



Scrutiny measures & actions full monitoring report Community scrutiny - Quarter 1 2017/18

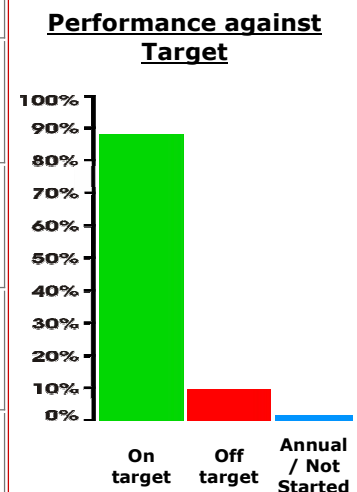


Filtered by:

Organisation - Carmarthenshire County Council
Source document - Well-being Objectives 2017-18

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
2. Help children live healthy lifestyles (Childhood Obesity)	Actions	1	1	0	0	N/A	0	100%	25%
	Measures	3	0	1	0	0	2	0%	
5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of	Actions	12	11	1	0	N/A	0	92%	88%
	Measures	4	3	1	0	0	0	75%	
6. Create more jobs and growth throughout the county	Actions	27	27	0	0	N/A	0	100%	89%
	Measures	9	5	4	0	0	0	56%	
7. Increase the availability of rented and affordable homes	Actions	1	1	0	0	N/A	0	100%	80%
	Measures	4	3	1	0	0	0	75%	
8. Help people live healthy lives (tackling risky behaviour & Adult obesity)	Actions	5	5	0	0	N/A	0	100%	100%
	Measures	2	2	0	0	0	0	100%	
9. Support good connections with friends, family and safer communities	Actions	1	1	0	0	N/A	0	100%	100%
10. Support the growing numbers of older people to maintain dignity and independence in their later	Measures	1	1	0	0	0	0	100%	100%
11. A Council wide approach to support Ageing Well in Carmarthenshire	Actions	6	6	0	0	N/A	0	100%	100%
12. Look after the environment now and for the future	Actions	19	19	0	0	N/A	0	100%	90%
	Measures	2	0	2	0	0	0	0%	
14. Promote Welsh Language & Culture	Actions	3	3	0	0	N/A	0	100%	100%
15. Better Governance and Use of Resources	Actions	2	2	0	0	N/A	0	100%	100%
Overall Performance	Actions and Measures	102	90	10	0	0	2	88%	



OFF TARGET



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Theme: 12. Look after the environment now and for the future							
Sub-theme: A. Address requirements of the Environment (Wales) Act 2016							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of all planning applications determined in time PAM/018	Not applicable		New measure	Target: 70.00 Result: 65.40 Calculation: (240÷367) × 100	Target: 72.00	Target: 75.00	Target: 75.00
Comment	The division has been undergoing a restructure and realignment process and this has impacted upon officer workloads. Additionally, recent changes to legislation have seen the introduction of 'extension of time' protocols that enable the Authority to more accurately reflect 'officer time' taken. These have not been utilised consistently given the lack of clarity and guidance over their usage. Applications requiring legal agreement, including Unilateral Undertakings, have also been the subject of certain delays in finalising these agreements. The measure is unlikely to improve until Qtr. 3 and 4						
Remedial Action	The restructure of the unit will introduce a more specific focus on performance management, whilst instruction is given as to the protocols to be followed in relation to those applications requiring an extension of time. A template has now been produced for Unilateral Undertakings which should see less delay in this area over the coming months.						
Service Head: Llinos Quelch			Performance status: Off target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of planning appeals dismissed PAM/019	Not applicable		New measure	Target: 66.00 Result: 33.33 Calculation: (2÷6) × 100	Target: 67.00	Target: 68.00	Target: 69.00
Comment	The results include appeals upheld where Committee decision was made against officer recommendation. Target is achieved in the absence of these.						
Remedial Action	Recent Member training undertaken for new Planning Committee has included reference to the need to ensure that all reasons for refusal are robust and defensible, and that clear and justified reasons will always be required in circumstances where officer recommendation is set aside.						
Service Head: Llinos Quelch			Performance status: Off target				



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Theme: 2. Help children live healthy lifestyles (Childhood Obesity)							
Sub-theme: A. Increase physical activities for children							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of attendances at Sporting Opportunities facilitated by Sport & Leisure Officers 3.4.2.8	Not applicable		Q1: 13799 End Of Year: 211701	Target: 14489 Result: 10038	Target: 81884	Target: 152433	Target: 222286
Comment	Participation registers not received until recently(end of term)figures to be checked and confirmed. Totals in July will account for shortfall from 1st qtr.						
Remedial Action	Check process with Primary Schools, adjustment in qtr 1 to qtr 2 in next years profile.						
Service Head: Ian Jones			Performance status: Off target				



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ACTIONS - Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of			
Sub-theme: B. Preventing Poverty			
Action	12542	Target date	31/03/2018
Action promised	We will provide pre-tenancy support and identify, at an early stage, those tenants who may struggle to make their rent payments on time.		
Comment	This is a new area of work. We have been successful in obtaining external funding for a Project Officer (Leader funding under the theme –Exploring new ways of providing non-statutory service delivery Project name, Pre-tenancy training programme.) The post is being advertised. The project is integral to the re-structure of Housing ,Public Protection and Care and Support Services which is well underway. The re-structure will involve the allocation of dedicated resources within Housing Options and Advice.		
Remedial Action	The post is currently being advertised. Once we have someone in post we can then work on an action plan to deliver the support needed to our tenants.		
Service Head: Robin Staines		Performance status: Off target	



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Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of
Sub-theme: C. Helping people into work

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of accredited qualifications achieved by residents attending Employment related courses within the Communities First and associated programme areas EconD/022	Not applicable		New measure	Target: 60 Result: 48	Target: 130	Target: 200	Target: 300
Comment	This target was not achieved. The team also deliver training that is not accredited. The number of referrals has also been lower from partner organisations.						
Remedial Action	A comprehensive training programme has been designed through consulting with partners, other employability programmes and residents to identify individual needs. The programme will be delivered from September so I anticipate that we will be on target next quarter.						
Service Head: Wendy S Walters			Performance status: Off target				⊘



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Theme: 6. Create more jobs and growth throughout the county							
Sub-theme: D. Overarching Performance Measures							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Jobs created with Regeneration assistance EconD/001	Not applicable		Q1: 26.5 End Of Year: 253.5	Target: 15.0 Result: 8.0	Target: 30.0	Target: 45.0	Target: 282.0
Comment	8 jobs created to date via the Parry Thomas Centre and Carmarthenshire Rural Enterprise Fund Projects. Work progressing on several other initiatives and projects that will deliver targets in following quarters.						
Remedial Action	Work on-going with businesses and projects to ensure that annual target figure will be achieved later in the financial year.						
Service Head: Wendy S Walters				Performance status: Off target			☹
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of people placed into jobs with Regeneration assistance. EconD/003	Not applicable		New measure	Target: 70 Result: 42	Target: 140	Target: 210	Target: 280
Comment	To date 42 individuals have been placed into jobs with regeneration assistance via Workways, Un Sir Gar and Communities First programmes.						
Remedial Action	Plans and initiatives are in place via Communities First, Workways and Un Sir Gar Programmes to increase referrals in future quarters that will ensure annual targets are achieved.						
Service Head: Wendy S Walters				Performance status: Off target			☹
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of people placed into training with Regeneration assistance. EconD/004	Not applicable		New measure	Target: 250 Result: 71	Target: 500	Target: 750	Target: 1187
Comment	71 individuals have received training to date via the Workways+ and communities first programmes. Initial low engagement numbers with programme but plans in place to increase engagement numbers later in the year						
Remedial Action	Plans in place to deliver new initiatives / plans with a view to increasing engagement numbers later in the year.						
Service Head: Wendy S Walters				Performance status: Off target			☹
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of people helped into volunteering with Regeneration assistance EconD/005	Not applicable		New measure	Target: 250 Result: 233	Target: 500	Target: 750	Target: 1132
Comment	233 individuals have been helped into volunteering to date via the Workways+, Un Sir Gar and communities first programmes during the 1st quarter of 2017/18.						
Remedial Action	Plans are in place to increase engagement numbers later in the year						
Service Head: Wendy S Walters				Performance status: Off target			☹



