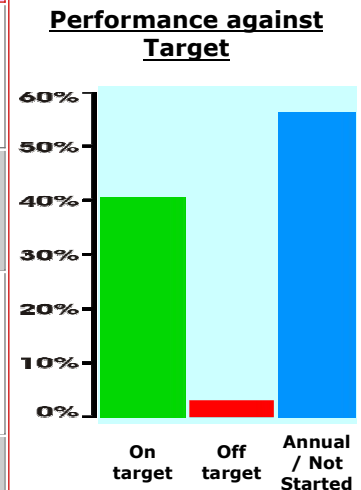




## PIMS Quarter 1 2021-22 Performance Report of measures & actions relevant to Social Care and Health Scrutiny


The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)	Actions	1	1	0	0	N/A	0	100%	50%
	Measures	3	1	1	0	0	1	33%	
WBO8.Support community cohesion, resilience, and safety	Actions	8	2	0	0	N/A	6	25%	25%
WBO9.Support older people to age well and maintain dignity and independence in their later years	Actions	16	8	0	0	N/A	8	50%	50%
WBO12.Promote Welsh Language & Culture	Actions	1	1	0	0	N/A	0	100%	100%
WBO13.Better Governance and use of Resources	Actions	3	0	0	0	N/A	3	0%	0%
<b>Overall Performance</b>	<b>Actions and Measures</b>	<b>32</b>	<b>13</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>18</b>	<b>41%</b>	



**PIMS Quarter 1 2021-22 Performance Report of measures & actions relevant to Social Care and Health Scrutiny**

**OFF TARGET**

Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)							
Sub-theme: B - Physical Activity							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme  3.4.2.6	Not applicable		Q1: <b>0.0</b>  End Of Year: <b>0.0</b>	Target: <b>50.0</b>  Result: <b>20.0</b>  Calculation: <b>(10÷50) × 100</b>	Target: <b>50.0</b>	Target: <b>50.0</b>	Target: <b>50.0</b>
<b>Comment</b>	Due to time taken to get approval to restart NERS (2nd July) we were only able to carry out a small number of initial consultations.						
<b>Remedial Action</b>	We have significantly increased the number of initial consultations at the start of Q2 and will continue to grow in the coming weeks.						
<b>Service Head:</b> Ian Jones	<b>Performance status:</b> Off target						

## PIMS Performance Report

### ON TARGET ETC.

<b>ACTIONS - Theme: WBO12.Promote Welsh Language &amp; Culture</b>			
<b>Sub-theme: C - The Welsh Language Promotion Strategy</b>			
Action	14954	Target date	31/03/2022
Action promised	We will further strengthen the provision and use of the Welsh language within social care services, supporting our staff to learn virtually currently, to be able to provide services in the language of service users' choice and ensure compliance with the 'Active Offer'.		
Comment	During Q1, Integrated Services has continued to prioritise a commitment to Welsh Language training with a number of team members being supported to learn or improve their proficiency in the language by attending the on-line courses that continue to be available and promoted within the team. Welsh Language assessments continue to be undertaken as an essential part of any Recruitment process and new starters in the Division, are, if necessary, supported to learn the language as part of a Learning Agreement to enable them to use the language with our service users in accordance with the "Active Offer". Additional Welsh Language Champions have now been trained within the Department and are in the process of working together to promote the role and the language in our teams.		
<b>Service Head:</b> Alex Williams		<b>Performance status:</b> On target	

<b>Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)</b>							
<b>Sub-theme: B - Physical Activity</b>							
Measure Description	2020/21 Comparative Data			2021/22 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme  PAM/041	Not applicable		Q1: <b>0.0</b>  End Of Year: <b>0.0</b>	Target: <b>0.0</b>  Result: <b>0.0</b>  Calculation: <b>(0÷1) × 100</b>	Target: <b>55.0</b>	Target: <b>55.0</b>	Target: <b>55.0</b>
Comment	We are not restarting exercise sessions until 12th July, so figure started on NERS is 0.						
Remedial Action	Start delivering exercise sessions and increase the number in line with the easing of restrictions.						
<b>Service Head:</b> Ian Jones			<b>Performance status:</b> On target				

