

Waste strategy engagement

This report was generated on 08/07/21. Overall 4034 respondents completed this questionnaire.

The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

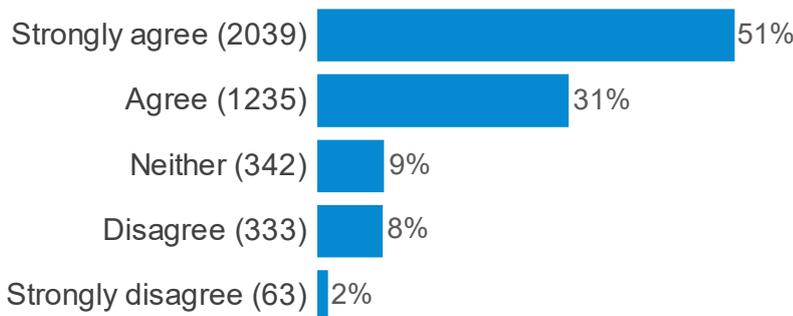
Are you responding as...



If responding as a business, town & community council, or other organisation or group, please write its name here.

- King George V Playing Fields
- Cwmaman
- KTC
- LLANGYNOG
- Myddfai Community Council

As nearly 80% of household waste is recyclable, to what extent do you agree that the collection of your recycling every week is necessary?



Please tell us why?

- Different size households. Black bag waste will accumulate on people's properties causing vermin
- As a rural area having recycling bags building up is not acceptable
- Large household. Many things now delivered online means excess packaging to recycle.
- Recycling tends to be bulkier than black bag waste
- Blue bags accumulate quicker then others and are difficult to store at home
- Rats
- Reduce storage of recycling in the home
- Large family

Waste strategy engagement

Please tell us why?

It encourages more people to recycle and the bags do mount up a lot in 2 weeks.

We don't have the room to try storing waste and bins

Its surprising whats not recyclable

It is difficult to contain more than 3 bags, especially in bad weather.

Always accumulating recycling waste each week

Storage reasons, people put more in black bags due to not having room to keep the blue bags extra wk

It should encourage people to sort & recycle more if it is collected more frequently so less to stor

Due to the volume of recycling

No where to store rubbish for long periods

We've managed every two weeks why change

I have large build up of blue bags and look unsightly in my garden

storage - we produce around 5 blue bags a week so it would be very handy to have them collected ofte

Holding a large number of recycling bags is difficult but we want to do it more.

Less of a fire hazard

Councils should collect all recyclables. As this increases storage is more of a problem

The more that is collected the more will be recycled

Recycling isn't hard for me to store as it is clean & doesn't smell.

It's hard to store the filled bags

I only rarely use black bags

It already backs up

Always have loads of blue bags

Our waste is predominantly recyclable - currently storage is an issue.

Storage problems

Large families ... feel like we are living amongst bins waiting for them to be collected. It's horri

Improves storage issues

We now recycle more therefore more bags to store and put out. Weekly collections would free up space

I'm fed up of blue bags piling up in the garden.

Because to avoid rat infestation and we pay for it through our council tax

I currently put out around 4-10 bags every other week for recycling.

This survey questions are skewed towards your preferred outcome

It is important for recycling where we can. Vital for our planet

Storage is a problem.

Nifer a dim lle i stories nifer o fagiau glas.

As a small household I'm unsure whether I will have a bag a week

Less hassle disposing of it myself

Because there is more of it.

we have lots of recycling which mounts up if only collected every two weeks

Collection needs to be on a weekly basis

Waste strategy engagement

Please tell us why?

Will encourage more to recycle

Recycling is easily stored and doesn't get smelly like black bag waste

I agree because the blue bags take up space

Difficult to find room to store bags

Storage is an issue otherwise

Food waste will smell

Stops fly tipping.

Storing the large number of recycling full bags is a problem at the moment.

Large build up of blue bags on the current fortnight system

recycled stuff washed and clean no health hazard

Help environment

we manage now every 2 weeks so keep it at that

To reduce storage of recyclable items

We don't have enough for weekly collection

Amount of space that is taken up by bags

As the bags build up every fortnight meaning there can be up to 20 bags per household

Small garden, small space to store bags dry and regular collection are welcomed!

Without it we'd all be stuck with the shops wrappers

Efficient and environmentally friendly to have it collected, reducing individual trips by residents

Its cleaned and bagged and I can put out as many as I like so it doesn't have to be weekly

Build up

So that it doesn't end up in the black bags. Different bags fill up my storage box weekly.

Mae'n hybu unigolion i ailgylchu i waredu ar sbwriel yn hawdd yn wythnosol.

Byddai casglu gwastraff ailgylchu yn wythnosol yn helpugda ailgylchu

Discourage fly tipping

As there is so much packaging on everything

I don't want to have all the collected rubbish outside waiting for a collection for 2 weeks.

It will use less blue bags

Easy to store

Difficult to store multiple bags

I currently put 4+ per two weeks

Nearly all our waste is recycling it builds up too much over 2 weeks

We manage the black bags every two weeks but making it three weeks will see fly tipping increase

We hardly ever have more than one black bag per fortnight but the blue bags pile up!

I pay enough rates to have all my rubbish collected every week

Cadw'r Sir yn daclus

Achos fod dim lle gyda ni cadw ein sbwriel

I have four or five blue bags every fortnight

Storing the bags once full is a pain

As a household we produce around 3 blue bags a week

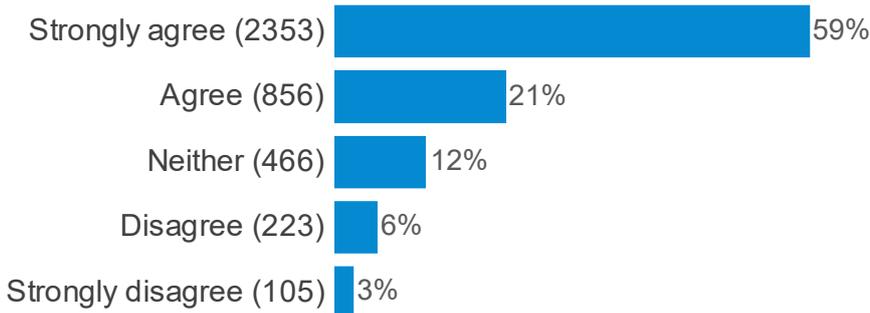
They arw often very large items and take so much room. It will also encourage people to recycle

Waste strategy engagement

Please tell us why?

- It isn't needed to be collected every week
- Storage is difficult
- Recycling bags build up whilst waiting for collections
- To keep area clean and tidy
- Its a question that answers it's self, 80% can be recycled so lets recycle!
- Recycle alot
- I find that I have a great deal of recycling material
- It is bulky and excessive as manufacturers still produce too much packaging.
- I leihau effaith gwastraff ar yr amgylchfyd
- Because we recycle more waste than black bag waste
- I think this is a good idea to recycle every week, will hopefully encourage others.
- Build up of bags in the garden attracts rats, slugs and flies
- As a single person I don't need this weekly but understand others do

To what extent do you agree that the collection of your glass at the kerbside would it make it easier for you to recycle more?



Please tell us why?

- We cannot get to the recycling center
- Difficulty finding glass recycling, COVID restrictions
- I've got a glass recycling area near house
- I recycle our glass anyway but would be more convenient
- Struggle with a mode of transport to get to the nearest bottle bank
- Don't have to travel to dispose
- Should help for those who cant easily get to bottle banks
- Convenient
- Would encourage more recycling
- Convenient for those who can't travel to recycling centres booking appointments days in advance is putting lots of people off and roads are becoming littered
- We recycle all our glass it would be useful though to have the bottle bank replaced in Llangadog as promised repeatedly by Cllr James. Although interestingly since he moved to Llandeussant they now have one there !
- I take my bottles each week to a bottle bank

Waste strategy engagement

Please tell us why?

it would be very convenient, and wouldn't require an extra trip in the car

The hassle of taking it to the collection locations

The simplest option for households. The easier you make it the more buy in you will get

Glass is a huge issue to dispose of

Currently I have to travel 3 miles into town to recycle glass and I can't drive so have to rely on others.

Can't always get to the bottle bank, transport issues

The local glass bins are overflowing and seem to rarely be emptied thereby causing hazardous fallout and fly tipping. Disgraceful in Pumsaint

It's something easily recycled, makes no sense we have to drive miles to do it when you're on a recycle spree.

Used to live in Swansea where they take glass so much easier especially for elderly or people who can't leave the house

Would like this weekly also

Not everyone has access localised glass recycling facilities and require transport - again this isn't something not everyone has available to them

Glass is not difficult to store and recycling easily accessible

Glass is already collected by most councils and there is not that much waste.

Not always convenient to go to bottle bank

Everything else is collected, glass would be more widely recycled if kerbside collection began.

It would save people trips to glass banks.

Easier

Always have glass bottles that I forget to take to a bottle bank.

Local collection facilities are adequate. More important to keep fortnightly black bin collections

As previous answer

More convenient, saves storing jars & bottles. Easier for non-drivers and those with mobility issues.

Nifer a dim modd i fynd i lefydd ailgylchu gwyr.

If there's glass collection, people are more likely to recycle instead of putting in black bin

It is one of the most recyclable materials

Instead of putting out the back in a plastic bag looking untidy & i can put it in a recycle box

The nearest glass recycling is quite a distance away

we have to drive 14 miles to recycle glass

much easier than having to drive to a bottle bank, resulting in less fuel emissions!

Old age, disabled or people who can't drive can't go to the bottle bank

Fed up of trying to find glass recycling with suitable parking.

We have bin at bottom of the road- would be easier but don't mind taking it. Wouldn't want it to sit waiting for your collection only every 3 weeks!!

As there are only a few glass bins it will help those who do not drive and those with disabilities

Walking difficulties make it hard to go to bottle bank to dispose of glass

I mean I can take it to the collection points but it does build up so kerb side would make it easier.

I take it to recycle, like smashing it in

Saves wasted time and fuel to take to a recycling bin at tescos

We use a LOT of glass and havnt the time to go to the recycling centre.

Waste strategy engagement

Please tell us why?

- we have to travel to take it and this can be difficult with busyness.
- There is a glass recycling facility within walking distance of my hoise
- communal glass collection usually available or can be taken when shopping
- Save taking to recycling centres
- we use bottle banks
- I already recycle this by using a green garden bin
- I agree to a kerbside collection but it wont get me to recycle more as i do recycle all my glass now
- No glass recycling bin on Hendy,Swansea
- We already recycle all our glass
- Without a car difficult to recycle
- Easier for a household rather than having to store it and making a special trip to a glass bank
- I have no issue with dropping glass at a recycling centre when I do my weekly shopping. If people are not recycling now, I cannot see them separating their glass!
- I've no car. I'm disabled
- Efficient and environmentally friendly to have it collected, reducing individual trips by residents
- Save trips to the bottle banks
- At the moment we all travel to dispose of glass waste, one pick up would be better for the environment
- I make a minimum of 2 trips to the glass recycle bins
- Mae'n boen i drefnu, neu gadw bocs llawn gwydr yn barod i fynd i'r banc gwydr. Hefyd mae pobl yn gwneud taith di angen mewn car i waredu ar ychydig o boteli arcy tro.
- Er bod digon a fannau imailgy;chu gwydr byddai casglu tu fas ynty yn hwyluso pethau
- I already go to glass recycling bins but would be easier if kerbside as sometimes recycling glass bins are full
- Because nobody wants to drive to drop glass to a container
- Our house is 2 pensions & 1 disabled people we can't walk down 2 the road
- More ecological for environment
- We take glass to bottle banks but collection is far more productive and essential for those that can't take elsewhere
- We have a glass recycling centre in Laugharne
- Glass collection would help massively as I store it up and take it in bulk to a recycling bin in the area.
- Because I am elderly disabled and unable to take my glass to a recycling centre
- Collecting glass should have never been stopped
- Saves going to bottle bank
- Rhai o'r canolfannau yn llenwi yn gyflym a ddim lle .ar ôl
- Nid oes lot o wydr gyda ni
- In such a rural area I find it difficult to find where to take glass to recycle
- I have car and can take to recycling centre but elderly or people without transport must find it impossible to recycle glass.
- The glass bank near me is always full
- I struggle to take it to a glass bank despite it being soocc
- Pleased this is finally happening . Will be very helpful for elderly and with poor mobility

Waste strategy engagement

Please tell us why?

- Poor English in the question. If you don't collect glass it will go into black sacks.
- Already regularly recycle glass at local supermarket
- There is no need to drive to a recycling point. Not everyone can easily get to a glass recycling point - they may not drive, or cannot walk to a recycling area.
- New service is a plus
- It's not easy to take glass elsewhere for recycling when you don't have sufficient transport
- We use very little glass
- Would reduce the need to pack all my glass into a rucksack and have to walk 3 miles to my nearest bottle bank
- Yes finally I lived in Swansea and they took the glass
- Makes it much easier & saves unnecessary trips to the tip
- I believe council has negotiated a contract to earn them money. Not about quotas.
- Yn bresennol, rwynd mynd a'r gwastraff gwydr i'r biniau canolog. Llai o ddreifio a llai onwyon o'r car wrth fynd yn ôl a blaen
- It would encourage more people to recycle and on many times the glass banks are full.
- We recycle our glass but sometimes the glass recycling banks are overflowing meaning you are driving to another location to find one where you can recycle your glass. This is not reducing the carbon footprint as you want.
- There are ample glass waste bins in the area we can take the glass to. We keep the empty bottle in the garage until we're able to get to the bin
- It would make my life easier but I also have a car so can do this myself . For people without cars I imagine it will be great

Evidence shows that by increasing the frequency of your recycling collections to every week, and by introducing collections for your glass and any absorbent hygiene products, combined with our current weekly food waste collections and fortnightly subscription garden waste service, it will mean that just 25% of the black bag content we collect will be non-recyclable at the kerbside.

Do you have any concerns regarding our proposal to limit the number of black bags you may put out to be collected to three bags every three weeks?



Please share your concerns.

- Some households may struggle with the 3 black bag limit, especially as it is being extended to every 3 weeks. There are still a lot of items that aren't recycled by the council.
- As a large family with 4 females and grandchildren in nappies etc 3 weekly collections will mean bags with sanitary items and other household waste will sit in bags and rats and foxes will rip them , the solution may be to provide large wheelie bins to those households that are happy to have them but not make it compulsory as they will not work for many elderly or disabled people ,
- More rubbish/litter in black bags so weekly collection is needed

Waste strategy engagement

Please share your concerns.

We are struggling with fortnightly black bags as it is.

Being a family of 4, even with recycling every week, we go through 3 black bags with non recyclable rubbish. So i feel if its only being collected every 3 weeks families may struggle. Also the smell from some waste (ie wrappers from raw meats and sanitary products) could start attracting more vermin in areas.

We recycle now and still have 2 or 3 bags fortnightly.

I have a neighbour who puts all her rubbish into black bags. She doesn't recycle. I am very concerned that the build up will attract vermin.

Fly tipping in my area has never been worse and the council really don't care about the issue, with this proposal the situation will get worse and the rubbish around my area will get much worse

We need to know more about what is recyclable and what is not to establish if our black bags can reduce enough to meet your target. Obviously we would like them to be but sometimes things ordered online come with polystyrene bfor example, which I understand not to be recyclable. That could become an issue and fill a black bag quickly.. That

This could lead to an increase in virmin

Health and safety and storage/ animals and attracting rats

In hot weather it is not practical to store black bags for that length of time. Unhygienic and will lead to fly tipping and vermin problems. Will impact people in flats more than affluent land owners.