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Theme: 7. Increase the availability of rented and affordable homes							
Sub-theme: A. Affordable Homes Delivery Plan							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of empty private properties brought back into use PAM/013	11.77	6.41	Q1: 1.88 End Of Year: 6.53	Target: 1.12 Result: 0.90 Calculation: (24 ÷ 2667) × 100	Target: 3.19	Target: 4.50	Target: 6.75
Comment	As the PI definition has changed this year and an additional PI has been created (PAM/014), during the 1st Quarter we have invested time into our procedures and IT system configuration in order to suit best practise. This investment in time has had a slight knock on effect on the PI's performance for Quarter 1. However the new procedures will pay dividends for the remainder of the year. Fully expect to achieve End of Year Target.						
Remedial Action	New procedures and PI understanding is now clear. Fully expect to hit End of Year Target.						
Service Head: Robin Staines	Performance status: Off target						

ON TARGET ETC.



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Theme: 10. Support the growing numbers of older people to maintain dignity and independence in their later
Sub-theme: D. Interventions to maximise independence

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to deliver a Disabled Facilities Grant PAM/015	190	235	Q1: 163 End Of Year: 167	Target: 165 Result: 159 Calculation: 3658 ÷ 23	Target: 165	Target: 165	Target: 165
Service Head: Robin Staines			Performance status: On target				



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ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire			
Sub-theme: A. Age Friendly Communities			
Action	12628	Target date	31/03/2018
Action promised	We will undertake a review to determine the present condition of care homes and sheltered housing.		
Comment	We have completed a stock condition survey of our care homes and sheltered schemes. The results of this are currently being analysed and an interim report will be produced once the data has been verified. A working group has been set up to compare the Carmarthenshire Home Standard with potential new standards which will then be used in conjunction with the results of the condition survey and the housing needs data to future proof our stock for the needs of our population within Carmarthenshire.		
Service Head: Robin Staines		Performance status: On target	



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ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire			
Sub-theme: C. Falls Prevention			
Action	12635	Target date	31/03/2018
Action promised	We will ensure a range of targeted physical activity interventions are put in place across the life course to increase the activity levels of those who are inactive or at risk of becoming inactive		
Comment	<p>Strategic Health Group formed, from a cross-section of key staff within and linked to the Sport & Leisure Services Section led by manager with responsibility for Health-related activity.</p> <p>Group has segmented the stages of life and analysed the physical health-related education, physical activity opportunities and awareness of these opportunities at each stage. The results of this have helped identify risk areas, where the group have set about planning and implementing interventions to address where possible.</p> <p>Examples of interventions implemented include:</p> <ul style="list-style-type: none"> - Baby let's move (pre & post natal programme to address obesity linked to pregnancy) - Early years programmes such as 'Actif Story Time', Expansion of 'Learn to Swim' programme down to 4 months old, SKIP ('Successful Kinaesthetic Instruction for Pre-schoolers' which is a cognitive catch up programme targeted at children in deprivation). - Adolescent Girls programmes via a) focus groups of girls who have disengaged from PE and school sport and b) larger groups of girls via a female 'role model' being put in place to mentor young females through a 10 week physical activity journey. - 'Walking hockey' as a means of re-engaging past hockey participants of all adult ages, including older adult. - The 'National Exercise Referral Scheme' (NERS) – attracting circa 1200 referrals from medical practitioners to provide a 16 week structured physical activity programme to improve their quality of life. This includes referrals relating to cardiac, respiratory, mental health, obesity, cancer and stroke. - Additional resource allocated to put programmes in place to reduce the risk of frailer older adults falling. Settings include community, residential care and assisted living complexes. <p>Pilots underway include:</p> <ul style="list-style-type: none"> - Intervention programme targeted at addressing childhood obesity: using the national 'Child Measurement Programme' statistics and additional metrics to prioritise schools and provide them with a physical activity, nutrition and educational support package to improve the lifestyle of children and their families. - Falls-related intervention programme whereby settings receive direct delivery, training, support and mentoring from our staff to increase confidence, promote independence, increase social interaction and help reduce the risk of falling. <p>Future projects include:</p> <ul style="list-style-type: none"> - Potential roll-out of above (outcomes and resource permitting) - Interventions for adults between 25 and 65 yrs. 		
Service Head: Ian Jones	Performance status: On target		



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ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire		
Sub-theme: D. Opportunities for employment & new skills		
Action	12639	Target date 31/03/2018
Action promised	We will deliver computer classes at libraries throughout the County	
Comment	141 sessions this quarter with 1410 attendees. Courses include ipad, tablet and PC sessions covering areas such as Universal credit, learn-direct and introductory computer classes.	
Service Head: Ian Jones		Performance status: On target
Action	12640	Target date 31/03/2018
Action promised	We will co-ordinate the signposting of digital activity across the County for older people	
Comment	<p>We will co-ordinate the signposting of digital activity across the County for older people. In conjunction with the delivery of the existing LEADER Digital programme, Digital Opportunities are encouraged with all ages and skill levels.</p> <p>A list of Digital Access points (places to get online across Carmarthenshire) and a Digital resources worksheet demonstrating Digital resources for older clients has been developed and distributed via partner organisations. Public facing events have been held in Carmarthen, Pontyberem, Ammanford and Llanelli</p> <p>Partnerships have been developed with organisations supporting older clients: Regional Skills and Learning Partnership - are Evaluating courses for research and workforce development routes to develop older people's Digital skills. The Over 50s Network - have Digital coordination stands at various events. CAVS - Promoting Digital support and resources at events (Funding, 3rd Sector Forum), signposting of KITE,(the "Keep in touch IT programme" for the over 50s) activity. Prime Cymru - Supported to deliver the Learn my Way Digital inclusion programme. Age Cymru - Bid construction support. Digital Communities Wales - Promotion of Digital events. Library Service - Currently, older people requesting Digital support are referred to the Library service (who provide general Digital support). The plan is to support Library staff by providing training to deliver Learn my Way online courses over the summer period. We will utilise the 50+ forum to develop a mechanism for coordination of Digital Services.</p>	
Service Head: Wendy S Walters		Performance status: On target



