within Dyfed Powys to national calls for evidence by APCC and national bodies. Article recently shared in APCC In Focus highlighting good practice in Dyfed Powys regarding serious violence prevention work. Work underway on examples to be shared as good practice in collaborative commissioning of victim services across Dyfed Powys and Wales.</p> <p>All contracts contain standard requirement for promotion of services. Service implementation meetings include a</p>

	<p>focus on communications plans during implementation and at commencement of service. Commissioned services are required to acknowledge PCC /MOJ funding source in all publicity and materials. Following the APCC equality framework, we have asked providers to undertake equality assessments and provide evidence of awareness raising activity amongst all communities.</p> <p>Timescales: Ongoing.</p>
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17l) Comply with all reasonable formal requests from the Panel to attend their meetings

Action Required	RAG	Quarter 2 Progress Update
Quarterly attendance at Police and Crime Panel meetings		<p>The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's officer to ensure members receive relevant and timely information.</p> <p>Timescale - Ongoing</p>
Provision of documentation to Police and Crime Panel as per their requests		<p>The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's key officer to ensure members receive relevant and timely information. During the last quarter the OPCC have provided information and attended 3 Panel sub-group meetings at their request.</p> <p>Timescale - Ongoing</p>
Regular liaison between OPCC and PCP in support of discharging statutory duties		<p>The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's officer to ensure members receive relevant and timely information.</p> <p>Timescale - Ongoing</p>

17m) Prepare and issue an annual report

Action Required	RAG	Quarter 2 Progress Update
Prepare and issue an annual report to the Panel on the PCC's		<p>The PCC's Annual report has been published which evidences the work undertaken by the Commissioner, his team and partners during 2022/2023 financial year in</p>

<p>delivery against the objectives set within the Plan</p>		<p>delivering against the priorities set out within the 2021/2025 Police and Crime Plan.</p> <p>Timescale: Publication for next Annual Report - July 2024</p>
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17n) Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC

Action Required	RAG	Quarter 2 Progress Update
<p>Handling of complaints against the Chief Constable</p>		<p>One Chief Constable complaint as received during this period. The complaint was in relation to a delegated authority and as per IOPC guidelines, the complaint did not meet the criteria to be formally recorded.</p> <p>Timescales: Ongoing</p>
<p>Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017</p>		<p>There were 7 complaint reviews received during this period. 1 review received it was identified that the Relevant Review Body should have been the IOPC and not the OPCC. This was discussed with PSD who were in agreement and referred the review to the IOPC. 8 complaint reviews were completed which were not upheld, the OPCC have identified an improvement with the initial complaint handling conducted by PSD. All reviews were completed within set timescales.</p> <p>Timescale - Ongoing</p>

18) PCC must not fetter the operational independence of the police force

Action Required	RAG	Quarter 2 Progress Update
<p>Development and annual review of Corporate Governance Framework</p>		<p>This was completed in Quarter 4 of 2022/2023 in what was a light touch review of the Framework. Although there were some changes made in relation to the Delegated Powers aspect and the values for agreement of contracts.</p> <p>A fuller in depth and total review of the framework will be undertaken following the election of the next Police and Crime Commissioner. However, the framework and its component parts will be monitored to ensure there are no compliance issues.</p>

19) Access to information, officers and staff

Action Required	RAG	Quarter 2 Progress Update
Handling of information in accordance with Data Protection legislation		<p>As a corporation sole, the OPCC are subject to and responsible for Freedom of Information (FOI) requests.</p> <p>As a corporation sole, the OPCC are subject to and responsible for responding to FOI requests.</p> <p>There were 3 FOI requests received for the last Quarter and the OPCC held the information. Two requests were responded to out of time due to delays in responses being received. The themes of the requests were Domestic Abuse and finance.</p> <p>No Subject Access Requests were received this quarter.</p> <p>There were no potential data breaches reported this Quarter.</p> <p>Work is to progress during the next Quarter to improve analysis of information captured for FOI purposes and ensure processes are in place to support timely responses.</p> <p>Timescale - Ongoing</p>

20a) Delivery of community safety and crime reduction

Action Required	RAG	Quarter 2 Progress Update
Development and implementation of a Governance Framework for Commissioning and Partnerships		<p>Commissioning strategy in place for Term 3 which replaces previous documents. Available on PCC website.</p> <p>Latest Board meeting received presentation from those delivering activity under Safer Streets 4 funding, along with an overview of the bid for SSF5. Membership requires refreshing, attendance has been low for recent meetings despite having substitutes in place. Extraordinary meeting to hear views of victim engagement forum members to be planned for January 2024.</p> <p>Contracts register in place and reviewed for Term 3, alongside evaluation and audit plan for future of all commissioned services. Key milestones and decisions required for PCC all complete. Regular meetings between Director of Commissioning & Partnerships and Head of Procurement.</p>

