

**PWYLLGOR CRAFFU
DIOGELU'R CYHOEDD A'R AMGYLCHEDD**

1 HYDREF 2018

ADRODDIAD BLYNYDDOL CWYNION A CHANMOLIAETH 2017/18

Y Pwrpas:

Darparu adroddiad blynyddol sy'n crynhoi ac yn dadansoddi'r Cwynion a'r Ganmoliaeth a gyflwynwyd i'r Cyngor ym mlwyddyn ariannol 2017/18.

Ystyried y materion canlynol a chyflwyno sylwadau arnynt:

Ystyried a chyflwyno sylwadau ar gynnwys a chasgliadau'r adroddiad blynyddol.

Y rhesymau:

Llunio safbwyntiau i'r Bwrdd Gweithredol eu hystyried

Angen cyfeirio'r mater at y Bwrdd Gweithredol / Cyngor er mwyn gwneud penderfyniad: OES

YR AELOD O'R BWRDD GWEITHREDOL SY'N GYFRIFOL AM Y PORTFFOLIO:-

Y Cynghorydd Hazel Evans - Amgylchedd

Y Gyfarwyddiaeth: Adran y Prif Weithredwr

Enw Pennaeth y Gwasanaeth:

Wendy Walters

Awdur yr Adroddiad:

John Tillman a Gwyneth Ayers

Swydd:

Cyfarwyddwr Adfywio a Pholisi

Swyddog Gwybodaeth a Diogelu Data

Rheolwr Polisi Corfforaethol a Phartneriaeth

Rhifau ffôn:

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Cyfeiriadau E-bost:

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IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Wendy Walters, Director of Regeneration & Policy

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	NONE	NONE	NONE	NONE	NONE	NONE

1. Policy, Crime & Disorder and Equalities

Carmarthenshire County Council's Complaints Procedure was first adopted in May 2011 and a revised version was approved by the Executive Board in October 2017.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Wendy Walters, Director of Regeneration & Policy

1. Local Member(s) Not applicable

2. Community / Town Council Not applicable

3. Relevant Partners Not applicable

4. Staff Side Representatives and other Organisations Not applicable

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Complaints and compliments data held on Information@work	Not applicable	Not applicable