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ACTIONS - Theme: 11. A Council wide approach to support Ageing Well in Carmarthenshire			
Sub-theme: E. Loneliness & Isolation			
Action	12644	Target date	31/03/2018
Action promised	We will develop the Actif Sir Gar programme to support healthy lifestyles and provide opportunities to make friends and socialise.		
Comment	<p>Health & Activity Coordinator provides additionality to the existing County wide specialist exercise programme delivered by the National Exercise Referral (NERS) team of instructors in the Local Authority's Leisure department which promotes health outcomes for those individuals diagnosed with chronic conditions. This is an evidence base project in relation to reducing injurious falls in older adults and its impact on maintaining independence, reducing the need for formal commissioned care and risk of hospital admission:</p> <ul style="list-style-type: none"> • Establish evidence based clinical exercise pathways for older adults and frailer older adults County wide • Compliment and integrate with the National Exercise Referral Scheme (NERS) in order to develop a robust exercise based exercise continuum addressing key health agendas • Liaise with strategic partners within the Health Board to ensure safe exercise pathways for clinical populations (e.g. falls, stroke, heart failure, COPD and Osteoporosis) • Develop and deliver an outreach specialist exercise programme for older, frailer Identify opportunities for development, pilot programmes in order to extend and increase exercise opportunities to hard to reach groups. • Identify opportunities for development, pilot programmes in order to extend and increase exercise opportunities to hard to reach groups. <p>The programme now offers bespoke evidence based and therapeutic exercise programmes to individuals which recognises the heterogenic needs of the frail elderly secondary to multi morbidity. Evidence based strength and balance programmes ('Otago' and 'Postural Stability Intervention') are now provided in community venues across Carmarthenshire.</p> <p>How will people be better off as a result? (Quality and Quantity of effect)</p> <ul style="list-style-type: none"> • The post will contribute towards reduced falls risk in the community. • Empower the individuals to live independently for longer. • Improve the quality of life clients * Improve Healthy Lifestyles * Provide opportunities to socialise 		
Service Head: Ian Jones		Performance status: On target	
Action	12645	Target date	31/03/2018
Action promised	We will support inclusion by ensuring all sheltered housing residents continue to benefit from Wi-Fi internet provision and IT training		
Comment	We have trained 3 supported housing officers as digital champions to support tenants with digital inclusion. We will continue to train more officers as digital champions and encourage tenants to support each other with IT skills when appropriate.		
Service Head: Robin Staines		Performance status: On target	



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ACTIONS - Theme: 12. Look after the environment now and for the future			
Sub-theme: A. Address requirements of the Environment (Wales) Act 2016			
Action	12647	Target date	31/03/2018
Action promised	We will review the Planning Enforcement and Conservation function within the Planning Division to ensure that it can deliver its responsibilities under the Environment Act		
Comment	Staff consultation with regards restructure has been completed. New Structure has been approved. New Heritage Team and new Enforcement Team to be established during Q2.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12648	Target date	31/10/2017
Action promised	We will monitor planning permission granted and refused for development on C1 and C2 floodplain (Annual Performance Report (Planning): SD4)		
Comment	The Annual Performance Reports (APR) monitor the outcome in relation to this and other national Sustainable Development indicators. The initial finding within the draft APR 2017 in relation to SD4 is as follows: No. residential units that did not meet all TAN 15 tests which were Granted permission - 0 residential units (0ha non-residential units) No. residential units that did not meet all TAN 15 tests which were Refused permission on flood risk grounds - 16 residential units No. residential units that met all TAN 15 tests which were Granted permission - 34 residential units		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12649	Target date	31/10/2021
Action promised	We will continue to deliver the Caeau Mynydd Mawr Special Area Conservation (SAC) Marsh Fritillary project, consistent with Supplementary Planning Guidance (SPG), which aims to ensure the management of at least 100ha of Marsh Fritillary habitat in perpetuity.		
Comment	Management agreements with 17 owners, contracts let for works to be carried out, and on-going work taking place at several sites. Grazing being managed on several sites. Application for TIC award submitted. Translocation of Succisa rich areas that will be affected by the Phase 2 of the Cross Hands link road is planned, with areas identified for translocation already mapped.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12650	Target date	31/03/2018
Action promised	We will take into account the requirements of the Environment Act when implementing and monitoring the adopted Local Development Plan (LDP) and in the process of determining planning applications.		
Comment	The annual monitoring of the LDP is required to consider contextual changes emerging through national legislation. In this respect the implications of the Environment (Wales) Act have been fully considered, and the Plan is considered compliant. Future reviews of the LDP will consider any specific amendments which may be required as part of the revision process.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12651	Target date	31/10/2017
Action promised	We will produce and publish the Annual Monitoring Report (AMR) in relation to the LDP and ensure that the implications of the Act are addressed.		
Comment	The 2nd AMR 16/17 is currently in the Local Authority` sreporting cycle and will be submitted to the WG and posted on the website by the regulatory deadline of the 31st October.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12652	Target date	31/03/2018
Action promised	We will continue to develop the internal Planning Consultancy support provided to departments developing schemes that require planning permission.		
Comment	The provision of the Consultancy offer is currently on-going. Consideration is currently being given to its future scope and remit.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12653	Target date	31/03/2018
Action promised	We will continue to the progress a Community Infrastructure Levy (CIL) Charging Schedule and supporting evidence (including ecological needs) in informing future consultations and Council deliberation.		
Comment	Currently subject to a report in the political cycle. Progress update in relation to CIL will be deliberated by County Council on the 20th Sept 2017.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12654	Target date	31/03/2018
Action promised	We will prepare and publish for consultation prior to adoption a Local Development Order for Llanelli Town Centre as part of a co-ordinated strategic approach to regeneration within the town centre.		
Comment	Central to the preparation of the LDO and its publication for consultation is the availability of a robust and defensible evidence base and statutory provisions underpinning its designation. This work is on-going and will be published concurrent with the consultation.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12655	Target date	31/03/2018
Action promised	We will continue to monitor and where appropriate manage the use of monies raised through developer contribution including s106 agreements. As a consequence we will ensure monies are appropriately used and that there is an efficient turn around in the use of funds, especially ecological enhancements for resilient ecosystems.		

Comment	Work is on-going with both financial contributions collected and utilised in accordance with relevant procedures and the provisions of the legal agreements. Some of these payments relate directly ecological enhancements		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12656	Target date	31/03/2018
Action promised	We will improve working relationships and develop Service Level Agreement with other Local Authority partners through the continued identification of "better ways of working", prioritising the Minerals and Waste service in order to provide a more efficient and effective service to our customers.		
Comment	A re-configuration of the Minerals & Waste Unit is underway to facilitate SLA delivery. JE has been completed and Delegated Report written. Funding is in place. A draft SLA has been agreed with Ceredigion County Council, discussions with Bridgend County Borough Council are at an advanced stage, initial discussions have been held with City of Swansea Council and Blaenau Gwent County Borough Council. Some interest has been shown by Rhondda Cynon Taf County Borough Council.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12657	Target date	31/10/2017
Action promised	No development will take place which affects the integrity of Natura 2000 sites (LDP Monitoring Policy Target 30)		
Comment	The Draft 2nd AMR 16/17 indicates that no planning applications have been approved which affect the integrity of Natura 2000 sites during the AMR period.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12658	Target date	31/10/2017
Action promised	No development will take place which affects the integrity of a designated site for nature conservation (LDP Monitoring Policy Target 31)		
Comment	The Draft 2nd AMR 16/17 indicates that no planning applications have been approved which affect the integrity of designated sites for nature conservation during the AMR period.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12659	Target date	31/10/2017
Action promised	No development will take place which results in detriment to the favourable conservation status of European protected species, or significant harm to species protected by other statute (LDP Monitoring Policy Target 32)		
Comment	The Draft 2nd AMR 16/17 provisionally indicates that no planning applications were approved contrary to the advice of NRW or the Council's ecologist.		
Service Head:	Llinos Quelch	Performance status: On target	
Action	12660	Target date	31/10/2017
Action promised	We will monitor various sustainability objectives set out in the Sustainability Appraisal/Strategic Environmental Assessment Monitoring Section of the LDP Annual Monitoring Report (covers sustainability, biodiversity, air quality, climate factors, water, minimising use of finite resources, promoting waste hierarchy, soil, etc.)		
Comment	The Draft 2nd AMR 16/17 provisionally indicates that no planning applications were approved contrary to the advice of NRW or the Council's ecologist.		
Service Head:	Llinos Quelch	Performance status: On target	



