



## Measures & Actions objectives report at End of Year 2015/16

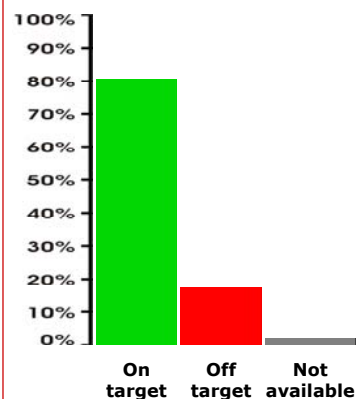


Filtered by:  
 Organisation - Carmarthenshire County Council  
 Source document - Tackling Poverty Action Plan (TPAP)

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

**Performance against Target**

|  |                             | Total     | On target | Off target | Not reported | Not available | Annual / Not started | % on target | Overall % on target |
|--|-----------------------------|-----------|-----------|------------|--------------|---------------|----------------------|-------------|---------------------|
| Preventing Poverty                             | Actions                     | 6         | 6         | 0          | 0            | N/A           | 0                    | 100%        | 74%                 |
|  | Measures                    | 13        | 8         | 4          | 0            | 1             | 0                    | 62%         |                     |
| Helping People Back / Into Work                | Actions                     | 10        | 10        | 0          | 0            | N/A           | 0                    | 100%        | 91%                 |
|  | Measures                    | 1         | 0         | 1          | 0            | 0             | 0                    | 0%          |                     |
| Improving the lives of those living in poverty | Actions                     | 7         | 7         | 0          | 0            | N/A           | 0                    | 100%        | 81%                 |
|  | Measures                    | 9         | 6         | 3          | 0            | 0             | 0                    | 67%         |                     |
| <b>Overall Performance</b>                     | <b>Actions and Measures</b> | <b>46</b> | <b>37</b> | <b>8</b>   | <b>0</b>     | <b>1</b>      | <b>0</b>             | <b>80%</b>  |                     |



**The table below provides a breakdown by organisational structure**

|                            |                                     |                             | Total     | On target | Off target | Not reported | Not available | Annual / Not started | % on target | Overall % on target |
|----------------------------|-------------------------------------|-----------------------------|-----------|-----------|------------|--------------|---------------|----------------------|-------------|---------------------|
| Chief Executives           | People Management                   | Actions                     | 1         | 1         | 0          | 0            | N/A           | 0                    | 100%        | <b>50%</b>          |
|                            |                                     | Measures                    | 1         | 0         | 1          | 0            | 0             | 0                    | 0%          |                     |
|                            | Regeneration & Policy               | Actions                     | 12        | 12        | 0          | 0            | N/A           | 0                    | 100%        | <b>100%</b>         |
| Communities                | Housing & Public Protection         | Actions                     | 2         | 2         | 0          | 0            | N/A           | 0                    | 100%        | <b>100%</b>         |
|                            |                                     | Measures                    | 4         | 4         | 0          | 0            | 0             | 0                    | 100%        |                     |
|                            | Leisure & Sport                     | Measures                    | 2         | 1         | 1          | 0            | 0             | 0                    | 50%         | <b>50%</b>          |
|                            | Mental Health & Learning Disability | Actions                     | 1         | 1         | 0          | 0            | N/A           | 0                    | 100%        | <b>100%</b>         |
| Corporate Services         | Finance                             | Actions                     | 1         | 1         | 0          | 0            | N/A           | 0                    | 100%        | <b>67%</b>          |
|                            |                                     | Measures                    | 2         | 1         | 1          | 0            | 0             | 0                    | 50%         |                     |
| Education & Children       | Children's Services                 | Actions                     | 3         | 3         | 0          | 0            | N/A           | 0                    | 100%        | <b>69%</b>          |
|                            |                                     | Measures                    | 10        | 6         | 3          | 0            | 1             | 0                    | 60%         |                     |
|                            | Education Services                  | Actions                     | 1         | 1         | 0          | 0            | N/A           | 0                    | 100%        | <b>100%</b>         |
|                            |                                     | Measures                    | 2         | 2         | 0          | 0            | 0             | 0                    | 100%        |                     |
|                            | Learner Programmes                  | Actions                     | 1         | 1         | 0          | 0            | N/A           | 0                    | 100%        | <b>50%</b>          |
|                            |                                     | Measures                    | 1         | 0         | 1          | 0            | 0             | 0                    | 0%          |                     |
| Environment                | Planning                            | Measures                    | 1         | 0         | 1          | 0            | 0             | 0                    | 0%          | <b>0%</b>           |
|                            | Transport                           | Actions                     | 1         | 1         | 0          | 0            | N/A           | 0                    | 100%        | <b>100%</b>         |
| <b>Overall Performance</b> |                                     | <b>Actions and Measures</b> | <b>46</b> | <b>37</b> | <b>8</b>   | <b>0</b>     | <b>1</b>      | <b>0</b>             | <b>80%</b>  |                     |



## Measures & Actions objectives report at End of Year 2015/16



**Objective: Helping People Back / Into Work**  
**Outcome: Not defined**

| Measure Description  | 2014/15 Comparative Data |              |                            | 2015/16 Target and Results |           |           |  |
|--|--------------------------|--------------|----------------------------|----------------------------|-----------|-----------|--|
|  | Best Quartile            | Welsh Median | Our Actual                 | Quarter 1                  | Quarter 2 | Quarter 3 | End of Year  |
| Percentage of Modern Apprentices leaving the apprenticeship programme within CCC, who achieve a positive outcome<br><br>1.3.3.10 | Not applicable           |              | End Of Year:<br><b>100</b> | --                         | --        | --        | Target:<br><b>NO TARGET</b><br><br>Result:<br><b>100</b><br><br>Calculation:<br><b>(7÷7) × 100</b> |
| <b>Service Head:</b> Rebecca A Jones   |                          |              | <b>Performance status:</b> |                            |           |           |  |



