

Y PWYLLGOR CRAFFU - POLISI AC ADNODDAU

Rhagfyr 2ail 2020

**EFFAITH COVID AR GWASANAETH TECHNOLEG GWBODAETH, CHYFATHREBU A
POLISI CORFFORAETHOL**

Argymhellion a Penderfyniadau yw gwneud :

Derbyn yr adroddiad fel darlun cywir o effaith Covid19 ar y gwasanaeth

Rhesymau:

Mae'r adroddiad yn rhoi darlun i aelodau o effaith Covid ar y gwasanaeth ar gwaith sydd wedi ei wneud o fewn y gwasanaeth I gefnogi defnyddiwr o fewn yr Awdurdod ac hefyd trigolion Sir Gaerfyrddin

Angen cyfeirio'r mater at y Bwrdd Gweithredol / Cyngor er mwyn gwneud penderfyniad: Na

**YR AELOD O'R BWRDD GWEITHREDOL SY'N GYFRIFOL AM Y PORTFFOLIO:- Cyng. Mair Stephens
(Dirprwy Arweinydd);**

**Y Gyfarwyddiaeth
Prif Weithredwr**

**Pennaeth Adran:
Noelwyn Daniel**

Awdur yr Adroddiad:

Noelwyn Daniel

**Pennaeth GTCh & Pholisi
Corfforaethol**

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EXECUTIVE SUMMARY
POLICY & RESOURCES SCRUTINY COMMITTEE
DECEMBER 2ND 2020

Impact of Covid19 on ICT & Corporate Policy_

1. BRIEF SUMMARY OF PURPOSE OF REPORT.

This document demonstrates the Impact of the Covid-19 pandemic and the work undertaken by the Service to support the Authority and the residents of Carmarthenshire. It covers :

- Key service statistics of Covid19
- Information Technology
 - A cloud 1st approach
 - Resilient Data and Voice Network
 - Modern Digital Workplace
 - Secure and resilient data centres
 - Impact of ICT on Other Services
 - Impact On Our On-line Services
- Corporate Policy

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Noelwyn Daniel Head of ICT & Corporate Policy

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
Yes	No	No	Yes	No	Yes	NO

1. Policy, Crime & Disorder and Equalities

1. We must make sure that we learn from this unprecedented experience as we reintroduce our services and re-set our strategic and operational priorities. We must identify our key learning points at an organisational level and across the breadth of our services. To achieve this our Transformation and Innovation and Change Team is undertaking a strategic evaluation.
2. The COVID-19 pandemic has led to inevitable widespread changes to the way in which services are delivered by local authorities. This means that it is even more critical that Local Authorities respect the needs of all service users and equalities.

We will need to reprioritise services and our resources in budget setting.

4. ICT

ICT Services will need to ensure that technology is kept in place and up-to-date to ensure we continue to meet the challenges presented by Covid19.

6. Staff implications

Staff wellbeing throughout the pandemic has remained a priority for the service and we continue to support our staff as the majority continue to work from home.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Noelwyn Daniel Head of ICT & Corporate Policy

1. Local Member(s) - None

2. Community / Town Council - None

3. Relevant Partners - None

4. Staff Side Representatives and other Organisations - No

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

There are none