	<p>All partnership contacts, including Community Safety Partnership managers, involved in consultation phase and contributed to metrics for performance framework. Head of Policy and Strategy has provided input into all Public Service Board Wellbeing plans.</p> <p>Tender evaluation process for new services and scoring for grant bids includes requirement to link to PCP priorities. Head of Assurance was undertaking work to review service provision compared to demand on Force, Police and Crime Plan priorities and unit costings - this was paused whilst the post was vacant and needs to be fed into the future work plans. Discussions ongoing.</p> <p>Local Criminal Justice Board (LCJB) members undertook a bespoke consultation as part of PCP development. LCJB priorities and delivery plan aligned to Criminal Justice in Wales priorities. Agenda and structure has been revised to provide more focus on the local delivery and performance. 2023/24 delivery plan signed off, reflecting local priorities such as Community Payback alongside national work on Rape and Serious Sexual Offences (RASSO) and Victims' Code of Practice etc.</p> <p>Timescales: Ongoing.</p>
<p>Commissioning of services in support of community safety and crime reduction</p>	<p>MOJ victims grant is match funded by PCC core funding. Total grant for 23/24 is £1,432,033 of a total £2.36m commissioning budget. Therefore the PCC provides approximately 39% of funding for services. This is noted in MOJ returns where match funding is reported to Ministers. Within the MOJ grant award is a total of £803,326 for 23/24 for provision of VAWDASV services. At present, grant awards are secured until end of March 25. OPCCs are making continual representation to the MOJ to encourage early indication of future allocations to avoid disruption to contracts and frontline service provision.</p> <p>Quarterly meetings are diarised between Youth Offending Prevention (YOPS) team managers, CSP managers and OPCC representatives. Some recent examples of topics discussed include first time entrants and crime trends, availability of secure accommodation for young offenders and young people under the national referral mechanism. Work continues with CSP and YOPS partners to deliver Serious Violence duty, in particular the strategic needs assessment and delivery plan.</p> <p>MOJ grant Terms and conditions are met with compliance recorded and endorsed by the Chief Finance office for grant returns. Grant agreements and contracts with</p>

		<p>providers ensure that appropriate T&Cs are met. Audit schedule includes checks on compliance.</p> <p>Contract no longer required since reunification of Probation services as provision of Restorative Justice (RJ) is statutory function for HMPPS. Therefore RJ facilitation for victims will continue - HMPPS work with Goleudy to identify and refer victims appropriately. Policy Team paper submitted to Policing Board July 2023, actions required from Force to be reported back December 2023. This will include refresh of training, RJ policy and referral process as well as consideration of service provision by OPCC.</p> <p>All partnership contacts, including CSP managers, involved in consultation phase and contributed to metrics for performance framework. Head of Policy and Strategy has provided input to all PSB WellBeing plans.</p> <p>Timescales: Ongoing</p>
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20b) Community Safety Partnerships

Action Required	RAG	Quarter 2 Progress Update
N/A in Wales	N/A	N/A

20c) Crime and disorder reduction grants

Action Required	RAG	Quarter 2 Progress Update
Development and implementation of a framework for the provision of crime and disorder grants		<p>During this quarter, the External Funding Manager has introduced the following to improve systems and processes:</p> <ul style="list-style-type: none"> Updated Grant Agreements documents Revised funding application form Decision making process map Scoring Panel introduced to ensure transparency and fairness <p>All of the above have been ratified by Executive Team and/or Legal Teams.</p>
Provision of crime and disorder reduction grants within 2022/2023		<p>During this quarter 15 new funding requests have been received. Six have been accepted. The others are awaiting application form completion or discussions around project detail and funding values are ongoing.</p>

		Reminders have been issued to funding enquiries that remain outstanding for 3 months or more. Timescale - Ongoing
Evaluation of crime and disorder reduction grants to determine social return on investment		Revised application form provides clarity on value for money and sustainability, ensuring detailed responses are provided for both. This also features in the revised scoring process to ensure circular economy principles are considered and Noted within the application and scored appropriately. Timescale - Ongoing

20d) Collaboration agreements

Action Required	RAG	Quarter 2 Progress Update
As detailed in 17h	N/A	N/A

20e) Wider responsibility for the enhancement of the delivery of criminal justice in their area

Action Required	RAG	Quarter 2 Progress Update
Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money		Q1 review meetings all held during summer. Meeting structure, minutes and actions audited as part of annual audit checklist. Procurement have provided new contract management template, being tested on new Independent Domestic Violence Advisor (IDVA) service within OPCC. Annual audit complete for 22/23 and includes review of timeliness and positive progress against KPIs. Goleudy performance concerns ongoing due to lack of performance reporting information to evidence whether actions have remedied the issues. The Force still cannot produce this data and therefore this remains on the risk register. PCC continues to visit appropriate services as part of Community Engagement Days. Commissioning team feed into schedule for PCC visits to services and funding recipients in line with community engagement activity. Latest Board meeting received presentation from those delivering activity under Safer Streets 4 funding, along with an overview of the bid for Safer Streets 5. Members

		<p>requires refreshing, attendance has been low for recent meetings despite having substitutes in place. Extraordinary meeting to hear views of victim engagement forum members to be planned for January 2024.</p> <p>Timescales - ongoing</p>
<p>PCC's contribution to the All Wales Criminal Justice agenda</p>		<p>Dyfed Powys Local Criminal Justice Board work closely with the Criminal Justice in Wales coordinator to ensure alignment of priorities and reporting into All Wales arrangements. Policy lead for Criminal Justice meets regularly with Criminal Justice leads for other Welsh OPCCs. Reporting structure agreed and meeting dates aligned to ensure DP highlight positive progress on national and local activity as well as escalate areas of concern/risk where required. Dyfed Powys provide best practice in linking in the work of the CSPs and Area Planning Boards to our Early Intervention and Prevention priority. This will also integrate with the Serious Violence Duty needs assessment and strategy.</p> <p>Local Criminal Justice Board meeting held September 2023 focussing on Victims priority, the most advanced workstream of the delivery plan. November focus will bring together key partners to align work on Early Intervention and Prevention. Discussions underway to allocate PCC funds to deliver innovative projects supporting the work of the LCJB, current proposal around supported housing models for offenders with complex needs.</p> <p>Timescales: Ongoing</p>
<p>PCC's national portfolio responsibilities</p>		<p>All Wales Criminal Justice Board Single Unified Safeguarding Review Board with Welsh Government</p> <p>Policing Board for Wales National Police Air Service Board Safer Communities Programme Board for Wales National Rural Crime Network - on the Executive Board VAWDASV National Partnership Board Co-Chair alongside Minister for Social Justice Jane Hutt MS</p>