<b>ACTIONS - Theme: WBO7.Help people live healthy lives (Tackling risky behaviour and obesity)</b>			
<b>Sub-theme: C - Mental Health</b>			
Action	14698	Target date	31/03/2022
Action promised	We will continue to work with partners to transform mental health and learning disability services. We will promote independence , early intervention and prevention and ensure that support and services are accessible		
Comment	The Health Board have decided to pause meetings on the single point of referral due to a recent announcement from Welsh Government about additional funding to extend 111 for mental health. Potentially this could mean our single point of contact intentions are unnecessary and could be stood down as an action at that point. A transportation scheme delivered by St John's to alleviate pressure on mainstream ambulance services and improve conveyance arrangements for people in mental distress is now fully operational and we are making use of the facility.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	

<b>ACTIONS - Theme: WBO8.Support community cohesion, resilience, and safety</b>			
<b>Sub-theme: A - Develop and implement how we provide information, advice, and assistance.</b>			
Action	14694	Target date	31/03/2022 (original target 31/03/2021)
Action promised	We will develop the Information Advice and Assistance (IAA) service by enhancing the Multi-Disciplinary Team, to ensure that as many individuals as possible are supported to achieve preventative outcomes.		
Comment	Recent addition of a Senior Occupational Therapist to the MDT is making significant improvement on preventative outcomes for OT.		
<b>Service Head:</b> Alex Williams		<b>Performance status:</b> On target	

<b>ACTIONS - Theme: WBO8.Support community cohesion, resilience, and safety</b>			
<b>Sub-theme: B - Greater community cohesion</b>			
Action	14695	Target date	31/03/2022 (original target 31/03/2021)
Action promised	We will continue to support people living with dementia and the development of more dementia friendly and supportive communities and provisions across the County		
Comment	<p>The dementia action group has now restarted and is chaired by Rhian Dawson.</p> <p>The dementia funding from the Welsh Government is progressing well and we now have a specialist dementia county wide MDT, admiral nurses in each locality and specialist dementia interaction devices 'Rita' in care homes and hospitals across the county. Now that the group has restarted, we are looking at the rest of the projects developing with dementia monies and progressing these, for example dementia navigators.</p> <p>Some local authority day services have restarted 'virtually' and the opportunity to join was offered to those in existing services. In addition, there is now 1 to 1 work going on with people who formerly attended day services in their own homes.</p> <p>The dementia strategy for the Health Board and local authority has been drafted in a piece of work commissioned with Attain.</p> <p>A virtual 'Dementia community coalition' Group has been established which encourages Dementia communities to work together and support other communities to develop. The first meeting was extremely successful and there are plans to expand the number of dementia communities in Carmarthenshire.</p>		
<b>Service Head:</b> Alex Williams		<b>Performance status:</b> On target	

## PIMS Performance Report

<b>ACTIONS - Theme: WBO9.Support older people to age well and maintain dignity and independence in their later years</b>			
<b>Sub-theme: A - Improved population health and wellbeing</b>			
Action	14910	Target date	31/03/2022
<b>Action promised</b>	We will take account of and ensure a Carmarthenshire specific response to the pending Welsh Government Strategy for an ageing society: age friendly Wales		
<b>Comment</b>	Response to WG consultation provided and final Strategy awaited. New Carmarthenshire Ageing Well network established, with key stakeholders engaged		
<b>Service Head:</b> Noelwyn Daniel		<b>Performance status:</b> On target	
Action	14952	Target date	31/03/2022
<b>Action promised</b>	We will continue to play an active role in the Regional Partnership Board and work with partners across the wider West Wales Care Partnership to support further integration and transformation of care and support in the County.		
<b>Comment</b>	During Q1 of 2021-22, Carmarthenshire County Council have continued to play an active role in the Regional Partnership Board, working with partners across the wider West Wales Care Partnership to participate fully in the RPB's activities.		
<b>Service Head:</b> Martyn Palfreman		<b>Performance status:</b> On target	

