

# Community Safety Partnership Annual Report 2015/16

## **1. Introduction**

This report provides Members with an update on the work and progress made by the Community Safety Partnership (CSP) for the period April 2015-March 2016.

The CSP was established in 1998, following the Crime and Disorder Act, who gave certain partners a statutory duty to reduce crime and disorder locally. These 'Responsible Authorities' are the Council, Police, Probation, University Health Board and Fire and Rescue Service. Following changes to the Probation Service, both the National Probation Service and the Community Rehabilitation Company are now 'Responsible Authorities'. Additional members of the CSP are Youth Support Services Offending and the Police and Crime Commissioner – represented by the Director of Commissioning.

The Council's community safety team supports the work of the CSP and, during 2015/16, comprised of a Manager and Assistant.

Partnership actions are agreed each year and progress is continuously monitored by the three multi-agency action groups which address 1) acquisitive crime, 2) substance- misuse related crime, violent crime and anti-social behaviour (ASB) and 3) road safety. The CSP's action groups have continued to tackle crime and disorder in line with intelligence, current trends, hotspots and community concerns. Numerous community safety projects and initiatives were rolled out in 2015/16, some of which are outlined throughout the report.

The work of the CSP has again contributed to the success seen in tackling crime and disorder across Carmarthenshire in 2015/16. The county remains one of the safest areas in the UK and Dyfed-Powys the safest Police Force area in England and Wales with the lowest crime rates.

Targeting the county's most prolific offenders, numerous multi-agency initiatives and improved partnership working contributes to this success. Crime levels in Carmarthenshire continue to be low. Out of the 22 local authorities in Wales, Carmarthenshire had a rate of less than 43 crimes per 1,000 population, a similar level to last year. This compares to an average of approximately 58 per 1,000 residents across Wales. Crime rates, therefore, are significantly lower in Carmarthenshire compared to the national average.

In comparative terms, Carmarthenshire remains one of the safest areas in the UK, despite crime levels increasing overall during 2015/16. Levels of recorded crime went up by 10.1% amounting to a rise of 747 crimes. There were 8,128 compared to 7,381 the previous year. This increase was largely as a result of changes in recording data by the police to improve the accuracy of recording.

Reported anti-social behaviour (ASB) incidents continued to fall during the year, from 7,624 to 6,443 which is positive. This 15.5% reduction with 1,181 fewer reported incidents almost doubled the level of reductions seen last year and potentially points to significantly lower numbers of victims of ASB. Targeted multi-agency work on addressing such problems has continued and improved partnership working has helped to reduce ASB.

Reoffending statistics continue to be closely monitored and much proactive work undertaken. Proactive, targeted policing undertaken locally has a significant impact on reoffending rates locally as a high number of offenders (and re-offenders) are being caught and convicted. It remains a clear priority for the CSP to tackle this area and to reduce reoffending.

## **2. Crime Statistics**

As stated, there was an increase of 747 crimes last year – a 10.1% rise. Increases were seen across Dyfed Powys and it is important to note that crime rates continue to be significantly lower in Carmarthenshire compared to the national average.

Reductions have been seen in vehicle crime (down 16.6% and 62, to 311) and drug offences (13% fall and down 143 to 949). Increases have been seen in domestic burglary levels (up 15.45% to 262, an increase of 35), burglary non dwellings (up 3 to 302, an increase of 1%), sexual offences (up 52 to 328, an increase of 18.8%), arson and criminal damage (up 187 and 14.2% to 1,503) and violence against the person (up 517 crimes and 30.6% to 2,203).

Increases seen in certain reported crimes continue to be in line with national trends and, it is believed, are as a result of the introduction of a new way of recording crime more accurately from January. There was a significant process change to crime recording practices within Dyfed-Powys, following recommendations from Her Majesty's Inspectorate of Constabulary. This administration / process change has had an impact on recorded crime figures in 2015, prompting an increase in recorded crime volumes therefore making any comparisons with 2014 less valid.

ASB incidents have continued to fall. There were 6,443 incidents reported, a fall of 15.5% and over 1,000 incidents (1,181) compared to last year. Improvements in the police process of identifying ASB, at the communication centre, has resulted in less calls for service being categorised as ASB at that initial point of contact. Also the emphasis on accurate crime recording has seen a number of calls that previously may have been recorded as ASB now being recorded as lower level crime, hence the uplift in crime figures and decrease in ASB.

Reported crime to date since April 2016 have shown a lower rate of increase compared to the previous year. A rise of 5.3%, amounting to 181 additional crimes, has been seen, resulting in 3,624 crimes for April – August 2016, compared to 3,443 for the same period in 2015/16.

It is also worth noting that Carmarthenshire performed much better than most of the other Community Safety Partnerships in Wales in 2015/16 (see Appendix). Of the 22 partnerships in Wales, Carmarthenshire, once again, had one of the lowest number of crimes per 1,000 population, ranking 5<sup>th</sup> again with a rate of 43.78 crimes per 1,000 population. Therefore, Carmarthenshire remains one of the safest areas in the UK.

The Appendix also gives figures for British Crime Comparator Crime which include certain offences as listed. Carmarthenshire had the 5<sup>th</sup> lowest figure for Wales with 21.9 crimes per 1,000 population. The average figure for Welsh local authorities was 29.22.

### **3. Progress against Goals and Actions in the Local Service Board's Integrated Community Strategy 2011/16**

The Local Service Board's Integrated Community Strategy for 2011-16 incorporates a number of strategic partnership documents, including the Community Safety Plan. Two of the five strategic outcomes are linked to the work of the CSP. The 'People in Carmarthenshire are healthier' outcome has, as one of its goals, to reduce drug and alcohol misuse. Another outcome, "People who live, work and visit Carmarthenshire are safe and feel safer" lists its goals as being:

- Maintaining and striving to reduce further low levels of crime that are amongst the lowest in England and Wales
- Improving the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels
- Reducing ASB by working in partnership to tackle local problems
- Reducing the incidence of alcohol-related violence
- Safeguarding all people from abuse, victimisation, neglect and exploitation
- Reducing speeding and the number of road traffic accidents.

