

**Y PWYLLGOR SAFONAU
9FED MEDI 2016**

**ADRODDIAD OMBWDSMON GWASANAETHAU CYHOEDDUS
CYMRU 2015/2016**

Yr argymhellion / penderfyniadau allweddol sydd eu hangen:
Ystyried yr adroddiad

Y rhesymau:
Mae'r testun dan sylw yn yr adroddiad yn rhan o gylch gorchwyl y Pwyllgor

Argymhellion / Sylwadau'r Pwyllgor Craffu:
Ddim yn berthnasol

Angen i'r Bwrdd Gweithredol wneud penderfyniad NAC OES
Angen i'r Cyngor wneud penderfyniad NAC OES

**YR AELOD O'R BWRDD GWEITHREDOL SY'N GYFRIFOL AM Y PORTFFOLIO:- Y
Cynghorydd E Dole (Arweinydd y Cyngor)**

Y Gyfarwyddiaeth:

Y Prif Weithredwr

Enw Pennaeth y Gwasanaeth:

Linda Rees-Jones

Awdur yr Adroddiad:

Robert Edgecombe

Swyddi:

Pennaeth Gweinyddiaeth a'r
Gyfraith

Rheolwr Dros Dro y
Gwasanaethau Cyfreithiol

Rhifau ffôn:

01267 224018

Cyfeiriadau E-bost:

RJEdgeco@sirgar.gov.uk

**EXECUTIVE SUMMARY
STANDARDS COMMITTEE
9TH SEPTEMBER 2016**

PUBLIC SERVICES OMBUDSMAN FOR WALES REPORT 2015/2016

The Public Services Ombudsman for Wales has published his annual report for 2015/2016

The Ombudsman considers complaints of maladministration and service failure against public bodies and allegations against members of local authorities that they have broken the Members Code of Conduct.

The key points are;

1. The overall number of maladministration complaints against public authorities rose by 4% compared to a 7% increase the previous year.
2. Complaints against local authorities fell slightly from 938 to 906, the overall rise in complaints being due to a further increase in complaints against the NHS.
3. Only 1 Public Interest Report was issued against a local authority during this period and this did not relate to Carmarthenshire County Council
4. The number of maladministration complaints against Carmarthenshire County Council fell by 57% to 40 in 2015/2016. This compares well with the Welsh average of 53 complaints.
5. Overall there has been a 19% increase in Code of Conduct complaints compared with last year, largely due to a 49% increase in complaints against Town and Community Councillors.
6. A total of 8 Code complaints were made against elected members of Carmarthenshire County Council, although some of these related primarily to the member's role as a Town and Community Councillor.

The committee is requested to note the attached report and annual letter

DETAILED REPORT ATTACHED ?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: **L. Rees Jones** **Head of Administration and Law**

Policy, Crime & Disorder & Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: **L. Rees Jones** **Head of Administration and Law**

(Please specify the outcomes of consultations undertaken where they arise against the following headings)

- 1. Scrutiny Committee**
Not applicable
- 2. Local Member(s)**
Not applicable
- 3. Community / Town Council**
Not applicable
- 4. Relevant Partners**
Not applicable
- 5. Staff Side Representatives and other Organisations**
Not applicable

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Legal file	DPSC-145	Legal Services, County Hall