Birds and wildlife rip into bags left out at the kerbside prior to collection. This can not be easily removed, it is messy and disgusting

With your general waste, nappies and dog mess that all go into black bags, the smell and storing black bags for 3 weeks is a nightmare. 3 bags every 3 weeks is not acceptable.

Variations to amount of black bags through the year. More/less

Big families have more waste than that

Black bags attract vermin and seagulls!

I think the limit needs to be 4 not 3 every three weeks

Non drivers can't get to local recycling centre= Waste accumulates, attracting vermin

2 bags every 2 weeks now = 4 every 3 weeks not 3 there is a need for black bags a something can not be recycled

Absolutely disagree with this proposal. Not manageable in a large household with pets.

It will work but we need more information on packaging, particularly plastic packaging about what is recylable. Otherwise everything that was going into black will end up in blue even if it is not suitable.

Any domestic activity such as redecorating, polistyrin filling, or any garden waste that can be recycled will generate more than 3 black bags every 3 weeks.

I make every effort to recycle but as a family unit maintaining 3 bags in 3 weeks is pushing it.

I use more than this due to animals

We have problems with rats in our street as it is from neighbours do we really need more.

Its too long, bags will start to smell, council should provide wheelie bins, id be happy to take black bags to tip myself

There are 4 people living in my house and with a young child in the house, 3 black bin bags every 3 weeks simply isn't enough. To store black bin bags for 3 weeks will risk pests coming to the property

Flytipping

Household pets generating waste ie rabbits

We have children and animal, I do not want nappies and cat litter hanging around for 3 weeks

Public need to be educated more as to what exactly you are able to recycle

Waste strategy engagement

Please share your concerns.

We should be provided with bins for storage as I for one are getting bags shredded

We recycle everything in a household of 2 adults and still we manage to have 1 black sack a week

I'd hope there would be flexibility. I hope we're recycling as much as we can but with 2 young children we're producing more than 3 black bags a month. but I appreciate this would be different with a separate nappy collection.

3weeks is too long to wait

For a family of 3 adults and 1 child it simply isn't enough. We have three dogs and have to use the black bags to get rid of this waste too.

Even more fly tipping costing the council more money in the long run

I keep lots of pets and their bedding and waste soon accumulates and goes smelly in summer.

Not enough in 3 weeks for a family

Some people have problems understanding recycling, some people have larger families and (sadly) got turned down for extra bags by your ridiculous system.

Maggots in black bags in summer

We have animal waste. We clean our pets regularly. Then we have bags of faeces just sat there for a fortnight.

Will increase fly tipping and rat problem

Storage and attracting animals such as rats to garden would be a major concern. No matter how clean the bag they always attract rats. It is unhygienic to keep rubbish for this long.

I have a newborn baby who's nappies need to be taken! Every 3 weeks is awful!

Because we have to keep these stored and also its nowc3 bags every 2 weeks and it's changing to 3 bags every 3 weeks. Some of us can't recycle any more and we will just put more unreachable waste in our recyclable bags.

I worry that there will be a build up of black bags within the community which would lead to rats.

Silly idea. Drop it.

Black bags every 3 weeks is not a good idea. You are proposing every 3 weeks, instead of the 2. Think you should increase bags from 3 to 4

Due to having pet waste to dispose of. The amount of bags may not be enough to manage this.

I think it should be 4 black bags per 3 week period

I have 2 cats & a rabbit, so there's a lot of waste each week & I have been refused an extra black bag to be out out, putting more weight on the black bags i do put out & bin collection workers.

I think this needs to remain fortnightly, at least in the beginning. To extend it by one week and still set a limit of bags may cause problems with rats and foxes

while we usually only have one bag each time there are occasions that we have more

with a baby needing nappies etc black bag waste is essential and should not be limited

We need to continue with black bags every other week as we cannot store them for any longer especially for people who are in flats, you could see a rise in rodents and a increase in fly tipping

Attracting vermin and foxes and birds. Also limited space for storage

Lots don't recycle, major problem already with rubbish in streets and rats!

One bag a week is not enough for a household.

On occasion there might be more in recyclable waste

Doesnt matter what bags are out,the foxes in our area rip open bags leaving all rubbish scattered on streets,but moreover with black bags

Again people will fly tip any excess

Waste strategy engagement

Please share your concerns.

What about family's with young children that have nappies.. and bigger families

we have pet waste and lots of packaging is still not recycable, with two children and three adults in the house 3 bags is very low. But the biggest issue is storing any black bags as vermin like to get into them.

Black bags should be collected weekly as they attract vermin and smell terribly in warm weather.

This is definitely going to increase fly tipping

Remembering to put out correct bags in certain days . Not convinced that 75% of things are actually recyclable so not sure it is enough .

What goes into a black bag is something that can't be recycled which means that they are more likely to have a smell and attracts flies and so forth

My neighbours, do very little recycling and using their food bin, concerned that this will attract vermin!!!

This might be a problem for someone with a car and other means they can afford to recycle more

Large family's produce more waste. 3 black bags every two weeks is not enough, never mind every three weeks.

Build up

It's not enough.

Rwyf yn hollol cytuno ar ailgylchu, ond mae gwneuthurwyr DAL yn gwerthu llawer o nwyddau gyda pheycynnu sydd ddim yn gallu cael ei ailgylchu. Ble fydd hwn yn mynd os bod y bagiau du yn llawn. Hoffwn bod POB cynnyrch mewn pecyn sy'n gallu ailgylchu a llai na 1 bag du yr wythnos i waredu. Yn anffodus os nad yw'r gwneuthurwyr yn newid ar hyn o bryd does ddim posib lleihau ar fagiau du eto. Mae 3 yn iawn am bythefnos.

Mae tri bag pob tair wythnos yn fach i deulu

Yes as where will I store them, and what about people with bigger families

Smell, rodents etc as so much packaging is still not able to be recycled

Content of black bags are muckier and likely to attract vermin and flies

3 weeks of rubbish will encourage vermin

Smell!!

Fly tipping will increase, its storage of the black bags for up to 3 weeks.

Increase in fly tipping, rats, larger families will have nappies piling up as you do not collect these separately.

Due to living in a tidal area we have a rat problem, having to store black bag waste for longer will exacerbate the problem.

Rats seagulls foxes fly tipping to name a few

Rubbish left outside for longer

Achos diffyg lle cadw bagiau sbwriel, bydd cadw nhw i fynd pob 3 wythnos yn ddiflas iawn. Hefyd ohetwydd problem cathod y cymdogion, bydd cadw ybags hyn yn afiach

I put cat litter out fortnightly. It would smell in summer I left for three weeks.

I forgot to put my bags out on a fortnight basis. How will I remember?

I do feel that with 2 dogs and 2 children that despite recycling heavily it should be 4 black bags every 3 weeks

I don't put my glass in black bags now but I do have dog waste and I also have packets and plastic wrapping (lots of terracycle stuff) that cannot be recycled

I personally don't think I will be able to recycle any more.three bags a fortnight for five adults.

I have 4 adults 2 dogs and a cat living at the property.

Waste strategy engagement

Please share your concerns.

3 weeks is a long time to not be able to get rid of non recycling. Bags will build up in the back yard, smell, encourage pests, and 3 bags for 75% of a month is not enough for families, particularly those with pets, young children or babies where disposables are almost unavoidable.

I think it would be a big struggle to go three weeks on three black bags

Keeping black bags will attract vermin and people will end up throwing they're not recyclable waste into the recycling.

It is a reduction of service, and exposes a money motivation, rather than a service provider. We are working and storing up excessive numbers of boxes. Deal with the real issues. Packaging in manufacturing.

I think this will increase the number of bags people put out for collection, 3 weeks is a long time during the summer when it's hot and the bags will start to smell.

Because there may be occasions where rubbish is more than 3 bags. If I have a clear out one weekend of household items I would place more black bags. The appointment system at recycling centre has not helped the use of black bag rubbish as it's no longer as easily accesible.

Isn't there enough rubbish being dumped already, I can only see this getting worse, those people who forget their rubbish one week will have far too many to be picked up by the time the next three weeks come around!!

Please provide any further comments you might have on this phase of our proposed changes to your waste and recycling collections service.

We are a family of 5. With all the recycling currently being undertaken and with the additions proposed we will never need more than 2 or 3 black bags to be collected. The only concern i would have is the potential for increasing the frequency - difficult to store black bag waste for longer than 2 weeks esp in summer

As well as collecting the bins streets and lanes should be cleaned after collection not the day before.

It's all well and good saying three weekly black bag collection, but our fortnightly collection is causing a problem on our estate as it is, the bags are smelly, full of maggots, we have problem with rats as houses these days don't get built with outside sheds so black bags are piled up in the garden. Maybe you should introduce a black bin system for each house. Provide the bin so it's stored correctly and big enough for three weekly pick up?? In England they provide the bins for all rubbish might be worth while considering this for Carmarthenshire

There is always glass and cat litter in my black bags

May be difficult for large families, or those who have young children/ many pets

Mae werth edrych ar strategaeth Cyngor Sir Ceredigion fel esiampl ac arfer da o ailgylchu llwyddiannus. Mae'n bwysig iawn fod y bagiau ailgylchu yn cael ei derbyn yn wythnosol. Tybed a fydddech yn darparu bocs ar gyfer y gwydr? Bydd gofyn i'r gweithwyr biniau beidio a thafllu y bocsys na'r biniau bwyd. Maent yn cael ei dinistrio a dw i wedi gorfod cael rhai newydd yn ei lle. Cyfrifoldeb ar bawb i gydweithio.

I live next to a river so we're prone to having rats anyway. With the back bags being left for three weeks were bound to get even more! Disgusting. What do we pay council tax for? If we'll be separating all the recycling etc ourselves. What exactly do we pay for. Pot holes get left most of the time and still waiting for the council to come out and sort the bridge out..

Glass collection has been needed for many years. Collection of sanitary waste is a good idea but can cause embarrassment

Maybe it would be better to allow more black bags for the larger households and less for small households

I recycle so much I usually only put out a black bag 4-6 weeks , but I am a single person household . Large families may find that difficult

Waste strategy engagement

Please provide any further comments you might have on this phase of our proposed changes to your waste and recycling collections service.

I do NOT have room for anymore recycle bins in my house!

Should not be charged for garden waste collections. It's included in our council tax. Lower the wages of councillors to save money.

I live in a two person household and only put out one black bag every two weeks and occasionally every four weeks. Occasionally I might put out an extra bag so going to 3 bags every 3 weeks wouldn't be difficult

Supermarkets need to do much more with recyclable packaging. Crisp packaging being a prime example. I have a large household with young children I would like the opportunity to have some form of additional allowance for extra black bags.

Why not just recycle everything, have the collections for tins, cardboard, garden waste, plastics, electronics etc. on a rolling schedule if you are really serious about recycling, instead of playing at it.

No concerns for myself with amount of black bags but other households may struggle

Will encourage greater effort to recycle. As a house of 3 we put 1 black bag out every 2 weeks and an average of 8 blue bags. I see single occupancy houses putting out 3 black and 3 blues every 2 weeks. Obviously not recycling

We are very good at recycling but will definitely struggle with 3 bags per three weeks. What if we miss a collection? We'll fall so far behind, leaving a huge mess which will increase the issue of rats. Our property is tidy but we have an issue with rats and mice now as we live by a field.

Please could you make clear information regarding nappies and any absorbent hygiene products if this includes sanitary products. Also the lack of black bag rubbish being collected 3weekly could result in more fly tipping as people have more non recyclable rubbish than the allowed amount so will start dumping.

As a large family, by using food waste bins, separating glass and recycling other waste, we only have half bag a week of actual black bag rubbish. Weekly collection of recycling would definitely benefit us.

This is a terrible idea and fly tipping will increase ten fold and the amount of basic rubbish dropped and abandoned on the floor will be awful, Carmarthen town and it's residential streets will look like a giant tip

Would be good if we could purchase separate poo bags as mine will only do it at home

Could households sign up to be contacted by text/e-mail to act as a reminder of what to put out that weeks. I believe this works well in Pembrokeshire.

Glad to hear about the nappy and hygiene waste collections. Your info about hygiene waste wasn't available on the Q & A just now, so not 100% sure about that

Please do not pick black bags three weekly? Are we having a reduction in council tax as compensation???

Well done CCC

I think garden waste should be collected for free - we used to be able to use green bags that were collected with garden waste. I hope the boxes to hold the glass are going to be a decent size.

Why haven't you done this before now. In Swansea they've been collecting glass for years. As usual Carmarthen is behind, slow to implement this. Why will it take 2 years? Answers on a postcard.

A wheelie bin for bin bags, the wheelie bin could easily take 3 bags collected every 3 weeks, this would be a better option for storage

I hope if you are bringing all these new changes into place that you are going to provide bins to store all of the different materials eg glass, tin, cardboard, paper, nappies ect as I'm am limited by space to store them in a council house kitchen so they would need to be stored out side until collection day

Waste strategy engagement

Please provide any further comments you might have on this phase of our proposed changes to your waste and recycling collections service.

As a large family we try and recycle as much as possible but splitting it further down to separate bags will be hard as we're currently filling blue bags min 2 a day so to separate that would be nearly impossible

Black bags should continue to be collected fortnightly, if not weekly.

Some people near me dump their waste by the bins at Parcyrhun school playing field. I believe what they are doing is fly tipping and I'd like to have signs and possibly CCTV there as a deterrent.

As we have no recycling centres close the nearest is approx. 28 miles 56 round trip!

Most people want to do the right thing but don't make it too over complicated or people won't bother. What goes where needs to be clear. And how waste is segregated needs to be manageable in a small domestic kitchen. You can not expect people to have 6 + different bins - they do not have the room. Yes we want to recycle more but the council need to make this practical for the householder to achieve.

Not every resident has a vehicle to take excess black bag waste to a recycling Centre.

Black bags should either maintain at 2 weekly colle times or increase to 4 bags for 3 weekly collections

I support it. I hope you are able to resource educating residents, supporting those who need extra help, and then enforcing the rules.

Too many collection boxes and types of recycling will be totally confusing. My dad can't remember blue and black bags now. Storage is also an issue I don't want a garden filled with recycling boxes that will get turfed by wild animals especially fir three weeks. The bins are already tied down as regularly turfed out. People won't be bothered separating each different material haven't got enough space in the kitchen to do it yet alone outside. There is a large elderly population in Carmarthenshire and it won't work no matter how many leaflets you put out.

In the north of the county we are severely disadvantaged by the lack of a local recycling centre. The Council keeps making empty promises before people constantly used the facility. It should also be noted that fly tipping has considerably increased.

Solutions for dog poo waste?

I don't understand why you stopped taking glass. If you want people to recycle what they can you have to make it easy. Expecting people to have 5 or 6 bins, bags for this and that, taking this here and that somewhere else - majority will black bag it. Make it easy and people will do it

I only put half a black bag out fortnightly

It would be better I think if say a maximum of two black bags were collected once a fortnight, cutting down on the current number of bags, but keeping the frequency of collection.

It makes sense to incorporate glass collection and to encourage more recycling. However I feel the issue of fines to people who don't recycle should be included

We need to leave black bags at fortnightly. You'll end up with an infestation of rats and rubbish everywhere. You're already causing a flytipping issue!