The CSP is responsible for delivering most of these goals and reports progress to the LSB on a regular basis. This report provides an update on progress made against the above goals, with the exception of the safeguarding one as this is not the responsibility of the Partnership.

The outcome relating to substance misuse is reported on separately to Members on an annual basis by the Area Planning Board, covering all developments in service commissioning and progress against key local and national priorities. This is the subject of another report being considered at this meeting.

#### **Maintaining and striving to reduce further low levels of crime that are amongst the lowest in England and Wales**

Successes were seen in 2015/16 as a result of the targeting of resources and partnership working.

Key achievements included:

- Reducing reoffending has continued to be a priority for the Community Safety Partnership (CSP) with collaborative working across partner agencies working together to tackle our top repeat offenders to try and break the cycle and reduce crime committed locally. Our Integrated Offender Management (IOM) scheme, Trawsnewid/Transform, began in November 2013 and includes a co-located base and team of dedicated resources from Police and Probation focusing on our key offenders. Positive results have been seen by the continued targeting of an identified cohort of offenders by the co-located officers working with a number of partner agencies. Developments over the year have included improved engagement by agencies including Housing and Social Services, links with the management of serious violent offenders and the adult substance misuse service. There has been good engagement with the Youth Offending and Prevention Service attending daily briefings, work experience placements identified, and a refresh of the cohort to ensure the correct people are being worked with. IOM delivery arrangements have

continued to mature and the latest cohort performance report for the 12 month period ending March 2016 demonstrated ongoing excellent performance by local IOM teams across Dyfed Powys with significant reductions in both crimes and arrests. This regional picture is reflected within Trawsnewid/Transform locally with the 104 offenders on the Carmarthenshire cohort. For this cohort, consolidated crime analyses show a reduction of 194 crimes from 663 committed prior to joining the IOM scheme and 469 committed whilst on the scheme, meaning almost 200 fewer victims. The total predicted cost saving is over £1 million (Home Office cost of crime figures). Similarly consolidated arrest analyses show 108 fewer instances of arrests in the county, down from 657 to 549, which impacts directly upon demand for service on front line teams.

- Officers from the County Council's Trading Standards team and Dyfed Powys Police undertook joint campaigns during the year to protect local residents against being scammed by rogue traders and being conned out of their money. The Council and Police launched an innovative anti- scams scheme - the first in Wales - in 2014 to identify our most vulnerable and elderly people from sending tens of thousands of pounds to bogus lotteries, prize draws and investment scams. A local partnership was formed, initially with Barclays bank in Ammanford, to identify potential scams before people part with their cash. Trading Standards staff offered Bank staff training, a regular presence at local branches, a rapid response referral system, dedicated advice and referrals to adult protection and housing support teams if ongoing professional support is required. The scheme has been developed and has gone on to sign up all branches of Barclays, Halifax and Citizens Advice Bureau in the county and is receiving a lot of interest from neighbouring counties looking to replicate the initiative. The scheme won best local authority exhibit at the National Chartered Trading Standards Conference in June 2016 and was nominated finalists in two categories at the National Municipal Journal Awards 2016, receiving a highly commended accolade.
- Close links with the police continued to impact on the design of new buildings and renovations in partnership work to reduce opportunities for crime and ASB. This architectural liaison work between a police officer and Council departments provides valuable advice to ensure that, at the design and pre planning stage, the Council is able to do all it can to minimise future problems with crime and disorder. There were 13 new 'Secured by Design' projects registered during the year in the county that the police officer is involved in. Prestigious projects completed in 2015 and received 'Secured by Design' accreditation included two Extra Care facilities in Johnstown and Ammanford and Stradey, Burry Port and Maes y Gwendraeth schools. In addition, there are a further 22 projects in the pipeline.
- Partnership working increased to address counter-terrorism locally. Following the introduction of the Counter-Terrorism and Security Act, the Council and other statutory partners began to implement the new 'Prevent Duty' which requires us to have "due regard to the need to prevent people from being drawn into terrorism". Actions include training for staff and ensuring awareness is raised in relation to the issue and the referral processes in place. As required by the Act, the Council has established a multi-agency Channel Panel. This local Panel is offering support to the small number of individuals who are identified as being at risk of radicalisation.

- The introduction of a new local Board to ensure close working on serious and organised crime which is well attended by partners from public services and the third sector. Updates are provided on current and anticipated crime threats and prevention challenges, including from Dyfed-Powys Police, supported by Trading Standards. Good examples of work generated by the Board have been improved awareness of new legislation regarding Psychoactive Substances (formerly legal highs), awareness of online scams and better information sharing in relation to suspected cannabis growing operations and drug related deaths.
- The Council and Police continue to work closely in relation to the Council-owned CCTV system. Following the end of live monitoring by Council staff in August 2015, police officers now review recorded footage, as necessary, and when requested by the public or insurance companies to see if incidents have been captured. The Council continues to fund certain revenue costs and the Police and Crime Commissioner is currently reviewing CCTV systems across the Force area to determine his future strategy in relation to CCTV.

#### Priorities for 2016/17

- We will focus on protecting our most vulnerable residents by ensuring a multi-agency approach giving community safety messages when our staff make home visits.
- We will continue to ensure effective partnership working in relation to preventing offending and reoffending.
- We will promote crime prevention projects, including scams and protecting vulnerable people and properties.
- We will increase awareness of the problem of cyber crime with the aim of protecting our residents, by providing specialist training to public services staff and introducing police cyber crime champions.
- We will develop an action plan to implement the 'Prevent Duty' which is the duty where certain partners have to give due regard to the need to prevent people from being drawn into terrorism.

