

# **PWYLLGOR CRAFFU GOFAL CYMDEITHASOL AC IECHYD 19<sup>eg</sup> O DACHWEDD 2015**

## **Adroddiad Hanner Blwyddyn ar Reoli Perfformiad – 1af o Ebrill hyd at 30ain o Fedi 2015**

### **Ystyried y materion canlynol a chyflwyno sylwadau arnynt:**

Bod y Pwyllgor yn craffu ar y sefyllfa hanner blwyddyn mewn perthynas â monitro perfformiad, neu'r wybodaeth ddiweddaraf sydd ar gael, ar gyfer blwyddyn ariannol 2015/16, ac yn benodol, ar faterion lle gall aelodau a swyddogion geisio gwella. Mae'r adroddiad yn cynnwys:

- Golwg ar Berfformiad gan y Penaethiaid Gwasanaeth
- Y ddynesiad at Fesur Perfformiad – Gwasanaethau Pobl Hŷn ac Anabledd Corfforol a Gwasanaethau Iechyd Meddwl ac Anabledd Dysgu
- Monitro'r Cynllun Gwella – Dangosyddion Perfformiad a Gweithredoedd

### **Rhesymau:**

- Sicrhau bod meysydd sy'n peri pryder yn cael eu nodi a bod camau perthnasol yn cael eu cymryd.
- Er mwyn i'r aelodau allu gweithredu eu swyddogaeth craffu mewn perthynas â monitro perfformiad.

**Angen cyfeirio'r mater at y Bwrdd Gweithredol er mwyn gwneud penderfyniad:  
NAC OES**

**Aelod y Bwrdd Gweithredol sy'n gyfrifol am y Portffolio:**  
Cyng. Jane Tremlett (Gofal Cymdeithasol ac Iechyd)

<b>Y Gyfarwyddiaeth:</b> Cymunedau  <b>Enw Penaethiaid y Gwasanaethau:</b> Rhian Dawson  Anthony Maynard  <b>Awdur yr Adroddiad:</b> Lyn Walters	<b>Swyddi:</b>  Pennaeth Dros-Dro y Gwasanaethau Integredig  Pennaeth Dros-Dro y Gwasanaethau Iechyd Meddwl ac Anabledd Dysgu  Rheolwr Cymorth Busnes (Gwasanaethau i Oedolion)	<b>Rhifau Ffôn / Cyfeiriadau E-Bost:</b>  01267 228900 <a href="mailto:rhian.dawson@wales.nhs.uk">rhian.dawson@wales.nhs.uk</a>  01267 228849 <a href="mailto:amaynard@sirgar.gov.uk">amaynard@sirgar.gov.uk</a>  01267 228768 <a href="mailto:dlwalters@sirgar.gov.uk">dlwalters@sirgar.gov.uk</a>
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## EXECUTIVE SUMMARY

# SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

19<sup>th</sup> NOVEMBER 2015

## Half-Yearly Performance Management Report – 1st April to 30th September 2015

The attached report sets out the Social Care & Health Services performance for the first half of the 2015/16 financial year. Members will be aware that the Communities Department has developed a new performance framework and the attached report sets out the Department's position and progress in managing and improving performance.

In order to evaluate performance, the Department has developed a number of local measures. It is proposed to only report on areas which are challenging the Department's resources and/or areas where the Department is planning to focus resources to effect change in the future.

The content of the report may therefore change from meeting to meeting and may include items and service areas which are not part of this first report. This will enable members to scrutinise the department's priority areas whilst at the same time, make the volume of data which is considered at the meeting more manageable and timely.

The attached report is structured in the following way:

1. Heads of Service Overview of Performance (Report A)
2. The Approach to Measuring Performance (Report B)
  - 2.1 Older Persons and Physically Disabled (OPPD)
    - Supporting Independence
  - 2.2 Learning Disabilities and Mental Health (MHLD)
    - Supporting Independence
    - Keeping Safe
3. Improvement Plan Monitoring – Actions & Performance Measures (Report C)

**DETAILED REPORT ATTACHED?**

**YES**

## IMPLICATIONS

**We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.**

**Signed: Rhian Dawson Interim Head of Integrated Services**

**Anthony Maynard Interim Head of Mental Health and Learning Disability Services**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	NONE	YES	NONE	NONE

**1. Policy, Crime & Disorder and Equalities** – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

**2. Legal** – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

**3. Finance** – A significant sum of money is linked to the Outcome Agreement Grant. Receiving this funding in full is dependent on meeting the agreed Actions and Targets included in the Agreement.

**5. Risk Management Issues** – This report refers to actions and measures in the 2014/15 Annual Report and 2015/16 Improvement Plan relevant to Community Scrutiny, potential risks addressed are:

- obtaining the £1.9m linked to the Outcome Agreement Grant
- addressing any regulatory report recommendations
- comments on not meeting our own goals – actions and measures
- improvement and comparative data for national measures

# CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Rhian Dawson Interim Head of Integrated Services  
Anthony Maynard Interim Head of Mental Health and Learning Disability Services

1. Local Member(s) – N/A
2. Community / Town Councils – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – All departments have been consulted and have had the opportunity to provide comments on their performance and progress.

## Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

### THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Carmarthenshire Integrated Community Strategy 2011-16	<a href="http://www.thecarmarthenshirepartnership.org.uk">www.thecarmarthenshirepartnership.org.uk</a>
Corporate Strategy 2015-20	<a href="http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf">http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf</a>
CCC Annual Report 2014/15 & Improvement Plan 2015/16	<a href="http://www.carmarthenshire.gov.wales/media/846036/Full_ARIP_Report_15-16.pdf">http://www.carmarthenshire.gov.wales/media/846036/Full_ARIP_Report_15-16.pdf</a>
Performance Measurement Records	Performance Management Unit, Regeneration & Policy Division, County Hall
Compliments & Complaints Records	Personal information not available for public inspection
Budget Monitoring Reports	Corporate Services Department, County Hall
Performance Management Framework (Social Care & Health Scrutiny Committee – 16th September 2015)	<p><b>Cymraeg</b>  <a href="http://democratiaeth.sirgar.llyw.cymru/ieListDocuments.aspx?CId=169&amp;MId=189&amp;Ver=4">http://democratiaeth.sirgar.llyw.cymru/ieListDocuments.aspx?CId=169&amp;MId=189&amp;Ver=4</a></p> <p><b>English</b>  <a href="http://democracy.carmarthenshire.gov.wales/ieListDocuments.aspx?CId=169&amp;MId=189&amp;Ver=4">http://democracy.carmarthenshire.gov.wales/ieListDocuments.aspx?CId=169&amp;MId=189&amp;Ver=4</a></p>