We would need the correct bags, boxes, bins etc just to keep our gardens etc tidy if for example some collections become 3 weekly as we would need to store these in the garden for that length of time,

I think the strategy behind the reduction makes perfect sense.

I think it's leaving people living amongst their waste for longer.

I think you should introduce picking black bags up with blue bags again as that would help my situation and many other parents with babies!

Waste strategy engagement

Please provide any further comments you might have on this phase of our proposed changes to your waste and recycling collections service.

This is an attempt to cut costs and lower standards of service. We pay enough for the service via council tax and you're now proposing we reduce the amount of black bags we're allowed to put out by 50% over the same period of time. This will only push people to put non recyclable waste in recyclable bags.

I feel like maybe it should be black bags every 2 weeks with a maximum of 4 just to prevent a build up.

Generally good idea. Trying to educate everyone is the important part

All excellent changes, particularly the nappies/hygiene waste and glass collection. Not happy about the 3 weeks for black bags suggestion.

May struggle to keep to 3 black bags per 3 weeks but it is needed to encourage people to recycle

I think its a lot easier & will save cars on the road having to drive to recycle points to get rid of their recycled glass every day/week. Makes it easier for all concerned.

Storage issues may result in fly tipping

Really pleased about glass recycling, but still feel the whole refuse collections is organised wrongly and you should look at Spain's example where they have huge bins at certain locations and the public take their rubbish and separate it, then one large refuse lorry comes to empty them, there is no mess and no going all round the streets to individual houses saving on fuel and lorries.

Stick to present scheme

Council should provide each household wheely bins for rubbish. A lot of people still put items that are not suppose to be in black bags which draw rats. Even though we dispose of rubbish the right way, neighbours don't! Then we get rats because of someone else. Providing wheely bins to every household and collecting black bags regular 2 weekly will help reduce this.

Collect black bags more often and recycling less often. Glass collection will be a welcome service.

If nappies are collected weekly that would be better - I have to have to put them in black bags and these are only collected every 2 weeks! Horrid!

In general the proposals are welcome and I strongly believe will help towards less harmful waste

Black bags should be put out every week to help ease problems of vermin

I currently put out 3 black bags a fortnight so will have to re-think what I do but I hope to reduce my household waste and recycle more.

People need to be able to go to local tips at any reasonable time. Not just make an appointment. Restricting legal tip visits promotes people to fly tip!

Kerbside Glass recycling is a MUST.

we love recycling but struggle with limited black bags and storage of them.

No storage for more black bags. Many food wrappings are not recyclable smells linger in black bags. People who dont recycle wont be encouraged by more frequent collections.

glass collection is a great idea but leave everything else as it stands

Excellent idea 🧠👏

As a parent of a child with special needs I use black bags to discard nappies and personal items like that. I do not want these items in a wheelie bin for 3 weeks also because of the waste I would have more than 3 bags per 3 weeks.

Three bags every three weeks is very little, concerned of fly tipping and neighbours leaving black bags piling up, which will attract vermin and smell!

As someone who has no car or savings and in ill health I have struggled more than enough on the current system without it being tightened further

Waste strategy engagement

Please provide any further comments you might have on this phase of our proposed changes to your waste and recycling collections service.

Clarity over what to do with possibly contaminated waste - e.g. bags that have contained bought in pet food or bedding; older plastic containers that have been used in the garden. How much are we expected to ensure they are perfectly clean and dry before putting out for collection. Clarity about collection containers - weatherproof is essential, sturdy is essential, portable is essential. I have heard issues arose in Pembrokeshire, for example, with bags that could not be sealed against rain, and resulting non-collection of wet cardboard.

I would like to see food soiled paper and cardboard maybe recycled with the food waste instead of black bag and polysterene collected kerb side.

I think keeping it as it is for now, with the addition of glass recycling pick up, to see how it goes.

We are very particular about recycling in our house. Even checking the bags before they go outside in storage and we still have 3 black bags to go out fortnightly. Every 3 weeks is just a ridiculous idea.

Mae WIR angen dayblygu safle Nantycaws. Dros y blynyddoedd rwyf wedi gweld codiad yn y niferoedd sy'n defnyddio'r safle, ond nid yw un lôn yn ddigon. Mae angen codi safon mynediad, cyflwyniad a hylendid y lle, nid oes angen fod yn frwnt fel mae nawr. Lleoliad defnydd ailgylchu glân ar y cyfan ydyw. Mae canolfan ailgylchu Aberdâr yn safonol iawn a gwerth ymchwilio. Pwysig wneud yn hawdd i bawb gael mynediad, hyd yn oed gwneud yr heol yn ddiogel a thaclus weth yrru mewn. Braidd yn 'embarrassing' fel Sir gan fod targedau ailgylchu mor bwysig diwrnodau hyn. O bosib byddai hwn yn helpu lleihau 'fly tipping' hefyd.

Dylai bagiau du cael eu casglu pob pythefnos

Provide a wheelie bin for black bags

Need to reopen recycling plants because there seems to be an increase in fly tipping. Also, put cameras up in hot spots and fine heavily whist naming and shaming in local paper

I don't understand why separating recyclable items can't be done now

As a Council tax payer, I am not happy with the proposed 3 week black bag collection

Prefer to keep to two weekly for ease for the elderly and it makes sense. Glass collections are welcomed however we as a family have great concerns about moving to every three weeks. It would mean more trips to the dump, more CO2 emissions meaning more harm for the environment.

As above

Your waste collection service has a lot to be desired, most streets in Llanelli town have more rubbish scattered in lanes and streets after your bin lorries have been. Your refuse collectors should be made to make sure streets and lanes are clean after emptying bins, or is this too much to ask!

Angen cadw casglu bagiau du i bob pythefnos

Happy to go to three weeks if providing means of nappies and animal faeces collection more frequently. Definitely need glass collection. Reasonable sized boxes need to be provided and easily cleaned ones that are good looking.

I struggle to remember black bags to go out, I will end up inundated.

Just please be conscious of the fact that some people live in flats or homes with minimal outdoor areas so do not have space for recycling bins or even dirty black sacks for 3 weeks. I'm sure it's for this reason that people dump their rubbish anywhere they please.

I already believe that I am recycling as much as possible. If I, and others are not then an educational exercise is needed with penalties for anyone who consistently fails to follow the requirements. I am also concerned that discarded food contaminated cartons that cannot be recycled will lead to more vermin, flies etc, especially in warmer weather if it is kept indoors

Black bags need to be 3 every fortnight. Dogs and cat fill one bag up and the other 4 house members fill the other 2. System has to flex a little surely

Waste strategy engagement

Please provide any further comments you might have on this phase of our proposed changes to your waste and recycling collections service.

If the proposal is kerbside glass collections, why not continue to collect recycling (both mixed and glass) fortnightly, and black bag waste fortnightly. It would be better to wait fortnightly for a greater number of recycling bags to be collected as the waste should be clean and dry, whereas the same is not true of black bay waste, which to sit and wait for collection for 3 weeks would be likely to cause much more problems.

Could you not put a black bag bin by all your current recycling/glass/clothes bin so people can take their black bags there if they build up due to an event ie birthday, christmas etc

Seems like a system where the customer is expected to pay and work for the service provider to make lucrative gains and the contractors to save on labour and processing costs on the back of emissions policy and made up targets from a PR exercise, whilst evading the true root of the problem. We store and seperate your brass weekly, and keep the much forward an extra week. Transparent theft whilst paying tax for the privilege of a reduced service.

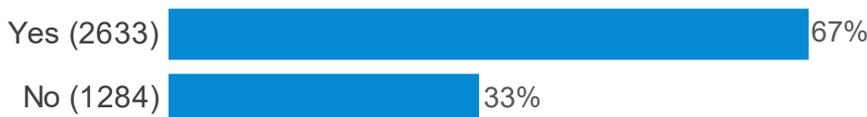
Dim, reyn cytuno ar cynllun arfaethedig ac yn eich canmolm fel cyngor.

Small brown candy for food waste is a bit small for a family. Would be better to use bags and use the larger green cady. It would encourage more households to use for their food waste. Especially if black bags will only be collected every three weeks. Any food in there will smell by week three so needs to go in food waste and not black bags

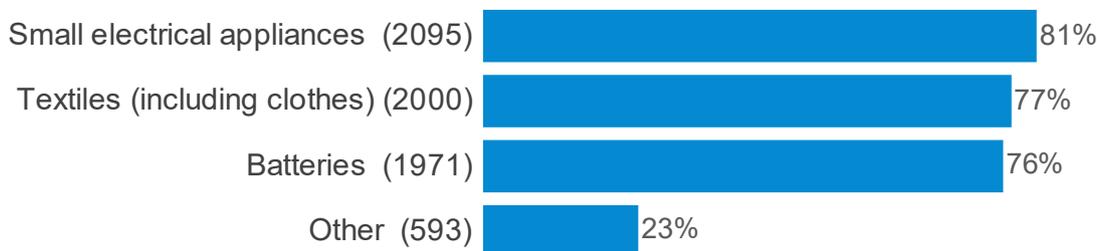
I completely agree with recycling weekly and the glass collection! I hope you will provide your residents with the necessary containers/bags to split their recycling into products as I think otherwise people will continue to put it all in blue bags. I don't agree with the black bag collection to 3 weeks, this will increase potential fly tipping which is already an issue. I would suggest you stick with the two weekly collection.

We should not charge residents for garden waste. Swansea do not! The new appointment based recycling centre has made it more difficult to get rid of garden waste and I feel I have been forced to pay for its collection, which is wrong.

Would you welcome any additional materials to be collected at the kerbside?



What additional materials?



Waste strategy engagement

Please specify:

Paper on its own

Fish bags, non recyclable plastic

large household items

Packaging materials not included above

All materials that can be recycled

Nappies

grass and garden waste

Larger electrical appliances such as hoovers and mowers etc.

wood earthenware or china

Metal, carpet, light bulbs....anything that would save having to make trips to the recycle centre. Especially when some people do not own a car.

Cat litter/dog waste, books (for charity)

soft plastics

Paint tins

medicine blister packs, currently a problem as unable to recycle. Crisp packets and the ilk

Soiled pet bedding e.g. from rabbits. This can't be composted via the green bin or garden waste bin and so currently has to go in black bin bags which feels wasteful.

Plastic bags from food covering and for buying fruit or veg eg potatoes or apples sold in plastic bags.

Plastic bags like they have in tesco. Plant/garden waste

Foil

Definitely would help as I would think a lot if people put textiles/batteries etc into the black bags

Polystyrene packaging, light bulbs.

Wood/timber as there is currently no option other than black bag.

It would encourage people to keep their environment a lot cleaner

Garden waste

Lightbulbs, printer ink cartridges

metal scrap

rubble, cement, wood, chipboard--- the waste products from home DIY enthusiasts

Polystyrene & Foam packaging

waste metal,

Garden waste, tin paint

Anything help reduce waste

Cooking oil waste ,

Wood and building waste

Polystyrene. All delivered packaging contains it and just gets black bagged, often taking a whole bag to itself or residents burn it creating foul smell/pollution

Pet waste e.g straw, shavings.

Wood products

furniture recycling

wood

Wood metal

Waste strategy engagement

Please specify:

Anything else that can be. The more that's able to be collected, the more people will recycle.

one off collection tin of paint etc

Large items - metal. If CCC collected metal then they could scrap it and use that money for providing us a better service

Closing Llangadog centre has had a devastaing effect on the locality

Tyres. Limited to four a year per household.

Of course, make it easy for us to recycle and we'll all do it better.

Large cardboard items

Cooking oils

Anything that can possibly be diverted from land fill

Paint tins & light bulbs

polystyrene

Household Chemicals

Large waste / furniture

China / porcelain

Gardd yn ddi dal

Light bulbs

metal items

Garden

Contact me Daryn Manchip, Make A Green Team, darynmanchip@yahoo.co.uk

Glass

All "plastics"

Cooking oil

Pet waste - cat litter etc

Other recyclables like polystyrene etc

Cooking oil.

hard plastics, plastic bags (of the sort that can currently be recycled at supermarkets

Cardboard, various plastics, lightbulbs, ink,

Anything that can be recycled. Think about about the environment, not your targets!

Shoes

Paint containers

Gwastraff garddio am ddim

Books

Garden waste without charge

Old WiFi and Bluetooth devices.

Lightbulbs

Waste cooking oil, solar garden lights,

Cooking oil

Garden waste

Cds, books, dvds

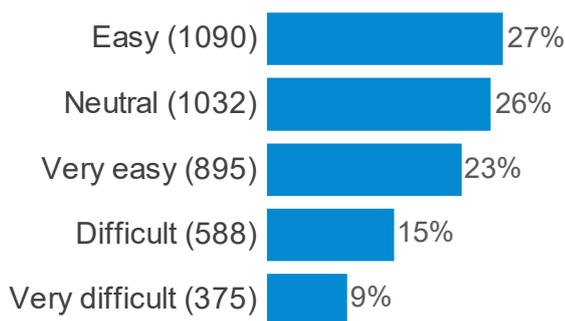
Larger recyclable material such as wood products

Waste strategy engagement

Please specify:

- Garden waist. I only have weeds but many families have grass and can not afford to pay extra.
- Cat litter
- Nappies
- Garden waste, it can be composted.
- Crisp packets, bread bags, and disposable coffee cups
- Shoes, sport equipment, small pieces of furniture
- Anything that can be recycled
- Big plastic / polystyrene
- Garden waste
- Furniture
- Food packaging not currently collected, blister packs
- Animal waste
- Nappies!!
- Plastic bags
- Cat Litter
- white goods
- Whatever can be safely collected. Efficient and environmentally friendly to have it collected, reducing individual trips by residents.
- Gwastraff gardd, ond peidiontalau am bin gwyrdd.
- All of the above
- All garden waste
- Nappies and animal excrement
- Old white appliances

How would you find using a 'source separated' recycling collection system?



Please explain:

- Storage of containers
- Storage of bins and time element
- The number of boxes, presumably open. which will have to be stored to collect the materials.
- I am disabled and only have the use of one arm. I have 8 steps leading up to where they collect my material. It is currently difficult to manage to walk with a stick and one bag to deposit the recycling. I DREAD to think how I am going to manage this

Waste strategy engagement

Please explain:

I am disabled

Yet again it is a case of having to have somewhere to store separate containers/bins in a location that is accessible to be able to use them but not taking up your living space - what about people in flats etc and those with limited mobility who then have to move several containers each week to the kerbside?

Storage space for all the different bags/bins

Space to store it separately

Managing which bins children use, space for separate bins, time required from busy working household to sift bins segregating waste

No facilities or room to keep all these separate containers at home

just the faff of separating it all - my family in Pembs does it now and say what a nightmare it is - the space needed to keep different containers to separate everything on top of all the different containers that they have to be put out in. And surely it will mean less jobs for the people at the recycling plant as the residents have sorted it all. Will there be a reduction in council tax seeing as we have to separate the materials?

Not going to get it right straight away that they won't take it away

time and container problems, it might not be used at all by some anti social elements

Space needed to separate waste

Mwy o ffwdan. Ar hyn o bryd mae gyda ni 1 bin 'ailgylchu' (tun/plastigau) yn y gegin a bin arall ar gyfer papur/carfwrdd yn y 'swyddfa'. Hawdd. Does dim lle gyda ni i roi 2 fin ailgylchu yn y gegin, felly bydd gwahanu'r holl eitemau tun/plastic cyn pob casgliad.

Ridiculous idea - nobody will do it

as above for me extremely difficult.