#### **Improving the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels**

Tackling crime and the fear of crime is key to making people feel safe in their communities. The Council is working with the police and other key partners to reduce crime and the fear of crime. Partners use their understanding of local priorities to reduce crime and substance misuse, and improve community safety. This local approach allows organisations to address the issues that are important to their community, collaborating and working together to address common priorities and needs.

Public confidence/perception across a range of issues remains extremely positive in the Dyfed-Powys Police area. According to the results of the Crime Survey for England and Wales, Dyfed-Powys ranked 1<sup>st</sup> across Police forces in England and Wales for the Police and Councils dealing with issues that matter to local people, with a score of 73.6%. This is

an improvement from last year's ranking of 5<sup>th</sup> across the 43 police forces with a figure of 68.8%.

Key achievements included:

- Posters aiming to promote respect and equality were displayed in public areas including hospitals, shopping centres and on community notice boards. Posters were also distributed throughout the county by neighbourhood policing teams. This work was undertaken by 'Equality Carmarthenshire', a group of third sector organisations who represent the various equality strands and public service providers. The group works to foster good relations and promote community cohesion. Each poster has an individual, or a group of people, representative of an equality strand, with a quote 'Parch yw ....' or 'Respect is.'
- Community engagement has increased with a focus on social media, a mobile police van and a new Community Messaging Service. In addition to local neighbourhood policing teams being on Twitter to highlight key crime prevention messages and what is going on locally, the Police have also introduced an Instagram account to increase engagement with young people. The new Community Messaging Service helps safeguard communities and prevent and detect crime by sending information direct to local people.
- The CSP page in the Public Services Board's 'Carmarthenshire News' helped to raise awareness on a range of partnership working. Articles included 'Holiday Watch' and road safety messages. 'Holiday Watch' is a pioneering security loan scheme, where residents can borrow equipment from a police station to help protect their home against burglars while away on holiday. Crime prevention advice is also promoted as part of this initiative. The road safety messages included publicising free 'Dragon Rider Cymru' training for motorcyclists to help make them safer riders and encouraging young drivers to take part in 'Pass Plus Cymru' training to help improve their driving skills and gain extra experience in different situations. Safety improvements to the A484 from Kidwelly to Cwmffrwd were also highlighted including road treatment works, reduced speed limits, new warning signs and driver feedback signs.
- Press articles continued to receive good local coverage in the press and on local websites. Articles included the above topic areas and also cyber crime, scams and the partnership working between Trading Standards and the Police, the 5<sup>th</sup> anniversary of the street pastors scheme in Carmarthen - Nightlight – where church volunteers offer support and assistance to people on a night out in the town and the campaign to prevent alcohol related violent crime #PaulsPledge which had a good response in the national and local press. Other initiatives being promoted included neighbourhood police holding market stalls advising local people on home security with displays of equipment and involving other partners with community safety messages such as the Fire and Rescue Service, articles encouraging GCSE and A-level students to enjoy safe celebrations of their exam results and security messages over the Christmas period.

#### Priorities for 2016/17

- We will work to increase reporting of crime and disorder and promote engagement mechanisms with local communities.

### **Reducing ASB by working in partnership to tackle local problems**

Anti-social behaviour continues to be a high priority for the CSP and a significant concern for local communities. Reported ASB incidents have fallen by 15.5% - a reduction of 1,181 incidents to 6,443. Targeted multi-agency work on addressing such problems has continued and innovative projects have been developed to further partnership working to reduce ASB.

Key achievements included:

- Improved working with the ASB referral and management service delivered by Gwalia in partnership with organisations. This service provides a focus on the victim, while still continuing to look at both the perpetrator and victims at regular locality problem solving group meetings. Developments in the scheme over the year have included the sharing of performance information with discussions resulting in improved partnership working, and closer links with the Youth Support Service to ensure engagement in referrals which relate to young people.

During the year, there have been 84 cases opened by Gwalia as a result of 134 ASB referrals received. The chart below shows the breakdown of the type of ASB that has been reported. There are a variety of ASB case types being reported with Verbal / Harassment / Intimidation / Threatening being the most frequent cause.

<b>Case Type</b>	
<b>Alcohol Related</b>	<b>11</b>
<b>Domestic Abuse</b>	<b>1</b>
<b>Drugs / Substance Misuse / Drug Dealing</b>	<b>1</b>
<b>Litter / Rubbish / Fly-Tipping</b>	<b>1</b>
<b>Misuse of Communal Area or Loitering</b>	<b>2</b>
<b>Noise</b>	<b>9</b>
<b>Nuisance from Vehicles</b>	<b>2</b>
<b>Pets and Animal Nuisance</b>	<b>1</b>
<b>Physical Violence</b>	<b>1</b>
<b>Vandalism and Damage to Property</b>	<b>15</b>
<b>Verbal / Harassment / Intimidation / Threatening</b>	<b>40</b>
<b>Total</b>	<b>84</b>

The chart below shows the total number of perpetrators involved in the 134 total cases that have been referred to Dyfed Powys ASB service within Carmarthenshire.

Case type	Age unknown	Up to 10	11-15	16-17	17-24	25-34	35-44	45-54	55-64	65-74
Alcohol Related	3	0	4	2	0	1	1	1	1	0
Domestic Abuse	1	0	0	0	0	0	0	0	0	0
Drugs / Substance Misuse / Drug Dealing	1	0	0	0	0	0	0	0	0	0
Litter / Rubbish / Fly-Tipping	0	0	1	0	0	0	0	0	0	0
Misuse of Communal Area or Loitering	1	0	2	1	0	0	0	0	0	0
Noise	3	0	0	0	1	4	0	0	1	0
Nuisance from Vehicles	2	0	0	0	1	0	0	0	0	0
Pets and Animal Nuisance	1	0	0	0	0	0	0	0	0	0
Physical Violence	0	0	0	0	0	1	0	0	0	0
Vandalism and Damage to Property	3	0	25	4	1	0	0	0	0	0
Verbal / Harassment / Intimidation / Threatening	12	2	32	8	2	3	6	1	0	1
<b>Total</b>	<b>27</b>	<b>2</b>	<b>64</b>	<b>15</b>	<b>5</b>	<b>9</b>	<b>7</b>	<b>2</b>	<b>2</b>	<b>1</b>

The chart shows that, of the 107 perpetrators that have an age recorded, the majority are under 18 years old with 81 ASB referrals being submitted. 42 ASB referrals for perpetrators were made in relation to Verbal/Harassment/Intimidation/Threatening behaviour. 29 ASB referrals were recorded for vandalism and damage to property caused by perpetrators under 18 years old.

