

# Planning Performance Monitoring - Core Indicators Reporting to Planning Committee

## Quarter 4 January - March 2022

### 1. Purpose of Report.

To provide planning committee members with a Quarterly and end of year report on the performance recorded within the Planning Service and notably Development Management and Enforcement.

It should be noted that this report is presented as part of the commitment to Performance Monitoring and as part of an ongoing commitment to report to Planning Committee.

The core indicators set out in the report will form part of our quarterly performance reporting for the Division.

This report details the performance for Quarters 1 to 4 for the period between 1st April 2021 and 31<sup>st</sup> March 2022. It also includes the comparative quarterly data for 2020/21.

### 2. Summary of Performance

The report presents the latest update of the suite of performance indicators for the period of the 1<sup>st</sup> April 2021 to the 31<sup>st</sup> March 2022 for the planning division. It includes headline performance indicators 2 and 10 which are reported nationally to Welsh Government as well as series of local indicators.

At the end of the financial year 2021/2022 annual Planning performance standards set by the Welsh Government have been exceeded for the first time PAM/018 Percentage of all planning applications determined in time. Cumulative 12-month figure - 80.4% (WG target 80%)

PAM/019 Percentage of planning appeals dismissed. Cumulative 12-month figure - 75% (WG target 70%).

Quarter 1 performance standards for 2022 indicate that progress has further improved to outperform the standards set by the Welsh Government. The PAM/018 performance to 08 June currently stands at 91.3%.

The local indicators reported show a marked improvement on performance from last year and reflect the positive steps taken within the service.

Performance indicator no 14 for enforcement shows a near 400% increase in cases closed in 2021/22 compared to 20/21 with 348 cases closed in Q4. There was a 14% decrease in cases closed "on target" from 50% to 36% but this is representative of a focus on resolving historic cases. Q1 performance standards for 2022 indicate that the percentage of cases closed on target has risen to 55%.

### 3. Performance Indicators

The report identifies an extensive set of core performance monitoring indicators which will form part of the future monitoring of the planning services performance. These include both “National Indicators” and those identified by this Council.

The indicators seek to clearly convey performance to the committee and will, along with other performance measures, see a continued focus on performance improvement. The indicators reflect and include a range of areas of the planning service, including the determination of planning applications, enforcement, pre-applications and appeals.

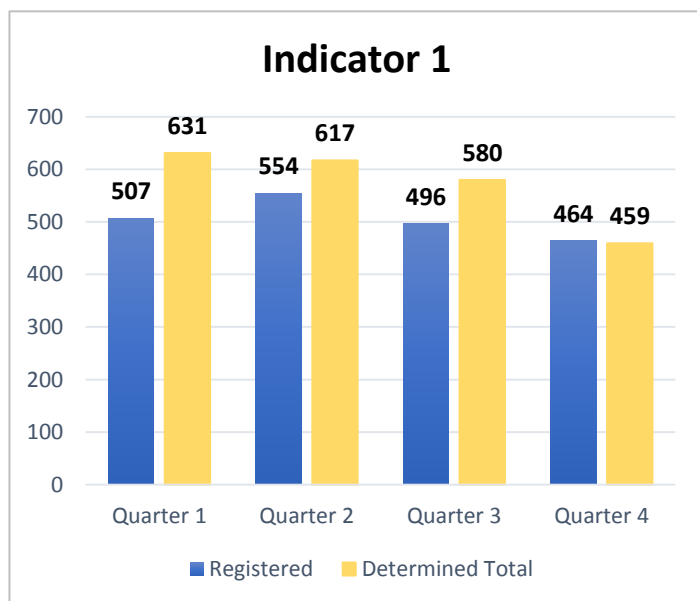
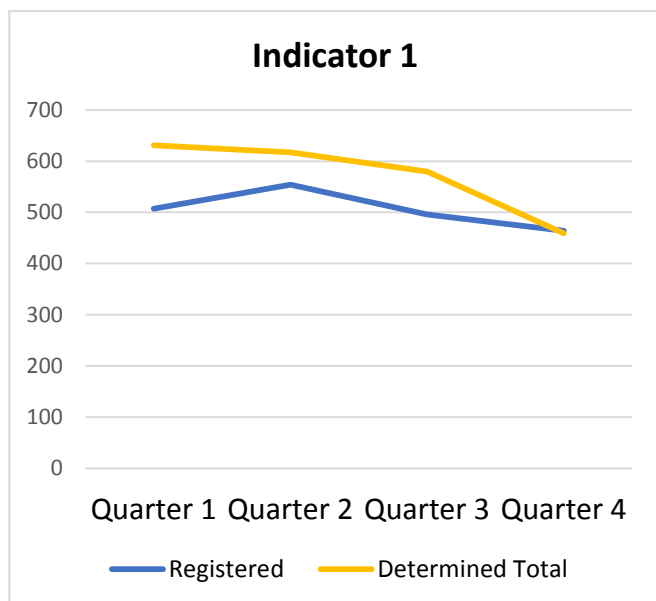
<b>Performance Statistics Development Management - Planning Applications</b>	
<b>Indicator 1</b>	Number of Planning Applications registered against applications determined
<b>Indicator 2</b>	Percentage of all planning applications determined within target date (PAM/018 indicator collected nationally)
<b>Indicator 3</b>	Major Planning Applications determined within target date
<b>Indicator 4</b>	Minor Planning Applications determined within target date
<b>Indicator 5</b>	Householder Applications determined within target date
<b>Indicator 6</b>	Other Applications determined within target date
<b>Indicator 7</b>	Statutory Pre-Applications determined within target date
<b>Indicator 8</b>	Percentage of Member made decisions against Officer advice
<b>Indicator 9</b>	Validation of Applications Received (5 days of receipt)
<b>Performance Statistics Development Management - Appeals</b>	
<b>Indicator 10</b>	Percentage of planning appeals dismissed (PAM/019 indicator collected nationally)
<b>Indicator 11</b>	Appeals determined against officer recommendation
<b>Indicator 12</b>	Applications for costs at Section 78 appeal upheld
<b>Performance Statistics Development Management - Enforcement</b>	
<b>Indicator 13</b>	Enforcement Complaints registered
<b>Indicator 14</b>	Percentage of closed enforcement cases investigated within 84 days.
<b>Indicator 15</b>	Average time taken to investigate enforcement cases

# Performance Statistics Development Management - Planning Applications

<b>Indicator 1</b>	<b>Number of Planning Applications registered against applications determined</b>
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This indicator contains all planning application types and compares the number determined against those registered per month.