## Measures & Actions objectives report at End of Year 2015/16



| <b>Objective: Helping People Back / Into Work</b> |  |                    |   |
|---|--|--------------------|---|
| <b>Outcome: Not defined</b>                       |  |                    |   |
| <b>Action</b>                                     | 10994  | <b>Target date</b> | 31/03/2016 (original target 31/03/2014) |
| <b>Action promised</b>                            | Deliver Youth Entrepreneurship Programme in partnership with Careers Wales West and Young Enterprise   |                    |   |
| <b>Comment</b>                                    | <p>The Welsh Bacalaureate enterprise challenge was written in partnership with WJEC was launched at Ysgol Dyffryn Aman with year 12 pupils. This challenge will contribute towards their enterprise module. The challenge focuses on local labour market as well as the strategic elements of the Swansea Bay City Deal and Swansea Bay Strategy. Ysgol Emlyn, Bro Myrddin, Bro Dinefwr, Strade and QE High have also decided to use our challenge as part of their teaching and learning. The aim is to raise awareness on local employment opportunities and developing key skills throughout the challenge. Students will present their business proposals to the local authority as well as local businesses at the end of the Summer term.</p> <p>The Beacon Bursary competition was launched again, this is in its 4th year and we continue to work in partnership with University of Wales Trinity Saint David and Coleg Sir Gar. The short listening will take place in May with a final being in June 2016.</p>   |                    |   |
| <b>Service Head:</b> Wendy S Walters              | <b>Performance status:</b> On target   |                    |   |
| <b>Action</b>                                     | 11240  | <b>Target date</b> | 31/03/2016 (original target 31/03/2015) |
| <b>Action promised</b>                            | We will promote the Un Sir Gar project as the one stop shop for information and advice on Education, Skills, Training and Employment in Carmarthenshire  |                    |   |
| <b>Comment</b>                                    | <p>This quarter has witnessed Un Sir Gar working closely with partners to develop a new outreach strategy for Summer 2016. A LEADER application was submitted in order for USG to work alongside Mobile Libraries on their new outreach locations. USG will also be erecting USG stands and access points to The Hub, in every library across Carmarthenshire. This work will commence from Aug/Sept 16.</p> <p>USG officers have also been undertaking support sessions with our hardest to reach customers and long term unemployed, with the view of supporting them back into work or training. This has been very successful to date.</p> <p>Plans were also approved this quarter, in relation to a new Hub layout and in order to better accommodate Customer Service Centre. Refit works will be undertaken in April/May and will see a new reception desk, improved layout and cash machines for cash desk installed.</p>   |                    |   |
| <b>Service Head:</b> Wendy S Walters              | <b>Performance status:</b> On target   |                    |   |
| <b>Action</b>                                     | 11771  | <b>Target date</b> | 31/03/2017 (original target 31/03/2016) |
| <b>Action promised</b>                            | We will develop a new Work Ready project plan with clear links to workforce planning in order to meet the changing needs of the organisation   |                    |   |
| <b>Comment</b>                                    | For apprenticeship week, apprentices shadowed elected members to increase their exposure to the democratic side of local government work. In 2 weeks 5 more apprentices will be sought via internet and social media advertisement.  |                    |   |
| <b>Service Head:</b> Alex Machin                  | <b>Performance status:</b> On target   |                    |   |
| <b>Action</b>                                     | 11785  | <b>Target date</b> | 31/03/2016                              |
| <b>Action promised</b>                            | We will support and provide guidance via the Community Bureau by aiming to support 500 enquiries, create 20 jobs and safeguard 20 jobs   |                    |   |
| <b>Comment</b>                                    | <p>The Community Bureau continues to focus its efforts with key account clients in line with key priorities in the City Regions Economic Regeneration Strategy, Economic Development's Business Plan and A strategic regeneration plan for Carmarthenshire 2015-2030 - Transformations.</p> <p>We have surpassed all PI targets for the year and have successfully allocated funding via the Targeted Finance Fund, Welsh Church Fund and Mynydd y Betws Community Benefit Fund. Total jobs created - 25, total jobs safeguarded - 49, Total number of individuals into Training and Education - 434, total public and private levered funding - £6,277,800.</p> <p>Six County Councillor Briefings have taken place, an opportunity for Elected Members to meet the team while the Bureau outlined key third sector projects they are supporting in each of the areas.</p> <p>Other areas:</p> <ul style="list-style-type: none"> <li>Community Bureau continues to work in partnership with the Coalfields Regeneration Trust, CWM Environmental and WREN. Each funder recognises the positive impact the Community Bureau service has in supporting groups to submit quality funding applications.</li> <li>Continues to support Corporate Property on the Community Asset Transfer Programme and actively assists communities to support the transfer of Authority owned land and buildings to local people, for the benefit of the community.</li> <li>Participated in Llanelli Rural Council's - Whole Place Plan consultation exercise.</li> <li>Mynydd y Betws Wind Farm Community Benefit Fund was launched in April 2013, following CCC entering into an agreement with ESB (Electricity Supply Board) to administer the £2.7 million Community Benefit Fund over 25 years. The Community Bureau has an excellent working relationship with ESB, representatives actively participate on recent Grant Panels, deliberate over submissions and know firsthand about all the successful regeneration initiatives delivered in the Amman area.</li> <li>SLA with CAVS. Partnership agreement to closely align both services to support building and up skilling third sector capacity and to deliver economic benefits through volunteering, training and digital inclusion.</li> <li>Community Regeneration has also been supporting the TIC Team to undertake a comprehensive Third Sector Spend Review.</li> </ul> |                    |   |
| <b>Service Head:</b> Wendy S Walters              | <b>Performance status:</b> On target   |                    |   |
| <b>Action</b>                                     | 11808  | <b>Target date</b> | 31/03/2016                              |
| <b>Action promised</b>                            | We will support 100 young people to access employment and confidence and employment skills courses (eg. team building, increasing self belief, confidence & communication skills)  |                    |   |
| <b>Comment</b>                                    | Since April 2015, Communities First have delivered 398 one to one and group sessions with 166 young people aged 16 - 24 who have been looking for work. 92% of the participants are reporting that they are more positive and have improved confidence about seeking work. Between April 2015 and March 2016, through the C1st programme support, 70 of the young people have secured paid   |                    |   |

|                                      |  |                    |            |
|--------------------------------------|--|--------------------|------------|
| <b>Comment</b>                       | employment. This has included roles in care, motor mechanics, retail, warehouse logistics, tourism and construction. Support has included weekly Kick Start clubs which are employment support clubs specifically for younger people, delivered in community settings. One to one mentoring support is also offered to participants to develop personal action plans to support their route into employment. The team also delivered the 'Fit to Employ' challenge programme to engage young people from the Communities First area through activities to raise their confidence, improve their skills, increase their employability and their general health. The programme includes fitness activities, employment skills, work placements and accredited training. Outcomes for the young people has included employment, returning to full time education, securing interviews and completing work placements. One individual has said "I would recommend the Fit to Employ programme to other young people. I feel that I have gained different skills such as the CV writing which has helped me to find a job. I would like to thank the staff for allowing me to take part in the programme and thank them for helping me to get a job".   |                    |            |
| <b>Service Head:</b> Wendy S Walters | <b>Performance status:</b> On target   |                    |            |
| <b>Action</b>                        | 11812  | <b>Target date</b> | 31/03/2016 |
| <b>Action promised</b>               | We will assist in creating 165 jobs  |                    |            |
| <b>Comment</b>                       | For 15/16, 173 new jobs were created and 63 safeguarded.   |                    |            |
| <b>Service Head:</b> Wendy S Walters | <b>Performance status:</b> On target   |                    |            |
| <b>Action</b>                        | 11813  | <b>Target date</b> | 31/03/2016 |
| <b>Action promised</b>               | We will be safeguarding 20 jobs  |                    |            |
| <b>Comment</b>                       | <p>The Community Bureau is the first point of contact for community regeneration in Carmarthenshire. We provide a one stop shop for the third sector (charities, community, voluntary groups and social enterprises) and assist with funding information and guidance. The Community Bureau can support organisations to achieve their potential and offer designated officer support to develop viable and sustainable projects.</p> <p>Community Investment into Carmarthenshire stands at an impressive £6,528,884 this figure includes internal and external funding.</p> <p>Community Bureau Q4 activity has been encouraging with 28 further Jobs Safeguarded, 49 in total for the year. 23 new services have been established and 134 individuals have gone into volunteering.</p>  |                    |            |
| <b>Service Head:</b> Wendy S Walters | <b>Performance status:</b> On target   |                    |            |
| <b>Action</b>                        | 11814  | <b>Target date</b> | 31/07/2016 |
| <b>Action promised</b>               | We will continue to facilitate and implement the regional delivery plan for employment & skills together with supporting the 'Skills pillar' of the Swansea Bay City Region  |                    |            |
| <b>Comment</b>                       | The skills pillar continues to meet on a bi monthly basis and the RLP supports the group by presenting data and trend information on skills needs in the area. The Tidal Lagoon, Wellness Centre and the City Deal in Swansea are the key projects under discussion and the RLP are involved in the development of the skills plan for this project. The new Skills plan for the region is under development, an initial draft has been submitted to Welsh Government. During April and June consultation will be undertaken with the employers and training providers in the region with an aim of submitting the final plan to Welsh Government by July 2017.  |                    |            |
| <b>Service Head:</b> Wendy S Walters | <b>Performance status:</b> On target   |                    |            |
| <b>Action</b>                        | 11819  | <b>Target date</b> | 31/03/2016 |
| <b>Action promised</b>               | We will assist 242 people into training / volunteering   |                    |            |
| <b>Comment</b>                       | For 15/16, 311 people have been assisted into training and volunteering  |                    |            |
| <b>Service Head:</b> Wendy S Walters | <b>Performance status:</b> On target   |                    |            |
| <b>Action</b>                        | 11820  | <b>Target date</b> | 31/03/2016 |
| <b>Action promised</b>               | We will assist 2690 people into training / volunteering in the Communities First cluster   |                    |            |
| <b>Comment</b>                       | <p>Since April 2015, 2169 Communities First participants have accessed training. The training has included:</p> <ul style="list-style-type: none"> <li>- 261 adults gaining accredited qualifications,</li> <li>- 239 adults supported with basic skills,</li> <li>- 200 adults gaining digital skills,</li> <li>- 80 adults (age 25 plus) from workless households have been mentored,</li> <li>- 400 economically inactive and unemployed adults age over 25 yrs have been supported with employment skills</li> <li>- 102 young people age 16 - 24 yrs have been supported with employment skills</li> <li>- 887 children and young people have been supported in our school based programmes focusing on their attainment, behaviour and attendance.</li> </ul> <p>Since April, 12,629 volunteer hours have been recorded directly on the 19 Communities First programmes and through other partners as a part of Communities First and CCC Housing's Time Credits programme. In December the Carmarthenshire Housing and Communities First Time Credits programme, which is managed by Spice, won the Empowering Communities award at the Welsh Housing Awards. Volunteers have also been trained in Community Development, Funding Applications, Food Hygiene, Events Planning, Emergency First Aid, Marketing and Social Media.</p> |                    |            |
| <b>Service Head:</b> Wendy S Walters | <b>Performance status:</b> On target   |                    |            |