It is important to recognise that whilst the numbers of perpetrators who are under 18 years old can look high, there are many occasions where this is one incident involving a larger groups of youths.

The table below shows the total number of victims recorded by Dyfed Powys ASB Service. The numbers show that 48 victims have been recorded from a total of 84 ASB cases. The reason that the number of victims recorded is lower than the number of cases is that, in some instances, there are multiple perpetrators causing one ASB incident and other incidents affect the community and do not have a victim.



Case type	Age Unknown	Up to 10	11-15	16-17	17-24	25-34	35-44	45-54	55-64	65-74	75 and over	Total
Alcohol Related	1	0	0	0	0	0	0	1	1	0	0	3
Litter / Rubbish / Fly-Tipping	1	0	0	0	0	0	0	0	0	0	0	1
Noise	3	0	0	0	0	3	1	0	0	0	0	7
Pets and Animal Nuisance	1	0	0	0	0	0	0	0	0	0	0	1
Vandalism and Damage to Property	3	0	0	0	0	0	1	0	1	1	0	6
Verbal / Harassment / Intimidation / Threatening	11	0	2	0	4	1	3	5	1	3	0	30
<b>Total</b>	<b>20</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>48</b>

Partners have been asked to improve the level of recording of the age of victims.

Of the 50 cases which have been closed during the year, 39 of these have been closed following the use of an advisory letter sent to the perpetrator or their parents. A further case was closed after a case conference, 7 have ended after actions by the multi-agency problem solving group and 3 were closed after a warning letter was sent.

Case conferences have been arranged when necessary in the Llanelli and Burry Port areas for cases which needed an immediate response. The willingness to work collaboratively amongst partners has been positive. Issues tackled included a group of young people from Burry Port where an action plan including outreach by the Housing department, 'Team around the Family' referrals and the Youth Support Service continuing to work with any offenders already engaged with the service and encouraging attendance at the youth club with an input there by the Fire and Rescue Service.

Since November 2015, mediation service has been available from the ASB service as a new intervention. A leaflet has been developed for partners to use whilst offering mediation to prospective clients and a referral form is completed with both parties. Potential mediation cases are discussed at an early stage at the problem solving groups. To date, there have been 7 referrals for the mediation service - 2 have been successful in reaching an outcome agreed by the parties, 4 have declined the service and 1 is ongoing. This is an improvement on when mediation has been offered by other services in the past.

Further training has been provided by Gwalia to partners with awareness raising taking place during the training of PCSOs as part of their training programme and additional discussions have taken place at problem solving groups to clarify the responsibilities of all partners.

- Work continued with partners to **implement the new ASB legislation** both at a local and regional level and best practice from other areas has been considered and circulated to partner agencies. Specific discussions have now taken place locally regarding implementing certain of the new powers introduced by the legislation and appropriate policies and procedures put in place.
- Following the Council's decision to implement a Selective Licensing Scheme for all private rented dwellings in the Tyisha Ward of Llanelli in July 2014, officers have been active in the area and working with key partners and local Councillors to deal with any ASB problems associated with private rented dwellings. The majority of rented properties have now been licensed and those that have not are now being targeted to ensure compliance. Landlords have been prosecuted and the Council in some cases has taken over the management of the property or have refused licences. These have either been where landlords have failed to license their properties, have breached conditions or deemed not to be a 'fit and proper person' to manage the properties they let. Landlords that fail to license their properties and continue to let them will be prosecuted. Empty properties also cause problems to the local community and, as part of the scheme, the worst properties have been targeted and efforts made to bring them back into use.
- In January 2016, Carmarthenshire Youth Service and Carmarthenshire Youth Offending and Prevention Service merged under a single management structure to form the Youth Support Service. The vision for the Youth Support Service (YSS) is to provide a robust range of support from open access to specialised support, enabling children, young people, young adults (aged 8-25 years) to access what they need, when and where they need it, so that they can reach their full personal, social and educational potential.
- Prevention of offending and reoffending are identified as underpinning the work of the YSS, along with diverting young people from the Criminal Justice System and using Restorative Approaches to address conflict and repair harm. By bringing together the functions of the Youth Service and the Youth Offending and Prevention Service, capacity and reach have increased for the delivery of preventative services. There is also potential for improved co-ordination and targeting of services in line with a single set of service principles.
- The YSS Youth Justice Team and the prevention function within the Targeted Youth Support Team (8-18 years) are currently working with 69 young people, from prevention work through to out of court disposals and statutory orders made at court. This represents a small proportion of those worked with in the YSS as a whole;

however, the work delivered to these young people is generally on a 1:1 basis and tailored to meet individual needs and risks.