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ACTIONS - Theme: 12. Look after the environment now and for the future			
Sub-theme: B. Biodiversity & Resilience of Ecosystems Duty			
Action	12661	Target date	31/05/2019
Action promised	Within the Environment Department we will implement our 12 point Action Plan, for the Environment (Wales) Act 2016 (2017-19)		
Comment	Monitoring and reporting due in Q2		
Service Head: Llinos Quelch		Performance status: On target	
Action	12662	Target date	31/03/2018
Action promised	We will further develop the Environment Act Forward Plan, with other departments for 2018/19.		
Comment	Discussion during this quarter with the Leisure team.		
Service Head: Llinos Quelch		Performance status: On target	



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ACTIONS - Theme: 12. Look after the environment now and for the future			
Sub-theme: C. Renewable Energy			
Action		Target date	
	12668		31/03/2018
Action promised	We will monitor planning permission granted for renewable and low carbon energy development during the year. (Annual Performance Report (Planning): SD2)		
Comment	<p>The Draft 2nd AMR 16/17 indicates that planning permission has been granted for schemes that have the potential to contribute a total of 17.306 MW of renewable energy within the County. This can be broken down as follows:</p> <p>Wind: 0.106 MW Solar: 8 MW Hydro: 0.10 MW Other: 9.10MW</p> <p>The intention of the target is to build upon the existing renewable energy permitted in the County each year. It should however be noted that this indicator is monitored for information purposes only.</p>		
Service Head: Llinos Quelch		Performance status: On target	
Action		Target date	
	12669		31/03/2018
Action promised	We will increase the amount of energy produced in the county from renewable sources (LDP Monitoring Policy Target 26)		
Comment	<p>The Draft 2nd AMR 16/17 indicates that planning permission has been granted for schemes that have the potential to contribute a total of 17.306 MW of renewable energy within the County. This can be broken down as follows:</p> <p>Wind: 0.106 MW Solar: 8 MW Hydro: 0.10 MW Other: 9.10MW</p> <p>The intention of the target is to build upon the existing renewable energy permitted in the County each year. It should however be noted that this indicator is monitored for information purposes only.</p>		
Service Head: Llinos Quelch		Performance status: On target	
Action		Target date	
	12670		31/03/2018
Action promised	We will produce Supplementary Planning Guidance (SPG) on General Renewable Energy (LDP Monitoring Policy Target 27)		
Comment	The delivery of this target has been delayed. This is due to the LPA needing to produce a Landscape Capacity and Sensitivity Study. That study is need in order to facilitate the content of the SPG.		
Service Head: Llinos Quelch		Performance status: On target	



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ACTIONS - Theme: 14. Promote Welsh Language & Culture			
Sub-theme: D. Culture & Heritage			
Action	12642	Target date	31/03/2018 (original target 30/09/2017)
Action promised	We will start to implement our Libraries Development plan 2017 – 2022 and as part of that plan roll out the new mobile library service and plan to house Carmarthenshire's Archive collection in appropriate accommodation at Carmarthen library.		
Comment	New routes underway, with new fleet expected to be operational by August 17. Partnerships agreed in order to roll-out additional services e.g. Universal credit, JCP etc.		
Service Head:	Ian Jones	Performance status:	On target
Action	12705	Target date	31/03/2018 (original target 31/12/2017)
Action promised	We will develop the 'Stordy Digidol' digital project to widen access to our County's collections and cultural services		
Comment	<ul style="list-style-type: none"> Working group has been established between Libraries, Archives and Museums Meeting has taken place and Libraries, Archives and Museums were asked to highlight their own top 5 'Priority Collections'. The result of this information will illustrate whether a need for updating images/scanning will be required or if some of the items are already 'digitised' so as to avoid duplication of work Stordy Digidol has reached the 'testing stage' of populating images and inputting metadata All group members to visit and provide feedback on using the website both as a user and 'backend' A draft 'How to Digitise' manual has been created. This will assist in digitise items from differing formats and to keep consistency and quality checks for Libraries, Archives & museums. Website address has been purchased 		
Service Head:	Ian Jones	Performance status:	On target
Action	12943	Target date	31/03/2018
Action promised	We will work towards obtaining approval of the five year plan for our Museums and as part of that plan develop the concept of a collections centre for the County		
Comment	Museums Strategy 2017-22 approved by Executive Board on the 31/7/17. Funding secured from MALD to review requirements of a collections store. Will work with corporate Property to find a suitable location in due course		
Service Head:	Ian Jones	Performance status:	On target



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ACTIONS - Theme: 15. Better Governance and Use of Resources			
Sub-theme: C. Making a Difference			
Action	12449	Target date	31/03/2018
Action promised	We will review the Council's policy on the disposal of surplus property and ensure its alignment to regeneration priorities		
Comment	Policy has been reviewed and revised policy drafted		
Service Head: Wendy S Walters		Performance status: On target	



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ACTIONS - Theme: 15. Better Governance and Use of Resources			
Sub-theme: D. Making sure we achieve what we set out to do			
Action	12852	Target date	31/03/2019
Action promised	We will produce a long term Digital Service Plan which allows tenants to do their business online. Making sure systems are developed to deliver better information.		
Comment	We are looking to produce a long term vision of what digital services would look like the Division, and how we will interact with service users.		
Service Head: Robin Staines		Performance status: On target	



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ACTIONS - Theme: 2. Help children live healthy lifestyles (Childhood Obesity)			
Sub-theme: A. Increase physical activities for children			
Action	12493	Target date	31/01/2018 (original target 30/11/2017)
Action promised	We will review and launch an overhauled suite of party packages and a progressive term-time activity programme for children that puts a pathway in place to develop the physical literacy of future generations.		
Comment	Significant research and shaping has been carried out, with proposed pathway approved. A term-time activity pilot is now underway, due to be complete by the end of July, which will result in the new activity programme being in place from September. The party package will be revamped shortly after, with January implementation.		
Service Head:	Ian Jones	Performance status:	On target



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Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of
Sub-theme: B. Preventing Poverty

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Percentage of households successfully prevented from becoming homeless PAM/012	Not applicable		New measure	Target: 65.0 Result: 66.7 Calculation: (64 ÷ 96) × 100	Target: 65.0	Target: 65.0	Target: 65.0
Service Head: Robin Staines			Performance status: On target				



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ACTIONS - Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of
Sub-theme: B. Preventing Poverty

Action	12543	Target date	31/03/2018
Action promised	We will develop a scheme to introduce energy efficient LED lighting to tenant's homes, which together with other schemes, will help to alleviate fuel poverty.		
Comment	A project plan has been devised to start in September. We are in the process of identifying households that would directly benefit from the pilot so that we can assess the benefits of the scheme		
Service Head: Robin Staines		Performance status: On target	