## Measures & Actions objectives report at End of Year 2015/16



### Objective: Improving the lives of those living in poverty Outcome: Not defined

| Measure Description   | 2014/15 Comparative Data   |              |                                       | 2015/16 Target and Results                         |  |  |  |
|---|--|--------------|---------------------------------------|--|--|--|--|
|   | Best Quartile  | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| Average time for processing new Housing/Council Tax Benefit claims<br>6.6.1.2   | Not applicable   |              | End Of Year:<br><b>26.00</b>          | Target:<br><b>29.00</b><br>Result:<br><b>27.15</b> | Target:<br><b>29.00</b><br>Result:<br><b>22.58</b> | Target:<br><b>27.00</b><br>Result:<br><b>21.68</b> | Target:<br><b>24.50</b><br>Result:<br><b>21.76</b><br>Calculation:<br><b>154388 ÷ 7096</b>       |
| <b>Service Head:</b> Owen Bowen   |  |              | <b>Performance status:</b> On target  |  |  |  |  |
| Measure Description   | 2014/15 Comparative Data   |              |                                       | 2015/16 Target and Results                         |  |  |  |
|   | Best Quartile  | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| Average time for processing Housing/Council Tax Benefit notifications of changes of circumstances (days)<br>6.6.1.3                         | Not applicable   |              | End Of Year:<br><b>4.90</b>           | Target:<br><b>6.00</b><br>Result:<br><b>6.19</b>   | Target:<br><b>6.00</b><br>Result:<br><b>6.07</b>   | Target:<br><b>6.00</b><br>Result:<br><b>6.31</b>   | Target:<br><b>5.00</b><br>Result:<br><b>5.23</b><br>Calculation:<br><b>647595 ÷ 123905</b>       |
| <b>Comment</b>  | There has been a conscious change of approach with resources and processes focusing on New Claims processing, with a resultant significant improvement in that PI.<br><br>This has however meant results for Change in Circumstances have slipped very slightly. Nevertheless the result is still well within the top quartile of the latest available all-Wales comparative data. |              |                                       |  |  |  |  |
| <b>Remedial Action</b>  | Processes will be kept under constant review to ensure performance continues to be at the high level expected. However the focus will remain on New Claims processing which is regarded as an operation and customer priority.   |              |                                       |  |  |  |  |
| <b>Service Head:</b> Owen Bowen   |  |              | <b>Performance status:</b> Off target |  |  |  | ☹  |
| Measure Description   | 2014/15 Comparative Data   |              |                                       | 2015/16 Target and Results                         |  |  |  |
|   | Best Quartile  | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| Number of homeless families with children in bed and breakfast accommodation<br>7.3.2.18a   | Not applicable   |              | End Of Year:<br><b>2</b>              | Target:<br><b>1</b><br>Result:<br><b>0</b>         | Target:<br><b>2</b><br>Result:<br><b>0</b>         | Target:<br><b>3</b><br>Result:<br><b>0</b>         | Target:<br><b>4</b><br>Result:<br><b>2</b>   |
| <b>Service Head:</b> Robin Staines  |  |              | <b>Performance status:</b> On target  |  |  |  |  |
| Measure Description   | 2014/15 Comparative Data   |              |                                       | 2015/16 Target and Results                         |  |  |  |
|   | Best Quartile  | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| The number of critical interventions carried out by Trading Standards which provides immediate response to prevent consumer harm<br>7.3.2.7 | Not applicable   |              | End Of Year:<br><b>107</b>            | --   | --   | --   | Target:<br><b>110</b><br>Result:<br><b>246</b>   |
| <b>Service Head:</b> Robin Staines  |  |              | <b>Performance status:</b> On target  |  |  |  |  |
| Measure Description   | 2014/15 Comparative Data   |              |                                       | 2015/16 Target and Results                         |  |  |  |
|   | Best Quartile  | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| The percentage of dwellings which achieve the Welsh Housing Quality Standard (WHQS)<br>7.5.2.19   | Not applicable   |              | End Of Year:<br><b>88.2</b>           | --   | --   | --   | Target:<br><b>100.0</b><br>Result:<br><b>100.0</b><br>Calculation:<br><b>(8930 ÷ 8930) × 100</b> |
| <b>Service Head:</b> Robin Staines  |  |              | <b>Performance status:</b> On target  |  |  |  |  |
| Measure Description   | 2014/15 Comparative Data   |              |                                       | 2015/16 Target and Results                         |  |  |  |
|   | Best Quartile  | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |

| The percentage of Local Authority homes that have achieved the Carmarthenshire Homes Standard as a percentage of Local Authority Housing Stock<br><br>7.5.2.7       | Not applicable  | End Of Year:<br><b>88.2</b>           | --                          | --   | --   | Target:<br><b>100.0</b><br><br>Result:<br><b>100.0</b><br><br>Calculation:<br><b>(8930÷8930) × 100</b> |  |
|---|---|---------------------------------------|-----------------------------|--|--|--|--|
| <b>Service Head:</b> Robin Staines  |   | <b>Performance status:</b> On target  |                             |  |  |  |  |
| Measure Description   | 2014/15 Comparative Data  |                                       |                             | 2015/16 Target and Results                           |  |  |  |
|   | Best Quartile   | Welsh Median                          | Our Actual                  | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| The number of visits to Public Libraries during the year, per 1,000 population<br><br>LCL/001b  | 5951  | 4902                                  | End Of Year:<br><b>6806</b> | Target:<br><b>1668</b><br><br>Result:<br><b>1540</b> | Target:<br><b>3400</b><br><br>Result:<br><b>3401</b> | Target:<br><b>5056</b><br><br>Result:<br><b>5239</b>   | Target:<br><b>6840</b><br><br>Result:<br><b>7203</b><br><br>Calculation:<br><b>(1331749÷184898) × 1000</b> |
| <b>Comment</b>  | Virtual Visits figures improved due to new website. People counters installed in Carmarthen Library & Ammanford Library have resulted in more accurate visitor figures being collected. Reopening of Crosshands & Kidwelly Libraries. Physical visits improved in a number of locations due to refurbishments and modernisation of service delivery.                        |                                       |                             |  |  |  |  |
| <b>Service Head:</b> Ian Jones  |   | <b>Performance status:</b> On target  |                             |  |  |  |  |
| Measure Description   | 2014/15 Comparative Data  |                                       |                             | 2015/16 Target and Results                           |  |  |  |
|   | Best Quartile   | Welsh Median                          | Our Actual                  | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| The number of publicly accessible computers per 10,000 population<br><br>LCL/002a   | Not applicable  |                                       | End Of Year:<br><b>8</b>    | --   | --   | --   | Target:<br><b>NO TARGET</b><br><br>Result:<br><b>9</b><br><br>Calculation:<br><b>(171÷184898) × 10000</b>  |
| <b>Comment</b>  | Continued investment in IT to meet user demands.  |                                       |                             |  |  |  |  |
| <b>Service Head:</b> Jane Davies  |   | <b>Performance status:</b>            |                             |  |  |  |  |
| Measure Description   | 2014/15 Comparative Data  |                                       |                             | 2015/16 Target and Results                           |  |  |  |
|   | Best Quartile   | Welsh Median                          | Our Actual                  | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year<br><br>PLA/006b | 49  | 39                                    | End Of Year:<br><b>8</b>    | --   | --   | --   | Target:<br><b>9</b><br><br>Result:<br><b>8</b><br><br>Calculation:<br><b>(47÷579) × 100</b>                |
| <b>Comment</b>  | The numerator is data from the affordable Housing data collection return for the year ending 31 March 2015. The denominator is data from the Newbuild data collection return for the year ending 31 March 2015 which does not only cover data from Local Authority Building Control (LABC) but also National House-Building Council (NHBC) and other Authorised Inspectors. |                                       |                             |  |  |  |  |
| <b>Remedial Action</b>  | This is populated using data from the 2014/15 Affordable Housing return and Newbuild return.  |                                       |                             |  |  |  |  |
| <b>Service Head:</b> Llinos Quelch  |   | <b>Performance status:</b> Off target |                             |  |  |                   |  |



## Measures & Actions objectives report at End of Year 2015/16



| <b>Objective: Improving the lives of those living in poverty</b> |   |                                      |
|--|---|--------------------------------------|
| <b>Outcome: Not defined</b>                                      |   |                                      |
| <b>Action</b>  | <b>11164</b>  | <b>Target date</b>                   |
| <b>Action promised</b>   | We shall help residents in Carmarthenshire fight fuel poverty in their communities by co-ordinating 'Fuel Clubs' to bulk purchase oil and a reduced price   |                                      |
| <b>Comment</b>   | <p>Following on the success at the Welsh Housing awards, Housing Services, Housing and Community Support team were recently successful in attaining second prize at the NEA Feel the Heat awards. The £1000 prize money will be used to help promote existing fuel clubs and set up some new ones.</p> <p>Dryslwyn will shortly be having a new fuel club and credit union satellite office. The new co-ordinator will bulk order oil on a regular basis and assist with oil loans administered by the West Wales credit union.</p> <p>Kidwelly will also be having a new fuel club and credit union satellite office by May and operate from the Kidwelly Hub</p> <p>Ystradowen energy club has recently appointed a new co-ordinator. She is also offering the public advice on saving money on their electricity bills and also dual tariff bills, She recently saved a couple £850 a year by advising them to change companies on their dual tariff bill!</p> <p>Housing and Community Support team are also working closely with Menter Cwm Gwendraeth on an energy saving project called 'Local Energy Action'. Joint workshops have been arranged in Llandovery and shortly for Carmarthen town. There has also been a training day arranged for all the fuel club co-ordinators in April for them to become energy champions.</p>   |                                      |
| <b>Service Head:</b> Robin Staines                               |   | <b>Performance status:</b> On target |
| <b>Action</b>  | <b>11662</b>  | <b>Target date</b>                   |
| <b>Action promised</b>   | We will increase the number of affordable homes in the County by at least 152 additional properties during the year.  |                                      |
| <b>Comment</b>   | Total for year 185 homes. 111 extra care apartments; 10 through S106 agreements, 39 social rented homes through housing associations, 13 council new build and 12 buy-backs.  |                                      |
| <b>Service Head:</b> Robin Staines                               |   | <b>Performance status:</b> On target |
| <b>Action</b>  | <b>11723</b>  | <b>Target date</b>                   |
| <b>Action promised</b>   | We will promote crime prevention projects and in particular those relating to vulnerable people   |                                      |
| <b>Comment</b>   | <p>Work has been ongoing throughout the year by partner organisations to promote projects to help prevent crime, with a particular focus on vulnerable people. Work with vulnerable people has been extended to try to prevent them being a victim of scams. Police and Trading Standards officers have been visiting potential vulnerable victims subjected to scams received in the post, on the internet and from phone calls. The pilot was introduced in the Ammanford area and is now being set up in Llanelli. There are over 600 potential victims in Carmarthenshire.</p> <p>Initiatives have continued to be promoted in the press to increase awareness about action that can be taken by residents to help prevent themselves from becoming a victim. Crime prevention advice has included security advice to avoid being a victim over the Christmas period and also when on holiday by borrowing home security equipment from the police. All efforts are made to increase awareness of crime prevention advice, including general home and vehicle security.</p>   |                                      |
| <b>Service Head:</b> Wendy S Walters                             |   | <b>Performance status:</b> On target |
| <b>Action</b>  | <b>11784</b>  | <b>Target date</b>                   |
| <b>Action promised</b>   | We will develop and deliver the Rural Development Plan Community Development Fund projects  |                                      |
| <b>Comment</b>   | <p>The External Funding Team has assisted in the development and submission of 17 expressions of interest for funding under the Rural Development Fund, 6 of which are Authority led applications. Welsh Government is due to make decisions as to whether or not these initial applications will proceed to the 2nd stage of the application process, during April 2016.</p> <p>In addition, Welsh Government has announced a second call for applications under the Rural Community Development Fund. A total budget of £4m has been allocated to this 2nd round with initial expressions of interest invited by the 26th June 2016. We are currently working with internal departments and external organisations in developing potential project applications by the deadline.</p>  |                                      |
| <b>Service Head:</b> Wendy S Walters                             |   | <b>Performance status:</b> On target |
| <b>Action</b>  | <b>11791</b>  | <b>Target date</b>                   |
| <b>Action promised</b>   | We will work with the Local Health Board colleagues to develop access to health using the Bwcabus project the Teifi Valley  |                                      |
| <b>Comment</b>   | <p>The local surgeries in Llandysul and Newcastle Emlyn have all been very supportive of the Bwcabus project and promote the service at any given opportunity. The Bwcabus service has without doubt seen an increase in the number of passengers using the service to access surgeries in the last 12 months. The partnership working between Bwcabus and local surgeries will continue. The positive results has led to the creation of a new SA48 project (which will be launched shortly) a partnership between Bwcabus and Hywel Dda which will enable rural patients to access outpatient clinics in Glangwili Hosptial – a coordinated approach with health and transport. A number of positive meetings have taken place to move this forward.</p> <p>During the last quarter:<br/>Bwcabus attended Lampeter and Llanybydder Surgeries staff meeting on 20th January to promote a better understanding of the Bwcabus service and its benefits.</p> <p>Bwcabus team members attended Apdar Surgery on 19th January and Teifi Surgery on 8th March to discuss and promote the service with patients and front line staff.</p> <p>Bwcabus members have liaised with chemist in the local area. A number of chemists have agreed to place slips in prescription bags promoting the Bwcabus service.</p> <p>Press release arranged promoting the partnership working between Bwcabus and local surgeries in Llandysul and Newcastle Emlyn. Press release featured in a number of local newspapers and social media.</p> |                                      |