Mae sawl sir (fel sir Benfro) yn gwneud hyn ac mae'n edrych yn weddol gymhleth

Unwanted, nor needed, another unacceptable and unnecessary tick box that residents will have to suffer and abide by!

We do not have space to store bins here.

Putting the correct items in their bins

I already have 4 separate bins where am I supposed to store all this separated waste?

one container for all recyclable products, nice and simple.

Your going to have to have more space to keep these boxes in your garden plus disposing the item from kerbside into the lorry is going to cause long term injury to the loaders

Those who live rurally have insufficient space in the bins for the current bags. There is not sufficient space for separated recycling. This would be extremely difficult for those with disabilities and the elderly living rurally.

I don't have room to store the boxes

where can these multi boxes be stored?

At the moment we have to carry our bags half a mile to a collection point, we could not cope with more

I don't have the space to do this, the blue bag where everything was in one bag was great and easy.

I don't have space for all the different storage options. It would be very annoying to have to keep recycling separate and I'd be less inclined to bother. Its easy at the moment. It all goes in together.

A lot of people wouldn't want to be bothered !

Waste strategy engagement

Please explain:

We have been used to co-mingled collections for a long time, so this would take some getting used to. Also we don't live in a large property, so would struggle having numerous bins and containers lying around.

See below - there is a lack of facilities to achieve this

Most households don't have the room to accommodate the storage requirements to split out the recycling

I'm not sure where we would store all the different containers as we have to bring rubbish through the house from a small back garden

How many recycling boxes would I need to find room for

Lack of space for separate bins. Confusing for elderly members of the family.

I already have 3 bins in my kitchen. I haven't got room for more!

where to store until collection.

I would not have the time to segregate all these items as I am a full time worker.

Space for separate bags, very time consuming when I leave the house at 7.30 and return at 6pm

DIm llefydd i gadw sbwriel ar wahan. Sbwriel yn blocio palmentydd y noswaith cyn neu yn ystod y dydd a gasglwyd y sbwriel

Where am I going to keep it? It won't be big enough especially when you look at Powys council, Swansea and Neath and Port Talbot councils already using this system. The rubbish left on the streets is beyond in these areas especially on collection days I know causei work these areas

It is not easy to indentify different materials such as plastics

where can the separated items be stored, we are expected to store black sacks for three weeks

Too many containers.

I am a wheel chair user so the system would have to be wheelchair friendly

Storage for all separate items would be difficult

It would take more space and more time to separate waste. And it would take more space to store segregated waste

I've seen it's implementation in different council area with family. It is confusing and creates a larger amount of work. But I appreciate why it's the right thing to do.

I do not have the time or space or quite frankly the inclination to to it. I recycle now and everything goes in one bag and it's convenient.

The amount of bins required in the house to separate, or the time it would take to separate later, storage of all different types

Time restraints. Lack of room to store different storage.

A pain for large busy households

Storage issues and trips to carry out as disabled

You will need a lot of space to store the individual boxes.

Getting older - where would they be stored?

No real space to keep all the extra boxes at the side of the house. Again unless the plastic ls are totally sanitised foxes will be in there

we are not materials scientists and we should not be expected to identify what is and isn't recyclable

If we are going to have a number of plastic boxes into which to sort recyclable items where are we expected to store all of these boxes when they are not being used. We have noted that Gwynedd has at least 5 boxes in their recycling collection!

We do not have much room outside our house to store extra bins

Waste strategy engagement

Please explain:

Just storage

No room to store it ?

There no room to store anything in my small flat as it is let alone new bins/bags

I live in a small house and wouldn't have the space for different bins to separate items

storage of individual containers

Depends on how complicated the scheme is. It will be really important to understand that people have different knowledge levels.

Storage of all bags/boxes until collection

There may not be enough space in the boxes provided to cover large households

No storage to keep everything

Don't know what it is and whether I would be able to physically access this.

Too many items to separate for larger families

Finding somewhere to store things separately until collection

Really have no time for this

Insufficient room

Storing the waste at home in 5 different compartments would be rather messy and difficult unless bins are provided

This would mean storing and moving 4 extra boxes, why is this necessary when other councils use a one bag system.

Storage issues if expected to keep separate containers for all

Explained on previous page. Stage 1 put paper and cardboard together to save collection

We don't have the room to store any more waste at home

Easy to forget what bag goes out each week. keep just the blue bags please

It is going to require a sorting system that we just aren't ready for

Having some experience on people's behaviour people don't listen

Keep it simple

Storage problems

Lack of space to keep different boxes

Storing all the containers rain soaking the stinky collection bags that Pembs has.

Takes up a lot of time. May not be easy for the elderly or those with young children

Unless they are weatherproof bins storage is a nuisance.

We are rural. 3 house holds deliver their waste to a central pick up as all are a distance from the road. How will this be managed?

I recycle however having to put thing into different containers would make my life difficult. While looking after my son with additional needs I would struggle to find the time on top of working full time and only having a few hours of sleep per night also my garden would be full of different containers not a safe place for my son who doesn't understand such thing to play

Limited dry space for different bins

Elderly would find this very difficult. No room to store. We already recycle a lot and I believe this would deter people from recycling.

I am elderly disabled and get confused easily. I do not have enough storage space for separate 'bins'

Storage of items

Waste strategy engagement

Please explain:

I don't have room in kitchen to store all the different types separately- batteries and textiles and bottles are fine but I cannot manage and store so many different ones and I will probably end up putting it in black bags or taking it to the tip

Where will all these different recycling bins go?? I expect this idea has come from those with garages and large areas at side of house?

For practical reasons where are we going to store all these containers

Storage or containers and different collection days.

I am happy to separate, but having lots of bags in my kitchen or several bi a one for each not is not possible due to lack of space. I think there needs to be a stack box system or draws to minimise space. I work in Bridgend and they have a sack system, it's messy and bags do end up in the pavement or road. It looks very messy on collection day and bags can be over filled and spill out.

What do you think about our proposal for the second phase of change for 'source separated' collection of items that can be recycled at the kerbside?

Excellent idea, further reducing landfill

Good idea

To an extent most items will be easy to separate but having multiple bags/boxes will be very difficult to store for those without a garage/large shed.

Good idea.

Would like to think it would work.

Good idea

It is slightly inconvenient, but fair. And it's important to help the environment so I'm happy to go for it.

Something that is needed

I would prefer for all recyclables to be put in blue bags as is currently the case. Having to separate everything may have a negative effect on the quantity of recycling as it makes the process more difficult for households.

Please make everyone aware and not decide for everyone!

Good idea

Great idea

It just follows other nearby council policies who collect garden waste as part of the collections for everyone.

Too slow to implement. Get it done now.

I think it needs more thought

I think once people have got used to it it will be easier

Sooner the better if it will help

Ok

Again same answer

I think some people would find it difficult to store seperate containers if they live in a small house

Same as above

I think it's a good idea

Where are we going to keep all these extra bins etc that we will need to recycle all different materials a good idea but may be confusing to older members of the community

No room at home to store additional bins

Waste strategy engagement

What do you think about our proposal for the second phase of change for 'source separated' collection of items that can be recycled at the kerbside?

I think this sounds like a good idea, I've often wondered how the current system works once it leaves our house - must be labour-intensive.

I understand why but to gain increased recycling the solution needs to be practical. Many people do not have the room in their homes to do this. One solution for those with outside space is to provide a 'chest style' plastic box with compartments for all the waste. But how those in flats would manage would need additional consideration. This needs careful deployment to ensure it doesn't reduce recycling rates.

Storage and extra space needed for all these containers. No information given on how big these containers are, what they are made of, would they be waterproof. More detail is required.

Bydd angen i chi ddarparu bocsys er mwyn storio eitemau ar wahan

Too much plastic bins and waste, too much cost for kitting out to households and a messy look on the streets, weather conditions will cause them to blow over on the roads and lead to people giving up and abusing the system.

Time consuming

I think it is definitely the right way forward but there are some challenges for people - space for storage of the different containers for those trying to get it right, and not bothering to separate for those who don't care about their environment

Absolute nightmare

It's rubbish our county will be trashed. Drive through nearby counties and they are diminished by piles of rubbish and collection boxes piled outside peoples homes

A good idea

I suppose it has to be done

Great idea

Excellent idea especially for those who can't reach the recycling centres

I like the idea of source separated recycling; my only concern is where I could store separate bins or containers.

It makes recycling more accessible

Good idea as long as this is not a cover up plan to increase Council Taxes

This is an amazing idea. Makes so much sense.

As long as the correct storage, bags, bins etc are provided

Without seeing the proposed system is difficult to really comment on this one - dependent on size, some household may struggle to accommodate this.

Very small space to store bins therefore lots of different boxes would be a problem.

I would prefer this!

It will be time consuming and just inconvenient because I wouldn't be able to put everything in one bin bag in the house or id have to sort it out into the separate bins outside.

Stop it. Concentrate on getting school kids caught up and fixing the dangerous holes in the roads.

Yes, good idea

Good

Syntactic da,, pryder am faint o containers bydd angen i wahanu popeth

Great idea

I think its a great idea, my parents have been using this system for over 10 years in Doncaster & it has been very successful.

Good idea

Waste strategy engagement

What do you think about our proposal for the second phase of change for 'source separated' collection of items that can be recycled at the kerbside?

Why so long? Do it now.

Ok

Lots of people won't fgo it as you have to have separate containers for everything

As aboce

As long as appropriate bags are provide to help with ease of it.

Other councils already offer this I believe, it would be beneficial if we have this in our area

Once we know what goes in what it will improve the amount I recycle. Having lived in another are with this method I know I recycled more and offered better cleaner materials for recycling.

Good idea but needs further thoughts re Rural properties with no kerbside individual access, unless the vans are going to visit every individual prems.

Council will need to provide dedicated separation bins for households in order to do this properly. People are not going to be able to afford lots of separate bins.

We have done this before in England and we found that again it was the storage of the bins that proved difficult and hard to keep in kitchens in all different containers without constantly going outside with the item to put in the correct box.

difficult in practice due to lack of storage space for more containers

Good

I am okay with this. Have the council considered bins in supermarket car parks for items like cardboard paper cans etc? This could speed up doorstep collections

Hope you provide all the containers for them and black bags

Excellent

Sounds good to me

I do like the idea as long as we have big enough receptacles for collecting the waste

Excellent idea - as long as people get involved with the scheme.

It would strongly depend upon how this works. I have heard of issues in Pembrokeshire and elsewhere, ranging from containers not fit for purpose; containers not supplied; containers not sturdy enough; shared collection points resulting in lost/mis-appropriated containers by others; replacement containers costly or unavailable; storage space in the home for multiple containers impractical. I like the idea in principle, but just because it works in one place does not mean it will everywhere, so flexibility and choices for the user are important.

only problem could be the space needed as we have a small house and very little outside space

Great idea.

There are a large majority of people who wouldn't not want to make a trip just for a small electrical item to the refuse centre. So source separated collection would be ideal

Mae unigolion fel arfer yn ddiog neu yn diffyg y sgiliau neu adnoddau i dynnu eitemau yn ddarnau felly ansicr os bydde hwn yn gweithio. Bydde mynediad a chyflwyniad gwell i'r canolfan ailgylchu o bosib yn denu pobl i ymdrechu fynd â nhw yna yn lle gwastraffu arian y Sir i newid arferion casglu.

Used to live I Germany so used to several bins, just make them big enough

It would be great and should be introduced in the first stage

Unsure what you mean

It should be done earlier

Don't understand

I would assume that separated rubbish would then see a reduction in council tax?

Waste strategy engagement

What do you think about our proposal for the second phase of change for 'source separated' collection of items that can be recycled at the kerbside?

It would be a pain to begin with I'm sure, but we'll adapt and if it helps the environment then great!

As above

Again rate payers doing councils work for them. Increase in rates, decrease in service!

Hapusi'w gwneud.

Think it sounds good. Should try it out in some areas first.

Very good idea but will you supply boxes to sort items into? Can they be stored outside? I don't have anywhere to store such items.

I feel this is useful however I feel that they would stop collecting the bags if they are incorrect, with small kids I would have to empty and separate again whereas currently they know which bag to use

Some parts are good but the separation of materials currently in blue bags is going to be difficult

Will there be huge bins on every street so residents can take their recycling to on a daily basis?

As long as the number of things to be separately sorted doesn't increase, I don't see this as a problem

Separating the recyclable rubbish into different boxes will take up lots of storage space that many homes do not have.

They've been doing it in north Wales for some time. Look into their system

Good idea. Other councils do it effectively. Slightly inconvenient having more than one bin for people who have smaller homes/gardens but it seems to work better in general in other councils.

Same as the first. I don't see it as a service more a system created for your contractors convenience, under a veil of emissions and target driven drive.

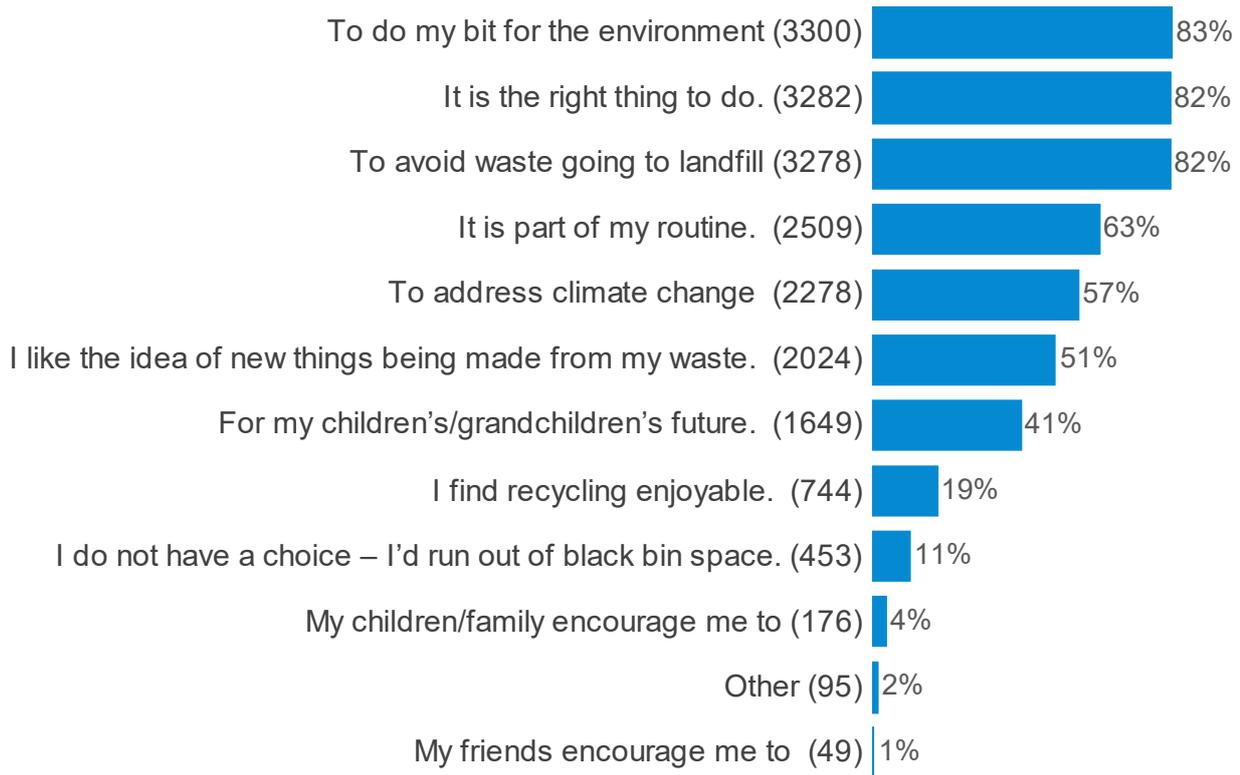
Ychydig bach yn fwy o waith ond rwy'n fodlon ei wneud oherwydd yr athroniaeth tu ôl i'r broses.