- The effectiveness of activity in the area of prevention work is measured by the number of children and young people entering the Youth Justice System for the first time. This is commonly referred to as the number of First Time Entrants (FTEs). In 2015/16, the number of FTEs was 41 compared to 49 the previous year. This represents a continued downward trend in the levels of FTEs and a 16% reduction.
- The 'Motivating Our Youth' Project is an example of co-ordinated prevention activity involving Dyfed Powys Police, the Fire and Rescue Service and the Youth Support Service. In August, 18 Year 8 secondary school pupils who were identified as being at risk of offending behaviour, took part in a week long programme of activities during the school holidays. The YSS School Based Youth Work provision along with the YSS Universal Team have led a number of the activities involved and participants were encouraged to access the summer holiday provision offered by the YSS once the 'Motivating Our Youth' project was completed.
- In 2015/16, 156 individual young people attended the Youth Justice Bureau, an initiative introduced last year. All children and young people who are eligible for a Youth Caution are initially referred by the police to the YSS for an assessment. This allows for the service to target those young people who are likely to go on to reoffend following a Youth Caution. The process allows for the views of victims to be taken into account when the decision making panel (made up of the YSS, Police and community representative) agree interventions with the young person and their parent/carer to reduce the risk of them offending again or causing repeated ASB.
- During the year, the YSS has conducted training in the use of restorative approaches with a number of primary and secondary schools. It is recognised that such approaches offer a powerful means of promoting harmonious relationships in families, schools and communities. They seek to promote the voice of those harmed to be able to describe their experience and encourage those causing harm to acknowledge the impact of what they have done and give an opportunity to make amends.
- The Council's Environmental Enforcement team has worked in partnership with other agencies to deal with litter and environmental offences. When combining the powers of all the agencies, partners are able to target the issues and take preventative measures or use detection and prosecution. New ASB legislation has enabled the officers to deal with more offences whereby previously they were restricted. New waste powers have been introduced to tackle waste carriers as their vehicles can be seized if they do not have the necessary paperwork. Together with Dyfed Powys Police, the Council is conducting joint operations. As a result, 7 fixed penalty notices

have been issued for graffiti and fly posting, 10 fixed penalties for waste offences and 234 fixed penalty notices for litter and dog fouling.

#### Priorities for 2016/17

- We will consider adopting a common risk assessment process for ASB incidents to ensure that the level of risk is identified and appropriate action taken.
- We will improve the sharing of ASB case management information between all partner agencies.

#### **Reducing the incidence of alcohol-related violence**

There has been good progress this year on tackling alcohol-related violence in the night-time economy, with the focus being on working with our partners, the voluntary sector and licensees to make our County safer. Alcohol related crime levels have remained stable during the year and partnership working continues to tackle the problem. Domestic abuse continues to be a key concern for partners and there have been developments locally in service provision.

Key achievements included:

- The CSP worked with Dyfed Powys Police to deliver the Police's strategy to reduce violent and alcohol related violent crime throughout the county and ensure a safer community. Targeted action took place over Christmas, New Year and during the Six Nations. This included working with licensees, breweries and door supervisors to tackle alcohol related crime in and around premises, joint visits by the Police and the Council's licensing team and the Police linking in with Trading Standards officers in relation to any issues with underage drinking and Sales to young people.
- The CSP continued to promote the 'Paul's Pledge' campaign with a relaunch at Christmas to tackle alcohol-fuelled violent crime and fund awareness being raised across the county by Paul Pugh and police colleagues. This Police-led initiative was launched in 2014 in Ammanford when a local man, Paul Pugh, returned to the exact spot where he was viciously attacked on a night out nine years previously. Paul was left in a coma for two months following an unprovoked assault in January, 2007, for which four men were jailed. Despite the fact that he will never fully recover from injuries that left him having to learn how to walk and talk again, Paul bravely continues to use his experience in visiting schools with police officers to highlight to young people the implications of alcohol-related violence on nights out. The campaign has also received coverage on the TV with documentaries shown on ITV Wales and S4C.
- An evaluation of the **Designated Public Place Order (DPPO)** was undertaken during the year. The Order covers part of Llanelli Town Centre and was found to have been successful in tackling drinking in public places. It has been a useful tool which had been effectively enforced. There was no displacement of problems to other areas locally and there was no evidence to suggest that the boundaries of the DPPO needed to be reviewed.

- The Council developed an e-learning module to raise awareness among Council staff of the new workplace policy on Domestic Abuse and Sexual Violence. The policy aims to increase awareness about this under-reported crime, gives information about support available and offers guidance to managers and staff in how to deal with the issue.
- We have continued to work with the Domestic Abuse Forum to ensure that good support services are provided locally to victims of domestic abuse. Over 300 people have received domestic abuse-related training during the year. The range of training received has included basis domestic abuse awareness, adult safeguarding and domestic abuse and children and young people affected by domestic abuse. Staff from a variety of organisations and sectors have attended including teachers, social workers, housing staff, local Health Board and third sector staff.
- Hywel Dda University Health Board is currently in the process of scoping its response to individuals affected by domestic violence and abuse in order to develop a health implementation plan in accordance with the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015. The Health Board continues to work with Welsh Women's Aid and the Older Person's Commissioner to raise staff awareness of these issues as well as attending local and regional VAWDASV forums.
- Close working continues with the local service providers to improve the services available to victims and survivors of domestic abuse. Ongoing funding was received by the CSP from the Welsh Government to add to the Home Office money for the continuation of the dedicated 2 part-time Independent Domestic Violence Advisors posts. These staff give support and safety advice to all high risk victims who are discussed at the Multi Agency Risk Assessment Conferences (MARAC), where partner agencies consider these high risk cases and also support through the court process and at trial. The service also liaises with other agencies to ensure that ongoing appropriate support is available to the victims of domestic abuse they have engaged with. The IDVA service worked with 134 victims last year.
- There has been a continued increase in the number of victims discussed at MARAC meetings compared to the previous year. For the period April 2015 – March 2016 there have been 454 victims discussed at MARAC an increase of 7.8% for the same period covering 2015/16 (421 cases).

#### Priorities for 2016/17

- We will promote further the #PaulsPledge alcohol-related violence campaign.
- We will continue to work with licensed premises, off licenses and other partners to tackle problems in communities and domestic settings at night relating to alcohol and drug related crime and ASB.
- We will undertake a needs assessment and mapping of current service provision to inform the development of the Domestic Abuse and Sexual Violence Strategy.