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Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of
Sub-theme: C. Helping people into work

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of adults that feel more positive with improved confidence about seeking work after receiving employability support through Communities First and associated programmes EconD/020	Not applicable		New measure	Target: 100 Result: 100 Calculation: (75÷75) × 100	Target: 100	Target: 100	Target: 100
Service Head: Wendy S Walters			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of residents that feel more confident in using a computer and gaining IT skills after receiving digital inclusion support through Communities First and associated programmes EconD/021	Not applicable		New measure	Target: 100 Result: 100 Calculation: (56÷56) × 100	Target: 100	Target: 100	Target: 100
Service Head: Wendy S Walters			Performance status: On target				



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ACTIONS - Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of			
Sub-theme: C. Helping people into work			
Action	12545	Target date	31/03/2018
Action promised	We will provide targeted support and advice to tenants that are directly impacted by Welfare Reform changes, working closely with other agencies.		
Comment	This form Since the Welfare Reforms were announced we have been supporting our tenants through the changed. In March 2018 Universal Credit is expected to be rolled out in Carmarthenshire. In preparation we have been meeting DWP Job center plus to understand how UC has worked in other areas. We have also seconded an officer to work on planning for UC roll out.		
Service Head:	Robin Staines	Performance status:	On target
Action	12547	Target date	31/03/2018
Action promised	Through the Communities First, Communities for Work and Lift programmes we will provide targeted employment support to adults in our areas of highest deprivation.		
Comment	<p>Communities First provides targeted employment support through one to one support and Employment Clubs. The Employment Clubs are delivered on a weekly basis in the following venues;</p> <ul style="list-style-type: none"> • Flying Start Offices, Morfa, Llanelli • Llanelli Library • Pantyffynnon Partnership Unit, Ammanford • Ammanford Library <p>31 new individuals have signed up to the Employment Clubs for this quarter.</p> <p>Additional support has been offered through one to one Mentoring support by the Communities First, Communities for Work and Lift Programmes. 37 new individuals that have signed up for this Mentoring support since April 2017.</p>		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12548	Target date	31/03/2018
Action promised	Through the Communities First programme we will provide digital inclusion support.		
Comment	Activity this quarter has included weekly Ipad courses in Llanelli Library and a Digital Wellbeing programme that takes place in the Job Centre on a weekly basis. 56 residents have taken part this quarter and they are reporting that they are more confident at using the computer and are able to use to computer to access online services.		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12549	Target date	31/03/2018
Action promised	Through the Time Credits programme we will provide and promote volunteering opportunities for residents to enhance their skills and continue to encourage/promote residents to be more involved in their communities through volunteering action		
Comment	This quarter 180 new members have signed up to the Carmarthenshire Time Credits programme which bring the total members to 1492 residents. This quarter volunteers gave 2,857 hours of time to the community through a variety of projects. The top three spend partners in the last quarter were the National Botanical Gardens of Wales, Xcel Bowl and Carmarthenshire Leisure Services. The Time Credits programme is also promoted through the Communities First Encouraging Positive Lifestyle Programme through the participants learning about the benefits to personal wellbeing of volunteering and giving back to the community.		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12550	Target date	31/03/2018
Action promised	Through Communities First, Communities for Work and Lift, accredited training is delivered to adults in our areas of highest deprivation		
Comment	Communities First continues to deliver accredited training to support clients to access available employment opportunities. An example of this was Level 1 Customer Service in Retail which proved popular due to a number of major retailers recruiting locally including Primark and The Range. Other courses this quarter have included First Aid, Food Hygiene, Construction Skills Certification Scheme accreditation, Forklift licences and Security Industry Authority licences. 54 participants have achieved accredited qualifications this quarter.		
Service Head:	Wendy S Walters	Performance status:	On target



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ACTIONS - Theme: 5. Tackle poverty by doing all we can to prevent it, help people into work and improve the lives of			
Sub-theme: D. Improving the lives of those living in poverty			
Action	12552	Target date	31/03/2018
Action promised	We will support local communities to develop projects/activities to address issues of rural poverty highlighted through the rural poverty study 2015		
Comment	<p>The Carmarthenshire LEADER programme has provided support totalling just under £1m for a number of projects in rural Carmarthenshire; several of which are seeking to tackle issues identified within the 2015 Rural Poverty Study. To date LEADER funding has supported several projects providing access to non-statutory services within rural areas such as the CCC project led by social housing which will help to reduce the number of evictions by educating younger and future tenants to better manage their finances and avoid debt; whilst Un Sir Gar is expanding upon the way in which the services offered at the 'Hub' location in Llanelli, is replicated to people living in rural areas; Rural Volunteering project, ensuring rural communities have access to meaningful volunteering opportunities.</p> <p>Other initiatives approved to date include introducing new ways of ensuring that local people can access Welsh speaking employment positions; piloting of a community benefits initiative that will support the needs of rural areas; initiatives designed to maximise the opportunities that Yr Egin will bring to both local businesses and young people; piloting of a wi-fi enabled town initiative.. The rural Partnership is also investigating the potential to develop a 'pop up shop' initiative in rural towns.</p> <p>Additionally, we are currently working with 18 applicants in developing applications under the Rural Community Development Fund, the aim of which is to support projects that tackle rural poverty.</p>		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12557	Target date	31/03/2018
Action promised	We will provide financial capability support, enabling residents to manage debt and raise income		
Comment	Financial inclusion workshops are being delivered across the Community First Cluster are and 13 individuals have accessed these this quarter. The workshops support individuals to reduce their debt by becoming more efficient with their money. The Communities First Mentors are also supporting individuals with budgeting during one to one employment support sessions and during employment clubs including completing better off calculations. A five week preventative programme is planned for the Autumn term to support families with money advice and budgeting prior to Christmas.		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12559	Target date	31/03/2018
Action promised	We will continue to link the Mobile Library service with Un Sir Gar (the Hub) to provide employability and Digital support services across the county - linking in with the Carmarthenshire 'Do It Online'		
Comment	All promotional material has been procured and delivered. The online employability tool has been launched on the corporate website. The mobile libraries will formally launch this summer		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12560	Target date	31/03/2018
Action promised	We will look at rolling out hubs to other areas of need in the county		
Comment	Options are currently being explored. Work is progressing regarding costings and identifying locations.		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12561	Target date	31/03/2018
Action promised	We will continue to increase the number of Fuel Clubs where there is no mains gas supply and promote a range of options to support tenants in tackling fuel poverty		
Comment	We continue to support fuel clubs operating in the County. Recently we held two open days to promote the benefits of fuel clubs and other energy efficiency measures which can be used within the home.		
Service Head:	Robin Staines	Performance status:	On target