|   |   |                                      |            |
|---|---|--------------------------------------|------------|
|   | Case study created to promote the partnership working. Local Health Board and local surgeries will use the case study as an example of best practice.   |                                      |            |
| <b>Service Head:</b> Stephen G Pilliner |   | <b>Performance status:</b> On target |            |
| <b>Action</b>                           | 11794   | <b>Target date</b>                   | 31/03/2016 |
| <b>Action promised</b>                  | We will continue to raise awareness of welfare reforms, particularly the roll-out of Universal Credit affecting Housing Benefit recipients' and engage with partners to ensure that both customers and landlords are properly supported   |                                      |            |
| <b>Comment</b>                          | As previously reported - Universal Credit (UC) rollout in Carmarthenshire - for single claimants only - was 26th October 2015. Consequently only very limited numbers have gone onto UC with escalation to families unlikely until 2017. Information in relation to UC is on the Website. The new Delivery Partnership Agreement (DPA) with the DWP is in place for 2016/17 whereby the Authority will provide (amongst other things) budgeting support and supporting digital access where required. Revenue Services Unit is the liaison point co-ordinating the elements of the DPA and continues to chair the Council's Welfare Reform Partnership Steering Group which involves a number of Council services as well as key partners (DWP, social landlords, credit union). Impact mitigation actions are now being prepared by the group in respect of impacts on customers and the services themselves |                                      |            |
| <b>Service Head:</b> Owen Bowen         |   | <b>Performance status:</b> On target |            |
| <b>Action</b>                           | 11825   | <b>Target date</b>                   | 31/03/2016 |
| <b>Action promised</b>                  | We will undertake a study of Rural Poverty in Carmarthenshire to identify need / hidden poverty in rural communities  |                                      |            |
| <b>Comment</b>                          | The rural poverty study is now complete. The LEADER team are now actively engaging with key stakeholders/community bureau and members of the Local Action Group to identify innovative solutions to some of the issues raised as part of the study which could potentially be piloted under the new LEADER programme  |                                      |            |
| <b>Service Head:</b> Wendy S Walters    |   | <b>Performance status:</b> On target |            |





## Measures & Actions objectives report at End of Year 2015/16



### Objective: Preventing Poverty Outcome: Not defined

| Measure Description  | 2014/15 Comparative Data  |              |                                       | 2015/16 Target and Results                                    |  |  |   |   |
|--|---|--------------|---------------------------------------|---|--|--|---|---|
|  | Best Quartile   | Welsh Median | Our Actual                            | Quarter 1   | Quarter 2  | Quarter 3  | End of Year   |   |
| Percentage of pupils aged 15 at the preceding 31 August, in schools maintained by the local authority who are eligible for Free School Meals at the time of PLASC who achieved the Level 2 threshold including a GCSE grade A*-C in English or Welsh first language and mathematics<br>5.0.3.1 | Not applicable  |              | End Of Year:<br><b>28.85</b>          | --  | --   | --   | Target:<br><b>31.60</b><br><br>Result:<br><b>33.69</b><br><br>Calculation:<br><b>(94÷279) × 100</b> |   |
| <b>Comment</b>   | The result is on target and improved when compared to the previous year. The performance of pupils in receipt of eligible Free School Meals (FSM) has been successfully improved across nearly all Key Stages. This success reflects the impact of work undertaken by schools and officers focusing directly on higher achievement for this vulnerable group. Effective use of PDG funding encompassing a range of specific strategies and interventions underpins this success.                                  |              |                                       |   |  |  |   |   |
| <b>Remedial Action</b>   | Tracking of FSM pupils is now a clear focus for secondary schools and forms a basis for discussion during Autumn core visits when performance is challenged by Challenge Advisors. All schools are expected to monitor the progress of these pupils with the outcome having a significant impact on the categorisation process for schools.   |              |                                       |   |  |  |   |   |
| <b>Service Head:</b> Gareth Morgans  |   |              | <b>Performance status:</b> On target  |   |  |  |   |   |
| Measure Description  | 2014/15 Comparative Data  |              |                                       | 2015/16 Target and Results                                    |  |  |   |   |
|  | Best Quartile   | Welsh Median | Our Actual                            | Quarter 1   | Quarter 2  | Quarter 3  | End of Year   |   |
| The percentage of Year 11 Leavers not in education, employment or training (NEETS)<br>5.1.0.1  | Not applicable  |              | End Of Year:<br><b>3.4</b>            | --  | --   | --   | Target:<br><b>3.0</b><br><br>Result:<br><b>3.5</b><br><br>Calculation:<br><b>(69÷1962) × 100</b>    |   |
| <b>Comment</b>   | The strategic lead for this work is undertaken by the Youth Service, which has been subject to considerable financial and staffing uncertainty over the past year. This uncertainty has affected the capacity of staff to support young people effectively. Other factors contributing to this small rise include an increase in parents withdrawing their children from school in years 10 and 11 to educate them at home and better tracking systems which results in more young people being known to be NEET. |              |                                       |   |  |  |   |   |
| <b>Remedial Action</b>   | Restructuring of the Youth Service has now been completed, with staff identified to support young people in all secondary schools and in Post 16 community outreach settings. It is hope that approval will finally be gained for the Cynnydd project in Q1 2016, bringing an additional £2.2M of ESF funding to support young people at risk of becoming NEET in the period 2016-2018.   |              |                                       |   |  |  |   |   |
| <b>Service Head:</b> Aeron Rees  |   |              | <b>Performance status:</b> Off target |   |  |  |   | ☹ |
| Measure Description  | 2014/15 Comparative Data  |              |                                       | 2015/16 Target and Results                                    |  |  |   |   |
|  | Best Quartile   | Welsh Median | Our Actual                            | Quarter 1   | Quarter 2  | Quarter 3  | End of Year   |   |
| The % of children registered to take up the free Flying Start Child Care placement<br>9.1.8.0  | Not applicable  |              | End Of Year:<br><b>79.8</b>           | Target:<br><b>80.0</b><br><br>Result:<br><b>Not available</b> | Target:<br><b>80.0</b><br><br>Result:<br><b>73.8</b> | Target:<br><b>80.0</b><br><br>Result:<br><b>73.6</b> | Target:<br><b>80.0</b><br><br>Result:<br><b>70.4</b><br><br>Calculation:<br><b>(331÷470) × 100</b>  |   |
| <b>Comment</b>   | Children have to be registered on a termly basis, therefore may have registered in the previous term but on this time. This result is based on data as at the end of Jan – March term and unfortunately it remains off target. We have seen a significant drop in numbers eligible to register but this is mainly due to low birth rate numbers and therefore out of our control.   |              |                                       |   |  |  |   |   |
| <b>Remedial Action</b>   | The childcare coordinator continues to work closely with the childcare settings to ensure children registered are attending regularly. They are also work closely with health visitors to ensure that eligible children are registered to take up the free childcare.   |              |                                       |   |  |  |   |   |
| <b>Service Head:</b> Stefan Smith  |   |              | <b>Performance status:</b> Off target |   |  |  |   | ☹ |
| Measure Description  | 2014/15 Comparative Data  |              |                                       | 2015/16 Target and Results                                    |  |  |   |   |
|  | Best Quartile   | Welsh Median | Our Actual                            | Quarter 1   | Quarter 2  | Quarter 3  | End of Year   |   |
| The % of attendance at the free Flying   | Not applicable  |              | End Of Year:                          | Target:   | Target:  | Target:  | Target:   |   |