Period	Registered Total	Determined Total
<b>20/21</b>		
Quarter 1	373	244
Quarter 2	357	339
Quarter 3	521	518
Quarter 4	515	403
<i>Cumulative</i>	<i>1766</i>	<i>1504</i>
<b>21/22</b>		
Quarter 1	507	631
Quarter 2	554	617
Quarter 3	496	580
<b>Quarter 4</b>	<b>464</b>	<b>459</b>
<b>Cumulative</b>	<b>2021</b>	<b>2287</b>

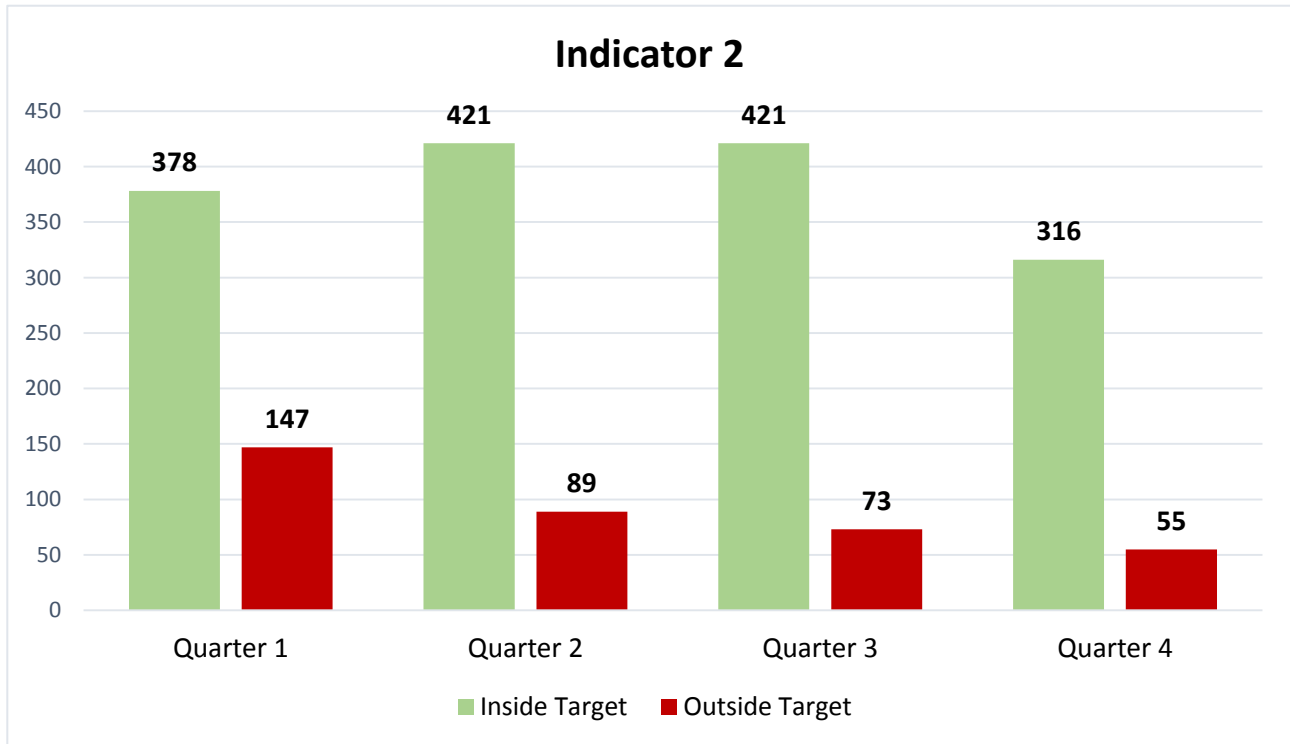


<b>Indicator 2</b>	<b>Percentage of ALL planning applications determined within target date</b> (PAM/018 indicator collected nationally)
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The indicator measures the number and percentage of applications determined within the target time. (The totals exclude certain application types as directed by Welsh Government.)

It should be noted that our performance target for 2020/21 was for 70% to be determined within the target date (8 weeks). The 20/21/22 target has been increased to 75% to reflect the focus being given to improved performance.

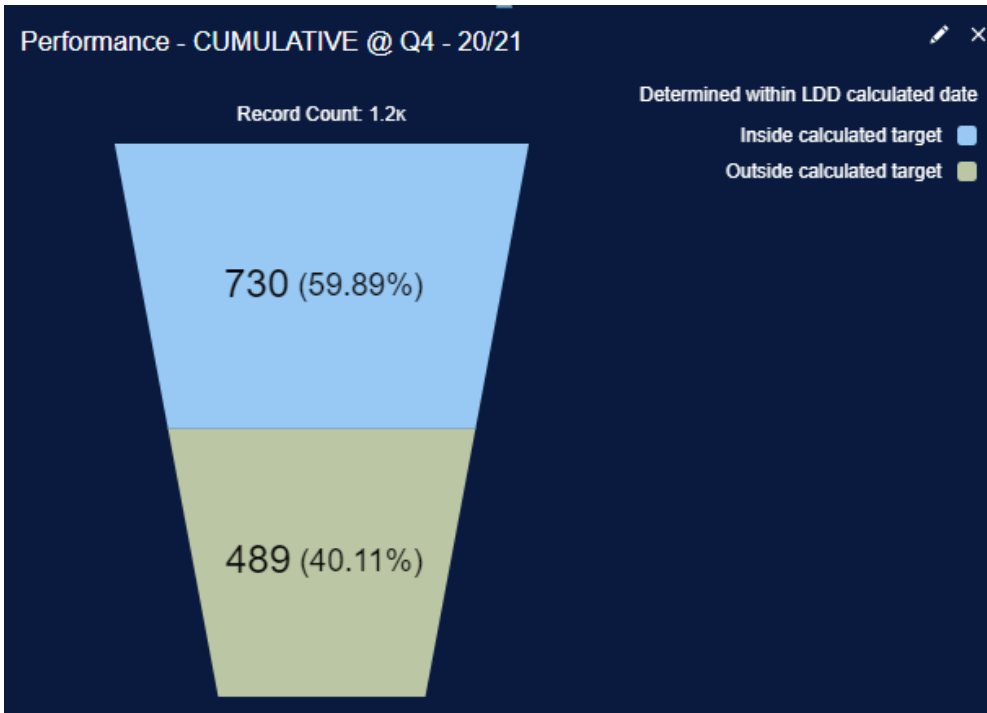
Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>20/21</b>					
Quarter 1	190	127	63	67%	33%
Quarter 2	291	160	131	55%	45%
Quarter 3	434	299	135	69%	31%
Quarter 4	304	144	160	47%	53%
<i>Cumulative</i>	<i>1219</i>	<i>730</i>	<i>489</i>	<i>60%</i>	<i>40%</i>
<b>21/22</b>					
Quarter 1	525	378	147	72%	28%
Quarter 2	510	421	89	83%	17%
Quarter 3	494	421	73	85%	15%
<b>Quarter 4</b>	<b>371</b>	<b>316</b>	<b>55</b>	<b>85%</b>	<b>15%</b>
<b>Cumulative</b>	<b>1900</b>	<b>1536</b>	<b>364</b>	<b>81%</b>	<b>19%</b>



