

PWYLLGOR CRAFFU DIOGELU'R CYHOEDD A'R AMGYLCHEDD 12^{fed} O DACHWEDD 2015

Adroddiad Hanner Blwyddyn ar Reoli Perfformiad – 1af o Ebrill hyd at 30ain o Fedi 2015

Ystyried y materion canlynol a chyflwyno sylwadau arnynt:

Bod y Pwyllgor yn craffu ar y sefyllfa hanner blwyddyn mewn perthynas â monitro perfformiad, neu'r wybodaeth ddiweddaraf sydd ar gael, ar gyfer blwyddyn ariannol 2015/16. Mae'r adroddiad yn cynnwys:

- Golwg ar Berfformiad gan y Penaethiaid Gwasanaeth
- Monitro'r Cynllun Gwella – Dangosyddion Perfformiad a Gweithredoedd
- Monitro Cwynion a Chanmoliaeth
- Ystadegau Troseddau ar gyfer Sir Gaerfyrddin

Rhesymau:

- Sicrhau bod meysydd sy'n peri pryder yn cael eu nodi a bod camau perthnasol yn cael eu cymryd.
- Er mwyn i'r aelodau allu gweithredu eu swyddogaeth craffu mewn perthynas â monitro perfformiad.

**Angen cyfeirio'r mater at y Bwrdd Gweithredol er mwyn gwneud penderfyniad:
NAC OES**

Aelodau'r Bwrdd Gweithredol sy'n gyfrifol am y Portffolio:

- Cyng. Hazel Evans (Gwasanaethau Technegol)
- Cyng. Jim Jones (Diogelu'r Cyhoedd a'r Amgylchedd)
- Cyng. Pam Palmer (Ffocws Cwsmeriaid a Pholisi / Rheolydd Busnes y Cyngor / Diogelwch Cymunedol / Cyfiawnder Cymdeithasol / Trosedd ac Anhrefn)

Y Cyfarwyddiaethau: Cymunedau / Amgylchedd / Prif Weithredwr	Swyddi:	Rhifau Ffôn / Cyfeiriadau E-Bost:
Enw Penaethiaid y Gwasanaethau: Wendy Walters	Prif Weithredwr Cynorthwyol (Adfywio a Pholisi)	01267 224898 wswalters@sirgar.gov.uk
Mario Cresci	Pennaeth Gwasanaethau Stryd	01267 224502 mcresci@sirgar.gov.uk
Steve Pilliner	Pennaeth Trafnidiaeth a Pheirianneg	01267 228150 sgpilliner@sirgar.gov.uk
Robin Staines	Pennaeth Tai a Diogelu'r Cyhoedd	01267 228960 rstaines@sirgar.gov.uk
Awdur yr Adroddiad: Jackie Edwards	Prif Swyddog Busnes a Datblygu	01267 228142 jmedwards@sirgar.gov.uk

EXECUTIVE SUMMARY

ENVIRONMENTAL & PUBLIC PROTECTION SCRUTINY COMMITTEE 12th NOVEMBER 2015

Half-Yearly Performance Management Report – 1st April to 30th September 2015

The attached report provides members with an overview of how the services within the Committee's remit are performing:

1. Heads of Service Overview of Performance (Report A)
2. Improvement Plan Monitoring – Combined Actions and Measures Report (Report B)
3. Compliments and Complaints Monitoring (Report C)
4. Crime Statistics for Carmarthenshire (Report D)

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed:	Wendy Walters	Assistant Chief Executive (Regeneration & Policy)
	Mario Cresci	Head of Street-Scene
	Steve Pilliner	Head of Transport & Engineering
	Robin Staines	Head of Housing & Public Protection

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	NONE	YES	NONE	NONE

1. Policy, Crime & Disorder and Equalities – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

2. Legal – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

3. Finance – A significant sum of money is linked to the Outcome Agreement Grant. Receiving this funding in full is dependent on meeting the agreed Actions and Targets included in the Agreement.

5. Risk Management Issues – This report refers to actions and measures in the 2014/15 Annual Report and 2015/16 Improvement Plan relevant to Community Scrutiny, potential risks addressed are:

- obtaining the £1.9m linked to the Outcome Agreement Grant
- addressing any regulatory report recommendations
- comments on not meeting our own goals – actions and measures
- improvement and comparative data for national measures

CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Wendy Walters	Assistant Chief Executive (Regeneration & Policy)
Mario Cresci	Head of Street-Scene
Steve Pilliner	Head of Transport & Engineering
Robin Staines	Head of Housing & Public Protection

1. Local Member(s) – N/A

2. Community / Town Councils – N/A

3. Relevant Partners – N/A

4. **Staff Side Representatives and other Organisations** – All departments have been consulted and have had the opportunity to provide comments on their performance and progress.

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Carmarthenshire Integrated Community Strategy 2011-16	www.thecarmarthenshirepartnership.org.uk
CCC Corporate Strategy 2015-20	http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf
CCC Annual Report 2014/15 & Improvement Plan 2015/16	http://www.carmarthenshire.gov.wales/media/846036/Full_ARIP_Report_15-16.pdf
Departmental Business Plans 2015/16	Performance Management Unit, Regeneration & Policy Division
Performance Measurement Records	Performance Management Unit, Regeneration & Policy Division
Budget Monitoring Reports	Corporate Services Department