I think it's a good idea. We need to recycle as much as possible but I won't have several sacks in my kitchen as no room. Paper and cardboard would get wet as I'd have to leave outside. I think we need to have a drawer system that stacks like an outside stackable bin that we can fill. Bags would be too heavy for the elderly too

I like this idea as at the moment I am still unsure what can be recycled. If you provide separate containers for the different recycling products then this should encourage more residents to recycle as the materials are more easily identifiable.

Waste strategy engagement

What is your motivation for wanting to recycle now (select all that apply)?



Please specify:

- To drive towards sustainable packaging
- I recycle kerbside to avoid going to the HWRCs, especially Trostre. Hideous.
- Often things are no longer any use to me but have life left in them
- I don't to waste when it can be reused
- It saves money not buying black bin bags.
- You don't allow us a choice
- Clearly benefit the whole population young and old, reduce pest infestation (rats,etc)
- Recycling is an essential part of our household routine. Any additional kerbside help would be great
- To generate more money in the local authority budget for education
- There's no such thing as 'waste' in nature, we should adopt that mantra.
- economical
- We have already run out of time, this is mitigating as much as possible for future generations and T
- None, climate change is a natural 10,000 year cycle. All this crsp about recycling etc is a tax on t
- recycling sometimes is taken to far
- Cause I have no choice
- it's decent to tidy up after yourself
- I dislike waste of any kind.
- Waste not want not. 'Landfill' is just wrong.
- It is the responsible thing to do.
- It's a requirement.

Waste strategy engagement

Please specify:

I hate waste - we should recycle more and make use of what can't be recycled

insufficient room to store everything that could be recycled

Ddylse fwy o bwyse ar busnessau i dorri lawr ar "packaging " ,fod ddim cymaint i ailgylchi i ddechra

I encourage neighbours to recycle as alot of neighbours do not recycle at all.

We always used to recycle without thinking in the 60s and 70s, people got lazy me mes.

Because I have to

We use alot of our recycling materials in our craft

to avoid waste ending up along the road side or sea and rivers (A pet hate of mine)

Fear of prosecution

cleaning up areas for others who are not as fortunate as us

To try and protect the precious planet by not filling it full of landfill rubbish.

Teach the children

I don't mind recycling if they are in the same bag but not separate

My wife makes me

We need to recycle because everything is so over packaged with packaging which does not rot.

Recycling is better than landfill or incineration. But it is still consumption

i have always done it

I hate to see things wasted

Reading many 'stories' of where the waste ends up and past experience, not much confidence in it.

SO IT DOSNT END UP ABROAD ANYMORE OUR RUBBISH IS OUR PROBLEM

It is most definitely the modern way of dealing with waste responsibly.

My latest garden furnisher cushions are made from recycled plastic bottles.

Not enough space to be specific - sorry.

Looks like I will have no choice but to use this inefficient outdated idea . try harder.

To stop waste tipping by leading by example

For children's futures

Because we have to sue to all the erroneous packaging Govt should challenge suppliers to reduce wast

It is required

I

To look after the wildlife that most people forget about. We have to share this planet with them.

Plant based lifestyle

Always have been not just now

I dont drive to use recycling centres, its not fair for us.

I just do it

I like the fact that my recycling and non recycling is cleaner and more hygienic for wildlife.

It's insane to put waste in landfill if it can be recycled, feel very strongly about that.

Things should be reused where possible. You should also have a tip shop like Swansea

I would like a means of crushing cans to reduce space being taken up in blue bags

We have a materials shortage. Recycling could provide uk based 'green jobs'.

Where does the recycling go India or somewhere else where there is poverty?

Waste strategy engagement

Please specify:

Pre-sorting should also reduce the need to export our waste, which is 100% wrong.

Circular economy - we should be re-using these materials locally wherever possible.

We all try to do the best we can but the default on this is always to reduce black bin waste.

Gives people jobs to sort waste

I encourage others

it is my lifestyle

I was born when recycling was a way of life, before plastic carrier bags, before plastic bin bags when metal bins was the norm, before the throw away society.

I'm already a conscientious recycler I don't need to be a a free employee for the council

We have always recycled as much as possible in our home, doing it years before it was introduced by the council

Im not bothered

Nothing against it. can you not have ppl st sort thins later in not saying food though

I have no motivation for recycling, it's a complete waste!

I sometimes think that washing a carton for recycling is waste of time when over half the World don't bother. Also our recycling often ends up in landfill anyway

absurd question really, I'm not motivated, it's compulsory!

Ask by contact

Sets a good example

Was involved with the lead-up to the Rio Summit & have read Agenda 21 + other related documents from cover to cover. Have felt like I'm banging my head against a brick wall trying to get people to listen.

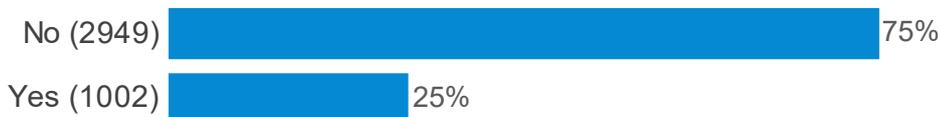
More needs to be done to recycle and more needs to be done to prevent plastic production too !

Women's Institute encouragement to members.

To help save pressure on raw materials for new items

council have told me to do it

Are there any barriers that prevent you from recycling currently?



Waste strategy engagement

Please select all that apply.



Please specify:

No space kerbside for more bins at all! Lane very narrow cars have to wait to go down because there is no space to pass alongside each other.

I am not strong enough to lift a heavy appliance out of my house, up a sloping drive, to the kerbside. The Council will not help.

Diffyg bagiau glas ar ôl hanner y flwyddyn. dim amser i ymweld â Hwb.

Not lack of bin space but lack of bins. If you want me to sort it I would expect a bin for each item aswell as a wheelie bin for the black bags

Horrified to learn that when we were using different bags for paper, plastics etc. diligently this was totally ignored by council who lumped them all together so we stopped c

I'm now put off recycling because the black bag allowance is going down

The council haven't done enough to educate people on why it is important and what they are trying to achieve.

I am limited by the fact that my daily transport is a van and I can only go to the council tip 12 times a year

Straeon yn y wasg am sbwriel plastig yn cael ei allforio i wledydd tlawd a gwenwyno'r boblogaeth yno.

The responsibility comes back to us, but the council keep on increasing our rates. Its a service we pay for in the first place.

Health and mobility issues

Tip opening times are poor if you work

Sometimes other people put things in the wrong bins and mess up ther ecycling, The Dogs chew the bags. It is bulky.

Waste strategy engagement

Please specify:

Recycle centre not open everyday

Manufacturers aren't doing enough to use recyclable packaging and products

Need wheelie bins to hold bags to stop them being blown around and unsightly in the garden

The recycling centres are appointment only. Time to go back to the open door policy!!!

Glass collection

Some items are very difficult to clean, others difficult to separate

Retailers still using non-recyclable packaging. This needs to be addressed globally

Many purchased products aren't recyclable which is frustrating as I want to recycle

No access to suitable transport to take items to the recycling centre eg old lawn mower and miscellaneous items and the charge of £25 per item is prohibitive

Not enough blue bags and food bags supplied

SOME PACKAGING CANNOT BE RECYCLED ...RETAIL NOT HELPING!!!

The main issues I see in the future are the rinsing/washing AND physical space for the new boxes/bags!

I pay for the garden waste scheme. During peak times e.g. when my garden hedges, I would like to use additional 'wheely' bins. (I have 3 x wheely bins), but can only put the 'one' issued by the council, out for collection! In fairness, the men working have been accommodating, by allowing me to decant from bags, while they wait, but it means getting up at 6am, to catch them on their round!! You could provide additional stickers, which I'd be happy to pay a small fee for, to ensure that the system is not abused! After-all, you already know which households have signed up for the scheme.

Manufacturers need to do a lot more to reduce waste. More pressure needs to be placed on them to do this.

Live in rural location, on a steep hill, wheelie bins not allowed as ramp has been removed from council waste lorry. As we have to put out all rubbish the night before, items are prone to blowing away or being raided by magpies, rats, foxes etc, leading to waste in the countryside which is not biodegradable

I am disabled

Some items are not able to be recycled at the moment

I see too many blue bags with wrong/non recyclable material inside eg foods, nappies, glass etc so that I imagine these bags mostly go to landfill. Much better if separate containers with the name of the material written on the container eg glass/paper/ plastic/ metal/electrical. Would then be easier and more efficient for council to recycle material collected

Recycling is good but would prefer manufacturers and shops reduce the amount of packaging and encourage reuse of glass items

Only aspect is that home clearance for recycling (especially a spring clean) is difficult as we are in llandovery and we no longer have llangadog recycling centre this is a major problem to the area

I recycle but others in my home don't always do it.

Non household and large items are stacking up as we no longer have a LOCAL recycling centre. Our nearest is still some distance away. Used to go to LLangadog.

Mobility issues and unable to go to a bottle bank for glass

no glass recycling place near enough for me to go to [I do not have a car].

Too much of what we buy is in unnecessary or non-recyclable packaging. As a single household I only throw away (black bag) what cannot be recycled, yet still my bag is 2/3 full every two weeks.

Accessibility issues/barriers to local recycling centre. Other authorities are many, many years ahead in terms of items collected e.g. glass collections

Don't want a smelly food waste container in my kitchen

Waste strategy engagement

Please specify:

I cant always get to the tip and booking large item collections is slow and expensive

I cannot get out of the house.

Disabled

I would like to take larger items down to the recycling centre but its easiest for me to do that using my horse trailer as I can walk up the ramp carrying the items to load them into the trailer, but now this type of trailer is banned.

What happens to plastic wrapping material? Used in huge amounts by the supermarkets

Collections of glass are a barrier to recycle as it is difficult to store and transport to bottle banks, which often overflow!

You don't pick up!!?

Household recycling centre is now MILES away since closing Llangadog :-)

Collection point is some distance from our home.

Not easy to get to the tip/recycling centres for items not currently collected

Our glass collection point was removed (Bancffosfelen). Other than that, no issues with recycling.

I am not PREVENTED from recycling, but I am hindered

Recycling needs to meet standards for processing otherwise it ends up as landfill or treated as other waste, so it can be that the effort is made but if the items aren't up to scratch becomes a pointless task.

Put a stop to non recyclable materials being used a packaging

Still too many items being sold that you can't recycle

Glass bins are not currently provided

Too many plastic items labelled as not recyclable so has to go in black bag

Water wasted cleaning items for recycling, we are encouraged not to rinse dishes before placing in the dishwasher, cleaning foil cooking trays for example requires a fair bit of washing requires

Would like to know in the tax letter that comes every year rather than reading copy and paste from previous years.

Wrong description in the selection box. It's not too much EFFORT it's very time consuming with a young family to look after

Some food packaging is still not recyclable

I run out if recycling bags frequently. Nowhere local to collect in Crosshands. Due to work commitments I need to be able to collect more local to Cross Hands

Batteries are so difficult to dispose of correctly I must have 10 years worth stored at home. The only places seem in supermarkets in containers that are already overflowing, so cannot be used.

sometimes really difficult to get plastic food containers and food tins clean enough for recycling even after spending a lot of time and effort to do so.

Hard for disabled people and old people

No recycling centre.

Glass recycling is a pain

the closure of llangadog was devastating

I am disabled and struggle putting the bags out

No glass collection.

You do not collect glass

Closure of nearest household recycling site, which was excellent and accepted larger items.

Waste strategy engagement

Please specify:

If you have no transport you have to carry glass a long way. That encourages litter

We need bins not just bags, where are we supposed to store things for weeks on end!

Some takeaway boxes aren't recyclable and the ones that are can't be washed so take up room in black bins

Packaging needs to be clearer to help consumers to know what is recyclable

if you'r without transport difficult to visit recycling centre

The closing of Llangadog was a bad move by CCC

My only challenge is my disability and the ease of managing the bags, having reduced mobility and only having the use of one arm.

As I am disabled I find it difficult to see on the package if it is to be recycled.

Some materials are unrecyclable because they are contaminated with food ie. pizza boxes. This is diffiuct as you can't completely clean the box.

The items themselves are not recyclable

there's a carbon foot print and water bill issue here I live in a council bungalow and the new system means I already have to run half a bow of water to get hot water use oil to heat the water. I bought a dish washer to save water now im expected to waste water washing something im going to throw away. plus as above take rubbish to the tip using fuel there also increasing the carbon foot print

Alot of plastic isn't actually recyclable

Some materials are not in recyclable packaging. Need to better understand what can be recycled in Carmarthenshire

Rural areas and bag spits (Fox, Badger, Rat) - the sanction and permission for collectors to service wheelie bins from rural properties.

See my comments above - any attempt at recycling using two bins for a significant number of properties - the green bin for black bags and the red bin for recycling is unworkable

Health problems -- though I manage with helper's help.

Why insist on rinsing and washing when anything that is recycled goes through extreme temperatures

Many items still not recyclable

Sometimes i don't know whether something is recyclable or not, for example a packet of crisps

Distance to council recycling centre for bulkier recyclable items (eg carpets, electrical items)

Furniture could be collected free of charge and re purposed or start a Tip treasures shopike other authorities and make money

I am disabled and use a wheelchair

Gwastraff gardd yn gost ychwanegol - nid yn annog pobl y pentre i parchu eu cymuned drwy gollwng gwastraff gwyrdd dros cloddie/caeau

Limitation on materials being picked up for recycling

Nappies is a large proportion of our waste at the moment.

No local recycling site as promised

Disability

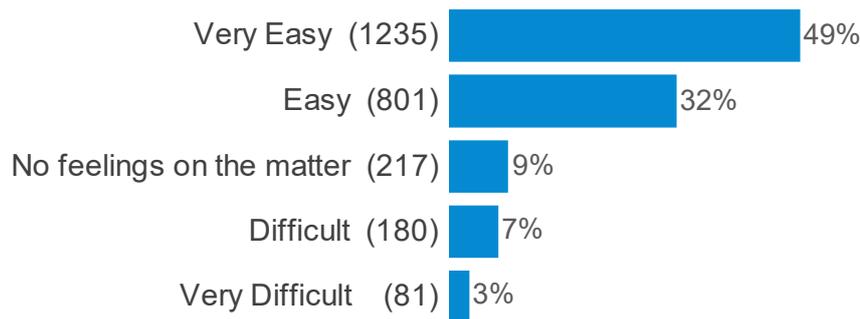
Storage again if these were provided then would definitely recycle more

Waste strategy engagement

As part of our response to the COVID-19 pandemic, we implemented an online booking system to access our Household Waste Recycling Centres (HWRCs). Appointments can be booked daily by using our online booking system or by phone. Have you used this system?



How did you find this system to use?



Please tell us why?