| Start Child Care placement<br>9.1.8.1  |   |              | <b>77</b>                             | <b>75</b><br>Result:<br><b>Not available</b>                 | <b>75</b><br>Result:<br><b>75</b>                  | <b>75</b><br>Result:<br><b>79</b>                  | <b>75</b><br>Result:<br><b>79</b><br><br>Calculation:<br><b>(12803 ÷ 16199) × 100</b>                |
|--|---|--------------|---------------------------------------|--|--|--|--|
| <b>Comment</b>   | The end of year result has exceeded the anticipated target.   |              |                                       |  |  |  |  |
| <b>Remedial Action</b>   | We are implementing a new attendance policy and working alongside childcare providers to monitor and maintain attendance rates in the future.   |              |                                       |  |  |  |  |
| <b>Service Head:</b> Stefan Smith  |   |              | <b>Performance status:</b> On target  |  |  |  |  |
| Measure Description  | 2014/15 Comparative Data  |              |                                       | 2015/16 Target and Results                                   |  |  |  |
|  | Best Quartile   | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| The number of children living outside of the Flying Start area who are able to access the Flying Start service through referral for outreach<br>9.1.8.2                      | Not applicable  |              | End Of Year:<br><b>18</b>             | Target:<br><b>23</b><br><br>Result:<br><b>Not available</b>  | Target:<br><b>23</b><br><br>Result:<br><b>18</b>   | Target:<br><b>23</b><br><br>Result:<br><b>18</b>   | Target:<br><b>23</b><br><br>Result:<br><b>17</b>   |
| <b>Comment</b>   | The number of children living outside of the Flying Start areas who are able to access the Flying Start service through referral for outreach is set by Welsh Government. For 2015/16 it was set at a maximum of 23 due to the continued expansion (with a 10% allowable variance). Unfortunately staff shortages due to sickness, maternity and difficulties in recruiting qualified health visitors (a national issue) meant we were unable to accept further outreach referrals.   |              |                                       |  |  |  |  |
| <b>Remedial Action</b>   | The health visitors try to work on a maximum ratio of 110 children to 1 health visitor and therefore due to current staffing levels we are unable to accept further outreach referrals. Unfortunately a couple more health staff are due to leave soon which means it may get worse before improving. Despite the current National shortage of health visitors we are trying to appoint new staff and will be shortly holding a recruitment event to try and attract interest. Welsh Government are being kept informed of the situation. |              |                                       |  |  |  |  |
| <b>Service Head:</b> Stefan Smith  |   |              | <b>Performance status:</b> Off target |  |  |  |                   |
| Measure Description  | 2014/15 Comparative Data  |              |                                       | 2015/16 Target and Results                                   |  |  |  |
|  | Best Quartile   | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| The % of high need families living in a Flying Start area receiving at least a monthly contact from the Flying Start Health Visiting Service<br>9.1.8.3                      | Not applicable  |              | End Of Year:<br><b>90</b>             | Target:<br><b>90</b><br><br>Result:<br><b>Not available</b>  | Target:<br><b>90</b><br><br>Result:<br><b>97</b>   | Target:<br><b>90</b><br><br>Result:<br><b>97</b>   | Target:<br><b>90</b><br><br>Result:<br><b>96</b><br><br>Calculation:<br><b>(75 ÷ 78) × 100</b>       |
| <b>Comment</b>   | An excellent result and better than we had anticipated.   |              |                                       |  |  |  |  |
| <b>Remedial Action</b>   | We will continue to visit and access these families deemed as high need with a social services involvement to achieve at least one monthly contact from the Flying Start Health Visiting service.   |              |                                       |  |  |  |  |
| <b>Service Head:</b> Stefan Smith  |   |              | <b>Performance status:</b> On target  |  |  |  |  |
| Measure Description  | 2014/15 Comparative Data  |              |                                       | 2015/16 Target and Results                                   |  |  |  |
|  | Best Quartile   | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| The % of children living in a Flying Start area that have had a needs assessment carried out using the Family Assessment Tool within a month of entry to service.<br>9.1.8.4 | Not applicable  |              | End Of Year:<br><b>100</b>            | Target:<br><b>100</b><br><br>Result:<br><b>Not available</b> | Target:<br><b>100</b><br><br>Result:<br><b>100</b> | Target:<br><b>100</b><br><br>Result:<br><b>100</b> | Target:<br><b>100</b><br><br>Result:<br><b>100</b><br><br>Calculation:<br><b>(2132 ÷ 2132) × 100</b> |
| <b>Comment</b>   | We are pleased to have maintained this target for the third quarter.  |              |                                       |  |  |  |  |
| <b>Remedial Action</b>   | On registration of the children into Flying Start a health visitor will complete a Family Assessment and enter the information on the child's registration form.  |              |                                       |  |  |  |  |
| <b>Service Head:</b> Stefan Smith  |   |              | <b>Performance status:</b> On target  |  |  |  |  |
| Measure Description  | 2014/15 Comparative Data  |              |                                       | 2015/16 Target and Results                                   |  |  |  |
|  | Best Quartile   | Welsh Median | Our Actual                            | Quarter 1  | Quarter 2  | Quarter 3  | End of Year  |
| % of Flying Start children fully immunised at 47 months<br>9.1.8.5   | Not applicable  |              | End Of Year:<br><b>82</b>             | --   | --   | --   | Target:<br><b>78</b><br><br>Result:<br><b>Not available</b>  |
| <b>Comment</b>   | Will be available when Statistical Release is published in July 2016  |              |                                       |  |  |  |  |