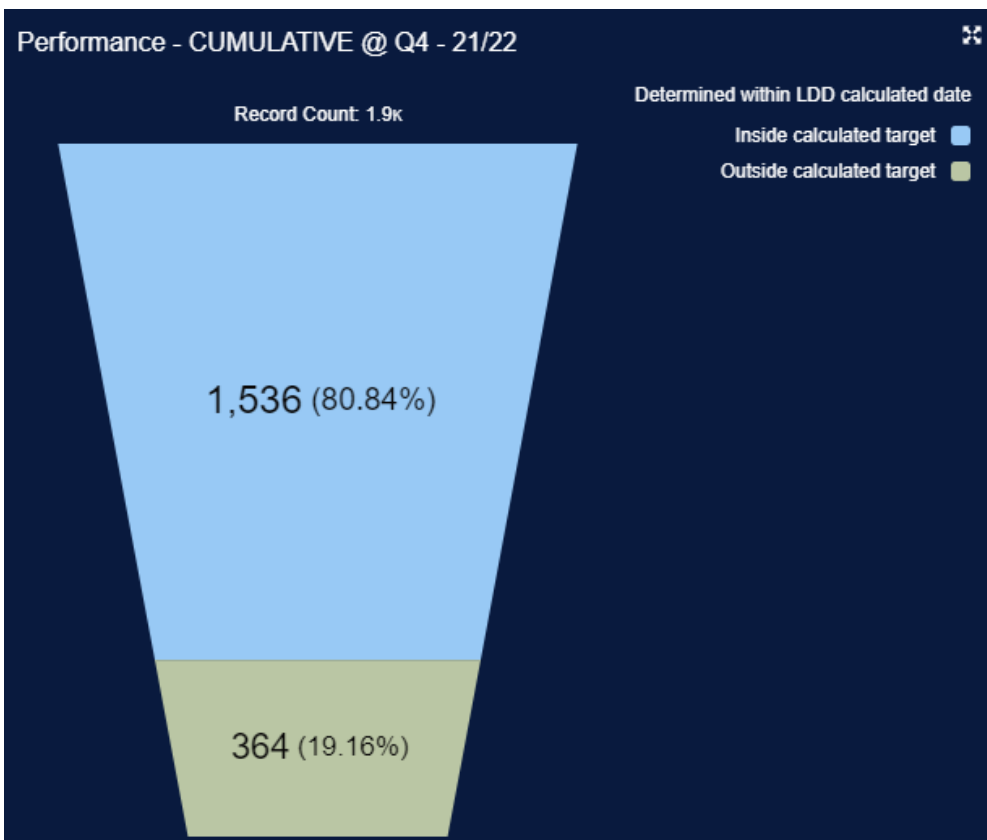
*Applications excluded from the Welsh Government Development Management Quarterly Survey:-*

Hazardous Substances, LDO – Commencement Notice Approval, Applications for Tree Works to TPO or in Conservation Areas, Prior Notifications, Non-Material Amendments, Demolition in a Conservation Area, Hedgerow Removal Notices, Electricity Notifications.

**20/21 = 60% inside calculated target (730/1219)**



**21/22 = 81% inside calculated target (1536/1900)**



**Indicator 3**

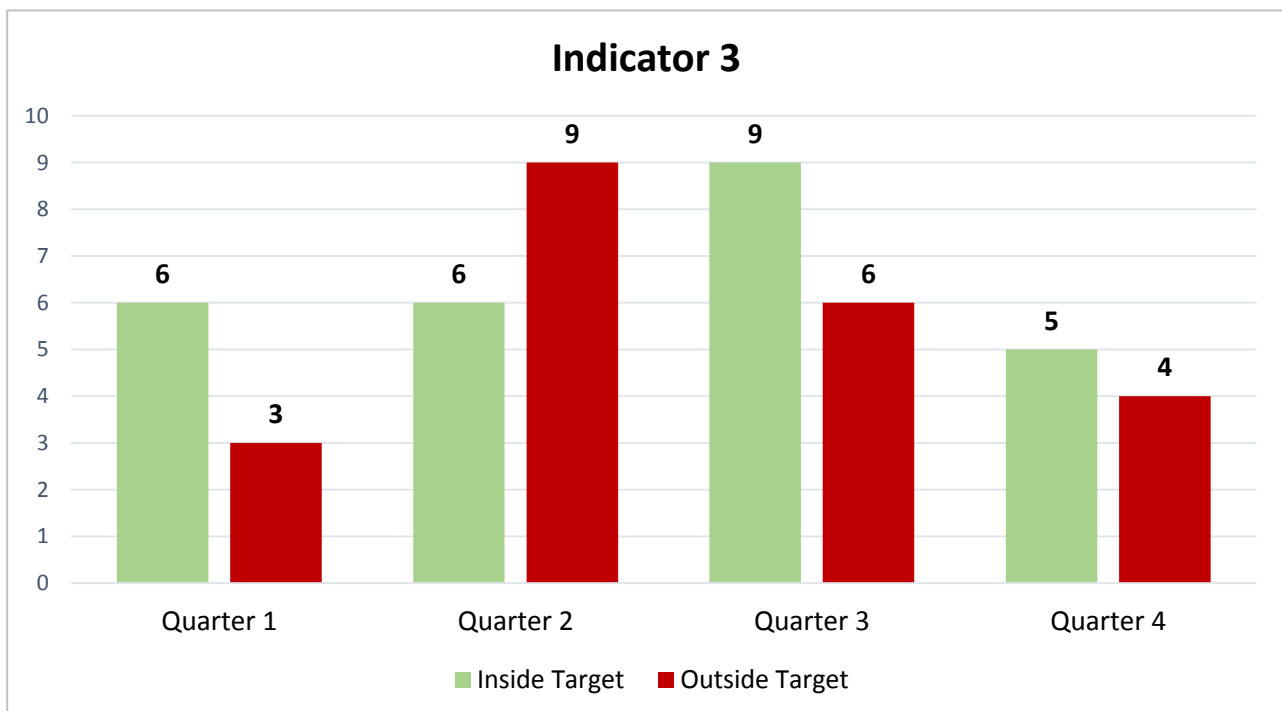
Major Planning Applications determined within target date

The indicator measures the number and percentage of major planning applications determined within the target time.