- Minimal time slots available during the pandemic
- Have to have an account and email and Internet some people don't have that option
- It took time to fill in the form. No one even checked my booking!
- only allows you to book one time slot, unable to choose two days to go to recycling centre
- I have been conducting work on my house, and having limited access to the centre posed issues.
- I already have over 40 passwords stored for various sites I lost yours and gave up trying to reset.
- Website difficult to navigate
- Waiting times for appointments, don't always coincide with times that we are home to use the facilit
- It's called big brother and it's like living in a police state
- Very difficult to navigate but once on the correct page ot was easy
- Completely impractical to predetermine when we need to go and not being able to book on the day
- Don't really want to have to book. I go into Asda and there's more people.
- Frustrating lack of avaiability
- It was taking 3 weeks at 1 point!
- It should no longer be in place. Let people drop their rubbish when needed to
- 44 mile round trip from Llandovery. DISGRACEFUL. expensive & are trying to cut down our car use
- I'm pretty computer literate and can navigate around most systems but the booking is not easy
- System di-angen. Pam gorfod cael apwyntiad? Nid yw'r gweithwyr yng nghanolfan yn helpu ta beth er
- Website too slow, constantly having to refresh page.
- System was down for half of it, and when it came back online spaces filled up so quickly .. then was
- Inconvenience. I haven't got time in my day to ho to the tip because you have limited the amount the

Waste strategy engagement

Please tell us why?

It's not good unless you plan in advance, which is not always easy to do.

I just found it easier to go as when rather than have to plan ahead

I failed to make the appointment twice...gave not retried as I'm busy

Have to register an account, very limited spaces and I work long hours so I never get a slot

It takes an hour to get there and back and having to select a date and time in advance is 8nco vien

Not for me but I frequently get asked for help in completing it by others (mainly OAP's)

Difficult to know when you require the services of the WRC's and tend not to visit - booking is restrictive

Finding the booking system online was difficult. Once I found it the actual booking was fine.

Limited slots and times make difficult to use this service while working 9-5

As when I need to go Weather permitting

Instead of dropping off bits more regularly, waiting till I get a load and then getting to tip and having to join a queue which I wouldn't expect if I have taken the time to make an appointment.

Booking prevent users of the service from having access as they generate waste, hve HWRC reduced their charges to CCC? they should have due to reduction in use

I applied on line and was being put back to previous page and/or use a different password Our daughter helped in the end and I was hoping we would out f restrictions before usinf that system agvain

Never any spots and trostre site not fit for purpose

Didn't reduce waiting times at the centre, still as busy as before you could book

System kept crashing

Getting appointments

My daughter had to book and take our items as we not very good with computers

Very few appointments available at the times we've wanted to visit

I can no longer pop in when it is convenient to me.

Had to make appointments in advance

Trouble with the site

Why? You are out in the open, in the fresh air, get over it and get on with it. I'm 68 still visiting building sites every day

Sooner we can just get back to turning up whenever we like on our terms the better.

The process was not user friendly

System (technically) is fine and easy, but appointment allocation is restricted. And you've not fully re-opened Whitland (closed Mon/Tues now)

I do not have a car and rely on my children to take things to the centre. I cannot pre-book as I don't know when will be free to do so.

The system itself is easy to use, it's just a bit annoying having to log in to my Council account all the time and then having to input my details again when booking a slot. Surely, the HWRC booking system could link up better with your online account?

Slots are few and been all taken up quickly

Can't always go when able

Tried. Booking and no space for 5 days! Trostre base is way too small but should have garden waste in slightly separate location to encourage more use

Would not except booking on line had to phone

Waste strategy engagement

Please tell us why?

More and more people fly tipped as they didn't have anywhere to go when needed and resulted in fly tipping on our land

if you have access to a computer and are internet savvy, it was fine but many people have not and this disadvantages them significantly

Couldn't get a space

Cant always know what can crop up, when you're booking in advance.

It was so much easier just to load everything in the car and head on up to the tip - it's a real faff now having to book a slot and turn up with all the documentation and the poor old employees being barraged by rude customers - it all worked so well before - don't mend it if it's not broken.

Shift patterns

Not been able to park closek to the wood section. At 74 years old it was very difficult carry from opposite side and up the ramp!!!

I used to go when I want, now I'm restricted for no apparent reason as it's in the open air?

getting through to book a slot and getting the stuff to the bins from the car. and some times the staff are not the most polite

There are still large amount of queues to get into the facilities even when booking a time slot? What's the point?

No day or time slots for a week

Very user unfriendly.

It's rather fiddly to make a booking. On the second occasion there was no record of the booking.

Keeps saying my email address is invalid

To slow. We hold vehicle permits but arranging 'forward dates' is unnecessary and limits Access. Drop that requirement. Contact and vistit Devon County Council re best practice.

Lack of spontanaitity

Cumbersome, not quick enough, suppose I need to become more patient

Long winded better if retained your details on your account

I have, a very small car so can only take limited amount to the tip

The interface should be reversed - showing me available slots before I have to fill in my personal and car details. Currently you have to provide all the details and then find the date you want is not available anyway

My booking would not go through the first time also really annoying when you just want to drop something off spur of the moment

Too many jobs worths at recycling depots

I find it pointless and every time you log on you have to put in all your details again. Also I have elderly parents so I book for them but I can't book 2 cars in the same day even if they are from different households. I find it stressful system and I'm only 23.

Limited on the amount of times you can visit. Espeically if car capacity is small and van's are only allowed in once per month! This should be reduced or certain day per weel when there is van's only

Y system yn gret os ydych yn medru ar cyfrifiadur - yn anffodus ni all y gŵr ddefnyddio ac felly yn ddibynnol arnaf. Pa gymorth fydd iddo pan fyddaf farw?

Create hwb account, difficult to find it on website and seemed a very long winded process

It wasn't easily accessible to older generations. It was awkward as you weren't able to book on the day.

Booking system was a bit complicated

It is not easy to find and log into

Waste strategy engagement

Please tell us why?

- I find it ridiculous to make appointments never used to years ago why start it now
- As online it says you can turn up any time.e I the half hour and then the man at the hwrc argued with me as I turned up 15 minutes into the period. They do not like you coming late at ammanford.
- No spaces when you need to go, it should return to no appointments
- Cant log on, not sure when i be home to be able to keep appointment si be easier for me to go when i am home without booking
- because you show days that have no appointments available - extremely annoying
- Time slots aren't always possible to stick to
- I like to go even if I have 1bag,not worth phone call, way can't we just go and wait our turn, there is no one there half the time
- It is not easy to have an appointment on the day you might need one due to work commitments
- It is often very difficult to get weekend slots and we are unable to use the facilities in the week due to work.
- Trying to find the correct page on the council site is a pain. Unless you are net savvy we give up. Most people including myself don't bother anymore as it's so inconvenient to book so far in advance to dispose of rubbish. Soo complicated handing over all details remembering council tax bills etc. It's a mare
- Website crashing
- Because before I just turned up, again it's the quality of service that matters. CCC just makes it harder and harder for its population.
- Please do not keep the booking system post pandemic
- Appointments dont suit my timetable
- Not easy to access through logging into our account.
- Found the persons at the tip were not very helpful just stood throwing orders at us what to do a map of all the skips would be very helpful before going to the tip
- Too busy too slow
- Niwtral dylsai'r ymateb canolog fod nid 'dim teimladau ar y mater'. Roedd yn ok ond yn gallu gweld gall pobl rhoi fyny a pheidio ymdrechu bwcio. Gormod o glicio a links ar y cychwyn, lot o ysgrifen.

Would like us to continue with this online booking system to use our Household Waste Recycling Centres?



Why?

- Not everyone has access to IT for on line booking. Access to this service should be available to all residents.
- Pain wait long time for a slot
- Reduces congestion and more safe environment for staff and no time pressure on queuing.
- Recycling centers are much harder to book, but when you get there there is no huge queue. So in my opinion it is better to control amount of people that get to recycling centre.
- Sometimes several trips needed in one day e.g house clearance

Waste strategy engagement

Why?

Weather is a big part

Its pointless, its never busy there (Nantycaws)

Can't do anything sporadically

Easier

Easier for people

So I can go without pre-planning. But it's not a major problem.

Flexibility

Timed slot means no more long ques

Less ques

Bloody difficult the roads are becoming the local tip. With the unkempt states of the grass verges there is rubbish throwing there all the time

Continues to keep us and your employees safe

You have a specified time to attend

ease of use

Because you can no longer do multiple trips if you have a few larger items to dispose of

Have to plan ahead and can't go when we want

Totally unnecessary and is a pain

It saves queuing and the chaos i used to experience. Booking has made it a much calmer experience

I can't access a HWRC myself as I do not drive.

Excellent- no queue for hours on end

It makes it quicker as you have a time slot and therefore not wasting time

With the hope that it does reduce fly tipping

Easier without tbf

No queuing, drive in drop off waste much easier

It's a more enjoyable experience - less stressful, people seem more tolerant and the process seems quicker

Huge increase in fly tipping as a consequence

It is more controlled

Would rather just turn up as needed

Sometimes you need to go on the same day and this is not an option with the booking system.

It's much easier with being online.

Because we should be able to just turn up.

It's an inconvenience as I can never book in advance where as before I could just pop down to the recycling centre.

Not always space on the day you want. Can't go same day.

Good system and can prevent long delays. Excellent service

Practical, avoids queuing, can be arranged in advance

Rhwydd just mynd pan fod angen heb gorfod plannio o flaen llaw

Don't mind

You had a dedicated slot so there were no queued

To make sure its not too busy & reduce queueing

Waste strategy engagement

Why?

Stops queuing

Why is it needed? Post covid

because not everyone can use the internet

It's better to turn up as an when

easy, reduces busy periods

As above

Would like the option to turn up when we have time

Cant guarantee when I can get to the tip.

Appointments to far in advance - you want them on the day you decide to do it without delay!

Prebooking for days when you get a chance not always possible!

As I work shifts it's difficult to plan

No transport to take it

I have gone less and my bulkier waste for the centre is collecting through things out of my control like weather.

No queues

Spontaneity will be lost so more waste could be dumped.

Sometimes arrangements change and I cannot attend the appointment at the allocated time. Then there's a few days wait for next available appointment. The old system was much more convenient.

you cannot always think ahead when you might need to visit, planning for everything is hard...a drop in would offer better flexibilty

Reduces queuing at the facility

storage and weather conditions sometimes a problem when waiting for an appointment

says queuing

Doing this would mean certainty of there not being queues at the centre

No queuing which is fabulous

It was always busy and slow before so it's not that different

Easy - not waiting around

It limits when one can go to the HWRC - planning ahead not always easy when it might be a weekend sudden clearance for personal reasons, lack of time otherwise, e.g..

as its much less congested at the tip

No big queues.

I'd like to go to the tip as and when I need to. Not make an appointment and have to wait until my time.

Mae'n rhywbeth arall sydd angen cynllunio o flaen llaw. Digon gen i feddwl am gyda gwaith llawn amser a nifer o bethau eraill. Gwell gen i jyst mynd pan dwi'n teimlo heb orfod meddwl. Mae'r system gallu fod yn haws hefyd, neu angen app haws.

Mae yn hwyluso pethau

Cuts down on queues

So much easier that being in a que to get in, quicker process

LEss traffic

It's no good 2 me as I've only got a small car put much in it

Unable to book due to demand

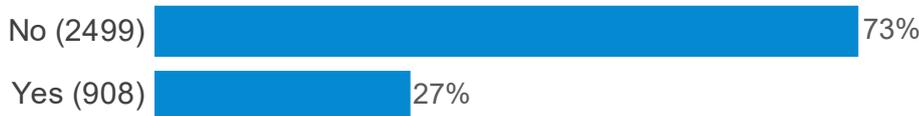
Less hassle and not crowded

Waste strategy engagement

Why?

- Prevents waiting
- Unable to get to recycling centre
- Should go to tip any time
- As it's a pain to book
- Rhwyddach jest troi lan.
- Can never get a slot, working all week so only have weekends to use this facility, does not suit us
- It's easier to just turn up and hopefully no need after covid has been controlled.
- I'd prefer to just go when I need and not have to make an appointment
- Whilst it worked during Covid I'm concerned that it could be a barrier to recycling....another hurdle.
- Less queuing, less rushed
- There's not so much of a queue
- Saves the haste of turning up and having to queue for ages
- Sometimes it's not easy to know what time you will need an appointment 24hrs or more in advance. E.g. available transport, when moving home etc, much easier to be able to go when needed or be able to book on the day for the day instead of so far in advance
- Because it's easier to use
- Less queuing at the tip
- So much easier just to turn up
- I prefer to just turn up when I need to
- Difficulty in getting appointments
- I like the flexibility of just being able to turn up when suits my diary rather than have to book in advance as available time slots might not suit
- It's very easy to use and restricts the number of people at the recycling centre which eases the flow.
- You have to pre book days in advance, which is difficult when you have a busy life and work all week. Also, because you have to book in advance, plans change and so we have simply not turned up to appointments when our plans have changed for the day. It was not easy to see how to cancel an appointment once booked.
- Only get two days off a week , sometimes I do things last min

Are there any improvements you would like to see to this online booking system?



What improvements would you like to see?

- Scrap it.
- Gallu bwcio ar y dydd
- Stop using it
- For people who don't drive it be nice for it to be collected for them
- A user friendly websites

Waste strategy engagement

What improvements would you like to see?

Making it easier to book repeat appointments, so you don't have to keep entering the same data every time.

Maximum of 3 appointments to be booked at any one time in a week, otherwise it clogs the system up and no one else can book slots.

Didn't work too well on apple iphone

scrap it once covid restrictions ends. Nothing wrong with queueing up as and when the need arises to use the faciity

Make sure people who don't use technology can speak to someone easily to book a slot.

Get rid of it!

Not restricted to a time.

Get it to accept my email address

Help from employees there apart from a person called Shane no one comes to help

To be able to book the same day or further ahead

If this has to stay why do you need to create an account in order to make bookings. I should only need to give my email address so a copy of the booking can be sent to me, I don't want an account.

Get rid of it and open the tips as they were.

A way to cancel an appointment at the last minute rather than not just turn up.

Same day appointments

As stated above. Local resides should be able to access their local recycling centre whenever they want even if they don't live in that council area. Especially relevant for Whitland/Narberth areas.

See above

Make the booking link to booking a tip appointment on the home page of Carms CC website

Clarification on what is likely to happen to a bulky item if it is usable and should not be treated as scrap. If the emphasis is on recycling should there not be arrangements with relevant charities for passing things on?

It has been difficult to get a time slot to fit in with my schedule at times but hopefully this will improve soon.

Remember details. Allow multiple visits per day.

ensure not to many by containers when arrive, wait for persons to complete discharging

Being able to book for immediate use

See earlier comments

problems sometimes of passwords

Same day booking and being able to book multiple appointments rather than completing a new form for each appointment

Scrap it!

Go back to turn up whenever

allow more than one visits in one day.

The ability to book 2 slots on the same day would be useful.

Size of trailer increased to allow less loads to be taken and ultimately less trips to the cen5

Waste strategy engagement

What improvements would you like to see?

Registration was a tedious process but the actual booking is quite good. You might like to think about the time slots. We go to Nantycaws from the Meidrim area because we can combine a visit with other business in Carmarthen. Last Monday - 28th June - the traffic on the dual carriageway was so bad (lots of caravans & motorhomes as well as the usual) that it took 45 mins. to get to Carmarthen from Meidrim and, despite allowing what we thought was plenty of time, we nearly missed our slot. The traffic has been just as bad on other days recently and it isn't even peak tourist season in Pembs/W Carms yet!

It's a bit of a faff having to put car registration in. Having two cats sometimes I don't know which car I'll have available

Why can't vehicle details be stored online without having to input the details each time.