- We will develop an action plan for the county to achieve the 'White Ribbon' campaign Town Award, which will demonstrate the commitment of the Council and its partner organizations to tackle domestic abuse against women and girls, particularly by engaging with men and boys.

## **Reducing Speed and the Number of Road Traffic Accidents**

The CSP's Road Safety Action Group continues to build on the previous success and commitment to work with partners to improve road safety and reduce the number of people killed and seriously injured on our roads. Partners are working to deliver the targets set out in the Government's Road Safety Framework:

- 40% reduction in the number of people killed and seriously injured by 2020.
- 25% reduction in number of motorcyclists killed and seriously injured by 2020.
- 40% reduction in number of young people killed and seriously by 2020.

The baseline figures were:

- The number of people killed and seriously injured = 116
- The number of motorcyclists killed and seriously injured = 18
- The number of young adults killed and seriously injured = 33

Although there was an increase during 2015 in the number of people killed or seriously injured in road accidents in Carmarthenshire from 94 to 102, the trend in performance against the 2020 targets is improving.

Key achievements:

- A reduction was seen against the Welsh Government targets:
  - 12% reduction in the total number of people killed and seriously injured.
  - 6% reduction in the number of motorcyclists killed and seriously injured
  - 34% reduction in the number of young adults killed and seriously injured.

This is set within an environment where traffic volumes have grown within the year to 1.95 billion vehicle kilometres per annum compared to 1.83 billion in 2012.

- There has been continued investment in road safety through funding of education, engineering and evaluation. We have continued to support enforcement action by the Police and Go Safe through our Speed Management Working Group.
- Targeted work with certain groups of road users that were a concern. For example, the number of motorcyclists killed and seriously injured in Carmarthenshire was relatively high at 17 deaths at the end of 2015, it was however a significant reduction from 24 in the previous year. Working with key partners, there was engagement with motorcyclists to promote the importance of safety to this vulnerable group. The work included delivering specialist training and enforcement which has helped reduce the number of motorcyclists who were killed and or seriously injured.

- Investment of £439,000 was made in rural route treatment works to improve infrastructure on the A 485 Alltwalis to New Inn, the A 484 Kidwelly to Cwmffrwd, and the B4306 Hendy to Cwmffrwd.
- £138,000 was spent on Road Safety training and engagement with vulnerable road users, including 196 older drivers, 1,165 young drivers, 104 motorcyclists, 713 young people trained in kerbside safety and cycle training delivered in 31 primary schools.
- Further infrastructure improvements and changes to speed limits were completed at:
  - Seaside, Llanelli, safer routes to school, walking and cycling safety measures
  - A 484 Pibwrlwyd – Cwmffrwd, new footway
  - Llangadog village, new footways
  - A 484 Pembrey, new footway
  - Tycroes Road (Phase 1), new footway
  - Mynyddgarreg, traffic management / calming measures
  - New Road, Pantyffynnon, traffic calming
  - B4308, Trimsaran, southern gateway, traffic calming
  - Saron School, traffic calming and 20mph speed limit.
  - Picton Terrace, Carmarthen, pelican crossing
- Computer software has been updated to improve the quality of management information that we will use to target education, engineering or enforcement interventions.
- Continued development and delivery of the Carmarthenshire rural route treatment strategy. This approach to road safety involves improvement through the treatment of an entire route rather than individual sites. This includes the following interventions:
  - signing of junctions and bends, vehicle activated signs, edge and surface treatments to remove hazards, and reduced speed limits. Good road signs and markings along the whole route will assist drivers in avoiding making a mistake that could lead to a collision, in effect helping the driver to drive as safely as possible.
- Continued investment in new walking and cycling infrastructure as viable and safer travel modes and to improve health as funding is provided by the Wales Government.
- Implemented a number the speed limit schemes identified through the review of speed limits on the upper tier (A and B class) rural county roads and liaised with the trunk road authority to ensure a coordinated approach is taken to change limits where the upper tier county roads join with the trunk road network.

- Enforceable 20mph speed limits have been introduced in urban areas with priority given to school sites and other pedestrian generator sites where there is a significant presence of vulnerable road users.
- Continued provision of cycle proficiency and roadside safety programmes for primary schools.
- Campaigns have been run near schools involving schoolchildren to reduce instances of speeding. Partners have collaborated to deliver training schemes to improve road safety such as free `Dragon Rider Cymru` training for motorcyclists to help make them safer riders and encouraging young drivers to take part in `Pass Plus Cymru` training to help improve their driving skills and gain extra experience in different situations.
- Partnership working between the Council and Fire and Rescue Service has resulted in the provision of information and advice on the Fatal 5 – Speeding, careless driving, driving while using a mobile, driving on drink/ drugs, and failing to wear a seatbelt.

#### Priorities for 2016/17

- We will improve the quality of road safety management information that we will use to target education, engineering or enforcement interventions.
- We will continue to target speeding including use of Community Speed Watch Schemes.
- We will work to reduce the number of people killed and seriously injured on the roads to meet the 40% reduction by 2020
- We will work to reduce the number of motorcyclists killed and seriously injured on roads to meet the 25% reduction by 2020
- We will work to reduce the number of young people (aged 16-24) killed and seriously injured on roads to meet the 40% reduction by 2020

#### **4. Annual progress updates from Partners**

Below are contributions from two key partners on the CSP - the Fire and Rescue Service and Probation– to assist members in understanding and scrutinising the work of the Partnership. The reports relate to an overview of partnership working during 2015/6 and priority areas for working in conjunction with partner agencies in 2016/17.

##### **Fire and Rescue Service** **Community Safety**

Home fire safety continues to be the cornerstone of the FRS' preventative activity. During 2015/16, the Service has looked to identify vulnerable groups within local communities to provide them with Home Fire Safety advice and fit smoke detectors and other specialist equipment in their homes. We have worked hard with our third Sector Partners who have



access to large number of vulnerable groups that are at increased risk of fire, households that the FRS have traditionally found difficult to identify and access. Successful Partnerships have been established with a wide number of these organisations who are paid to undertake audits on our behalf.