**Major Applications definition:-**

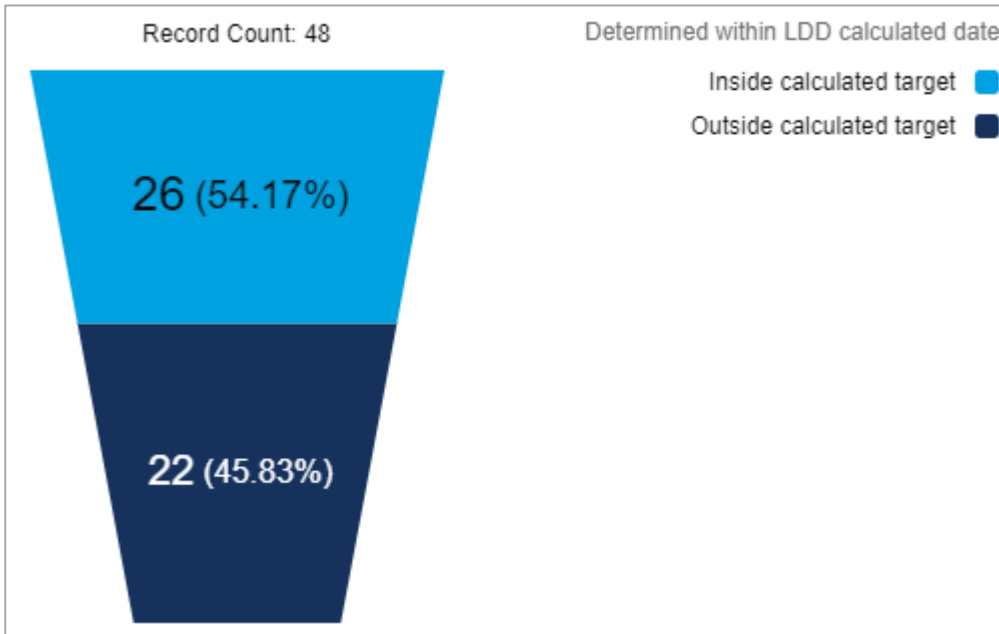
- a proposal to erect 10 or more dwellings (including flats)
- where the number of dwellings is not known (outline), the application site exceeds 0.5 hectares
- where the application site exceeds 1 hectare
- where proposed buildings/extensions create a floor area exceeding 1000 square metres
- winning and working of minerals
- waste development

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>20/21</b>					
Quarter 1	5	2	3	40%	60%
Quarter 2	4	2	2	50%	50%
Quarter 3	6	3	3	50%	50%
Quarter 4	8	2	6	25%	75%
<i>Cumulative</i>	23	9	14	39%	61%
<b>21/22</b>					
Quarter 1	9	6	3	67%	33%
Quarter 2	15	6	9	40%	60%
Quarter 3	15	9	6	60%	40%
<b>Quarter 4</b>	<b>9</b>	<b>5</b>	<b>4</b>	<b>56%</b>	<b>44%</b>
<b>Cumulative</b>	<b>48</b>	<b>26</b>	<b>22</b>	<b>54%</b>	<b>46%</b>



## Major Applications 21/22

Cumulative = 26/48 (54%) inside target compared to 9/23 (39%) in 20/21.

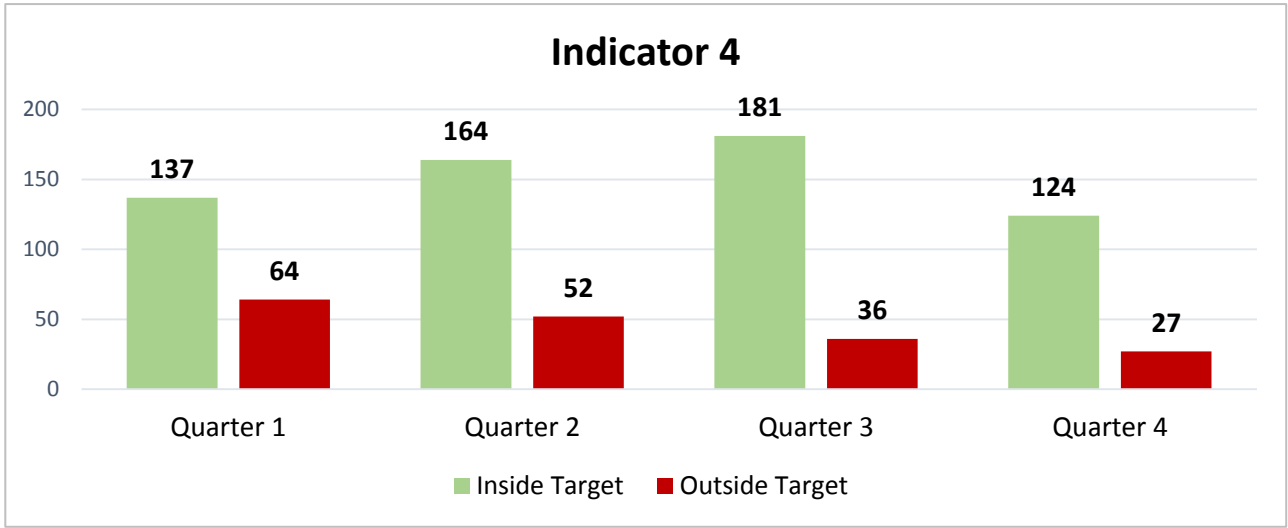


<b>Indicator 4</b>	Minor Planning Applications determined within target date
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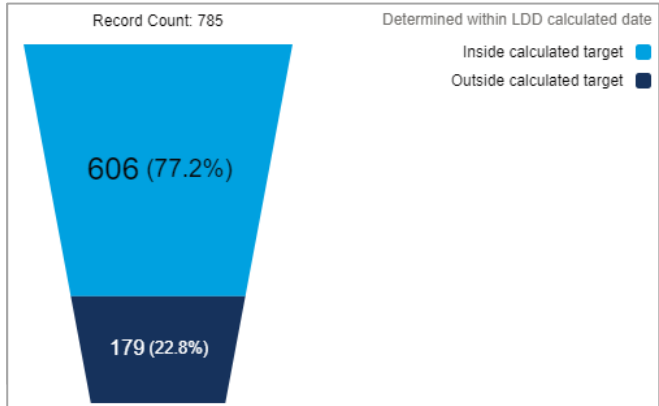
The indicator measures the number and percentage of Minor applications determined within the target time.