<b>ACTIONS - Theme: WBO9.Support older people to age well and maintain dignity and independence in their later years</b>			
<b>Sub-theme: B - Better quality and more accessible health and social care services</b>			
Action	13225	Target date	31/03/2022 (original target 31/03/2021)
<b>Action promised</b>	We will maintain a strong and sustainable in-house domiciliary provision for Council and support the commissioning team in developing a new framework including the redevelopment of the reablement services		
<b>Comment</b>	Payroll integration meetings have been held and work well underway. Initial meetings held in Residential Care regarding implementation of CM system there.		
<b>Service Head:</b> Avril Bracey		<b>Performance status:</b> On target	
Action	14703	Target date	31/03/2022
<b>Action promised</b>	We will deliver an investment programme for Care Homes and Sheltered Housing Schemes that meets the future needs of older people in the County.		
<b>Comment</b>	The investment programme to remodel our sheltered schemes has begun and all works are now completed on the Llys yr Ysgol Sheltered Scheme in Saron. Modelling work is ongoing, with defining our future offer for older persons accommodation. We are also currently out to tender for design consultants to develop Pentre Awel Zone 3 which consists of 144 assisted living retirement units.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	
Action	14953	Target date	31/03/2022
<b>Action promised</b>	We will develop an overall recovery model to redesign support and services during and after the Covid-19 pandemic. This will include how we safely restart day services/develop day opportunities as well as bed-based reablement.		
<b>Comment</b>	We are in the process of finalising the revised model for day services/day opportunities, with a view to seeking agreement from Communities DMT. Work is ongoing to develop dedicated bed-based reablement beds in Llys Y Bryn and we anticipate that this unit will be open over the summer.		
<b>Service Head:</b> Alex Williams		<b>Performance status:</b> On target	
Action	14955	Target date	31/03/2022
<b>Action promised</b>	We shall continue to provide support for carers, and young carers in particular, to enable them to continue providing the invaluable care they offer to family and friends in need.		
<b>Comment</b>	<p>Throughout Q1 the Carers Resilience Project has supported carers to maintain their wellbeing and to protect caring relationships. The project brings together the diverse range of support initiatives available for carers in Carmarthenshire, ranging from preventative responses delivered by our third sector partners to COVID safe residential respite. Carers accessing the project have initially undertaken a 'What Matters' conversation with a dedicated key worker, in recognising that each caring relationship is different and a bespoke response is needed. Quality Assurance undertaken against Q1 performance has been very satisfactory. Developments to the project continue as restrictions are eased and opportunities open up.</p> <p>Alongside the Resilience Project, carers have also received support through traditional replacement care and direct payments.</p> <p>For Young Carers in particular, Q1 saw the development work commence for the Regional Young Carers ID card, an important step in recognising youngcarers and supporting them through early years up to age 18. Young Carers have received continued dedicated support from the In House Young Carers service, which responds to the plethora of support needs that young carers in Carmarthenshire experience. Parent Carers of Disabled Children have received regular opportunity to work with CCC to develop ways of working and to have their say on planned developments identifying the need for a Transitional Guide which will be drafted and published later this year.</p>		
<b>Service Head:</b> Chris Harrison		<b>Performance status:</b> On target	
Action	14956	Target date	31/03/2022
<b>Action promised</b>	We will work with partners to ensure that people remain socially connected, particularly through the use of virtual support such as the Connect project, in order to reduce loneliness, tackle inequalities and poverty.		
<b>Comment</b>	The target for CONNECT customers as a region is 5500, presently 56% has been achieved Carmarthenshire target is 2585, 83% has been achieved.		
<b>Service Head:</b> Alex Williams		<b>Performance status:</b> On target	
Action	15096	Target date	31/03/2022
<b>Action promised</b>	We will ensure we let Care Homes voids as efficiently as possible in a post COVID world.		
<b>Comment</b>	We are utilising our voids to provide short term placements to support families/individuals in their own homes.		
<b>Service Head:</b> Jonathan Morgan		<b>Performance status:</b> On target	