| <b>Remedial Action</b>  |                          | Will be available when Statistical Release is published in July 2016   |   |   |  |  |   |
|---|--------------------------|--|---|---|--|--|---|
| <b>Service Head:</b> Stefan Smith   |                          |  | <b>Performance status:</b> Result not available |   |  |  |   |
| Measure Description   | 2014/15 Comparative Data |  |   | 2015/16 Target and Results                                    |  |  |   |
|   | Best Quartile            | Welsh Median   | Our Actual                                      | Quarter 1   | Quarter 2  | Quarter 3  | End of Year   |
| The % of families with additional social welfare needs linked to poverty, living in a Flying Start area receiving time specified interventions from the wider Flying Start Team<br>9.1.8.6  | Not applicable           |  | End Of Year:<br><b>95</b>                       | Target:<br><b>93</b><br><br>Result:<br><b>Not available</b>   | Target:<br><b>93</b><br><br>Result:<br><b>96</b>     | Target:<br><b>93</b><br><br>Result:<br><b>96</b>     | Target:<br><b>93</b><br><br>Result:<br><b>96</b><br><br>Calculation:<br><b>(338÷351) × 100</b>  |
| <b>Comment</b>  |                          | We are pleased to have exceeded the target especially with a 25% increase in referrals.  |   |   |  |  |   |
| <b>Remedial Action</b>  |                          | We will continue to try and maintain working with the referrals received for specified interventions by the wider Flying Start team.   |   |   |  |  |   |
| <b>Service Head:</b> Stefan Smith   |                          |  | <b>Performance status:</b> On target            |   |  |  |   |
| Measure Description   | 2014/15 Comparative Data |  |   | 2015/16 Target and Results                                    |  |  |   |
|   | Best Quartile            | Welsh Median   | Our Actual                                      | Quarter 1   | Quarter 2  | Quarter 3  | End of Year   |
| The number of children aged 0-4 in Carmarthenshire benefitting from the intensive Flying Start service provision<br>9.1.8.7   | Not applicable           |  | End Of Year:<br><b>1671</b>                     | Target:<br><b>1800</b><br><br>Result:<br><b>Not available</b> | Target:<br><b>1800</b><br><br>Result:<br><b>1635</b> | Target:<br><b>1800</b><br><br>Result:<br><b>1602</b> | Target:<br><b>1800</b><br><br>Result:<br><b>1570</b>  |
| <b>Comment</b>  |                          | We have had staff shortages due to sickness, maternity and difficulties in recruiting qualified health visitors which is a national issue. We have therefore been unable to uplift any further caseloads to increase the capacity number. We are currently liaising with Flying Start Management Board & Welsh Government to resolve this issue.   |   |   |  |  |   |
| <b>Remedial Action</b>  |                          | We currently do not have the capacity for further caseloads as the health visitors work on a ratio of 110:1 and a further two health staff who have handed their notice are due to leave soon which means it may get worse before improving. Despite a National shortage of health visitors, we are trying to appoint new staff and will be shortly holding a recruitment event to try and attract interest. Welsh Government are being kept informed of this situation. |   |   |  |  |   |
| <b>Service Head:</b> Stefan Smith   |                          |  | <b>Performance status:</b> Off target           |   |  |  |            |
| Measure Description   | 2014/15 Comparative Data |  |   | 2015/16 Target and Results                                    |  |  |   |
|   | Best Quartile            | Welsh Median   | Our Actual                                      | Quarter 1   | Quarter 2  | Quarter 3  | End of Year   |
| Percentage of All pupils (including those in local authority care) in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification<br>EDU/002i | 0.1                      | 0.1  | End Of Year:<br><b>0.0</b>                      | --  | --   | --   | Target:<br><b>0.0</b><br><br>Result:<br><b>0.0</b><br><br>Calculation:<br><b>(0÷1972) × 100</b> |
| <b>Comment</b>  |                          | This PI is on target and has remained constant compared to the previous year.  |   |   |  |  |   |
| <b>Remedial Action</b>  |                          | The aim is to always ensure that pupils leave full time education with appropriate qualifications. This is achieved by targeting those pupils at risk for the next three years cohorts.  |   |   |  |  |   |
| <b>Service Head:</b> Gareth Morgans   |                          |  | <b>Performance status:</b> On target            |   |  |  |   |
| Measure Description   | 2014/15 Comparative Data |  |   | 2015/16 Target and Results                                    |  |  |   |
|   | Best Quartile            | Welsh Median   | Our Actual                                      | Quarter 1   | Quarter 2  | Quarter 3  | End of Year   |
| The percentage of Pupils in local authority care, in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification.<br>EDU/002ii                | 0.0                      | 0.0  | End Of Year:<br><b>0.0</b>                      | --  | --   | --   | Target:<br><b>0.0</b><br><br>Result:<br><b>0.0</b><br><br>Calculation:<br><b>(0÷39) × 100</b>   |
| <b>Comment</b>  |                          | An excellent result with all leavers once again having achieved an approved external qualification. Corporate Parenting Team support and the role of the LAC Education Co-ordinator continues to support schools in ensuring children leave with an approved qualification.  |   |   |  |  |   |
| <b>Remedial Action</b>  |                          | None required at this time. We will continue to work to ensure that all pupils, including LAC, achieve a recognised qualification before leaving education.  |   |   |  |  |   |
| <b>Service Head:</b> Stefan Smith   |                          |  | <b>Performance status:</b> On target            |   |  |  |   |
| 2014/15 Comparative Data  |                          |  | 2015/16 Target and Results                      |   |  |  |   |

| Measure Description  | Best Quartile | Welsh Median | Our Actual                           | Quarter 1 | Quarter 2 | Quarter 3 | End of Year  |
|--|---------------|--------------|--------------------------------------|-----------|-----------|-----------|--|
| Percentage of young people formerly looked after with whom the authority is in contact, who are known to be engaged in education, training or employment at the age of 19.<br><br>SCC/033f | 67.6          | 60.6         | End Of Year:<br><b>64.7</b>          | --        | --        | --        | Target:<br><b>73.7</b><br><br>Result:<br><b>73.7</b><br><br>Calculation:<br><b>(14÷19) × 100</b> |
| <b>Service Head:</b> Stefan Smith  |               |              | <b>Performance status:</b> On target |           |           |           |  |