Minor planning applications include applications where they fall below the level of a major application but exclude householder and other applications captured under Indicators 5 and 6 below.

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>20/21</b>					
Quarter 1	86	44	42	51%	49%
Quarter 2	109	46	63	42%	58%
Quarter 3	156	97	59	62%	38%
Quarter 4	130	62	68	48%	52%
<i>Cumulative</i>	<i>481</i>	<i>249</i>	<i>232</i>	<i>52%</i>	<i>48%</i>
<b>21/22</b>					
Quarter 1	201	137	64	68%	32%
Quarter 2	216	164	52	76%	24%
Quarter 3	217	181	36	83%	17%
<b>Quarter 4</b>	<b>151</b>	<b>124</b>	<b>27</b>	<b>82%</b>	<b>18%</b>
<b>Cumulative</b>	<b>785</b>	<b>606</b>	<b>179</b>	<b>77%</b>	<b>23%</b>



**21/22 Cumulative = 606/785 (77.2%) inside target compared to 249/481 (52%) in 20/21.**



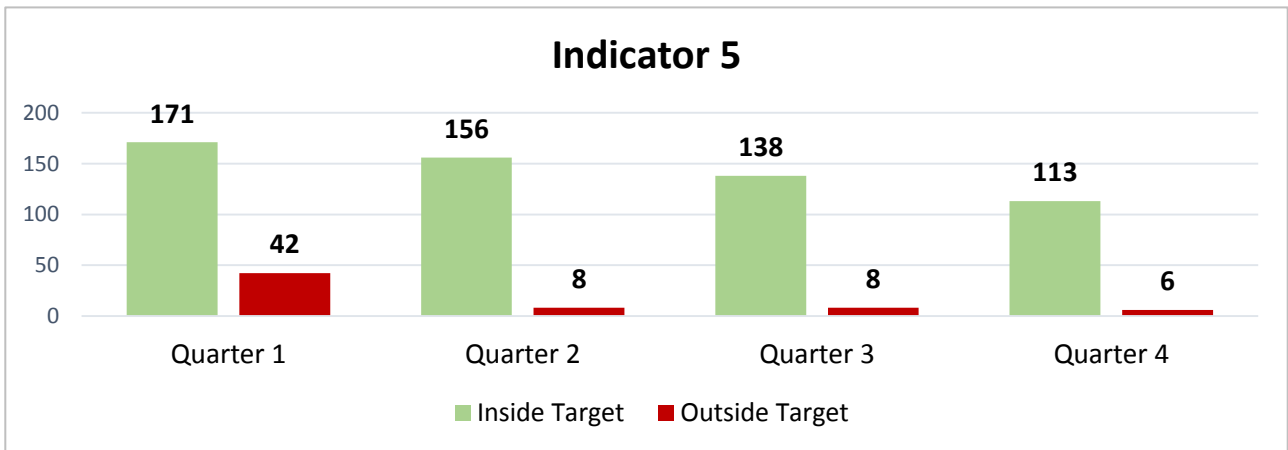


<b>Indicator 5</b>	Householder Applications determined within target date
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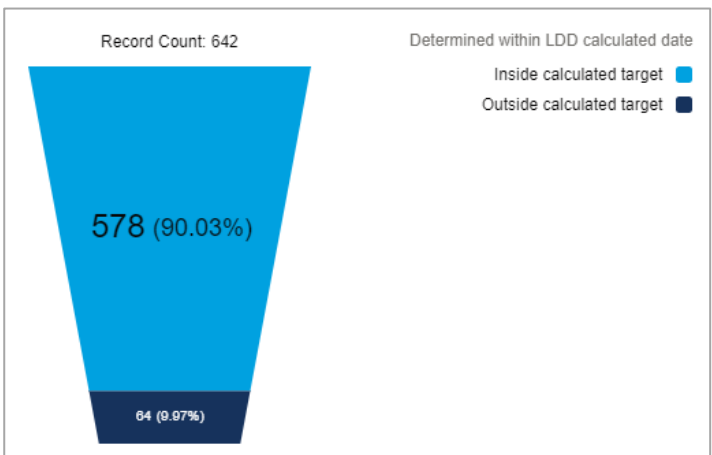
The indicator measures the number and percentage of householder applications determined within the target time.

Householder applications include: Extensions, Conservatories, Loft conversions, Dormer windows, Garages, car ports, and Outbuildings

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>20/21</b>					
Quarter 1	48	40	8	83%	17%
Quarter 2	115	68	47	59%	41%
Quarter 3	171	127	44	74%	26%
Quarter 4	98	50	48	51%	49%
<i>Cumulative</i>	<i>432</i>	<i>285</i>	<i>147</i>	<i>66%</i>	<i>34%</i>
<b>21/22</b>					
Quarter 1	213	171	42	80%	20%
Quarter 2	164	156	8	95%	5%
Quarter 3	146	138	8	95%	5%
<b>Quarter 4</b>	<b>119</b>	<b>113</b>	<b>6</b>	<b>95%</b>	<b>5%</b>
<b>Cumulative</b>	<b>642</b>	<b>578</b>	<b>64</b>	<b>90%</b>	<b>10%</b>



