

LEISURE CENTRE CHARGES

| Income | | | Product | Cost to user | | Detail / Comment |
|---------------------|---------------------|---------------------|--|-----------------------------|-------------------------------|---|
| 2019/20 Actual £ | 2020/21 Budget £ | 2021/22 Target £ | | Charge Levied 20/21 £ | Proposed charge 21/22 £ | |
| | | | | | | Monthly membership prices held until 1st Sept, along with school swim sessions, and specified club hire charges Classes and facility hires typically 55 mins unless stated |
| | | | Health & Fitness | | | |
| | | | Gym Session (Fitness Suite) | £6.00 | £6.20 | No time limit |
| | | | Junior Gym Session | £4.00 | £4.10 | Age 12 and over, accompanied by an adult up to 16 |
| | | | Adult Activity Session / Fitness Class | £6.00 | £6.20 | Classes e.g. aerobics; kettlebells; circuits etc. Same charge for online Pay as you Go class |
| | | | Junior Activity Sessions (u16) | £4.00 | £4.10 | |
| | | | Fitness Test/Programmes | £25.00 | £25.00 | Price held as at top of comparable products |
| | | | NERS GP Referral scheme sessional charge per visit for 16 week programme. | £2.00 | £2.00 | Charge set by WG supported National Exercise Referral Scheme (NERS). Clients encouraged to become full members after 16 week programme. |
| | | | Health-related outreach exercise referral session e.g. Falls prevention | £3.60 | £3.70 | Community session delivered at various community halls |
| | | | Health & Fitness Induction fees | | | |
| | | | Induction assessment for 'Pay as you go' customers (free for persons signing up for Direct Debit) | £20.00 | £25.00 | Price held as at top of comparable products |
| | | | Health & Fitness Memberships | Link | | <i>Our membership attrition rate pre-covid was very low at 2.53% - with an industry norm of 4 to 5%</i> |
| | | | Actif Household membership with access to bolt-on extras (Gym, classes, swim all times monthly DD) | £45.00 | £46.00 | Entitles 2 Adults and up to 4 Children to access unlimited Fitness suite, classes, and public swim sessions. Also suitable for students living in shared accommodation |
| | | | Actif Household additional membership monthly DD fee per child / person | £6.00 | £6.50 | |
| | | | <i>Fusion' Household £365 Membership (Gym, classes, swim all times monthly DD)</i> | £39.00 | £41.00 | <i>Not being sold anymore, but still in place for persons who signed up to this deal before it was replaced by Actif Household Membership. Price still live as members on this deal are being retained.</i> |
| | | | Platinum - Gym, classes, swim all times monthly DD for individuals | £35.00 | £36.00 | |
| | | | Corporate Platinum - Gym, classes, swim all times monthly DD for individuals | £30.00 | £31.00 | Price per person where businesses can get more than 5 employees to sign up. |
| | | | Synrgy Membership monthly DD (access to specified programme) | £23.60 | £24.20 | Deleted as available product |
| | | | Over 60's & Student Saver Scheme (Gym & Swim, classes) | £27.00 | £27.70 | |
| | | | Direct Debit Membership for Fitness Room at St Clears LC and Coedcae | £23.70 | £24.30 | Smaller rooms and offer compared to main sites |

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| | | | Actif Anywhere online classes - subscription per member Actif Anywhere bolt-on subscription (for existing members on a core DD subscription) | Link | £10.00 £7.50 | Monthly membership prices held until 1st Sept, along with school swim sessions, and specified club hire charges Classes and facility hires typically 55 mins unless stated Product introduced by EBM report Sept 2020. Provides a range of live and pre-recorded classes for members. Product introduced by EBM report Sept 2020 |
| | | | <u>Health & Fitness Administration (joining) fees</u> Administration Fee (for new / re-joining members) Actif Anywhere Online Administration Fee Household Membership Administration Fee Household Actif Anywhere Membership Online Administration Fee | £15.00 £10.00 £30.00 £20.00 | £15.00 £10.00 £30.00 £20.00 | These are the administration and joining fees charged to new or re-joining customers. Also apply for Broze (swim only memberships). As a service we sign up circa 200 members per month in normal times (pre covid) i.e. £36k pa for £15 admin fee. Some providers don't charge but have much higher attrition rates. Fee helps with retention - where people often freeze their membership rather than cancel to avoid re-join fee |
| | | | <u>Health & Fitness Products</u> Actif Towel Actif RFID Wristband Actif Water Bottle Actif RFID Button Actif Membership Card (Replacement) Actif Locker Coin Keyring Actif Gift Bundle (comprising towel, wristband, water bottle, button and Keyring) | £6.40 £5.00 £2.60 £2.00 £2.00 £1.10 £14.50 | £6.40 £5.00 £2.60 £2.00 £2.00 £1.10 £14.50 | Branded hand towel RFID is an electronic system that recognises the member upon entry RFID is an electronic system that recognises the member upon entry |
| | | | <u>Swimming</u> Adult Swim Session Junior Swim Session Family Swim Session (2 adults & 2 children) Inflatable Session | £4.90 £2.90 £12.70 £4.00 | £5.00 £3.00 £13.00 £4.10 | |