Get rid of it

Disability awareness

Allow multiple slots during a day or allow multiple visits during the window booked. Very good system so far bar only being allowed one visit during your allocated slot. Second improvement that would be widely welcomed would be last minute car reg changes. Car breaks down 30 mins before allocated slot, I would use the other car in my household, however have been categorically refused on occasions previously.

Make it more adaptable for other

Same day appointments

Allowing more visits

Tudalen cymorth - falle fydd hyn yn help i ddysgwyr IT!!

scrap it altogether .

Simpler process, no need to create account. Easier to locate on website

scrap it less fly tipping

Easier access to booking system. House waste app or something.

Book multiple slots

Make it easy with no bookings as not many take notice of it anyway even when you do have a slot

More slots

As restrictions ease maybe more spaces, for multiple drop offs

Man be set an allowance per year per household so if a particular project undertake can recycle

Make it an easier page to find and log into

Give the staff something to do instead of standing around watching and chatting to each other

When online it takes ages to find the link to take you directly to the actual booking.

We have to put in a car reg. What if the car breaks down/ has a flat tyre/ is out of use on the day? Could we have a back up system that allows a second reg to be accepted?

Scrap it

To not have to log into account a number of times. Same account for everything Council related would be easier

save the car details - only show days that have appointment availab.e

System rhwyddach

Open later and weekends

Shorter time slots and instant booking ,not having to book ahead

Being able to book more than 1 slot, as quite often you may need 2, 3 or more visits to finish your clearance activity.

Waste strategy engagement

What improvements would you like to see?

Store more details and allow next day booking to be made if there's space up until 8pm so those that can't get online before 2

Don't limit visits. Encourage people to use this facility

A direct link from your CCC account maybe on the permits /permissions link. Also make renewing permits for vans at recycling centres easier!

Get rid of the system or be able to make more than one appointment for the same day.

Allow same day booking

Like to be able to book for the same day

Its quit a long windedots of buttons to push confirming things. It could be better designed

Stop it

If we must continue with this system then the cancellation time is too early. I'd prefer to have until midnight the night before.

More time slots

Quicker time slots

Introduction of ANPR to save staff checking, more efficient for vehicles to be logged by camera's on arrival.

There is no need of car make and model info. Car registration plate number should be enough.

More than one appointment per day and be able to book same day if there is availability.

Cancel it. Would rather wait in a queue

Appointment same day

Jobsworths thinking they want to lecture everyone about stuff they take in. Having vehicles typed banned still. Specially in Wales, to ban a pickup. Ridiculous

Just the logging in

To be able to see straightaway the date you want is has spaces - currently, all dates seem available until you click on them.

Same day booking

If a slot isn't available on a certain day do not show that date as available as you then click on it and all the slots are shown as unavailable and it's false security.

Don't keep booking history, it's stalking and against data protection rules.

Make it easier to cancel nearer the time. As due to having to collect kids from school if asked (bubble bursting due to COVID) having to work last min etc cancelling isn't always possible with the notice period given.

Same day appointments

Discard them

Full access at all applicable times.

Ease of use to use the booking system online. Option to cancel appointment.

On the day booking.

Both bookable slots and ability to go with waste without an appointment.

Fel y soniwyd gennyf uchod. Angen fod yn streamlined, llai o glicio a llai o eiriau, cyfeiriadau. Botymau clir. Ymchwiliwch apps gyda dolenni clir. Mae gwefannau cyngorau o hyd yn llawn ysgrifen ac yn ffaff i dreiddio trwy.

More spaces

allow for next working day appointments

Waste strategy engagement

What improvements would you like to see?

App to make it easier to use or simply the current system

Be able to book on the day for the day so that you don't have to wait around for an appointment if you are ready to go early, or so you don't miss out on an appointment if whatever work you're doing runs late.

Remove it completely! The system should remember details so that you don't have to input car Reg details etc each time. The system should also make it easy to cancel an appointment

Any other comment on the use of the HWRCs?

staff are very helpful as it is not always obvious which bin your material is meant for!

Need one nearer at present it is 30.2 miles from home, a round trip of 60.4 miles, too far for me to drive as a disabled driver.

Good staff.

More booking slots would be preferable. Trostre site is almost always booked up for when its practical.

Do away with the appointments system and allow people to arrive when they need to as they always used to do. It's more convenient for most people that way.

we need our own unit in Burry Port

staff friendly and helpful.

Syniad o Budapest! Dw i'n meddwl bod hwn yn digwydd bob mis. Ar ryw ddiwrnod arbennig e.e dydd Sadwrn cyntaf y mis (rhwng 9-12), gall trigolion y ddinas roi unrhyw gelficyn nad ydynt eisiau mwyach ar y stryd y tu allan i'w cartref. Gall unrhywun fynd a ta beth maen nhw'n dymuno. Yn y prynhawn mae loriau (Cyngor) yn teithio o amgylch yn casglu unrhyw ddodrefn sydd heb gael cartref newydd! Mae hwn yn ffordd dda o ailgylchu a gallai hefyd helpu gyda'r broblem o dipio anghyfreithlon. Bosib, byddai angen trefnu bod gwahanol ardaloedd o fewn y sir yn 'gwaraedu' eu stwff ar wahanol ddiwrnodau.

No

Nantycaws is an impressive set-up, well managed.

Garden waste to be collected weekly during Spring and Summer months reducing to fortnightly winter months.

No

Impact on fly tipping needs to be closely monitored. Strengthen enforcement against fly tippers and increase penalties.

Please make it easier for us to understand what goes into which skip, maybe improve the signage and ask the workers to be more helpful. As an older person Who lives alone I have struggled to get stuff in and out of my car and noone has come to assist at the recycling centre.

A bit if help at the site would be nice! I often take items to the tip snd struggle to unload whilst the staff watch mr and say they can't help!

Being able to buy stuff from there would be a good way for recycle, re-use ethos.

None

No

Please make it very clear which plastics can/can't be recycled at the kerbside. Or, preferably, take every type of plastic and then sort it. Please note that Sainsbury's are allowing sweet wrappers, crisp packets and many other items marked 'not yet recyclable' in their plastic bag collection points. Well done to them, though I do wonder what they do with it!

I feel those who work at the recycling centre, should be able to hlep certain customer. Like the elderly or thosewho are struggling. Even during the pandemic

Waste strategy engagement

Any other comment on the use of the HWRCs?

Considering the amount of flytipped tyres blighting our landscape, why doesn't Carmarthenshire allow a free of charge limited disposal of these at the sites, as they do in other counties?

It appears by placing obstacles in the way of the booking system including a reluctance to accept rural properties often have very slow internet you are attempting to close these centres via the back door having failed with your previous attempts

It's a great local facility to have for large items that are no longer required

So far away ! Fuel costs to take stuff there prohibitive -- and you wonder why there is fly tipping. Polluter pays sounds good, but isn't much use -- we have people burning plastic nearby -- but the council do nothing to stop it!

Open for longer hours with available assistance to help people offload.

All vehicles and trailers should be allowed on site

Problems are caused when eg mattresses which are the bulkiest and inevitably would be the last thing to be put in the car are the last thing to come off in the tip, this is the opposite order which you put them in your car

No

It is WRONG to restrict the number of black bags I can dump. Why make take the 40 mile journey more regularly when I got go less frequently with a larger load? If I took 2 bags every week, it would be 160 miles and 6 hours of my time. If I took 8 bags once per month it would be 40 miles and 1.5 hours of my time. How can that be better for the environment? There should be no such restrictions because I have no alternative.

Not everyone can access HWRCs as they do not have suitable transport and they are not conveniently located. Having to pay for item collection penalises those households who choose not to have, or cannot afford a vehicle. Closure of the Llangadog centre has resulted in more fly tipping in the area. Could the council arrange a free periodic collection of goods not recycled at the kerbside to address this. On the next page why are you not asking for Sex, rather than gender and no-one is 'assigned a gender at birth', it's not a random process, their sex is observed and recorded at birth and humans cannot change sex, sex is immutable in mammals. I'd really hoped that CCC wouldn't have bought into identity politics, it's anti-scientific it's also misogynistic as the rights of women and girls to privacy, safety and dignity are undermined because a tiny minority of men say they 'feel like a woman' (how would they know?) I would hope that councillors and council officials would be courageous enough to stand up to the pressure to be politically correct and base their services and information on science and fact rather than 'woke' ideology as bad data produces bad legislation and policies which might have to be defended before a court of law one day. The policy capture by Stonewall in local authorities, health providers, Police and other statutory services is being challenged in court and cases are being won (Maya Forstater, Keira Bell)

I believe the online booking system acts as a deterrent to some households.

Keep them open

We only have a twin axle small trailer which makes it impossible to enter the HWRC centres.

There is no proper textile recycling at the Carmarthen centre or in Carmarthen. Very few bins available and are ALWAYS full. Please put near to all charity bid so that proper recycling can be applied. That would reduce waste- people would be encouraged to use the right bin for the right product.

My nearest tip is a 30 mile round trip. You need more of them especially in the forgotten corners of the county. Access to Natycaws from the dual carriageway is appalling. Dangerous and congested in summer.

Dim angen aros yna

Extremely helpful and courteous staff.

If you can't drive its difficult to use

The HWRC at Carmarthen is a very good facility for recycling.

Waste strategy engagement

Any other comment on the use of the HWRCs?

We were horrified and very sympathetic about the fire damage at Nantycaws - a huge setback and problem for you, which seems to be being dealt with as efficiently as possible. Generally speaking the site is very good and well managed/organised and the staff are very pleasant and helpful. Turning right across the dual carriageway into it can be an issue given the speed of traffic, and users could be encouraged to drive more considerately on the site access road - but not more speed bumps please!

We live in Carmarthenshire however our property is very near the Pembrokeshire border. Our nearest HWRC is actually in Pembrokeshire and it takes us much longer to get to the nearest Carmarthenshire one. While we don't mind a booking system it does restrict us to the Carmarthenshire site, thus making / planning a recycling journey more tedious, time consuming and expensive. Having an agreement with other counties would make these sites more accessible to more people leading to increased recycling and less fly tipping.

some times 'multi content' drop off are a bit of a pain if you use a small trailer. I there for try to drop of single items. i.e garden waste or black bags separately which adds to the usage time of the HWRCs

The recycling centre at Whitland is very well organised & well run, The only change I'd like to see is reconsideration of the vehicle restrictions. This is a farming area & many people have restricted vehicles as their normal use car

I don't think it is environmentally friendly many people driving there to dispose of small pieces of household goods, such as old paint pots, roller blinds, etc items stored in a garage like old tools when they could be collected at the kerb side, I do not mean large items that the council can not collect.

Over the last three months I've been unable to aquire a slot at trostre due unavailability on the 3 days given I spent 1 hour outside this site and nothing went in or out yet when i tried to book a slot for the same day there were no available times?

Friendly staff, very clean site since the start of the year.

The more barriers and complications there are to the use of HWRCs then the more people will end up flytipping. Flytipping is already a big problem in Carmarthenshire. I think all restrictions on use of HWRCs should be removed to increase recycling and reduce flytipping

Angen gwell gwasanaeth i drigolion pella'r Sir.

Staff are polite and helpful.

relax the rules . people want to dump their waste but rules have been so tight that its encouraging fly tipping

Whitland HWRC is brilliant, it's well run, well organised, easy to access, convenient, a pleasant site, helpful staff. What's not to like?

No

The charge for collection of larger items is too much, as you could maybe upgrade and re sell the items to make money to offset the charge.

Staff are generally quite helpful

Too far for people on border with Ceredigion - usage of petrol not climate friendly

No

The decrease of trade waste and the introduction of appointment booking had made visits to Trostre site so much quicker and easier to complete. We bearily wait a few minutes when we arrive unlike before it could take an hour or more.

Should be able to just turn up - perhaps some days have 'open sessions' eg, Saturdays

Weithiau mae gwaith cerdded gyda rhywbeth trwm oherwydd lle mae rhaid parcio.

The mess - could be done with being brushed more frequently. Often lots of debris on floor including nails which could cause puncture. Only ever ised Ammanford site.

It was always better just to go down when you could or have to instead of having things in the way.

Waste strategy engagement

Any other comment on the use of the HWRCs?

Possible the attendants could assist older or people who struggle to use the centres

Open longer hours

No

Llanelli centre has containers that are too high for some people to lift items into, especially if you are unable to lift above your head.

N/A

Too far away! To reduce personal car journeys it needs to be closer

No

yes it would be lovely to have one locally 56 miles is not local!

Council should be writing to all residents about these changes not just placing it on their website.

Scrap the online system

They need to all be kept open & as accessible as possible. The recent proposal (then dropped) to close Whitland was a major mistake. Repair/reuse/resale workshops/shops at the sites should be developed at as many of them as possible, not just Nantycaws though I understand you starting there

Go back to the old system please. The new way is ridiculous

The staff are fab

They are great. Well organised and run but having an opportunity and weather to cut the grass to be stuck with waste because you have to book a slot when you pass and there isn't anyone there drains my soul

No

It all works well, the times I have used it

Would like a centre nearer to Llandovery

It's a brilliant resource - possibly having an online site plan listing what is recycled and where. This would be useful if any changes were implemented and for individuals new to the facility.

Always been very easy. I use Ammanford and first class

Gweithio yn dda, a'r staff yn helpful iawn.

None

we have to drive 48miles to our nearest recycling centre which is rediculas and requires using a lot of fuel

I've been told that vans aren't allowed only cars. We only have a van as main transport, so this is unfair

staff at Nantycaws very helpful

no

None

No

No

Ensure you can recycle and dispose of as wide a range of items as possible. Ensure staff help - as a lone female it can be challenging at times to move and lift things into the containers, which means they are less likely to be recycled. Clearer signage and information on exactly what plastics can be recycled and into what containers - even the website is not clear on that.

Wedi sôn am yr angen mawr o wella safle Nantycaws. Mynediad mwy diogel, heol gwell, mwy o le wasgar i'r skips, dwblby skips..... Edrychwch ar RCT ac Aberdâr. Angen staff hefyd i lanhau'r safle yn gyson. Hwn yw'r dyfodol, a mae'r dyfodol i fod yn lân. Ar hyn o bryd mae'n teimlo fel 'dump' o'r 70/80au.

Waste strategy engagement

Any other comment on the use of the HWRCs?

Staff at Nantycaws are very welcoming and helpful

No

Allow more access

It would be good to see items that are reusable salvaged in a shop for a token price - as they do in Swansea. There's plenty of space in the Carmarthen site. Less to landfill, helps others and could raise money - maybe for w good cause. Good deed for the authority

No

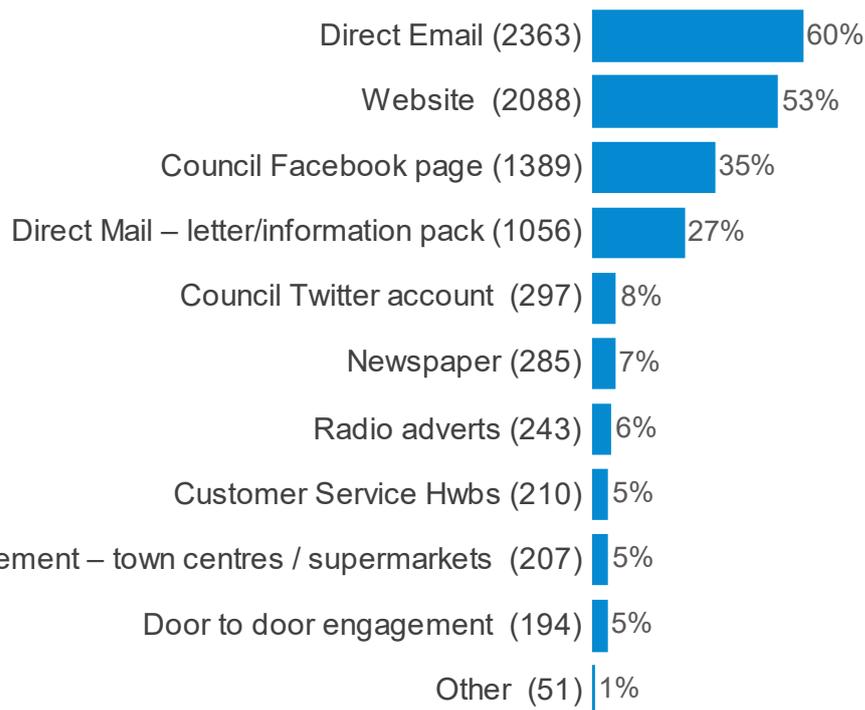
System dda iawn.