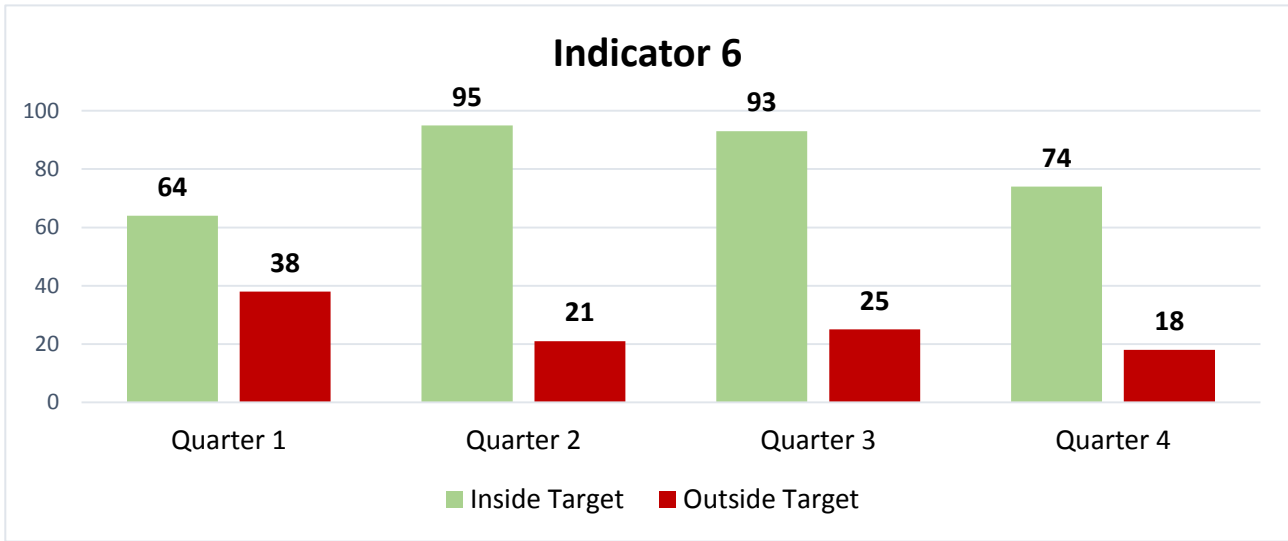
**21/22 Cumulative = 578/642 (90%) inside target compared to 285/432 (66%) in 20/21.**



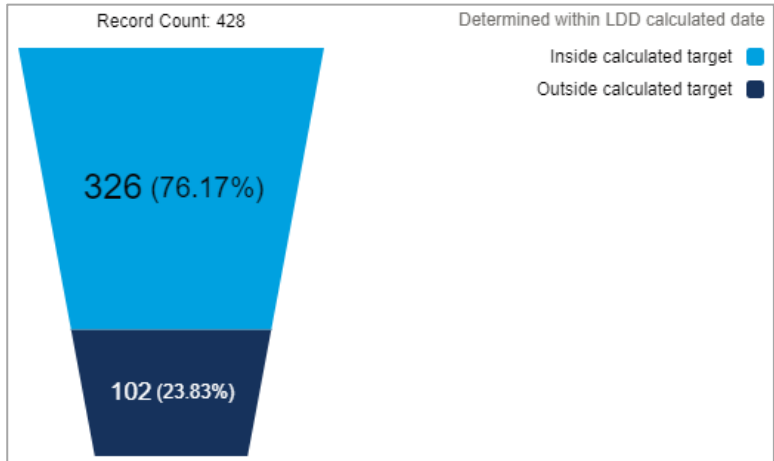
<b>Indicator 6</b>	Other Applications determined within target date
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Application types included: Advertisement Consent, Listed Building Consent, Certificates of Lawfulness, Renewals, Removal / Variation on Condition(s)

Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>20/21</b>					
Quarter 1	51	41	10	80%	20%
Quarter 2	65	44	21	68%	32%
Quarter 3	101	72	29	71%	29%
Quarter 4	69	30	39	43%	57%
<i>Cumulative</i>	286	187	99	65%	35%
<b>21/22</b>					
Quarter 1	102	64	38	63%	37%
Quarter 2	116	95	21	82%	18%
Quarter 3	118	93	25	79%	21%
<b>Quarter 4</b>	<b>92</b>	<b>74</b>	<b>18</b>	<b>80%</b>	<b>20%</b>
<b>Cumulative</b>	<b>428</b>	<b>326</b>	<b>102</b>	<b>76%</b>	<b>24%</b>