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| | | | FAST session | £6.00 | £6.20 | Monthly membership prices held until 1st Sept, along with school swim sessions, and specified club hire charges Classes and facility hires typically 55 mins unless stated FAST sessions are targeted coached programmes aimed at the competitive and triathlon sports with the new junior FAST targeting under 16s |
| | | | Junior FAST session | | £4.70 | |
| | | | Aquafit | £6.50 | £6.20 | |
| | | | <u>Swimming memberships</u> | | | |
| | | | Bronze - Swim All Times monthly DD adult | £25.00 | £25.60 | Price per person where businesses can get more than 5 employees to sign up. For existing members only, not available anymore. Annual one off fee |
| | | | Corporate Bronze - Swim All Times monthly DD | £22.00 | £22.60 | |
| | | | Annual Swim | £160.00 | £165.00 | |
| | | | FAST membership - charge per month | | £27.00 | |
| | | | Junior FAST membership - charge per month | | £24.70 | |
| | | | <u>Swimming Instruction</u> | | | |
| | | | Junior / Adult Lessons Stage 1-7 Direct Debit | £24.10 | £24.70 | Lessons last minimum of 30 minutes - prices per month |
| | | | Stage 8 (3 - 4.5 hours) | £43.50 | £44.60 | Delivered at club level |
| | | | Stage 9 (5 - 8 hours) | £51.20 | £52.40 | Delivered at club level |
| | | | Stage 10 (8.5 - 10.5 hours) | £51.20 | £52.40 | Delivered at club level |
| | | | Stage 11-12 (12-13.0 hours) | £61.40 | £62.90 | Delivered at club level |
| | | | Stage 11-12 (13.5-16.5 hours) | £66.50 | £68.10 | Delivered at club level |
| | | | Performance Stage (15-20 hours) | £76.80 | £78.60 | Delivered at club level |
| | | | One to One Lessons (Scheme) - per 30 mins | £15.20 | £15.60 | Additional time for swimmers on Learn to Swim scheme |
| | | | One to One Lessons (External) - per 30 mins | £43.00 | £25.00 | Private lesson. Reduced charge significantly as not generally sold - incentive to sell product post-Covid and aligns to fitness induction/review |
| | | | <u>School Swimming</u> | | | |
| | | | School Swim Session (per child) | £2.35 | £2.40 | To be implemented Sept 21, aligned to academic year |
| | | | Additional School Swim Instructor recharge | £16.00 | £16.40 | An option for schools to add to their school staff capacity if desired/required |

