

# PWYLLGOR CRAFFU CYMUNEDAU

## 3ydd O DACHWEDD 2016

### Rhaglen Trawsnewid i Wneud Cynnydd (TIC) – Y newyddion diweddaraf

#### Ystyried y materion canlynol a chyflwyno sylwadau arnynt:

- Ystyried a chyflwyno sylwadau ar newyddion diweddaraf y Rhaglen TIC a'r prosiectau arbennig a gefnogwyd gan y Tîm TIC yn y gwasanaethau o fewn cylch gwaith y Pwyllgor.

#### Rhesymau:

- Mae'r eitem yma'n rhoi cyfle i gloriannu gwaith y Rhaglen TIC dros y flwyddyn ddiwethaf ac i adrodd ar y canlyniadau a gyflawnwyd hyd yn hyn yn y gwasanaethau hynny sydd o fewn cylch gwaith y Pwyllgor.
- Bydd y newyddion diweddaraf perthnasol yn cael ei gyflwyno yng nghyfarfodydd y pwyllgorau craffu eraill yn ystod yr hydref.

**Angen cyfeirio'r mater at y Bwrdd Gweithredol / Cyngor er mwyn gwneud penderfyniad: NAC OES**

#### Aelod y Bwrdd Gweithredol sy'n gyfrifol am y Portffolio:

Cyng. Mair Stephens (Adnoddau Dynol, Effeithlonrwydd a Chydweithio)

<b>Y Gyfarwyddiaeth:</b> Cymunedau	<b>Swyddi:</b>	<b>Rhifau Ffôn / Cyfeiriadau E-Bost:</b>
<b>Enw Pennaeth y Gwasanaeth:</b> Robin Staines	Pennaeth Tai a Diogelu'r Cyhoedd (Pennaeth Gwasanaeth Arweiniol TIC)	01267 222960 <a href="mailto:rstaines@sirgar.gov.uk">rstaines@sirgar.gov.uk</a>
<b>Awdur yr Adroddiad:</b> Jon Owen	Rheolwr Rhaglen TIC	01267 224522 <a href="mailto:jowen@sirgar.gov.uk">jowen@sirgar.gov.uk</a>

## EXECUTIVE SUMMARY

# COMMUNITY SCRUTINY COMMITTEE

## 3<sup>rd</sup> NOVEMBER 2016

### Transform, Innovate & Change (TIC) Programme Update

The 'Transform, Innovate and Change' programme was launched in response to the significant financial challenges being faced by the Council. A dedicated team has been established to support a programme of radical and transformational change across the Council, and to seek opportunities to drive out waste and inefficiency by delivering more purposeful services.

The benefits of the TIC approach are being realised as many of the projects have started to deliver significant improvements in terms of service quality, customer experience and financial efficiencies. To date, the TIC approach has assisted in identifying or is helping to deliver approximately £6.4m of efficiency savings.

A short presentation will be provided at the meeting with examples of projects that the Team has supported in services that are within the Committee's remit.

**DETAILED REPORT ATTACHED?**

**NO**

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

**Signed: Robin Staines      Head of Housing & Public Protection (TIC Head of Service Lead)**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>NONE</b>	<b>NONE</b>	<b>YES</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>

**3. Finance** – The benefits of the TIC approach are being realised as many of the projects have started to deliver significant improvements in terms of service quality, customer experience and financial efficiencies. To date, the TIC approach has assisted in identifying, or is helping to deliver, approximately £6.4m of efficiency savings.

## CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

**Signed: Robin Staines      Head of Housing & Public Protection (TIC Head of Service Lead)**

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

**Section 100D Local Government Act, 1972 – Access to Information  
List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Transform, Innovate & Change (TIC) Programme Annual Report 2015/16 and Business Plan 2016/17 (Policy & Resources Scrutiny Committee – 14th July 2016)	<p><b>Summary:</b>  <a href="http://democracy.carmarthenshire.gov.wales/documents/s7388/Summary.pdf">http://democracy.carmarthenshire.gov.wales/documents/s7388/Summary.pdf</a></p> <p><b>Report:</b>  <a href="http://democracy.carmarthenshire.gov.wales/documents/s7385/Report.pdf">http://democracy.carmarthenshire.gov.wales/documents/s7385/Report.pdf</a></p>