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ACTIONS - Theme: 6. Create more jobs and growth throughout the county		
Sub-theme: A. Knowledge Economy & Innovation		
Action	12566	Target date 31/03/2018
Action promised	We will engage regionally via the roles of the Regional Learning & Skills Partnership (RLP) and Regional Engagement Team	
Comment	The RLP have engaged with over 70 businesses in the County during the preparation of the 2017/18 Employment and Skills Plan and the production of the plan is on target to be published on the 31st July 2017.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12567	Target date 31/03/2018
Action promised	We will maximise external funding in order to realise economic potential	
Comment	<p>Opportunities to access EU funding via the current programmes have been significantly less than previous programmes with a greater emphasis on national schemes.</p> <p>To date, a total investment of £10m has been secured via EU funds to deliver a number of projects such as Cross Hands East; Workways+; Cynnydd, Communities 4 Work; Regional Engagement Team; LINC.</p> <p>A further 4 projects are currently being developing including Cam Nesa; Building 4 the Future and the re-development of Pendine and a €2m application for funding under the Ireland Wales programme to develop cross border tourism trails with partners in Ireland. It is hoped that a decision will be made over the next few months. The External Funding Team is also working closely with Welsh Government and the Welsh European Funding Office to ensure that the Authority is able to take advantage of any de-committed funds within the EU programmes.</p>	
Service Head:	Wendy S Walters	Performance status: On target
Action	12568	Target date 31/03/2018
Action promised	We will develop and deliver the Countywide Employment Skills Plan in line with key strategic priorities	
Comment	The regional Employment and Skills Plan will be completed by the end of July and this will inform the countywide skills plan that is being developed alongside other departments within the Authority.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12569	Target date 31/03/2018
Action promised	We will work with schools in the County to increase awareness of the employment and training options that will lead to employment in the County (the RLP will work with ERW, Education, Industry, Careers Wales and DWP to improve awareness)	
Comment	Work has commenced with presentation to regional groups of Headmasters and followed up with meeting individual headmasters to understand the needs of specific schools. This information will inform the skills plan for the Swansea Bay City Deal and the Regional Employment and Skills Plan.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12570	Target date 31/03/2018
Action promised	We will work with the City Deal projects to understand the skills requirements within each sector and develop new courses/training opportunities in partnership with FE & HE institutions in the region	
Comment	We are currently in the process of meeting with all the individual City Deal Projects to gain information to complete the Business Plan and begin the development of an Employment and Skills Plan for the City Deal projects.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12571	Target date 31/03/2018
Action promised	We will promote and support entrepreneurship in the County by delivering activities such as the Beacon Bursary, Beacon Incubation and a Business Start Up Fund	
Comment	The Beacon Bursary was opened earlier this year and the shortlist of finalists were considered with the top 3 awards being made in early Summer. Draft guidance on the Business start up fund is in place and it is anticipated to be launched in Autumn 2017.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12572	Target date 31/03/2018
Action promised	We will support Third Sector Growth and deliver the Knowledge Hub	
Comment	<p>The new Third Sector spend centralisation team has:</p> <ul style="list-style-type: none"> Established the Challenge Panel and agreed the Terms of Reference Established a centralised database Communicated with HOS and Budget Managers to raise awareness of the new function Held Budget Manager briefings and welcomed feedback on the process Introduced the new service to the Procurement Board meeting Engaged with colleagues in Procurement to align new function with improvements to contract management Utilised Atamis - Spend Analysis and Contract Management software Developed a Communication and Engagement Strategy Developed an online Third Sector Spend registration process 	
Service Head:	Wendy S Walters	Performance status: On target
Action	12573	Target date 31/03/2018
Action promised	We will develop and deliver Digital Activity to enhance access to key service provision and boost economic performance	

Comment	On behalf of the Rural Partnership and Local Action Group Cefn Gwlad the focus of the Leader Funded Rural Development Programme, Exploitation of Digital Technology will be concentrating on a Strategic Rural Key Market Towns WiFi network. In developing a Strategic Partnership of Town Councils within Key Rural Towns of Carmarthenshire, a leader funded project will aim to have a network of WiFi infrastructure in each town that allows the development of economic benefit through business growth and enhancement to the visitor experience. This will also allow greater coordinated access for service users in employability and other health and welfare key services. Free WiFi trials have already been undertaken in Llandovery and Ammanford and the analysis of these pilots will be utilised to progress the project.		
Service Head: Wendy S Walters	Performance status: On target		
Action	12575	Target date	31/03/2018
Action promised	We will promote and support event development by developing activities such as the Event Network Circle and utilising a mix of funding		
Comment	<p>We were successful in drawing down £40,000 from the RDP Leader scheme in October 2016 for a number of actions over the following 18months. After the first event Network group meeting in February, follow up face to face discussions and communication as part of the event group facebook network has been on going throughout the period. 170 event organisers have signed up the group with 49 active within the closed facebook page.</p> <p>A second Event Network Circle seminar was successfully held and delivered on 20 June 20th at the Botanic Garden of Wales with 27 organisers attending. A number of presentations were arranged based upon the needs identified by those in the Sir Gar event network.</p> <p>Marketing & Media are the first point of contact for large external events coming to the County as well as organising a number of local community events. We have liaised partners such as the Welsh Screen Commission on a number of potential enquiries including TV programmes and a Hollywood feature film. A multi-location TV production was successfully delivered with local support from us.</p> <p>During this period a new £20,000 Fund was launched and promoted with the aim of aiding growth to both existing and new events. A series of communication messages were used to widely promote the opportunity with the first applications received in June. Discussions have been held with Visit Wales as to increasing this level of support in support of their campaigns.</p>		
Service Head: Wendy S Walters	Performance status: On target		



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ACTIONS - Theme: 6. Create more jobs and growth throughout the county			
Sub-theme: B. Transformations – a strategic regeneration plan for Carmarthenshire 2015-2030			
Action		Target date	
12380		31/12/2017	
Action promised	We will deliver initial implementation plan - Planning process; Business case agreements; Pathways development; Training courses		
Comment	Training paper nearing first draft status. Outline planning application to be submitted in November following a 4 week consultation period.		
Service Head:	Sharon Burford	Performance status: On target	
Action	12576	Target date	31/03/2018
Action promised	We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support job creation.		
Comment	8 jobs created to date via the Parry Thomas Centre and Carmarthenshire Rural Enterprise Fund Projects. Work is underway on a number of construction projects (both direct delivery and third party schemes via grant programmes such as CREF, PDF and Community Bureaux) that will realise a number of job creation opportunities. In addition the groundwork has being laid with regards to on-going business support activity that will lead to job creation opportunities later in the year.		
Service Head:	Wendy S Walters	Performance status: On target	
Action	12577	Target date	31/03/2018
Action promised	We will develop and deliver Countywide Tourism Destination Management Plan 2015-2020 & deliver actions utilising a mix of funding to support promotion of Carmarthenshire as an attractive & quality place to visit & stay & as a commercially viable place to invest in as part of regional and national campaigns		
Comment	<p>We have proactively supported Visit Wales in the delivery of the Year of Legend campaign by leading on a series of actions funded through the Regional Tourism Fund on behalf of a South West Wales partnership. Actions include the production and promotion of themed "videos".</p> <p>Visits were arranged for representatives of a select number of cruise ship and coach travel companies working with local attractions. This has directly led to the visit of German tourists to Carmarthenshire for example, opening doors with both Visit Wales and Visit Britain in their campaigns.</p> <p>The set of content targeting independent traveller has been used in Visit Wales campaigns material and through a promotion to selected audiences within a 2-3hr drive time identified in regional research.</p> <p>staff researching and putting together a collection of visitor products that target seasonal ideas which are then offered to the national media in an attempt to entice them to visit and subsequently write about their visit.</p> <p>7 major articles on Carmarthenshire and region were generated by CC. for example: Guardian Newspaper: Wrights Emporium featured in the British Bolthole Section - Saturday's main Travel section. Circulation 153,431 / AVE £12,000</p> <p>A new Discover Carmarthenshire website has been launched.</p>		
Service Head:	Wendy S Walters	Performance status: On target	
Action	12579	Target date	31/03/2018
Action promised	We will develop the quality, quantity and economic value of events and festivals utilising Leader, Ireland Wales Cooperation Scheme, Regional Tourism Engagement Fund and other funding streams		
Comment	<p>Communication feedback was received from the Ireland Wales Cooperation Scheme Officer on the stage 1 business plan and associated follow up items with the go ahead to progress to submitting a more in-depth Stage 2 plan. A series of cross Irish Sea conference calls from the 6 strong partnership ensured the Business Plan stage 2 was submitted on time with amendments made to represent the latest direction from both National Tourism authorities.</p> <p>Further meetings and discussions led to an organised visit of the Celtic Media Festival to Llanelli Town Centre with a view to hosting the 2018 event. Working with Town Centre forum members and those from the Tourism Sector, a selection of facilities including attractions, hotels and council owned services were the subject of fam visits by the Festival management and Directors. They left with a very favourable impression of the towns ability to host this business to business event and we await announcement in this competitive process</p>		
Service Head:	Wendy S Walters	Performance status: On target	
Action	12580	Target date	31/03/2018
Action promised	We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support jobs accommodated.		
Comment	We are working towards the jobs accommodated target of 49 which are associated with development initiatives and projects. We will be expecting to deliver on this objective later in the financial year and at the moment we are on target to achieve this.		
Service Head:	Wendy S Walters	Performance status: On target	
Action	12581	Target date	31/03/2018
Action promised	We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support number of people placed into jobs.		
Comment	42 people have been placed into jobs via support projects including workways+, Communities first initiative and Un Sir Gar during the first three months of the financial year. Plans are in place to deliver initiatives and projects in coming quarters with a view to placing an additional 240+ individuals into employment.		
Service Head:	Wendy S Walters	Performance status: On target	
Action	12582	Target date	31/03/2018