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| | | | | | | <i>Monthly membership prices held until 1st Sept, along with school swim sessions, and specified club hire charges Classes and facility hires typically 55 mins unless stated</i> |
| | | | <u>Lifeguard Course</u> | | | <i>All sites</i> |
| | | | Pool Lifeguard Qualification (per course) | £280.00 | £286.50 | Charges are tied to the fee structure published by the awarding body RLSS UK |
| | | | Automated External Defibrillator Training | £51.20 | £52.40 | |
| | | | <u>Health Suite</u> | | | New product |
| | | | Sauna (per 55 min session) | £7.40 | £7.60 | |
| | | | Health Suite & Swim session | £8.00 | £8.20 | |
| | | | Health Suite & Gym | | £9.30 | |
| | | | <u>*Facility Hire: Wet-side</u> | | | <i>20% discount applies for clubs block booking 10 or more sessions</i> |
| | | | Main Swimming Pool per Lane | £12.10 | £12.40 | £10 at Llandovery as shorter 20m lane rather than 25m |
| | | | Main Swimming Pool (1 lifeguard) per 55mins - Carmarthen LC | £96.80 | £99.20 | 25m x 8 Lane pool (calculated by lane cost x number of lanes) |
| | | | Main Swimming Pool (1 lifeguard) per 55mins - Llanelli LC | £72.60 | £74.40 | 25m x 6 Lane Pool |
| | | | Main Swimming Pool (1 lifeguard) per 55mins - AVL C | £60.50 | £62.00 | 25m x 5 Lane Pool |
| | | | Main Swimming Pool (1 lifeguard) per 55mins - Llandovery Pool | £43.00 | £40.00 | 20m x 4 Lane Pool |
| | | | Small Swimming Pool (1 lifeguard) per 55mins | £36.30 | £37.20 | At CLC; AVL C; LLC |
| | | | Small Swimming Pool (1 lifeguard) per 55mins | £29.20 | £29.90 | Llandovery (smaller pool) |
| | | | <u>*Facility Hire: Dry-side</u> | | | <i>20% discount applies for clubs block booking 10 or more sessions</i> |
| | | | Indoors | | | |
| | | | Sports Hall - Full per 55 mins | £46.40 | £47.50 | CLC / NCELC / LLC (Half of double hall); AVL C |
| | | | St Clears Sports Hall - Full per 55 mins | £31.30 | £37.50 | Smaller sportshall |
| | | | Llanelli LC Double Sports Hall | £92.60 | £95.00 | |
| | | | Llandovery LC Small Hall | | £25.00 | New product, price kept low to build interest in business for first year |
| | | | Small Hall/Dance Studio | £36.60 | £37.50 | Including CLC Judo Hall |
| | | | Conference room (All day) | £135.00 | £140.00 | CLC |
| | | | Conference room Morning/Afternoon/ Evening | £70.00 | £76.00 | CLC |

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| | | | Multipurpose / Function / Activity Room Short Tennis / Badminton / Tennis - per court, 55 mins Squash / Table Tennis - per court, per 40 mins | £24.00 £9.30 £7.00 | £24.60 £9.60 £7.20 | Monthly membership prices held until 1st Sept, along with school swim sessions, and specified club hire charges Classes and facility hires typically 55 mins unless stated Reduced by 10% for each additional hour booked - New offer* |
| | | | Outdoor - Athletics Track Athletic Track (club - per hr) Athletic Track (per person per hr usage) Athletic Track Steward (1 Hour) Athletic Track Steward (Half Hour) 1/2 day hire of track (4 hrs): NGB / Club / HE&FE Full day hire of track (8hrs): NGB / Club / HE&FE | £48.00 £6.00 £16.00 £8.00 | £61.40 £6.20 £16.40 £8.20 | <i>20% discount applies for clubs block booking 10 or more sessions</i> Equates to £49.12 per/Hr for block bookings. General charge comparable with similar facilities across Wales and UK and reflective of facilities/services whilst considering sustainability of main hirer(s) i.e. club income via membership base and charge per person per session. For individual bookings An option for bookers to add to their club/school/org capacity if desired/required. Primarily to support athletics meetings £176.00 Standard charge would be £195.00; Schools charge £150.00 £293.00 Standard charge would be £390.00; Schools charge £240.00 |
| | | | Outdoor - Grass Football pitch Football pitch - middle of track | £38.00 | £38.90 | <i>20% discount applies for clubs block booking 10 or more sessions</i> CLC |
| | | | Outdoor - All Weather pitches All weather pitch - full size 2G (Carmarthen, Amman Valley) Half Pitch 2G All Weather pitch All Weather pitch - small 2G Llanelli LC Full Red Gravel Pitch (without lights) Half Red Gravel Pitch (without lights) All weather pitch - full size 3G (Penrhos School, Llanelli. Also proposed at Amman Valley LC) | £60.00 £36.00 £24.70 £36.80 £19.50 £78.60 | £61.40 £36.90 £25.30 £38.90 £23.30 £80.50 | <i>20% discount applies for clubs block booking 10 or more sessions</i> 2G pitch is sand filled and suitable for Hockey and Soccer training (and junior Soccer matches only) Smaller than half pitch dimensions Coedcae site (annual increase slightly above inflation to bring charge closer to 2G pitch hire charges) Coedcae site (annual increase slightly above inflation to bring charge closer to 2G pitch hire charges) 3G pitch is suitable for contact sports such as Rugby and Soccer matches. Higher costs to maintain, licence and replace, plus charges in line with other comparable 3G pitches, e.g. Coleg Sir Gar |