Friendly helpful staff.

No

I would like to see more items re used. For example allowing people take un wanted goods and up cycle them. Let's re use other people's unwanted goods not throw them away. I try to give away items rather than trash them. There are so many people out there with nothing it would help them if they could get items no longer required by some. Re use, recycle and reduce waste

What is your preferred way to provide you with further details about the proposed changes to our waste and recycling collection service?



Please specify:

Dropping off flyers when rubbish is collected to address the issue with those who do not recycle properly

Use the local schools -pester power

Text message

Door to door would be nice so you could discuss concerns not highlighted in this survey. Also there needs to be a better itemised list of recycling items and where they go.

Waste strategy engagement

Please specify:

Automated texts to mobile phone numbers. And email accounts.

Email

email

leaflets through door

Some older people may need help in understanding the system so face to face contact may be necessary or may be a helpful neighbour assigned to help them

EMAIL!!!!!!

On the side of bin lorry a notice saying the way we collect your waste is changing

Email

Mp

Text

from organised friends fb that share this stuff

WHY DONT YOU HAVE A TV PROGRAM ABOUT HOW ...WALES !!! IS GOING TO HELP THE PLANET AND GIVE A REASON ABOUT THE BLACK BAG ANALISE 46% COULD BE RECYCLED ETC

Text Message, TV Adverts (wishful I know, but I've seen surprising adverts on YouTube these last few years)

Local community Facebook pages

meetings in all towns and villages face to face to see reaction for yourselves which should be done.

Text

door to door prior to launch, or mail.to make sure understood by all ,to offer encouragement.

Email

Further use of the current Text service which I receive when bin collections change etc

Sms text message

Older people would be better off with direct mail.

Newsletter

Make an app

Don't care

Facebook, Snapchat etc

Don't contact me

I think a online questions and answers maybe on Facebook or Radio. People can call in with their concerns and issues. In turn myths and problems could be resolved

Love llandoverly posts

Use of App

CCC website, Customer service/Library service points

Instagram, Snapchat

Local TV adverts

All of the above except leafletting or sending out packs. This literally creates more waste!

Allow us to phone and ask for details as well as the above.

Depends on users needs

It would be nice to hear from our Councillor Mr James who seems to have disappeared

a leaflet handed out by bin collectors not everyone has internet! only heard of this survey by chance

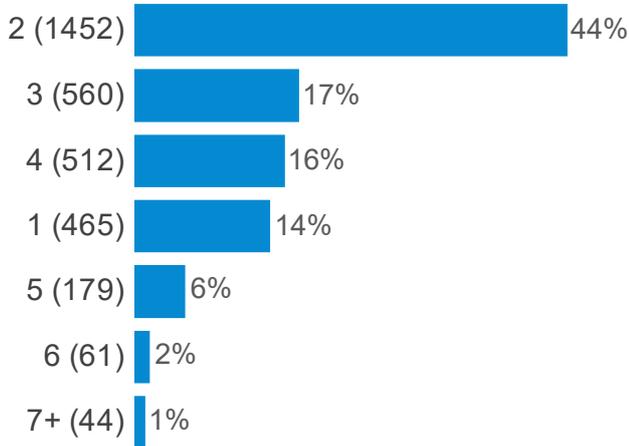
Waste strategy engagement

Please specify:

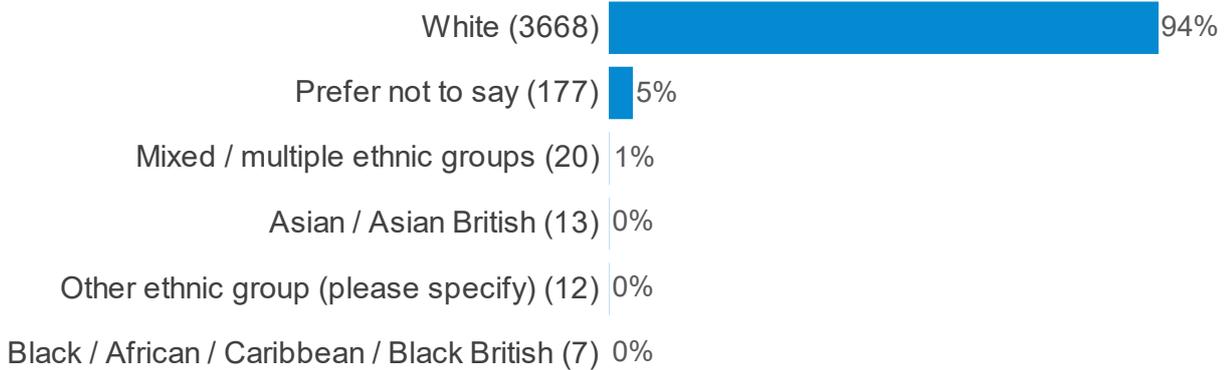
Teledu

You are losing a huge audience by just using the council accounts. You could ask high profile locals and sports teams (Scarlets) to help get the message across.

How many people are there in your household?



What is your ethnic group?



Please specify:

None of your business seriously?

None of your business what difference does this make

No

None of your business

None of this information is relevant to my bin collection

I don't see how this is relevant

why does this matter?

NOT SAYING

My ethnic group has no bearing on this subject.

Waste strategy engagement

Please specify:

Not telling

.

I do not consider this relevant

You are being racist by even asking this question.

Irrelevant

irrelevent in this situation. has racist connotations

Mind your own PC business

European

Specify what?

British

Irrelevant

It doesn't matter what ethic group my responses belong to, I am a HUMAN BEING

Prefer not to say

No

Has nothing to do with recycling

Why does that matter?

Why have this institutionalised racist question. All people are different

none of your business

Personal

Irrelevant to recycling.

What has this got to do with a survey!

I see myself as a human being.

It's irrelevant.

N/A

Your responses cannot be traceback to you. Yet you ask for my post code at the end of the survey

None of your business

Don't see the relevance of this question to recycling.

It doesn't matter what bloody colour people are stop making every subject about race

Irrelevant question

Prefer not to say as it states

Welsh

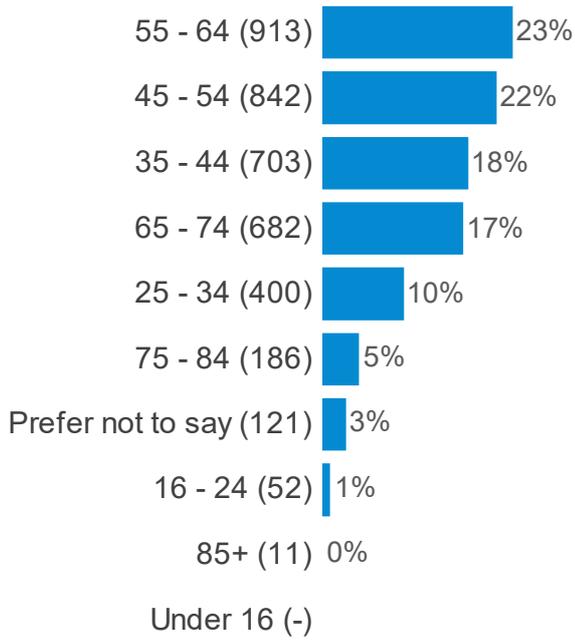
Human

Non of your business

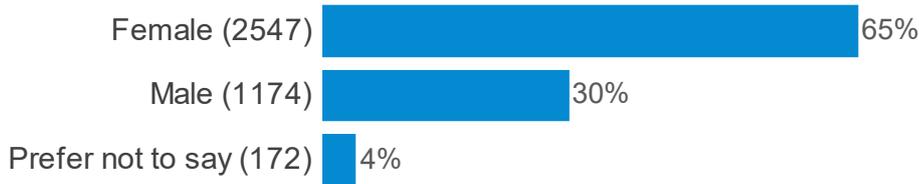
None of your business as I chose prefer not to say, so why are you asking me to elaborate

Waste strategy engagement

What is your age group?



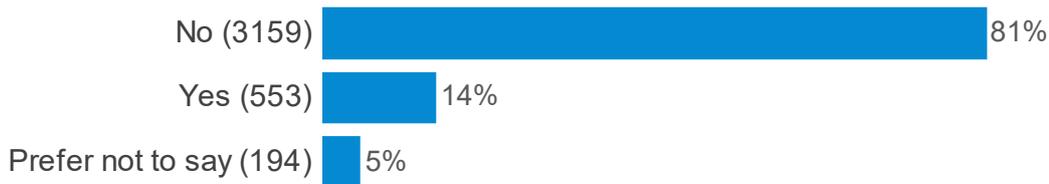
What is your gender?



Is your gender the same now as when assigned at birth?

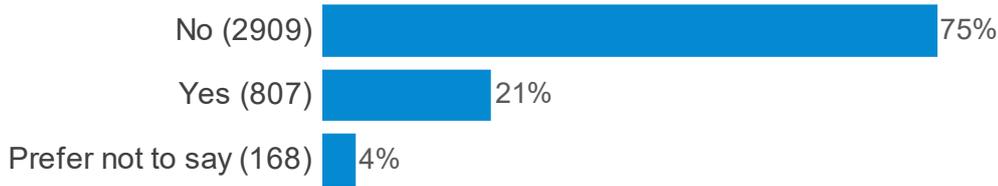


Do you consider yourself to be disabled?



Waste strategy engagement

Do you provide regular, unpaid, substantive care for a relative, friend or neighbour who is unable to manage at home without help because of sickness, age or disability? (Do you provide regular, unpaid, substantive care for a re...)



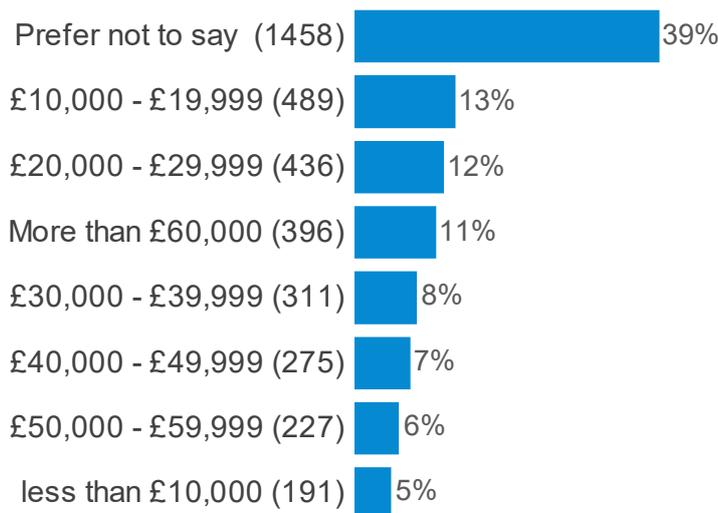
Which is your preferred language?



Please specify

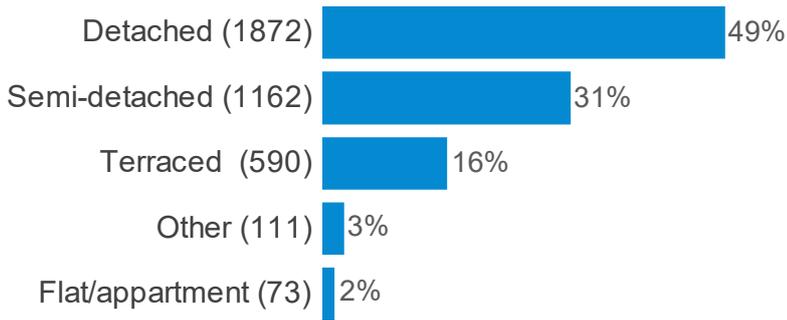
French	None of your business	Too many personal questions
Xxx	Arabic	Polish
Mandarin	Polite!	Prefer not to say
Gibberish	Welsh and English	Both welsh and English
Both Welsh and English	Polish	Jibberish
Either	Russian	

What is your total household income?



Waste strategy engagement

What type of property do you live?



Please specify:

- Farm
- Farmhouse
- Bungalow
- prefer not to say
- byngalo
- Byngalo
- Park home
- Not saying
- Bungalow
- Bungalow
- Bungalow
- Park Home
- Farm
- Smallholding
- I rent a small annex attached to the main building.
- House association bungalow
- parkhome
- Smallholding
- Farm
- parkhome
- Prefer not to say
- bungalow
- None of your business
- Bungalow
- unnecessary for you to know and an invasion of privacy
- Farm
- 'Link' house
- Park Home
- Park home
- End terraced

Waste strategy engagement

Please specify:

- Bungalow
- Smallholding
- small holding
- Prefer not to say as i d not consider that it makes a difference to the survey.
- bungalow
- bunglow
- Ancient cottage
- End-Terraced
- small holding
- Bungalow
- Farm
- Bungalow
- N/A
- Smallholding
- Smallholding
- Bungalow
- Bungalow
- Bungalow
- Farm
- Farm
- Council Bungalow - semi detached
- Irrelevant question
- Prefer not to say
- farm
- Bungalow
- Bungalow
- Byngalo
- Fferm
- End of terrace
- end of terrace
- Fferm
- Bungalow
- Prefer not to say
- Farm
- Prefer not to say
- Bungalow
- Farm
- Bungalow
- Semi-detached bungalow.
- byddai'n well gennyf bidio a dweud
- Smallholding

Waste strategy engagement

Please specify:

Farm

None of your business. What on earth does this have to do with recycling

Farm

Byngalo

Following 'SA', what are the first three numbers of your postcode? (e.g. if your postcode was SA50 2PG the numbers we require are SA50 2). (SA)

154	14 8	Sa31 3	SA15 3	31 2	sa444	15 5	14 7	146
Sa1	17	313	149	Sa14	SA33 4	146	Sa146	SA14 6
Sa31	328	31 3	146	SA32 8	142	Sa14	Sa40	147
SA4 0	Sa31	SA313	199	Sa4 0	Sa14	33	SA32 8	146
Sa174	sa14 8	9	SA18 2	155	Sa147	155	Sa14 7	160
200	SA14 9	198	32	160	SA155	SA15	15 5	SA14 7
174	Sa14	Sa20 0	SA14 6	Sa146	183	155	Sa146	31
19 1	SA15 2	14	146	SA199	Sa151	SA334	Sa15 4	146
327	Sa34	335	33 5	311	152	Sa148	336	SA31
Sa148	SA199	146	155	311	146	14	14 6	146
SA152T	SA155	Sa19	160	sa17	Sa409	SA146	146	149
149								