Action promised	We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support number of people placed into training.	
Comment	71 individuals have received training to date via the Workways+ and communities first programmes. Initially there have been low engagement numbers within programmes however action plans and initiatives are in place to ensure engagement numbers rise later in the year and deliver an additional 1000+ new training opportunities.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12583	Target date 31/03/2018
Action promised	We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support number of people helped into volunteering.	
Comment	233 individuals have been helped into volunteering to date via the Workways+, Un Sir Gar, communities first programmes and the time credits scheme. Plans and initiatives are in place to support a further 800+ people into volunteering in the remaining three quarters.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12584	Target date 31/03/2018
Action promised	We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support additional business/office floorspace (Sq ft) created.	
Comment	743 sq ft created / improved through first project to complete under the Carmarthenshire Rural Enterprise Fund (Tea By The Sea). In relation to achieving the annual target figure of creating / improving 39326 sq ft of employment space progress is being made on a number of projects including: Carmarthenshire Rural Enterprise Fund; Transformational Property Development Fund; Jackson`s Lane; and Llanelli Town Centre Initiatives; and these projects will deliver additional outputs later in the year.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12585	Target date 31/03/2018
Action promised	We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support the amount of land (hectare) developed.	
Comment	0.007 ha land developed via completion of first projects under the Carmarthenshire Rural Enterprise Fund. In relation to achieving the annual target figure of developing 8.4 ha of land, progress is being made on a number of projects including: Carmarthenshire Rural Enterprise Fund; Transformational Property Development Fund; Jackson`s Lane; Llanelli Town Centre Initiatives; Delta Lakes and Coastal Belt Initiatives these projects will deliver additional outputs later in the year.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12586	Target date 31/03/2018
Action promised	We will develop and deliver across the three Transformation Area Teams (Carmarthen & Rural Area, Ammanford & Cross Hands Growth Zone, Llanelli & Coastal Belt) and the Skills & Enterprise Team, initiatives and projects to support the level of Private Sector Investment / external funding secured.	
Comment	£3,081,082 PSI / external funding secured to date this year via: Community Bureaux (£2.74m), Communities First (£49.5k), Jacksons Lane, (£128k) Carmarthen Wetlands (£128k) and Carmarthenshire Rural Enterprise Fund (£15.35k). In relation to achieving the annual target figure of £11.3m progress is being made on a number of projects including: Community Bureaux; Carmarthenshire Rural Enterprise Fund; Transformational Property Development Fund; Pendine Attractor Project; and Llanelli Town Centre & Coastal belt Initiatives; and these projects will deliver additional outputs later in the year.	
Service Head:	Wendy S Walters	Performance status: On target



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ACTIONS - Theme: 6. Create more jobs and growth throughout the county			
Sub-theme: C. Swansea Bay Region City Deal			
Action	12365	Target date	16/10/2017 (original target 30/06/2017)
Action promised	We will deliver Phase 3 of the project plan for the Wellness and Life Science Village		
Comment	Programme of work being taken forward through specialist work streams		
Service Head:	Sharon Burford	Performance status:	On target
Action	12587	Target date	31/03/2020
Action promised	We will continue to support the development and delivery of the Swansea Bay City Deal proposal		
Comment	the new Regional Office has commenced with the development of the 11 City Deal projects with the lead sponsors		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12588	Target date	31/03/2020
Action promised	We will establish appropriate governance arrangements and support structures to ensure the successful delivery of the City Deal		
Comment	We are working with both UK Government and Welsh Government to establish fit for purpose governance structures and processes		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12589	Target date	31/03/2020
Action promised	We will support the development of a 5 case business case for each of the 11 projects		
Comment	We are advising the project leads on the development of the Business Case and we are keeping both UK and Welsh Governments informed of their progress		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12590	Target date	31/03/2020
Action promised	We will establish business engagement mechanisms to ensure that the City Deal achieves maximum benefit locally and regionally		
Comment	We are liaising with Welsh Government in order to establish appropriate mechanisms for business engagement		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12591	Target date	31/03/2020
Action promised	We will aim to develop all 11 City Deal projects		
Comment	We are supporting the project leads in their development of the 5 case Business Plans		
Service Head:	Wendy S Walters	Performance status:	On target
Action	12592	Target date	31/03/2020
Action promised	We will aim to hold 4 City Deal business engagement events		
Comment	Currently arranging an event to be held for the Autumn		
Service Head:	Wendy S Walters	Performance status:	On target