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| | | | Half Pitch 3G All Weather pitch | £47.20 | £48.30 | <p>Monthly membership prices held until 1st Sept, along with school swim sessions, and specified club hire charges</p> <p>Classes and facility hires typically 55 mins unless stated</p> <p>Popular with teams sharing facilities for Winter training. Agreed with local football leagues to support completion of fixtures due to waterlogged pitches etc, whilst trying to keep charge affordable when compared with normal match fees. Normally weekend slots.</p> |
| | | | Match hire - for 3G | £94.30 | £96.50 | |
| | | | Outdoor - Courts and Multi Use Games Areas (MUGA) | | | <p><i>20% discount applies for clubs block booking 10 or more sessions</i></p> <p>Standardised price</p> |
| | | | Outside Netball Court, per 55 min and MUGA 55Mins | £23.20 | £18.20 | |
| | | | Tennis - per court, 55 mins | £9.30 | £9.60 | |
| | | | Outdoor - Changing Rooms | | | |
| | | | Changing Facilities | £21.50 | £22.00 | |
| | | | Changing Facilities (per person) | £2.90 | £3.00 | |
| | | | <u>Children's Birthday Parties</u> | | | |
| | | | Per Child | £10.20 | £10.50 | Minimum of 10 children for dryside & minimum of 15 children wetside |
| | | | <u>Leisure Saver Scheme</u> | | | |
| | | | Actif Saver Card (12 months) | £14.00 | £15.00 | Annual fee which then gives 10% discount on paid activity at all times. |
| | | | Actif Super Saver Card - Benefits (12 Months) | £14.00 | £15.00 | Annual fee which gives 40% discount off-peak and 10% at all other times (Concession applies for Students; 50+; and those on benefits) |
| | | | 7 day leisure centre membership - Adult | £15.90 | £18.60 | Price based on 3 x fitness session cost |
| | | | 7 day leisure centre membership - Child (<18) | £10.80 | £9.00 | Price based on 3 x fitness session cost |
| | | | 7 day leisure centre membership - Family (up to 2 adults and 2 children) | £26.60 | £27.60 | Price based on 3 x fitness session cost |
| | | | <u>Equipment Hire Charges</u> | | | |
| | | | Squash Racket Hire | £3.20 | £3.20 | Under review during 21-22 as minimal uptake |
| | | | Badminton Racket Hire | £3.20 | £3.20 | |
| | | | Short Tennis Racket | £3.20 | £3.20 | |
| | | | Table Tennis Bat Hire | £3.20 | £3.20 | |
| | | | Tennis Racket Hire | £3.20 | £3.20 | |
| | | | Football Hire | £3.20 | £3.20 | |

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| | | | <u>Children's Instructed Sessions</u> | | | |
| | | | Junior Activity Session | £4.00 | £4.10 | Multi sports, soccer, netball etc |
| | | | Direct Debit 'Active Young People' sessions | £16.00 | £16.40 | Monthly charge for Junior activity sessions for sports based activities and dry-side coached courses |
| | | | <u>Softplay Adventure Area</u> | | | |
| | | | Play Zone (per 55 mins) under 3 year olds | £2.20 | £2.30 | Play centre at Carmarthen Leisure Centre |
| | | | Play Zone (per 55 mins) 3 year olds and over | £3.80 | £3.90 | |
| | | | <u>Holiday Activity Programmes</u> | | | |
| | | | Full Day | £25.00 | £25.60 | With food |
| | | | Weekly | £112.50 | £115.20 | With food |
| | | | Full Day | £21.00 | £21.50 | Without food |
| | | | Weekly | £94.50 | £96.75 | Without food |

Note on Facility Hire: Where a customer applies to hire a facility on a commercial basis, the cost can be charged at up to 2.5 times that of the normal hire rate. Charitable organisations may apply for up to 50% reduction for fundraising events, as can partners such as health, education, etc. This will require approval by the Sport & Leisure Management Team, and will be minuted and consistent

Due to the commercial market that Sport & Leisure facilities operate within, it will be necessary to set offers at relevant times in the year and set 'bolt-on' options to allow customers that purchase selected combinations of products pre-set discounts. Where this is the case, this will require approval by the Head of Service and Sport & Leisure Management Team. Will be minuted and consistent