

**Y PWYLLGOR SAFONAU**  
**14/09/20**

**ADRODDIAD BLYNYDDOL YR OMBWDSMON**

**Yr argymhellion / penderfyniadau allweddol sydd eu hangen:**  
Ystyried yr adroddiad

**Y rhesymau:**  
Mae cynnwys yr adroddiad hwn yn rhan o faes gorchwyl y Pwyllgor.

Argymhellion / Sylwadau'r Pwyllgor Craffu:  
Amherthnasol

Angen i'r Bwrdd Gweithredol wneud penderfyniad    NAC OES  
Angen i'r Cyngor wneud penderfyniad                      NAC OES

**YR AELOD O'R BWRDD GWEITHREDOL SY'N GYFRIFOL AM Y PORTFFOLIO:- Y**  
**Cynghorydd E Dole (Arweinydd)**

Y Gyfarwyddiaeth		
Y Prif Weithredwr		
Enw Pennaeth y Gwasanaeth:	Swyddi:	
Linda Rees Jones	Pennaeth Gweinyddiaeth a'r Gyfraith	Rhifau ffôn:
Awdur yr Adroddiad:		01267 224018
Robert Edgecombe	Rheolwr y Gwasanaethau Cyfreithiol	Cyfeiriadau E-bost:
		RJEdgeco@sirgar.gov.uk

**EXECUTIVE SUMMARY  
STANDARDS COMMITTEE  
13/09/19**

**OMBUDSMANS ANNUAL REPORT**

The Public Services Ombudsman for Wales (PSOW) is required to publish an annual report setting out the activities of his office during the previous 12 months. The attached report (and statement of accounts) covers the financial year 2019-2020. The key points relating to the Members Code of conduct are:

- 231 code complaints were received, down from 282 the previous year (an 18% reduction)
- A reduction in the number of cases referred to the Adjudication Panel for Wales (from 4 to 1)
- A reduction in the percentage of code complaints closed (23.7% less than in the previous year)
- Most code complaints are however still closed at an early stage

**DETAILED REPORT ATTACHED ?**

**YES**

## IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Linda Rees Jones

Head of Administration and Law

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>	<b>NONE</b>

# CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: **Linda Rees Jones**

Head of Administration and Law

*(Please specify the outcomes of consultations undertaken where they arise against the following headings)*

**1. Scrutiny Committee**

Not applicable

**2. Local Member(s)**

Not applicable

**3. Community / Town Council**

Not applicable

**4. Relevant Partners**

Not applicable

**5. Staff Side Representatives and other Organisations**

*Not applicable*

## Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

**THESE ARE DETAILED BELOW**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Legal file	DPSC-182	Legal Services, County Hall