

# PWYLLGOR CRAFFU DIOGELU'R CYHOEDD A'R AMGYLCHEDD 24<sup>ain</sup> O FEHEFIN 2016

## Adroddiad Diwedd Blwyddyn ar Reoli Perfformiad – 1af o Ebrill 2015 hyd at 31ain o Fawrth 2016

### Ystyried y materion canlynol a chyflwyno sylwadau arnynt:

Bod y Pwyllgor yn craffu ar y sefyllfa diwedd blwyddyn mewn perthynas â monitro perfformiad, neu'r wybodaeth ddiweddaraf sydd ar gael, ar gyfer blwyddyn ariannol 2015/16. Mae'r adroddiad yn cynnwys:

- Golwg ar Berfformiad gan y Penaethiaid Gwasanaeth
- Monitro'r Cynllun Gwella - Dangosyddion Perfformiad a Gweithredoedd
- Monitro Cwynion a Canmolïaeth

### Rhesymau:

- Sicrhau bod meysydd sy'n peri pryder yn cael eu nodi a bod camau perthnasol yn cael eu cymryd.
- Er mwyn i'r aelodau allu gweithredu eu swyddogaeth craffu mewn perthynas â monitro perfformiad.

**Angen cyfeirio'r mater at y Bwrdd Gweithredol er mwyn gwneud penderfyniad:  
NAC OES**

### Aelodau'r Bwrdd Gweithredol sy'n gyfrifol am y Portffolio:

- Cyng. Hazel Evans (Gwasanaethau Technegol)
- Cyng. Jim Jones (Diogelu'r Cyhoedd a'r Amgylchedd)
- Cyng. Pam Palmer (Cymunedau – yn cynnwys Diogelwch Cymunedol / Cyfiawnder Cymdeithasol / Trosedd ac Anhrefn)

<b>Y Cyfarwyddiaethau:</b> Cymunedau / Amgylchedd / Prif Weithredwr	<b>Swyddi:</b>	<b>Rhifau Ffôn / Cyfeiriadau E-Bost:</b>
<b>Enw Penaethiaid y Gwasanaethau:</b> Wendy Walters	Prif Weithredwr Cynorthwyol (Adfywio a Pholisi)	01267 224898 <a href="mailto:wswalters@sirgar.gov.uk">wswalters@sirgar.gov.uk</a>
Steve Pilliner	Pennaeth Trafnidiaeth a Pheirianneg	01267 228150 <a href="mailto:sgpilliner@sirgar.gov.uk">sgpilliner@sirgar.gov.uk</a>
Robin Staines	Pennaeth Tai a Diogelu'r Cyhoedd	01267 228960 <a href="mailto:rstaines@sirgar.gov.uk">rstaines@sirgar.gov.uk</a>
<b>Awdur yr Adroddiad:</b> Jackie Edwards	Prif Swyddog Busnes a Datblygu	01267 228142 <a href="mailto:jmedwards@sirgar.gov.uk">jmedwards@sirgar.gov.uk</a>

## EXECUTIVE SUMMARY

# ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE 24<sup>th</sup> JUNE 2016

## End of Year Performance Management Report – 1st April 2015 to 31st March 2016

The attached report provides members with an overview of how the services within the Committee's remit are performing:

1. Heads of Service Overview of Performance (Report A)
2. Improvement Plan Monitoring – Combined Actions and Measures Report (Report B)
3. Compliments and Complaints Monitoring (Report C)

Please note that the Crime Statistics for Carmarthenshire (normally included as Report D), are currently not available. Once it has been received by the Authority from Dyfed-Powys Police, the information will be forwarded to members.

DETAILED REPORT ATTACHED?

YES

## IMPLICATIONS

We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed:    **Wendy Walters**                      **Assistant Chief Executive (Regeneration & Policy)**  
                  **Steve Pilliner**                        **Head of Transport & Engineering**  
                  **Robin Staines**                         **Head of Housing & Public Protection**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>YES</b>	<b>YES</b>	<b>NONE</b>	<b>NONE</b>	<b>YES</b>	<b>NONE</b>	<b>NONE</b>

**1. Policy, Crime & Disorder and Equalities** – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

**2. Legal** – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

**5. Risk Management Issues** – This report refers to actions and measures in the 2014/15 Annual Report and 2015/16 Improvement Plan relevant to Community Scrutiny, potential risks addressed are:

- addressing regulatory report recommendations
- comments on not meeting our own goals – actions and measures
- meeting statutory targets (i.e. Waste)
- improvement and comparative data for national measures

# CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

<b>Signed:</b> Wendy Walters	Assistant Chief Executive (Regeneration & Policy)
Steve Pilliner	Head of Transport & Engineering
Robin Staines	Head of Housing & Public Protection

1. Local Member(s) – N/A

2. Community / Town Councils – N/A

3. Relevant Partners – N/A

4. **Staff Side Representatives and other Organisations** – All departments have been consulted and have had the opportunity to provide comments on their performance and progress.

**Section 100D Local Government Act, 1972 – Access to Information**  
**List of Background Papers used in the preparation of this report:**

**THESE ARE DETAILED BELOW:**

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Carmarthenshire Integrated Community Strategy 2011-16	<a href="http://www.thecarmarthenshirepartnership.org.uk">www.thecarmarthenshirepartnership.org.uk</a>
CCC Corporate Strategy 2015-20	<a href="http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf">http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf</a>
CCC Annual Report 2014/15 & Improvement Plan 2015/16	<a href="http://www.carmarthenshire.gov.wales/media/846036/Full_ARIP_Report_15-16.pdf">http://www.carmarthenshire.gov.wales/media/846036/Full_ARIP_Report_15-16.pdf</a>
Departmental Business Plans 2015/16	Performance Management Unit, Regeneration & Policy Division
Performance Measurement Records	Performance Management Unit, Regeneration & Policy Division
Budget Monitoring Reports	Corporate Services Department