The local authority and private domiciliary care teams have provided quality high risk referrals from elderly and vulnerable residents within Carmarthenshire which has assisted us in completing 3,359 home fire safety checks.

The Service has had considerable success in engaging with child poverty groups with assistance from Sure Start, Flying Start and Plant Dewi. A total of 16 talks have been provided to over 450 members of these groups.

The Schools Education Programme has been standardised across Wales and Fire and Rescue Service Schools Education Officers deliver an annual programme for pupils at Key Stage 1 to 4. The Service's School Education Programme is designed to increase the fire safety awareness of school children, and during 2015/16, 139 visits were made with 14,311 children being educated within Carmarthenshire by the Service's Community Education Officer.

The Service has delivered their road safety message and demonstrations to 6<sup>th</sup> Form schools and colleges in the county as well as demonstrations at a range of public events during the year. The schools and colleges programme has been delivered to over 700 16 to 24 year old students in 37 sessions.

The Carmarthenshire Command and Service Youth Team work with Community Engagement/Support Team and other partners to deliver 9 Phoenix Youth Intervention courses to children and young people who have offended or at risk of offending. The week-long Phoenix courses continue to receive very favourable feedback in terms of changing the behaviour of the young people who attend the course. This includes building self-confidence and self-esteem and providing life skills and group activities which reduce the levels of offending and bad behaviour. 71 disengaged young people attended with 62 young people completing the course who were trained for a week as a fire-fighter, developing personal and team skills in the process.

Youth Engagement activities last year also included 4 'fire-fighter for a day' courses, providing the opportunity for 40 young people, unable to attend the week long Phoenix course, to develop their team working skills.

The arson reduction team continues to work with partners across the region to reduce arson risk including wildfire, business arson risk, hate crime and environmental hazards. Deliberate fires have reduced by over 60% since 2007.

#### Priorities for 2016/17

- The Fire and Rescue Service will continue to focus on the areas highlighted above but will focus particularly on working with existing partners to identify vulnerable people and access hard to reach members of the community.
- The Service will explore alternative ways of delivering Home Fire Safety Checks and seek to develop agreements with other agencies and third sector organisations for volunteers to deliver checks in partnership with the Service.

- The Service will introduce and trial the Safe Well and Independent Living (SWAIL) pilot project, working in partnership with the Police, Wales Ambulance Trust, Hywel Dda Health Board and Council.
- The educational programme will continue visiting all primary and secondary schools within the County delivering home safety and seasonal messages.
- Youth engagement activities will continue to be delivered with 7 Phoenix courses planned for the current year and also 'Fire-fighter for a day' courses due to take place.
- In addition to the intervention for Tier 1 and 2 offenders the Service is developing a project that will also target children and young people with behavioral problems.
- We will actively look to develop our volunteer programme and give opportunities to assist with our work where we can.

## **Probation Services**

### **Review of Dyfed Powys Local Delivery Unit 2015/16**

The National Probation Service (NPS) and Wales Community Rehabilitation Company (Wales CRC) continue to deliver services across Dyfed Powys.

The **NPS** manages offenders who pose the highest risk of harm and plays a key role in advising the courts to enable the effective sentencing of all offenders. The NPS also has responsibility for victim liaison work and ensuring that the voice of the victim is heard at key points of an offender's sentence. **Wales CRC** manages low and medium risk of harm offenders and delivers effective programmes and interventions in partnership with a range of specialist providers.

Following on from the Offender Rehabilitation Act 2014, which came into force on 1 February 2015, the NPS has worked to implement the new provisions which include statutory supervision to service users who are released from short prison sentences of less than 12 months and the new Rehabilitation Activity Requirement that can be imposed on service users serving sentences in the community. A thematic inspection of the latter is taking place in September 2016.

### **Wales Community Rehabilitation Company**

Reducing reoffending and safeguarding victims remains core to the CRC and it is recognised that positive and effective relationships are key to the direct work with offenders and work with stakeholders and partners. The Local Delivery Unit continues to have a key role with the NPS and Police in respect of domestic abuse, via the MARAC meetings, as well as the Integrated Offender Management scheme. Initiatives such as the daily Domestic Abuse Conference Call and Multi-Agency Safeguarding Hub, present opportunities for greater information sharing to protect the public.

The management of prolific and persistent offending and those offenders on licence continue to be a focus in order to reduce reoffending rates across Carmarthenshire. In 2015/6, the IOM scheme has continued to encourage the development of diversion activities to move offenders into constructive activities and improve their education, skills and well-being. Of note, the CSP has supported a furniture recycling project, named Ail Gyfle, which engages with IOM offenders within a pilot social enterprise.

A review and benchmarking exercise of IOM practice is currently being undertaken by core delivery partners in each of the regions in Wales and in Dyfed Powys is being overseen by the IOM Regional Group. This activity is in response to a number of key organisational change programmes currently being undertaken across partners and the implementation of new national policy, and seeks to ensure IOM arrangements continue to be aligned with key practice and policy.

Dyfed Powys Police continue to run the Supported Compliance pilot on behalf of IOM Cymru. This is an integrated approach to the management of offenders in the community subject to statutory supervision requirements, and incorporates a programme of early intervention visits by Neighbourhood Policing Teams designed to increase compliance, reduce re-offending and improve public confidence in the Criminal Justice System. The pilot was established in Carmarthenshire in 2015 and is subject to ongoing evaluation.

Wales CRC has continued responsibility for delivery of Community Payback, also known as an Unpaid Work Requirement, where local communities benefit as offenders complete their hours of punishment for a wide range of beneficiaries and projects. Some may be hardly visible to the public; for instance back room work in charity shops and cleaning in community centres, whereas others are suitable for offenders to wear high visibility jackets and the work achieved is also much more visible, such as maintaining gardens or painting structures. Beneficiaries continue to express a high level of satisfaction. It is clear from the testimonials and feedback received that community payback is improving local communities and providing visible reparation.

