Y PWYLLGOR SAFONAU 15FED MEDI 2017

ADRODDIAD BLYNYDDOL OMBWDSMON GWASANAETHAU CYHOEDDUS CYMRU 2016/2017

Yr Argymhellion / penderfyniadau allweddol sydd eu hangen: Ystyried yr adroddiad

Rhesymau:

Mae cynnwys yr adroddiad hwn yn rhan o faes gorchwyl y Pwyllgor.

Argymhellion / Sylwadau'r Pwyllgor Craffu:

Ddim yn berthnasol

Angen i'r Bwrdd Gweithredol wneud penderfyniad NAC OES

Angen i'r Cyngor wneud penderfyniad NAC OES

YR AELOD O'R BWRDD GWEITHREDOL SY'N GYFRIFOL AM Y PORTFFOLIO:- Y Cynghorydd E Dole (Arweinydd)

Y Gyfarwyddiaeth

Y Prif Weithredwr

Enw Pennaeth y Gwasanaeth: | Swyddi:

Linda Rees-Jones Pennaeth Gweinyddiaeth a'r

Awdur yr Adroddiad: Gyfraith

Rheolwr y Gwasanaethau

Robert Edgecombe Cyfreithiol

Rhifau ffôn:

01267 224018

Cyfeiriadau E-bost:

RJEdgeco@sirgar.gov.uk.





EXECUTIVE SUMMARY STANDARDS COMMITTEE 15TH SEPTEMBER 2017

PUBLIC SERVICES OMBUDSMAN FOR WALES ANNUAL REPORT 2016/2017

The Public Services Ombudsman for Wales (PSOW) has published his annual report and accounts for 2016/2017. A copy of the report is attached.

The key points from the report are as follows;

- 1. A 13% increase in maladministration enquiries and complaints across Wales
- 2. A 14% reduction in code of conduct complaints across Wales
- 3. A 19% increase in the number of code complaints investigated
- 4. A 38% increase in the number of code investigations which uncovered evidence of a breach of the code

Of the case where evidence of a breach was uncovered, six cases were referred either to the relevant local authority standards committee or the Adjudication Panel for Wales, the same figure as in the previous year.

The bulk of code complaints related to the promotion of equality and respect (37%) and declaration of interests (23%)

Looking specifically at Carmarthenshire County Council a total of 47 maladministration complaints were concluded during the year of which 40 were either out of jurisdiction, premature or closed after initial consideration. A further 5 were resolved voluntarily, one upheld and one not upheld.

The Ombudsman also concluded 1 code complaint against a County Councillor, which was closed after initial consideration

The Ombudsman also dealt with code complaints against Town and Community Councillors from Cwmamman Town Council (1), Kidwelly Town Council (1), Llanelli Rural Council (6), Llanelli Town Council (1) and Llangennech Community Council (2). None of these cases involved any disciplinary action being taken against the Councillors concerned

DETAILED REPORT ATTACHED ?	YES



EICH CYNGOR arleinamdani www.sirgar.llyw.cymru

YOUR COUNCIL doitonline www.carmarthenshire.gov.wales

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors /
Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: Linda Rees-Jones Head of Administration and Law

and Equalities	NONE	NONE	NONE	Issues	NONE	NONE
and				Management Issues	Implications	Assets
Policy, Crime & Disorder	Legal	Finance	ICT	Risk Management	Staffing Implications	Physical Assets

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Linda Rees-Jones Head of Administration and Law

(Please specify the outcomes of consultations undertaken where they arise against the following headings)

1. Scrutiny Committee

Not applicable

2. Local Member(s)

Not applicable

3. Community / Town Council

Not applicable

4. Relevant Partners

Not applicable

5. Staff Side Representatives and other Organisations

Not applicable





Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report: THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Legal file	DPSC-154	Legal Services, County Hall