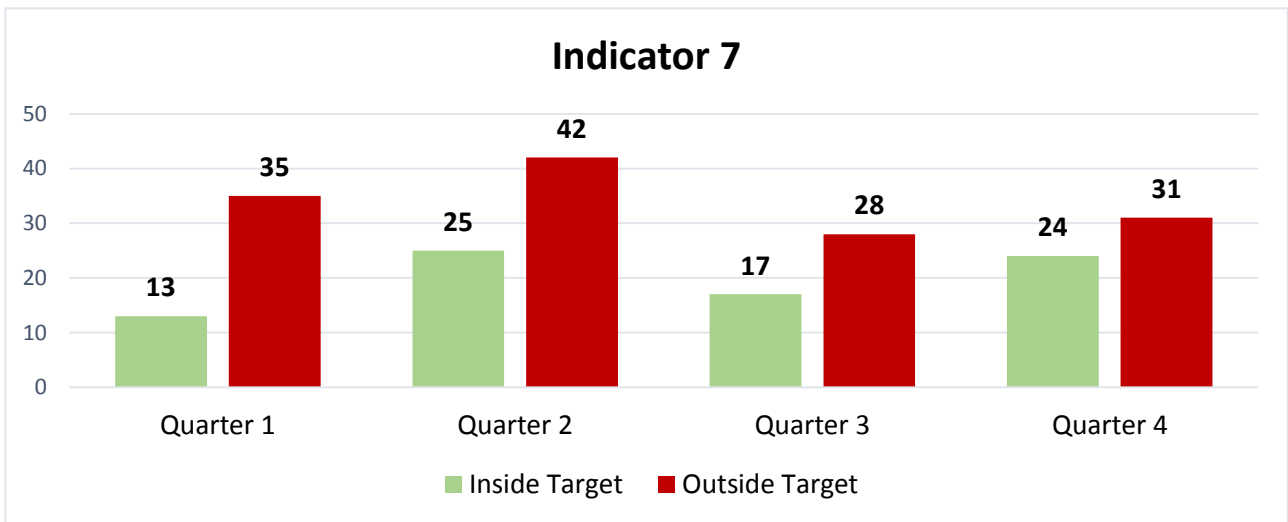


**21/22 Cumulative = 326/428 (76%) inside target compared to 187/286 (65%) in 20/21**

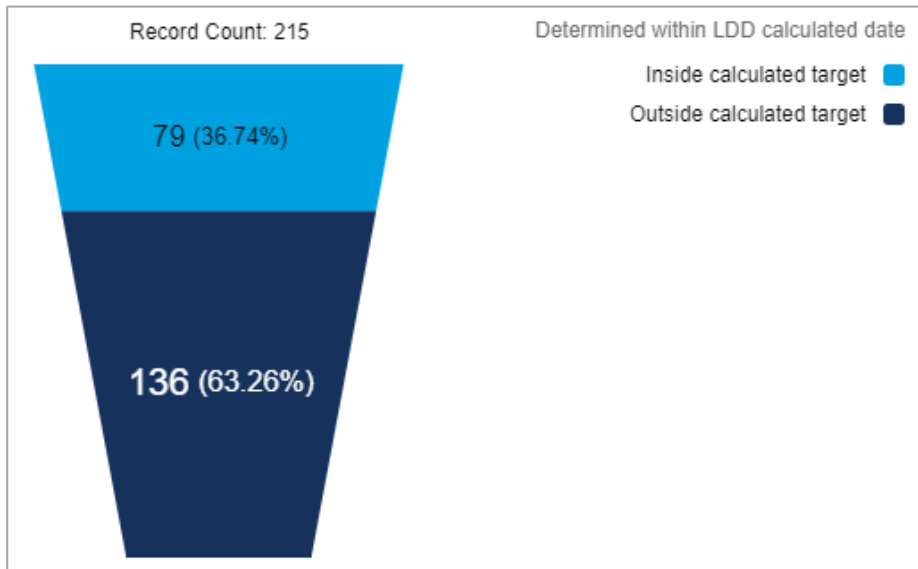


<b>Indicator 7</b>	Statutory Pre-Applications determined within target date
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Period	Total No of Apps	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>20/21</b>					
Quarter 1	19	17	2	89%	11%
Quarter 2	22	7	15	32%	68%
Quarter 3	36	7	29	19%	81%
Quarter 4	37	7	30	19%	81%
<i>Cumulative</i>	<i>114</i>	<i>38</i>	<i>76</i>	<i>33%</i>	<i>77%</i>
<b>21/22</b>					
Quarter 1	48	13	35	27%	73%
Quarter 2	67	25	42	37%	63%
Quarter 3	45	17	28	38%	62%
<b>Quarter 4</b>	<b>55</b>	<b>24</b>	<b>31</b>	<b>44%</b>	<b>56%</b>
<b>Cumulative</b>	<b>215</b>	<b>79</b>	<b>136</b>	<b>37%</b>	<b>63%</b>



**21/22 Cumulative = 79/215 (37%) inside target compared to 38/114 (33%) in 20/21**



<b>Indicator 8</b>	Percentage of Member made decisions against Officer advice
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The indicator identifies those applications determined contrary to the officer's recommendation at Planning Committee.

Note: Based on the Decision Sent Date not the actual date of the Planning Committee.

Period	Total No	Granted following officer recommendation to Refuse	Refused following officer recommendation to Approve
<b>20/21</b>			
Quarter 1	0	0	0
Quarter 2	2	1 (W/39913)	1 (S/39358)
Quarter 3	0	0	0
Quarter 4	1	1 (W/36522)	0
<b>21/22</b>			
Quarter 1	2	2 (E/39091 + W/36131)	0
Quarter 2	2	2 (W/40035 + PL/01932)	0
Quarter 3	4	3 ( <a href="#">W/40030</a> , <a href="#">W/37164</a> , <a href="#">PL/01515</a> )	1 ( <a href="#">PL/00489</a> )
Quarter 4	0	0	0

<b>Indicator 9</b>	Validation of Planning Applications (within 5 days of receipt)
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Note: The collection of data in monitoring performance in relation to validation has been subject to revision – consequently we will be publishing data from Quarter 1 22/23 to allow for trends in performance to be established.

# Performance Statistics Development Management - Appeals

**Indicator 10** Percentage of planning appeals dismissed (PAM/019 indicator collected nationally)

Period	Total No of Appeals	Total Dismissed	Total % Dismissed
<b>20/21</b>			
Quarter 1	3	2	67%
Quarter 2	0	-	-
Quarter 3	5	2	40%
Quarter 4	5	3	60%
Cumulative	13	7	53.8%
<b>21/22</b>			
Quarter 1	4	4	100%
Quarter 2	7	4	57%
Quarter 3	1	1	100%
<b>Quarter 4</b>	<b>5</b>	<b>4</b>	<b>80%</b>
Cumulative	17	13	76%



<b>Indicator 11</b>	Appeals determined against officer recommendation
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Identifies the outcome of appeals lodged where they are as a result of a decision taken contrary to an officer recommendation.

Period	Total No of Appeals	Granted following officer recommendation to Refuse	Refused following officer recommendation to Approve
<b>20/21</b>			
Quarter 1	0	-	-
Quarter 2	0	-	-
Quarter 3	1	0	1 (W/38125 - Appeal Allowed)
Quarter 4	0	-	-
<b>21/22</b>			
Quarter 1	0	-	-
Quarter 2	0	-	-
Quarter 3	0	-	-
<b>Quarter 4</b>	<b>0</b>	-	-

<b>Indicator 12</b>	Applications for costs at Section 78 appeal upheld
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Award of costs against the Local Planning Authority Quarter 1, 2, 3 and 4 - **0**

Reference is made to costs awarded in relation to appeals on applications refused contrary to officer recommendation and subsequently approved at appeal – costs of **£6,267** were awarded against the Local Planning Authority (LPA).

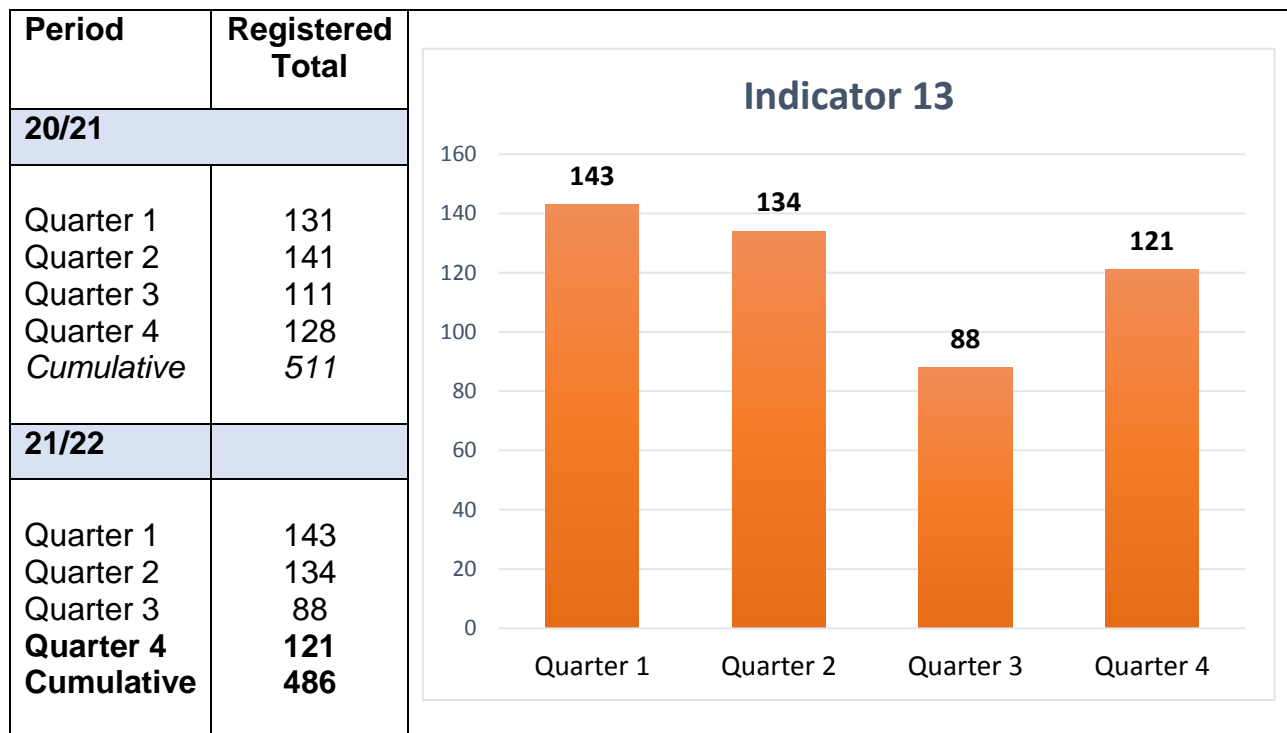
In the period since March 2019 through to the production of this report costs totalling **£44,225.70** have been awarded against the LPA on appeals where refusal was contrary to officer recommendation,