Wales CRC provide a resettlement service for all prison leavers, engaging with people in custody and supporting them through the prison gate into the community. A wide range of interventions, including Rehabilitative Activity Requirements, are also offered to rehabilitate service users and help them turn their lives around.

In addition, Wales CRC are commissioned by the Police and Crime Commissioner to deliver a Restorative Justice service across the region. Restorative Justice holds offenders directly accountable to their victims and may bring them together in a controlled environment. This intervention can give the victim opportunity to challenge and understand the crime and ensuring the offender learns about the impact of this behaviour.

### **National Probation Service**

The NPS directly manages offenders - both in the community and before their release from custody - who pose the highest risk of harm and who have committed the most serious crimes. The NPS is responsible for the management of those offenders requiring management under Multi Agency Public Protection Arrangements (MAPPA). The Service plays a key role by assessing risk and advising courts to enable the effective sentencing and rehabilitation of all offenders. The NPS also has responsibility for victim liaison work and ensuring that the voice of the victim is heard at key points of an offender's sentence.

The NPS is committed to developments in public protection and safeguarding. Through effective partnership with CRCs and others, NPS changes the lives of those we supervise through reform, rehabilitation and reparation. We are committed to initiatives such as Integrated Offender Management and to continue to strengthen our relationships with our partners across Wales. Through what we do, we help build safer communities.

## **5. Future partnership working on community safety**

Following a review of the existing strategic partnerships in 2015, a new structure was introduced in April 2016 under the new statutory Public Services Board (PSB) which replaced the Local Service Board. The structure will assist the PSB in delivering the requirements of the Well-Being of Future Generations Act and its future plan to address the priority well-being goals identified by Welsh Government.

As a result, the statutory responsibilities of the CSP will be the responsibility of a new thematic group – ‘Fair and Safe Communities’. This group will have an extended remit of community safety, community cohesion and equalities relating to community safety. Priorities will continue to focus on targeting the statutory community safety duties in terms of reducing crime and disorder, anti-social behaviour, re-offending and substance misuse. However, the amount of dedicated funding available has fallen in recent years.

Funding from Welsh Government continues to be received for domestic abuse services and this will increase from 2016/17 from £27,500 to £112,500. Enhanced support services for high risk victims are planned. The Council’s budget for community safety initiatives was reduced in 2015/16 from 61k to 28k and this money continues to be spent on multi-agency projects in line with CSP priorities.

## **6. Conclusion**

Working together to make Carmarthenshire safe and protecting local communities is key to the work of the CSP and the ‘Fair and Safe Communities’ group going forward. It is pleasing to note that there continued to be comparatively low rates of crime and it is felt that significant ongoing progress has been made in all areas of the Integrated Community Strategy relating to the Partnership’s work. Improvements continue to be made in closer working with partner agencies, particularly in the area of IOM which has been further enhanced.

It is believed that the continued success in reducing our comparatively low levels of crime can be attributed in part to ongoing partnership working. Partners continue to work proactively in local communities, our most prolific offenders are targeted effectively in collaboration and key agencies remain committed to tackling priority crime and disorder issues together to provide added value and resources.

With the focus on intelligence-led partnership working and improved information provided to the partners’ action groups, organisations will strive to maintain and, where possible, reduce crime levels. This will help to reduce the number of local residents becoming victims of crime. We will continue to work with our partners, with the reduced resources available, building on the strong links we have developed between organisations, to ensure our communities get the best possible services to make them feel safe.

## **Appendix**

Crimes per 1,000 Residents (April 2015 – March 2016): A comparison of the 22 Community Safety Partnerships in Wales

1: All crime

2: CSEW Comparator Crime

### **Crimes per 1,000 Residents (April 2015 - March 2016)**

#### **A comparison of the 22 Community Safety Partnerships in Wales**

##### 1. All Crime

<b>Community Safety Partnership</b>	<b>Crimes per 1,000 of the population</b>
Cardiff	91.79
Newport	86.37
Merthyr Tydfil	82.37
Wrexham	73.98
Neath & Port Talbot	72.26
Blaenau Gwent	68.62
Torfaen	65.32
Denbighshire	62.37
Rhondda Cynon Taff	59.51
Swansea	59.36
Caerphilly	56.55
Conwy	54.2
Vale of Glamorgan	51.69
Gwynedd	49.83
Flintshire	47.31
Bridgend	45.25
Monmouthshire	44.59
<b>Carmarthenshire</b>	<b>43.78</b>
Isle of Anglesey	42.26
Pembrokeshire	40.25
Ceredigion	39.36
Powys	38.29

## 2. CSEW Comparator Crime (Crime Survey for England and Wales)

<b>Community Safety Partnership</b>	<b>Crimes per 1,000 of the population</b>
Powys	18.7
Ceredigion	20.2
Bridgend	21
Pembrokeshire	21.8
<b>Carmarthenshire</b>	<b>21.9</b>
Monmouthshire	22.8
Isle of Anglesey	24
Gwynedd	26.3
Vale of Glamorgan	26.6
Flintshire	26.7
Conwy	29.5
Caerphilly	30.8
Rhondda Cynon Taff	31.4
Torfaen	33.5
Swansea	35
Denbighshire	35.6
Neath & Port Talbot	36.9
Blaenau Gwent	40.6
Merthyr Tydfil	41.6
Wrexham	43
Newport	44
Cardiff	46.6

*\*Crime Survey for England and Wales (previously known as the British Crime Survey) Comparator Crime include the following offences: burglary dwelling, vehicle crime (including vehicle interference), personal robbery, theft from person offences, common assault (including that on a PC), all wounding offences, theft of a pedal cycle and the unauthorised taking of a pedal cycle.*