## CABINET

### 20 RHAGFYR 2021

## RHYBUDD GYNNIG A GYFEIRIWYD GAN Y CYNGOR (8 RHAGFYR 2021) **SYSTEM ALWADAU 101**

#### Yr Argymhellion / Penderfyniadau Allweddol Sydd Angen:

Ystyried y Rhybudd Gynnig a chytuno ar unrhyw gamau pellach.

#### Y Rhesymau:

Cyfeiriodd y Cyngor yn ei gyfarfod a gynhaliwyd ar yr 8fed o Ragfyr 2021, cynnig mewn perthynas â System Alwadau, 101 at y Cabinet.

Bydd angen i'r Cabinet ystyried y cynnig hwn yn ffurfiol ac ystyried y cynigion ynddo.

Ymgynghorwyd â'r pwyllgor craffu perthnasol	NA
Angen i'r Cabinet wneud penderfyniad	OES
Angen i'r Cyngor wneud penderfyniad	NAC OES

# YR AELOD O'R CABINET SY'N GYFRIFOL AM Y PORTFFOLIO:-

Y Cynghorydd Emlyn Dole, Arweinydd y Cyngor

Y Gyfarwyddiaeth: Prif Weithredwr		
Pennaeth y Gwasanaeth: Noelwyn Daniel	Pennaeth TGCh a Pholisi Corfforaethol	ndaniel@sirgar.gov.uk
Awdur yr Adroddiad: Llinos Jenkins	Swyddog Cymorth y Cabinet	LISJenkins@sirgar.gov.uk



#### **EXECUTIVE SUMMARY**

### CABINET

#### 20<sup>TH</sup> DECEMBER 2021

### NOTICE OF MOTION REFERRED FROM COUNCIL (8<sup>TH</sup> DECEMBER 2021) 101 CALL SYSTEM

At County Council on the 8th of December, the following Notice of Motion was agreed and is presented to Cabinet for further discussion: -

"That this Council:

- 1) Acknowledges the great efforts and professionalism the Dyfed Powys Police Force makes in carrying out its duties
- 2) Further recognises how important that calls from members of the public are in assisting the Force by reporting incidents and giving intelligence on issues of crime and disorder.
- 3) Notes that residents in Carmarthenshire are finding it difficult to access the 101-call system of reporting due to long delays in answering.

Council therefore:

Respectfully calls on the Chief Constable of Dyfed Powys Police to initiate a revamp of the 101call system that will reinstall the confidence of the residents of Carmarthenshire in using this system which in turn will give a more accurate account of crime and disorder statistics.

#### DETAILED REPORT ATTACHED?

No



### **IMPLICATIONS**

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: Noelwyn Daniel, Head of IT and Corporate Policy

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

### CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below				
Signed: Noelwyn Daniel, Head of IT and Corporate Policy				
1.Scrutiny Committee				
Not applicable				
2.Local Member(s)				
Not applicable				
3.Community / Town Council				
Not applicable				
4.Relevant Partners				
Not applicable				
5.Staff Side Representatives and other Organisations				
Not applicable				
ABINET PORTFOLIO HOLDER WARE/CONSULTED YES Cllr Emlyn Dole was present at the Cour Council meeting on the 8 <sup>th</sup> of December.				
Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:				
Title of Document	File Ref No.		Locations that the papers are available for public inspection	
Council Meeting 8 <sup>th</sup> December 2021			https://democracy.carmarthenshir	
Link to agenda and minutes			e.gov.wales/ieListDocuments.asp	
			x?CId=155&MId=4559&Ver=4	