Note: Members are reminded in reaching a decision of the requirements under the ‘Code of Conduct for Councillors and Officers in Planning Matters’ and to be aware of the implications including financial of that decision.

# Performance Statistics Development Management - Enforcement

<b>Indicator 13</b>	Enforcement Complaints registered
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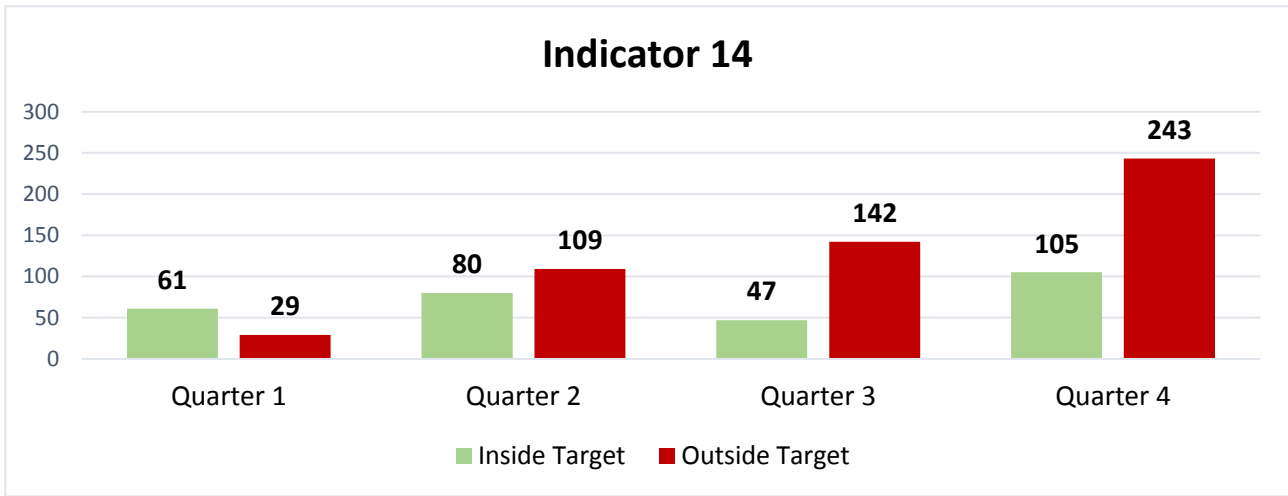
Identifies the quarterly number of enforcement complaints registered.



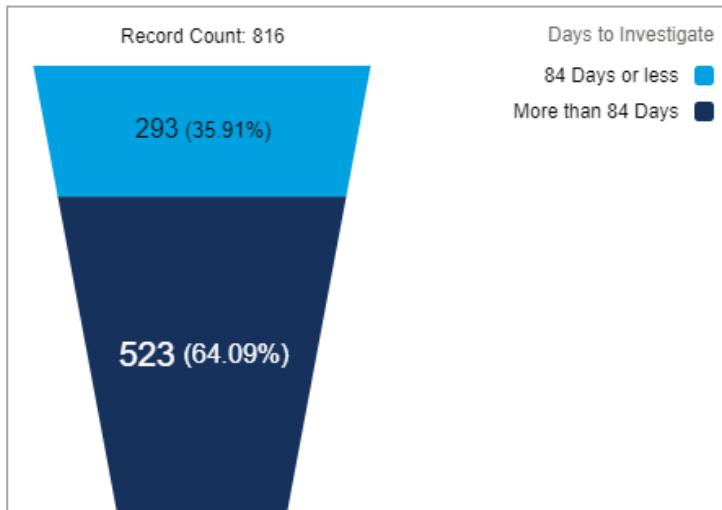
**Indicator 14** Percentage of closed enforcement cases investigated within 84 days.

Note: 'Investigated' means that the authority has considered the alleged breach of planning control and advised the complainant of the outcome of their investigation.

Period	Total No of Cases	Inside Target	Outside Target	Inside Target %	Outside Target %
<b>20/21</b>					
Quarter 1	43	11	32	26%	74%
Quarter 2	41	25	16	61%	39%
Quarter 3	89	47	42	53%	47%
Quarter 4	60	33	27	55%	45%
<i>Cumulative</i>	233	116	117	50%	50%
<b>21/22</b>					
Quarter 1	90	61	29	68%	32%
Quarter 2	189	80	109	42%	58%
Quarter 3	189	47	142	25%	75%
<b>Quarter 4</b>	<b>348</b>	<b>105</b>	<b>243</b>	<b>30%</b>	<b>70%</b>
<b>Cumulative</b>	<b>816</b>	<b>293</b>	<b>523</b>	<b>36%</b>	<b>64%</b>



**21/22 Cumulative = 293/523 (36%) inside target compared to 116/233 (50%) in 20/21**





**Indicator 15**

Average time taken to investigate enforcement cases (in days)

Period	Average no of days
<b>20/21</b>	
Quarter 1	696
Quarter 2	109
Quarter 3	113
Quarter 4	128
<b>21/22</b>	
Quarter 1	135
Quarter 2	412
Quarter 3	673
<b>Quarter 4</b>	<b>414</b>