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Theme: 6. Create more jobs and growth throughout the county							
Sub-theme: D. Overarching Performance Measures							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of undisputed invoices which were paid in 30 days CFH/006	Not applicable		Q1: 88.6 End Of Year: 94.3	Target: 93.5 Result: 94.4 Calculation: (58418 ÷ 61857) × 100	Target: 93.5	Target: 93.5	Target: 93.5
Service Head: Owen Bowen				Performance status: On target			
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Jobs accommodated with Regeneration assistance EconD/002	Not applicable		Q1: 0.0 End Of Year: 28.0	Target: 0.0 Result: 0.0	Target: 0.0	Target: 0.0	Target: 49.0
Comment	Jobs accommodated target figure associated with development expected to be delivered later in the financial year.						
Service Head: Wendy S Walters				Performance status: On target			
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Additional business/office floorspace (Sq ft) created with Regeneration assistance. EconD/006	Not applicable		New measure	Target: 0 Result: 743	Target: 0	Target: 0	Target: 40069
Comment	743 sq ft created / improved through first project to complete under the CREF fund						
Service Head: Wendy S Walters				Performance status: On target			
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The amount of land (hectare) developed with Regeneration assistance. EconD/007	Not applicable		New measure	Target: 0.0 Result: 0.0	Target: 0.0	Target: 0.0	Target: 8.4
Comment	0.007 ha land improved through first project to complete under the CREF fund						
Service Head: Wendy S Walters				Performance status: On target			
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The level of Private Sector Investment / external funding secured (£) EconD/008	Not applicable		New measure	Target: 0 Result: 3061942	Target: 3000000	Target: 0	Target: 11303361
Comment	To date £3,061,982 PSI secured on the following projects: Jackson's Lane, Carmarthen Wetlands, Carmarthenshire Rural Enterprise Fund, Community Bureaux and Communities First						
Service Head: Wendy S Walters				Performance status: On target			



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Theme: 7. Increase the availability of rented and affordable homes
Sub-theme: A. Affordable Homes Delivery Plan

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of affordable homes delivered as part of the affordable homes plan 2016-21 7.3.2.24	Not applicable		Q1: 12 End Of Year: 173	Target: 54 Result: 69	Target: 98	Target: 144	Target: 225
Service Head: Robin Staines			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of new additional properties managed by our internal social lettings agency 7.3.2.25	Not applicable		Q1: 2 End Of Year: 32	Target: 10 Result: 10	Target: 24	Target: 38	Target: 54
Service Head: Robin Staines			Performance status: On target				
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of new homes created as a result of bringing empty properties back into use PAM/014	Not applicable		New measure	Target: 0 Result: 0	Target: 2	Target: 5	Target: 10
Service Head: Robin Staines			Performance status: On target				



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ACTIONS - Theme: 7. Increase the availability of rented and affordable homes			
Sub-theme: A. Affordable Homes Delivery Plan			
Action	12593	Target date	31/03/2020
Action promised	We will increase the number of affordable homes delivered in Carmarthenshire		
Comment	2017/18 is our second year of delivering affordable homes. In quarter 1 we have successfully delivered 69 additional homes through a range of solutions including bringing empty homes back into use, social lettings, buying private sector homes, through developer contributions and Section 106 and by working in partnership with our housing association partners to develop new homes. A full breakdown of our activity in quarter 1 is shown on the up loaded report.		
Service Head: Robin Staines		Performance status: On target	



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ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)
Sub-theme: A. Eat and breathe healthily

Action	12704	Target date	31/03/2018
Action promised	We will work with leisure catering franchisees to offer and promote healthier eating and drinking options for consumers		
Comment	New post being created within Communities dept to oversee work on managing catering contracts. JP & PS agreed and post out to advert		
Service Head: Ian Jones		Performance status: On target	



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Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)

Sub-theme: B. Physical Activity

Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of visits to leisure centres per 1,000 population PAM/017	9056	8374	Q1: 1899 End Of Year: 8289	Target: 2069 Result: 2125 Calculation: (394350 ÷ 185610) × 1000	Target: 4338	Target: 6617	Target: 8996
Service Head: Ian Jones			Performance status: On target				



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ACTIONS - Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)		
Sub-theme: B. Physical Activity		
Action	12494	Target date 31/03/2018
Action promised	We will review and implement an improved pathway of aquatics provision that enables participants to reach their full potential.	
Comment	We are finishing the business plan and report ready to be submitted to go to DMT in Late Summer 2017 for phase 1 implementation in the Autumn.	
Service Head: Ian Jones		Performance status: On target
Action	12601	Target date 31/03/2018
Action promised	We will manage a Workplace Health & Well-being Co-ordinator & team of champions to effect change in physical & mental well-being activity levels of staff and adults on a sustainable basis for the department.	
Comment	<p>In January 2017, the Authority's Health and Wellbeing Coordinator, started in post in order to develop and oversee the Authorities Health and Wellbeing Champions Programme. The Health and Wellbeing programme seeks to encourage and support staff to make positive lifestyle changes and take responsibility for their health, through provision of advice, support, events and activities.</p> <p>The programme is led by the Health and Wellbeing Co-ordinator, supported by a network of 'Health & Wellbeing Champions'. The Champions are members of staff volunteering for this role in addition to their current duties throughout the organisation who provide support and advice. The Coordinator is working 3 days a week for a 12 month period and will focus on achievable programs and interventions within that period.</p> <p>Some interventions and awareness material will impact authority wide whereas some will be aimed more specifically at a team/section or building.</p> <p>Aims Short term (0-12 months)</p> <ol style="list-style-type: none"> 1. To raise employee awareness of health and encourage individuals to take greater responsibility of their own health 2. To promote healthy lifestyles 3. To improve employees health and wellbeing <p>Long term (12-36 months)</p> <ol style="list-style-type: none"> 1. To reduce sickness absence, increase productivity and retain staff <p>In addition to improve staffs awareness of their own health and wellbeing, over the long term, the project will help the Authority create a healthy more productive workforce, which in turn will have a positive impact in reducing sickness absence. Studies have shown physically active employees take 27% fewer sick days. Well-designed wellness programmes can increase employee job satisfaction and reduce staff turnover by 10-25% (Pricewaterhouse Coopers).</p>	
Service Head: Ian Jones		Performance status: On target
Action	12602	Target date 31/03/2018
Action promised	We shall develop plans for the new Llanelli Wellness Hub (Leisure Centre) as part of Wellness village and life sciences hub at Delta Lakes	
Comment	Well-being hub sub group established and feeding into project board. Group are also cross referencing with Health & Well-being sub group. Draft specification for new facility completed along with Risk assessments and input into project comms plan	
Service Head: Ian Jones		Performance status: On target
Action	12603	Target date 31/03/2018
Action promised	We will implement the Cycling Strategy for Carmarthenshire that will focus on 5 key strategic themes. 1- EDUCATION, DEVELOPMENT & TRAINING; 2-INFRASTRUCTURE AND FACILITIES; 3-MARKETING & BRANDING; 4-TOURISM and 5 - EVENTS.	
Comment	Strategy commissioned via Highways section in Environment Dept. Draft strategy gone to DMT / CMT. Exec Summary being translated to go to public consultation in July, with final draft back to CMT / members late Summer	
Service Head: Ian Jones		Performance status: On target



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Theme: 8. Help people live healthy lives (tackling risky behaviour & Adult obesity)							
Sub-theme: C. Mental Health							
Measure Description	2016/17 Comparative Data			2017/18 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of library visits per 1,000 population PAM/016	5828	4835	Q1: 1765 End Of Year: 7646	Target: 1774 Result: 1887 Calculation: (350295 ÷ 185610) × 1000	Target: 3558	Target: 5380	Target: 7684
Comment	Wide range of events and training sessions have been hosted within the libraries during Q1. Increased usage of online resources for books, audio books, digital magazines/ comics and childrens literacy resource.						
Service Head: Ian Jones				Performance status: On target			



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ACTIONS - Theme: 9. Support good connections with friends, family and safer communities			
Sub-theme: D. Promoting & supporting the health & wellbeing of neighbours			
Action	12851	Target date	30/06/2018
Action promised	We will develop a range of options which will reward tenants to look after their home.		
Comment	A range of options are being considered following a best practice review.		
Service Head: Robin Staines		Performance status: On target	