## Measures & Actions objectives report at End of Year 2015/16



| <b>Objective: Preventing Poverty</b> |   |                    |   |
|--------------------------------------|---|--------------------|---|
| <b>Outcome: Not defined</b>          |   |                    |   |
| <b>Action</b>                        | 11699   | <b>Target date</b> | 31/12/2015 (original target 31/10/2015) |
| <b>Action promised</b>               | We shall improve the performance of pupils in receipt of free school meals  |                    |   |
| <b>Comment</b>                       | The performance of pupils in receipt of eFSM has been successfully improved across nearly all Key Stages. This success reflects the impact of work undertaken by schools and officers focusing directly on higher achievement for this vulnerable group. Effective use of PDG funding encompassing a range of specific strategies and interventions underpins this success.   |                    |   |
| <b>Service Head:</b> Gareth Morgans  | <b>Performance status:</b> On target  |                    |   |
| <b>Action</b>                        | 11702   | <b>Target date</b> | 31/03/2016                              |
| <b>Action promised</b>               | We will continue to implement the newly expanded Flying Start programme.  |                    |   |
| <b>Comment</b>                       | <p>Flying Start had a remit this year (2015/16) to further expand the service to provide services to a further 178 children on top of the 'Capacity' target of 1654, bringing the total to 1832 children, able to benefit from the early intervention services. The mapping of expansion areas has been undertaken (there was an expectation that no new areas are expanded into, but rather refining boundaries of existing areas). The redefining and planning for extending boundaries work is continuing with analysis being undertaken on LSOA (Lower Super Output areas) to support the Income Benefit data supplied by Welsh Government. Analysis and data has been gathered in respect of potential new areas, research undertaken and a number of postcode areas identified at the preliminary stages. Further detailed work is required to effectively plan the handover of Health Visitor caseloads from our partners, Hywel Dda Health Board and Welsh Government, before formal handover of caseloads can be progressed.</p> <p>To date posts that have been filled include the Childcare Leader Pwll Little Acorns Childcare facility, 3 Childcare Workers, 3 Language and Play facilitators. A Data Performance Officer was appointed in the Autumn. The final management tier of Parenting Coordinator was advertised in March with interview in April. A Childcare Support Officer has been appointed and due to start in post in April.</p> <p>The Capital programme is progressing. A new childcare facility within the newly refurbished Burry Port Community Primary School, is complete. A new portacabin modular unit in Dafen primary School has also been built. For both of these venues, a competitive tender procurement exercise was undertaken on Sell2Wales, panel assessments took place during November, and two contracts have been awarded to two nurseries who will run the facilities. CSSIW (Care and Social Services Inspectorate for Wales) registration has been submitted and is waiting formal sign-off to ensure all compliance criteria is met. It is planned that both venues will be open to children from July to enable them to settle in and a full cohort of children will take up services from September 2016.</p> <p>In addition to these two completed schemes, we were successful in receiving additional capital funding to further enhance 3 of the original childcare capital schemes, by installing external canopies to the play areas, which allows children access to outdoor play provision all year round. These were completed during the summer 2015. A further small scheme allocation of funding was awarded during the Autumn 2015 for further minor improvements to the outdoor play areas of Argel Family Centre and the Integrated Childrens Centre in Llwynhendy which was completed before the end of March.</p> <p>The newly expanded service continues to offer it's early intervention programme to the existing 1,654 target number of children, which includes an enhanced health visitor service, early ante-natal provision, support through domestic abuse situations, dietetic advice and support, speech therapy intervention and prevention services, along with the centrepiece element of the programme, to provide free childcare for 2-3 year olds, from 27 different nursery venues across the county. We offer a range of parenting groups and courses, promoting bonding, positive parenting techniques and advice and early language opportunities/ stimulation to encourage early vocabulary in babies and toddlers. Unfortunately one Cylch Meithrin has closed during this period due to financial challenges.</p> |                    |   |
| <b>Service Head:</b> Stefan Smith    | <b>Performance status:</b> On target  |                    |   |
| <b>Action</b>                        | 11705   | <b>Target date</b> | 31/03/2016                              |
| <b>Action promised</b>               | We will continue to implement the re-commissioned Families First programme, promoting early intervention for disadvantaged families   |                    |   |
| <b>Comment</b>                       | <p>The 14 newly commissioned projects have been in operation for one year, providing support to children, young people and families across Carmarthenshire. The projects are utilising the new processes and systems (Joint Assessment Family Framework (JAFF) and Team Around the Family (TAF)). Families are asked to complete the distance travelled tool within the JAFF to help identify their needs at initial assessment and to evidence whether the family is 'better off' as a result of the intervention i.e. the distance travelled at the end of intervention. Approximately 75% of families showed a positive forward movement following intervention. The most frequently scored domains at initial assessment were:</p> <ul style="list-style-type: none"> <li>- Family history</li> <li>- Social &amp; Community</li> <li>- Income</li> <li>- Mental Health</li> <li>- Behaviour</li> <li>- Emotional and social</li> <li>- Setting routines</li> </ul> <p>The Families First SNAP survey results were very positive, 99% said that they would recommend the service to others.</p> <p>A Training Needs Assessment was carried out and a training programme was developed and delivered by the Educational Psychologists. Courses included - Awareness of Common Developmental Difficulties in children and young people, Awareness of Autistic Spectrum Disorder and Difficulties, and Building Resilience in children, young people and families.</p> <p>The Families First grant will be cut by 12% next financial year. A Families First Extraordinary Management Board meeting was held to discuss how the cuts will be implemented. The suite of 14 commissioned projects will remain, however, the service delivery will reduce across the board. Projects have been informed of their allocation for next financial year and new Contracts and Service Level Agreements have been drawn up. This was a challenging exercise due to the late notification from Welsh Government and the level of the cut. The Welsh Government have introduced guidance allowing the four poverty programmes (Families First, Flying Start, Community First and Supporting People) to vire up to 5% funding between each programme in October 2016.</p>  |                    |   |

|                                   |  |                                      |            |
|-----------------------------------|--|--------------------------------------|------------|
| <b>Service Head:</b> Stefan Smith |  | <b>Performance status:</b> On target |            |
| <b>Action</b>                     | 11711  | <b>Target date</b>                   | 31/03/2016 |
| <b>Action promised</b>            | We will improve transition between Children's Services and Adult Services to include Education, Careers and Health, ensuring that young people and their families are at the centre of plans for the future  |                                      |            |
| <b>Comment</b>                    | <p>We have undertaken a restructure within the Transition Team. We have created the Social Work Assistant post to replace the outdated key worker roles within the team. This ensures the post is aligned to Children's Services.</p> <p>We have also consolidated the management structure to retain an Assistant Team Manager and Team Manager to oversee the team.</p> <p>The team are in the process of transferring a number of young people now aged 24 and 25 to the adult long term teams. This will help create the additional capacity needed to meet the demand of the young people coming into the service. This year, the team will also focus on developing the information they give to young people and their families.</p> <p>A working group has been re-established to work with Coleg Sir Gar and Careers Wales to consider the recommendations of the Unlocking the Potential Report. Wherever possible disabled young people will stay in Carmarthenshire to receive their further education.</p> <p>The Real Opportunities Project will not be proceeding as an independent project but will be brought into the 'Cynydd' project, a regional project led by the Youth Service. We will be developing pathways to ensure that the service meets the needs of disabled young people.</p>   |                                      |            |
| <b>Service Head:</b> Stefan Smith |  | <b>Performance status:</b> On target |            |
| <b>Action</b>                     | 11721  | <b>Target date</b>                   | 31/03/2016 |
| <b>Action promised</b>            | We shall review the transition arrangements for young people with substance misuse problems to ensure they do not get lost between children and adult services.  |                                      |            |
| <b>Comment</b>                    | <p>The Transition team now deal with all enquiries from within children and adult social care. This ensures that we undertake appropriate level of screening and onward referral for cases.</p> <p>We continue to develop arrangements for integrated care for children and young people. The specialist services for under-18s are now based at our Unit 3 premises in Llanelli. They are co-located with our local supported lodgings and advocacy services. We have regular meetings with our colleagues from the Youth Offending Services, CAMHS and the third sector to ensure we are meeting the needs of children and young people.</p> <p>This year we have undertaken some work with the Head of the Pupil Referral Units. This has been in response to an increase in substance misuse by pupils who attend the units. This has ensured we take a holistic approach and ensure that the pupils are receiving the support they need and the staff and parents feel equipped to deal with the issue.</p> <p>We have undertaken a pilot with the Integrated Family Support Team (IFST) this year. A senior practitioner from IFST worked across both teams, holding cases of parents with substance misuse problems. This approach has seen many benefits, the teams are now jointly screening all cases to avoid duplication and ensure that cases are managed by the appropriate service. The co-location and sharing of practice between teams was seen as positive by the staff and options for arrangements between the teams will be considered in the future.</p> <p>We continue to attend the MARAC domestic violence meetings on behalf of substance misuse service and have been commended for our work in this area.</p> |                                      |            |
| <b>Service Head:</b> Avril Bracey |  | <b>Performance status:</b> On target |            |
| <b>Action</b>                     | 11827  | <b>Target date</b>                   | 31/03/2016 |
| <b>Action promised</b>            | We will continue to work to support interventions which address the issue of NEETs (16-25)   |                                      |            |
| <b>Comment</b>                    | The actions identified in previous updates have continued to be delivered during the last quarter. However, delays at the Wales European Funding Office (WEFO) have meant that the regional Cynydd ESF bid is still yet to be approved as is now subject to the Welsh Government's pre election "purdah" period  |                                      |            |
| <b>Service Head:</b> Aeron Rees   |  | <b>Performance status:</b> On target |            |